

# SOMMARIO





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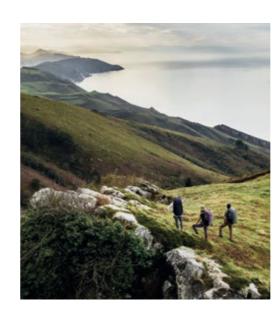
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**DECATHLON** DICHIARAZIONE NON FINANZIARIA DI PERFORMANCE 2023 INFORMAZIONI GENERALI



# **Editoriale**

# **Barbara MARTIN COPPOLA**

Global Chief Executive Officer di Decathlon



Il 2023 è stato un anno di trasformazione per Decathlon. In un mondo in cui l'incertezza è ormai una costante, dinanzi alle tensioni geopolitiche, alle crisiclimatiche e ad un'inflazione sempre elevata, l'Azienda ha dimostrato la sua forza e la sua capacità di adattamento.

I nostri 100.701 collaboratori e collaboratrici, guidati da oltre un anno dal nuovo purpose "Move people through the wonders of sport", hanno dimostrato resilienza, dotati di vitalità, generosità, responsabilità e autenticità. Grazie a ciascuno e ciascuna di loro abbiamo realizzato progressi significativi su 5 pilastri strategici<sup>2</sup> e in particolare sul tema della sostenibilità.

Nonostante l'attuale contesto globale e i cambiamenti significativi all'interno dell'Azienda, sono orgogliosa di osservare l'impegno dei collaboratori e collaboratrici nel costruire con passione una nuova era per Decathlon. Nell'ultimo sondaggio interno il 93% dei partecipanti afferma di essere orgoglioso di lavorare per la nostra Azienda e l'89% dei 71.307 partecipanti ha dichiarato di contribuire al senso aziendale.

Per costruire il futuro di Decathlon e accompagnarli in questi grandi cambiamenti strutturali, proponiamo una formazione più omogenea per valutare con maggiore precisione lo sviluppo delle competenze di ciascun collaboratore e collaboratrice, per accelerare la digitalizzazione e per rispondere alle nuove esigenze. Un'adeguata gestione del cambiamento è essenziale per migliorare l'efficienza, il livello di eccellenza e perseguire con successo le nostre ambizioni.

È altresì essenziale rafforzare il capitale umano promuovendo l'equità e l'internazionalizzazione dei nostri team; quest'anno il numero di donne leader è aumentato in modo significativo passando dal 19% nel 2022 al 31% nel 2023, avvicinandosi all'obiettivo di parità fra uomo e donna entro il 2026; progressi anche nell'internazionalizzazione del management, con il 27% di leader internazionali a fine 2023 (rispetto al 15% dell'inizio del 2022). Tutte le iniziative intraprese a favore dei nostri collaboratori e collaboratrici ci hanno permesso di conquistare il 24° posto nella classifica Forbes dei migliori datori di lavoro al mondo (1ª Azienda francese).

Inoltre. Decathlon si impegna ad avere un impatto positivo lungo l'intera catena del valore sostenendo costantemente i fornitori e affrontando in modo adeguato le tematiche legate al benessere umano a livello locale. Quest'anno l'89% dei siti di fornitori di rango 1 sono stati valutati A, B, C in base ai criteri di responsabilità umana in produzione, con l'obiettivo di raggiungere una valutazione del 90% entro la fine del 20263: abbiamo lanciato un lavoro che favorisca lo sviluppo di politiche retributive responsabili tra i nostri partner industriali, per assicurarci che i loro collaboratori\collaboratrici possano soddisfare i loro bisogni primari quotidiani e quelli delle rispettive famiglie.

delle principali sfide della trasformazione è anche il rispetto dei limiti planetari. Vogliamo che Decathlon rappresenti una forza trainante nella transizione ambientale e che diventi un modello ispiratore per un futuro sostenibile. Per il secondo anno consecutivo siamo riusciti a ridurre le emissioni assolute di CO<sub>2</sub> (-10% rispetto al 2022) pur incrementando il fatturato, fortemente impegnati nel raggiungimento delle nostre ambizioni tracciamo nuove traiettorie a medio e lungo termine negli scope 1, 2 e 3 nell'ottica di contribuire alla neutralità carbonica mondiale "Net-Zero" entro il 2050.

Grazie all'impegno dei team di progettazione, di produzione, di approvvigionamento e retail, Decathlon dal 2021 ha moltiplicato il fatturato realizzato con prodotti eco-ideati, raggiungendo quest'anno la quota del 38,8%. I nostri collaboratori e le nostre collaboratrici hanno progettato prodotti innovativi come la muta Yulex 100, realizzata con gomma naturale per eliminare l'uso del neoprene: un'innovazione assoluta nel mercato degli articoli sportivi. Nel 2023 ci siamo impegnati verso un modello di economia circolare ottenendo così un aumento del 24,7% del fatturato realizzato grazie ai prodotti 2Hand, al noleggio e alla riparazione (420 milioni di euro).

Per raggiungere i nostri obiettivi è fondamentale collaborare con tutti gli stakeholders e accelerare la decarbonizzazione laddove possiamo avere un impatto. Nel 2023 abbiamo contribuito a riunire 14 partner industriali in Cina con China General Nuclear Power New Energy Group allo scopo di firmare un accordo per l'acquisto di energia rinnovabile, che segna una tappa importante verso la decarbonizzazione. Questo investimento finanzierà un impianto solare offshore che raddoppierà il volume di energia rinnovabile consumata da Decathlon nel mondo per la produzione dei prodotti. Inoltre. Decathlon accompagna i propri fornitori nella decarbonizzazione e questo ha permesso di ridurre del 33% rispetto al 2022 il consumo di carbone nei siti di produzione di rango 1.

Abbiamo ancora molto da fare per raggiungere le nostre ambizioni, ma i progressi realizzati nel 2023 sono promettenti e ho totale fiducia nella nostra azienda. Con i nostri 100.701 collaboratori e collaboratrici, sono convinta che costruiremo grandi cose per Decathlon negli anni a venire. Nel 2024 sveleremo la nuova brand identity e avremo l'opportunità di far splendere i valori e il senso di Decathlon agli occhi di quattro miliardi di spettatori e spettatrici alle Olimpiadi di Parigi 2024, di cui Decathlon sarà il partner ufficiale dei Giochi Olimpici e Paralimpici.

Insieme, sono convinta che avremo un impatto positivo sul mondo. Faremo scoprire le meraviglie dello sport ai nostri clienti per una vita più sana e più felice e contribuendo a preservare il pianeta.

# **DECATHLON IN CIFRE**

al 31/12/2023

**15,6** Mds €<sup>HT</sup>

di fatturato

15,4 Mds € nel 2022

1749

negozi in tutto il mondo

(esclusi i franchising)

paesi di distribuzione

72 depositi e piattaforme logistiche

di emissioni assolute di CO<sub>2</sub> eq. rispetto al 2021

38,8 %

di fatturato sostenibile

23 % nel 2022

48,1 %

di energia rinnovabile consumata nei siti di produzione prioritari4

2,27 %

di fatturato generato dall'economia circolare (second hand, noleggio, riparazione) 1,82 % nel 2022

100.701

collaboratori collaboratrici 104.116 nel 2022

**46,1%** 

Suddivisione per attività:



10,3% Logistica

**5,6%** Progettazione Produzione

**7,7%** Mestieri di supporto

Suddivisione per fascia d'età:



dei collaboratori sono felici di venire al lavoro ogni mattina al servizio del progetto d'Impresa. del loro progetto e del senso di Decathlon

**54** % ha risposto "Sì, assolutamente", **35** % ha risposto "Sì, abbastanza"



dei fornitori di rango 1 valutati A, B o C in responsabilità umana in produzione (RHP) 86,7% nel 2022

4,61/5

**Voto attribuito** ai prodotti Decathlon e ai prodotti a marchio internazionale (AMI)

4,54/5 nel 2022

44.819

beneficiari in condizioni di fragilità hanno potuto praticare regolarmente un'attività sportiva in 22 Paesi grazie al sostegno della Fondazione Decathlon

dei siti di produzione di rango 1 e 2 sono valutati A-B-C sul management ambientale

83,4 % nel 2022

45 paesi/regioni di produzione

fornitori partner

2.245

collaboratori e collaboratrici accompagnano 1264 fornitori a livello

36,4 %

del totale degli acquisti Decathlon è realizzato da partner industriali



di fatturato di vendite digitali

12,4 % nel 2022

**DECATHLON ITALIA IN CIFRE** 

al 31/12/2023

**146** Negozi

e piattaforme logistiche

39 % di fatturato sostenibile 21,4 % nel 2022

2,2 %

di fatturato generato dall'economia circolare (second hand, noleggio, riparazione)

1,9 % nel 2022

8.688 collaboratori collaboratrici

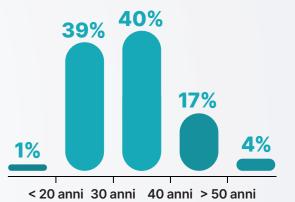






# **3%** Mestieri di supporto

# Suddivisione per fascia d'età:



79,4 %

dei collaboratori sono felici di venire al lavoro ogni mattina al servizio del progetto d'Impresa, del loro progetto e del senso di Decathlon

40 % ha risposto "Sì, assolutamente", 40 % ha risposto "Sì, abbastanza"

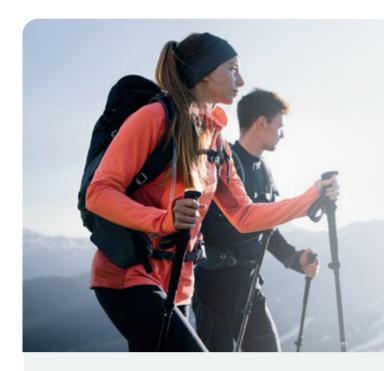
7.926

beneficiari in condizioni di fragilità hanno potuto praticare regolarmente un'attività sportiva in ITALIA grazie al sostegno della Fondazione Decathlon

> nuovi progetti Fondazione attivati **12** nel 2022

136 progetti attivati in Italia al 31\12\2023

# **FATTI IMPORTANTI 2023**



# SFIDE E STRATEGIE

- Rafforzamento del Comitato
  Esecutivo composto da 11 membri
  (cinque donne e sei uomini) che
  rappresentano sei nazionalità pag.16
- Revisione del brand portfolio Decathlon per una razionalizzazione progressiva a partire dal 2024, pag.32

# **RISPETTARE LA NATURA**

- Definizione di nuove traiettorie di riduzione del carbonio a medio e lungo termine per contribuire all'obiettivo mondiale di "zero emissioni nette" entro il 2050, pag. 50
- Riduzione delle emissioni assolute di carbonio di Decathlon per il secondo anno consecutivo, pag. 52
- **Definizione di una prima traiettoria biodiversità** mirata a ridurre l'impatto annuale di Decathlon sugli ecosistemi terrestri, pag. 95
- Aumentare il fatturato fatturato generato da prodotti di eco-ideazione, pag. 106
- Aggiornamento del quadro di riferimento per limitare al massimo l'utilizzo di materiali convenzionali e passare all'uso di materiali che permettono di ridurre l'impatto ambientale del Gruppo, pag. 110
- Aumento incoraggiante del fatturato circolare e sviluppo progressivo delle attività legate all'economia dell'usato, pag. 116



# SVILUPPARE IL VALORE UMANO

- Inserimento di nuove tematiche sulla diversità, l'inclusione e il benessere nell'indagine interna Decathlon Teammates Barometer ispirandoci al nostro senso aziendale, pag.137
- Aumentare il numero di donne leader, pag 139
- Revisione del modello di sviluppo delle competenze con la creazione del progetto Decathlon University, p. 151
- Rivalutazione della retribuzione
  per garantire che tutti i collaboratori e
  le collaboratrici ricevano uno "stipendio
  dignitoso" entro il 2026 e promuovere
  politiche responsabili tra i partner industriali,
  p. 154 e pag. 175
- Adesione di due nuovi Paesi all'azionariato dei collaboratori\collaboratrici: Indonesia e Lussemburgo, pag. 155



# CREARE VALORE SOSTENIBILE

- Aggiornamento delle professioni più a rischio e della strategia di valutazione di terzi in materia di traffico di influenze illecite e corruzione, pag. 204
- Implementazione di un nuovo processo di gestione dei rischi fornitori per gli acquisti diretti, pag. 209
- Avvio di un processo esterno di valutazione ESG (ambientale, sociale e di Governance) dei fornitori per gli acquisti indiretti, pag. 213



# **GOVERNANCE**

# Organizzarsi per una performance più sostenibile



Fondata nel 1976, Decathlon si basa su un sistema di governance unico:

- garantisce la stabilità e l'indipendenza dei suoi organi di governance (azionariato familiare, consiglio di amministrazione e direzione generale);
- è particolarmente attento alla coerenza del progetto e di lungo periodo, con il coinvolgimento dei collaboratori\collaboratrici (gran parte dei quali sono azionisti);
- responsabilizza i collaboratori\collaboratrici più vicini ai clienti;

Gli organi di governance, consapevoli dell'importanza delle sfide umane e ambientali, pongono lo sviluppo sostenibile al centro delle loro strategie e sono impegnate a diffonderlo a tutta l'organizzazione.

# **IL 2023 IN SINTESI**

Il Comitato Esecutivo di Decathlon si consolida ed è adesso composto da 11 membri (5 donne e 6 uomini) che rappresentano sei nazionalità.

Nel 2023 la direzione finanziaria diventa direzione finanziaria e extra finanziaria nell'ottica di ampliare la funzione economica tradizionale con una creazione di valore globale che tenga conto dei fattori ESG (Environmental, Social and Governance).

Dal momento che le sfide dello sviluppo sostenibile hanno un forte impatto sul modello d'impresa, le competenze del Comitato per la transizione ambientale sono adesso assunte dal Comitato strategico.

**Eventi Leaders' Summits** che riuniscono 300 leader di attività<sup>1</sup> dell'Azienda

(3 nel 2022)

45,5 % donne e **54**,**5** % uomini sono i membri del Comitato esecutivo

30 % donne e 70% uomini nel 2022

6

Nazionalità rappresentate nel Comitato Esecutivo

**5** nel 2022



# Il sistema di governance globale di Decathlon

#### IL CONSIGLIO DI AMMINISTRAZIONE

Il Consiglio di Amministrazione di Decathlon è il garante della visione strategica a lungo termine dell'Azienda, stabilisce gli orientamenti generali e controlla che vengano seguiti tenendo conto delle sfide sociali, ambientali, etica e compliance. Al 31 dicembre 2023, è composto da sette Amministratori e Amministratici.

Per portare avanti le sue attività, Il Consiglio di Amministrazione si basa anche sul lavoro del Comitato strategico e dei comitati

Nel 2023 è stato nominato un censore presso il Consiglio d'Amministrazione che riferirà le tematiche della compliance.

# Composizione del Consiglio d'Amministrazione

al 31/12/2023

Z

amministratori/ amministratrici 2 rappresentanti

dei lavoratori

Età media 51 anni **Anzianità** media 5,6

anni

# **IL COMITATO STRATEGICO EICOMITATI SPECIALIZZATI**

Il ruolo del Comitato strategico è di consigliare e guidare il Consiglio di Amministrazione in linea con le sfide strategiche dell'Azienda. Il Comitato strategico è incaricato di:

- riesaminare e validare gli orientamenti strategici stabiliti dal Comitato Esecutivo;
- riesaminare e validare le scelte umane;
- riesaminare e convalidare la traiettoria fissata dal Comitato Esecutivo e assicurarsi della coerenza delle performances

I membri del Comitato Strategico sono affiancati da due esperti esterni e si riuniscono anche per valutare le scelte ambientali e il ritmo di trasformazione.

Informazioni più dettagliate sono disponibili a pag. 19.

Per essere più efficace e pertinente, il Comitato Strategico delega alcuni temi ai Comitati Specializzati:

- il Comitato di auditing e finanziario, informazioni più dettagliate sono disponibili a pag. 19.
- il Comitato dimensione umana e condivisione informazioni più dettagliate sono disponibili a pag. 19.



## IL COMITATO ESECUTIVO

Al 31 dicembre 2023, Barbara Martin Coppola (Direttrice Generale) guida il Comitato Esecutivo composto da undici membri che ricoprono le principali funzioni Aziendali:

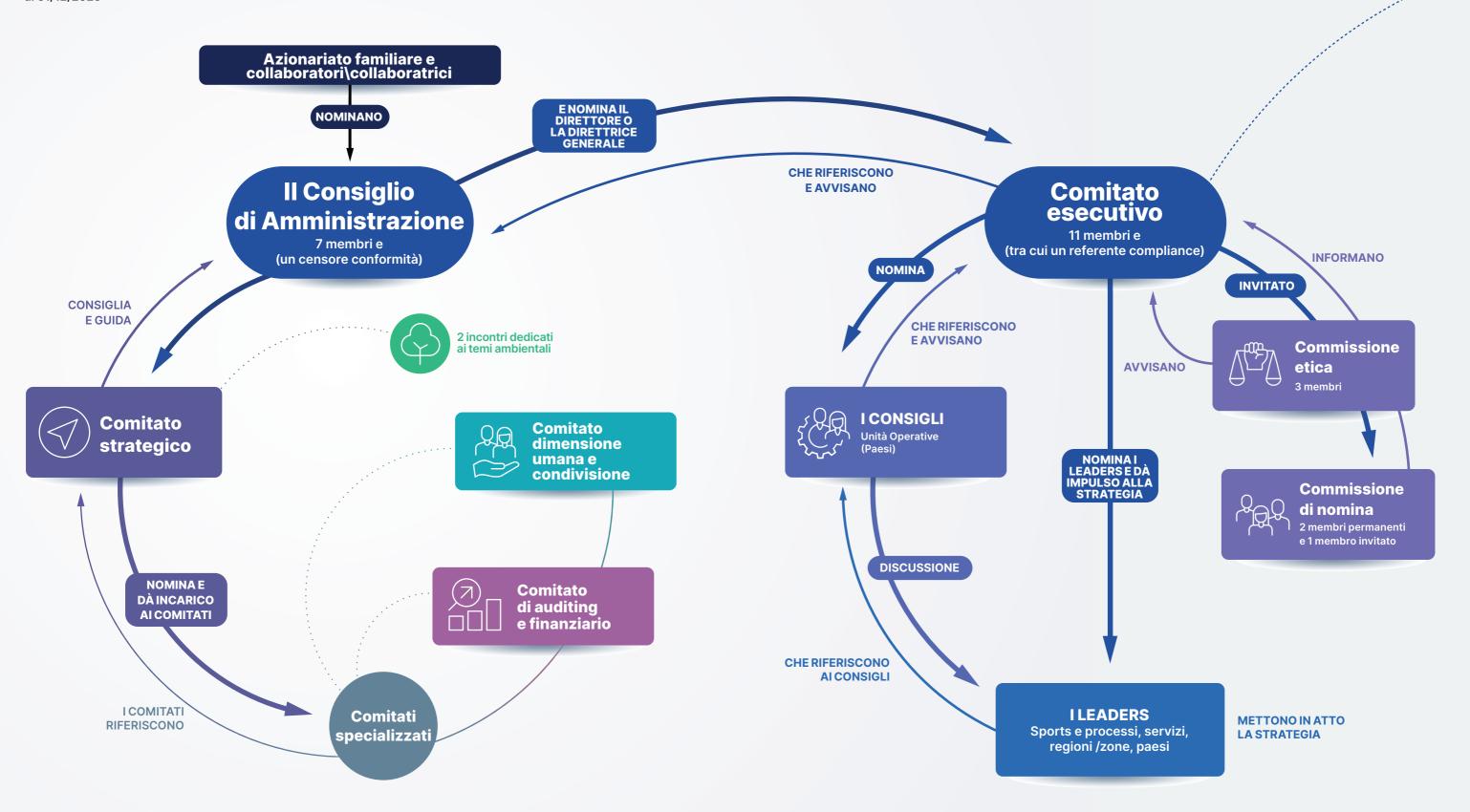
- digitale;
- prodotti e sport;
- creazione di valore:
- risorse umane;
- sviluppo sostenibile;
- Supply Chain e logistica;
- industria e produzione;
- marketing e comunicazione ed esperienza cliente;
- alleanze ed esplorazioni.

Il ruolo del Comitato Esecutivo è definire e mettere in atto il progetto e la strategia di Decathlon. Si riunisce ogni mese e rendiconta al Consiglio di Amministrazione ogni otto

- II 14 giugno 2023 la Direttrice Generale ha nominato all'interno del Comitato Esecutivo un Referente Compliance sull'etica delle attività aziendali, sulla prevenzione e la gestione dei rischi sociali, ambientali e umani, nonché sulla protezione dei dati personali e sulla dichiarazione non finanziaria. Il suo ruolo implica il monitoraggio della diffusione del dispositivo di conformità anticorruzione, del dovere di diligenza, della protezione dei dati personali e della dichiarazione non finanziaria anche all'esterno dell'azienda. Il referente compliance ha anche il compito di promuovere e garantire il rispetto dei principi generali relativi a questi temi e adottare tutte le misure necessarie per conformarsi agli obblighi normativi
- La Commissione etica ha il ruolo di vigilare sul rispetto dei valori e dei principi etici contenuti nel Codice di Condotta di Decathlon. Supervisiona la gestione dei sondaggi interni sulle segnalazioni di comportamenti o fatti potenzialmente contrari alla legge e/o alle procedure e politiche di Decathlon in materia di etica e conformità. La Commissione etica, presieduta dalla Direttrice Generale, si riunisce ogni volta che è necessario su convocazione di uno dei suoi membri permanenti (1 riunione nel 2023)
- I Consigli accompagnano e riesaminano gli orientamenti strategici e i punti fermi delle principali unità operative (Paesi, Sport, Servizi, ecc.). Si riuniscono tre o quattro volte all'anno.

# IL SISTEMA DI GOVERNANCE **GLOBALE DI DECATHLON**

al 31/12/2023





# **Comitato esecutivo**



**Franck VIGO** Direttore delle alleanze strategiche e dell'esplorazione



**Anna TURRELL** Direttrice dello sviluppo sostenibile



**Miguel RUIZ** Direttore delle risorse umane

nazionalità

Età media: 48 anni



**Javier LÓPEZ** Direttore della catena di valore



Jean-Marc LEMIÈRE Direttore finanziario ed extra-finanziario



**Barbara MARTIN COPPOLA** Direttrice generale



**Jimena ALMENDARES** Direttrice del digitale





45,5% donne



54,5% uomini



**Ghita BENKIRANE SOUFLET** Direttrice di gabinetto



**Fabien BROSSE** Direttore sport e prodotti



**Céline DEL GENES** Direttrice dell'esperienza cliente



**Steve DYKES** Direttore commerciale paesi

## INFORMAZIONI GENERALI

# LA GOVERNANCE DEGLI OBIETTIVI ESG (Environmental, Social e Governance)



Dal momento che le sfide ambientali rivestono un'importanza prioritaria per il successo a lungo termine di Decathlon, nel 2023 il Comitato Strategico ha assunto le competenze del Comitato per la transizione ambientale<sup>3</sup>.

Il Comitato strategico e le sfide ambientali

Per avere tutte le componenti di uno sviluppo responsabile

ai più alti livelli dell'Azienda, Decathlon ha creato una serie

di comitati. Il loro compito è portare avanti la riflessione per

prendere decisioni sostenibili e profonde che permettono

all'Azienda di essere reattiva e agile e di adattarsi continuamente per raggiungere risultati nel medio e nel lungo periodo.

Il Comitato strategico in ogni riunione ha analizzato secondo criteri rigorosi l'evolversi dei principali indici ambientali; nel 2023 si è riunito in due occasioni e ha approfondito alcune azioni prioritarie:

- La diffusione delle sfide ambientali all'interno dell'azienda e la loro integrazione nelle mission e nelle responsabilità dei collaboratori;
- La riduzione delle emissioni di CO.:

I COMITATI E LE SFIDE ESG

(Environmental, Social e Governance)

- Lo sviluppo delle energie rinnovabili nel processo produttivo;
- Un fatturato realizzato con prodotti Eco Ideati
- Lo sviluppo di attività secondo il modello di economia circolare:
- Le linee strategiche in materia di biodiversità e la scelta di materie prime utilizzate:
- La presentazione del nuovo progetto strategico di sviluppo sostenibile entro il 2030.

# Il Comitato dimensione umana e condivisione

Propaggine del Comitato Strategico, il Comitato dimensione umana e condivisione è composto da rappresentanti dell'azionariato familiare e da esperti esterni.

Le sue competenze sono:

- Garantire la continuità della cultura e dei diritti umani;
- Valutare gli indici di sviluppo umano (tra cui impegno, turnover del personale, diversità e inclusione, formazione e infortuni, ecc):
- Validare la politica di condivisione;
- Riesaminare i dispositivi di remunerazione;
- Seguire le sostituzioni nei ruoli chiave;
- Mantenere l'affectio societatis;

Nel 2023, il Comitato dimensione umana e condivisione si è riunito in tre occasioni.

## Il Comitato di auditing e finanziario

Propaggine del Comitato Strategico, il Comitato d'auditing e finanziario è composto da rappresentanti dell'azionariato familiare e da esperti esterni.

Le sue competenze sono:

- Valutare il sistema di controllo interno e le tre linee di difesa;
- Riesaminare la cartografia dei rischi aziendali;
- Validare il piano annuale di auditing interno e garantirne l'indipendenza;
- Monitorare la compliance;
- Validare gli ambiti di autonomia finanziaria, legale e fiscale.

Nel 2023, il Comitato di audit e finanziario si è riunito sei

# **II Comitato Esecutivo**

Le performance umane e ambientali sono valutati con regolarità dal Comitato Esecutivo. Nel corso dell'anno vengono organizzate revisioni trimestrali della durata di due giorni in cui vengono esaminate e approfondite le iniziative strategiche di sviluppo sostenibile.

Otto membri del Comitato Esecutivo hanno seguito una formazione in presenza sull'anticorruzione della durata di due ore, in cui sono stati affrontati diversi argomenti: le leggi anticorruzione extraterritoriali, i rischi di corruzione e le relative sanzioni, il programma anticorruzione di Decathlon, le regole da seguire riguardo a regali e inviti, ecc.

Nel 2024 sarà proposta una formazione per i nuovi membri del Comitato Esecutivo.

Due membri del Comitato Esecutivo (Anna Turrell e Jimena Almendares) hanno anche seguito il programma di integrazione internazionale creato nel 2023 per i collaboratori assunti in posizioni di alta responsabilità. Durante questa formazione si è affrontato anche il tema della parità tra uomini e donne.

# L'IDENTIFICAZIONE DEI **RISCHI NON FINANZIARI**

Per identificare i rischi non finanziari più significativi, le squadre di auditing interno e di sviluppo sostenibile hanno lavorato insieme secondo un principio di costruzione collaborativa. Questo permette da una parte di identificare e quantificare i rischi con un metodo coerente e dall'altra di beneficiare di competenze consolidate nell'ambito dello sviluppo sostenibile.

I rischi vengono identificati attraverso gli operatori sul campo più qualificati, per la loro esperienza, a trasmettere informazioni dalla loro visuale. Le informazioni vengono raccolte tramite colloqui, consultazioni e analisi documentali, da cui viene estrapolata una sintesi. Dopo questa fase preliminare, si svolge un lavoro di quantificazione per definire la probabilità del rischio non finanziario e l'importanza del suo impatto.

In caso di rischio climatico, ad esempio, questo lavoro ha permesso di individuare due grandi gruppi:

- I rischi endogeni legati all'impatto delle attività di
- I rischi esogeni cioè i rischi in cui incorre Decathlon in relazione al cambiamento climatico su scala mondiale.

I rischi vengono valutati e classificati sulla base di scale prestabilite e cifrate per poter elaborare una cartografia<sup>2</sup> approvata dal Comitato Esecutivo e dal Comitato di auditing e finanziario che permette di valutare il livello di copertura dei rischi e che, una volta approvato dal Comitato, permetterà alle squadre di qualificare il rischio reale attraverso un lavoro di auditing.



2. Informazioni più dettagliate sulla cartografia dei rischi sono disponibili a pag. 34

<sup>3.</sup> Informazioni più dettagliate sulla DPEF 2022 sono disponibili a pag. 132.

<sup>4.</sup> L'affectio societatis, è una definizione in lingua latina che indica l'intenzione indispensabile a formare il legame tra le persone che hanno deciso di partecipare al capitale di una società, civile o commerciale.

<sup>5.</sup> Informazioni più dettagliate sul Programma d'Integrazione sono disponibili a pag. 152

# L'INTEGRAZIONE DEI CRITERI ESG **NELLA REMUNERAZIONE DEI DIRIGENTI**

Le sfide sociali e ambientali sono integrate nella remunerazione variabile dei membri del Comitato Esecutivo attraverso un premio annuale, che per metà si basa sui sequenti indici ESG:

- La riduzione annuale delle emissioni assolute di CO₂ equivalente:
- Il contributo dei collaboratori al senso dell'Azienda "Move people through the wonders of sport6"7.

La percentuale del premio annuale corrisponde al 30% dello stipendio base.

Gli indicatori e i parametri di questo premio annuale vengono rivisti ogni anno per garantire l'allineamento delle remunerazioni con le strategie e le ambizioni dell'Azienda, sono proposti dalle risorse umane, sviluppo sostenibile e finanza e vengono validati dalla Direzione Generale dell'Azienda e dal Comitato dimensione umana e condivisione.

Inoltre, dal 2021 nel piano di incentivi a lungo termine di Decathlon vengono anche considerati quattro criteri sociali e ambientali, di cui possono beneficiare i membri del Comitato Esecutivo

- Parità donne/uomini nel top management;
- L'internazionalizzazione del top management:
- Riduzione delle emissioni assolute di CO₂ equivalente. rispetto al 2021;
- Il fatturato circolare.

Con questo sistema di remunerazione, l'azienda vuole valorizzare i collaboratori e le collaboratrici che creano più valore, gli attori del cambiamento e fidelizzarli per le performance sostenibili di Decathlon.

#### LA STRATEGIA E IL SUO PILOTAGGIO

La dimensione umana e l'ambiente sono al centro della strategia di Decathlon; rappresentano due dei cinque pilastri<sup>8</sup> dell'Azienda gestiti dalla Direttrice dello Sviluppo Sostenibile e dal Direttore delle Risorse Umane, entrambi membri del Comitato Esecutivo.

La strategia di sviluppo sostenibile (ESG) di Decathlon si concretizza oggi anche attraverso il Piano di Transizione 2020-20269, un documento che può essere aggiornato annualmente sulla base delle esperienze dell'Azienda e dell'evolversi della scienza, dei metodi e delle sfide. Il Piano di Transizione è strutturato su tre pilastri:

- 1. Sviluppare la dimensione umana
- 2. Preservare la natura
- 3. Creare valore sostenibile.

Questa organizzazione permette di diffondere le competenze su più livelli:

- ai Leader dei processi di sviluppo sostenibile e ai Leader della dimensione umana Gruppo, esperti nel loro settore che ogni giorno mettono in atto le strategie e pilotano gli indici di performance sostenibile;
- ai Leader dello sviluppo sostenibile e ai Leader delle Risorse Umane in ogni Paese veri e propri trasmettitori di queste strategie che prendono decisioni sul loro territorio.

Questi diversi attori e attrici sono connessi tra loro per garantire un'attuazione coerente del Piano di Transizione Ambientale.

# La Direzione dello Sviluppo Sostenibile

La sua missione è "catalizzare i Decathloniani per conciliare il benessere umano e i limiti planetari attraverso lo sport" ed è impegnata su più fronti:

- definire un futuro desiderabile;
- trasformare tutte le attività di Decathlon per integrare la transizione ambientale;
- pilotare e rendere conto della performance non finanziaria dell'Azienda:
- costruire e sviluppare la filiera dei mestieri dello sviluppo

I collaboratori e le collaboratrici che lavorano su questi temi sono accompagnati ogni giorno da squadre specializzate in comunicazione, affari legali, informatica e risorse umane.

La Direzione dello sviluppo sostenibile è anche collegata a diverse reti operative:

- le reti di Sport e Processi per l'ecodesign dei componenti e dei prodotti;
- le reti di produzione distribuite in tutto il mondo per garantire il rispetto dei diritti umani fondamentali e dell'ambiente nella produzione Decathlon;
- le reti della logistica e del retail per sviluppare a livello locale le strategie legate alla transizione ambientale;
- le squadre di comunicazione in negozio, per sviluppare la didattica e l'informazione sullo sviluppo sostenibile (gestione ambientale dell'energia e dei rifiuti, second hand dei prodotti, ecc.) per i clienti e gli utilizzatori.

## → NEL 2023

Barbara Martin Coppola ha nominato Anna Turrell come nuova direttrice dello Sviluppo Sostenibile.

In seguito a questa nomina, è stata costruita una nuova strategia di sviluppo sostenibile presentata al Comitato Strategico lo scorso novembre. Questa strategia messa in atto nel 2024, comprenderà il pilastro 2 del progetto aziendale 2023-2026<sup>10</sup>, ampliandolo con nuove ambizioni a medio termine fissate per il 2030.

Le reti operative saranno inoltre rafforzate per implementare la strategia nei diversi paesi in cui l'Azienda è presente.

#### La Direzione delle Risorse Umane

La direzione delle RU definisce le politiche umane e accompagna i Leader e le squadre nella loro attuazione a livello locale. Questa collaborazione si basa sui Leader umani Gruppo, che garantiscono le condizioni di riuscita e le performance delle squadre e misurano la creazione di valore umano sostenibile.

Ogni anno, il sondaggio internazionale Decathlon Teammates Barometer (DTB) rileva in quale misura vengono attuate le strategie umane, oltre al livello di sviluppo e performance dei collaboratori.

II DTB è il riflesso dell'adesione e dell'impegno dei collaboratori in Decathlon. È uno strumento di misurazione strutturante che permette di valutare l'efficacia delle politiche umane dell'Azienda.

# La Direzione Affari Legali e Compliance

Garantisce la corretta applicazione delle normative, indica le opportunità e i rischi legali e di conformità a livello locale e internazionale, diffonde raccomandazioni e buone prassi.

La direzione legale e di compliance agisce su due grandi

- Affari legali che si occupa del ramo di diritto commerciale: proprietà intellettuale, diritto della concorrenza, diritto societario, l'accompagnamento legale delle sfide di sviluppo sostenibile, il diritto dei consumatori, il diritto commerciale, le assicurazioni, ecc.
- Compliance che include l'etica aziendale, il dovere di vigilanza, la protezione dei dati personali, le dogane strategiche e la dichiarazione non finanziaria (quest'ultima da aiuano 2023).

## I FATTORI ESG NELL'ATTIVITÀ ECONOMICA

#### L'evoluzione dei mestieri della finanza

Decathlon per rispondere alle sfide ambientali e sociali attuali e all'evoluzione del suo modello di business (più ampio e più complesso), si impegna a far evolvere l'ambito di responsabilità dei suoi finanziari. In linea con il senso dell'Azienda, le funzioni tradizionali della finanza tendono ad essere estese a una creazione di valore globale che tiene conto delle sfide ESG. In quest'ottica, la direzione finanza è diventata nel 2023 direzione finanziaria e non finanziaria.

Entro il 2026, ogni collaboratore della direzione dovrà quindi favorire il raggiungimento degli obiettivi economici, sociali e ambientali dell'azienda garantendo l'affidabilità delle valutazioni, incentivando la performance e investendo in progetti più virtuosi. Iniziata nel 2023, l'espansione delle responsabilità sarà approfondita nel 2024 con l'avvio di un nuovo sistema di formazione volto a sviluppare le competenze necessarie per questa trasformazione.

# **Credito a impatto**

Da marzo 2020, Decathlon integra dei criteri ESG in alcune delle sue linee di credito bancario. Questo progetto, forte simbolo del legame tra il valore finanziario e gli investimenti a lungo termine, è stato costruito in collaborazione con EthiFinance<sup>11</sup>, agenzia di analisi non finanziaria incaricata da Decathlon di analizzare annualmente la pertinenza dei suoi indici. I criteri ESG sono già stati integrati nei contratti di finanziamento a lungo termine con undici partner bancari (tra cui Crédit Agricole CIB e Natixis), sia ex-novo sia attraverso delle clausole aggiuntive.

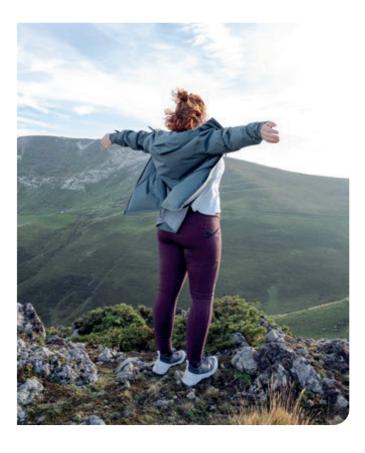
Nel 2023, il 71,3% dei prestiti bancari a medio termine sottoscritti da Decathlon sono stati sottoposti all'analisi dei criteri ESG (70.5% nel 2022).

L'obiettivo è raggiungere il 100% entro il 2025. I criteri di valutazione sono: l'eco-ideazione dei prodotti, la soddisfazione dei collaboratori/collaboratrici e dei clienti, i risultati degli auditing ambientali e sociali nella produzione e l'intensità di CO<sub>2</sub>.

Questi contratti sono il risultato del miglioramento continuo voluto dai diversi attori, provando la performance e la resilienza dell'Azienda attraverso gli indici non finanziari, è infatti possibile ottenere tassi di interesse più convenienti da banche che condividono l'approccio

alla sostenibilità di Decathlon e per finanziare attività più responsabili. I movimenti dello spread derivanti dalla partnership vengono devoluti completamente a delle associazioni.

L'analisi prepara inoltre l'Azienda alla valutazione bancaria secondo i criteri ESG che tendono a omogeneizzarsi. Usando indici che hanno un senso per l'Azienda, Decathlon garantisce una valutazione a lungo termine che permette ai finanziatori di proiettarsi nel futuro.





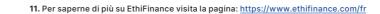
1) Conosco la nuova mission di Decathlon: "Move people through the wonders of sport".

2) La mission "Move people through the wonders of sport" mi motiva e ogni giorno guidale mie azioni

3) Conosco il progetto di Decathlon (i 5 pilastri strategici).

8. Informazioni più dettagliate sulla nuova strategia di Decathlon sono disponibili a pag. 28.

9. Per saperne di più sul Piano di Transizione, visita la pagina: <a href="https://impegni.decathlon.it">https://impegni.decathlon.it</a>
10. Informazioni più dettagliate sul progetto 2023-2026 sono disponibili a pag. 28.



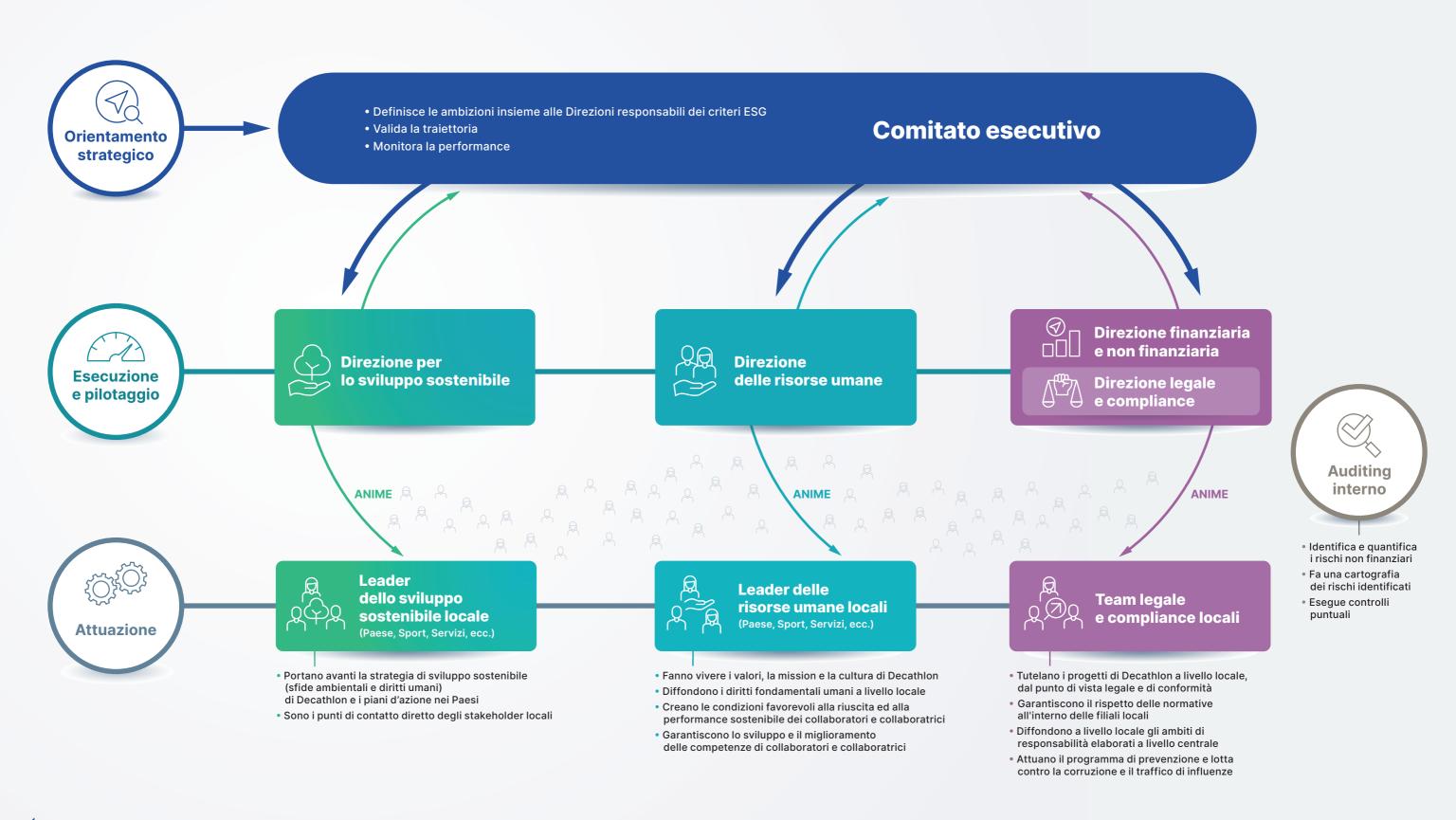
SEGUE LO SCHEMA DI

DEGLI OBIETTIVI ESG

GOVERNANCE

<sup>4)</sup> Contribuisco alla realizzazione del progetto di Decathlon (i 5 pilastri strategici) attraverso le mie responsabilità. Informazioni più dettagliate sui risultati del DTB sono disponibili a pag.137

# **GOVERNANCE E OBIETTIVI ESG** (Environmental, Social, Governance)



# **CONTESTO E TENDENZE**

# Il mercato mondiale di articoli sportivi

Decathlon gestisce le sue attività sul mercato mondiale con una presenza commerciale in 57 Paesi/Regioni di distribuzione e un'attività produttiva in 45 Paesi/Regioni. Il suo settore d'attività è la distribuzione specializzata in 3 aree: produzione di articoli sportivi, commercio al dettaglio di articoli sportivi e per il tempo libero e le attività collegate allo sport.

La distribuzione è garantita da pure-player nonché anche da distributori non specializzati (reparti sportivi di centri commerciali, catene di distribuzione o distributori indipendenti).

In termini di consumo, gli articoli sportivi servono per fare sport o sono destinati a un uso più esteso (casual wear streetwear o outdoor wear).

La distribuzione è multicanale: negozi fisici (dalla grande superficie al negozio di quartiere) ed e-commerce.

Dopo aver assistito ad una riduzione dell'attività a causa dell'emergenza sanitaria, il settore sportivo registra una crescita nel 2021 e 2022 per raggiungere un mercato stimato a 500 Mld di Euro<sup>12</sup>. Nel 2023, la crescita del mercato stimata al 4% ad un tasso di cambio costante ha subito un rallentamento a causa dell'elevata inflazione. In questo contesto, Decathlon può raggiungere una crescita cumulata del 17% tra 2024-2027.

3 O O DECATHLON attore del mercato mondiale<sup>13</sup>

# I vantaggi competitivi di Decathlon:

- I valori umani di vitalità, generosità ed autenticità
- Il valore della responsabilità che ci permette di osare
- Team impegnati e responsabili
- Una forte cultura nell'innovazione dei prodotti
- Una catena di valore integrata
- Una conoscenza unica dello sport e degli sportivi
- Prodotti accessibili al maggior numero di persone

# Cinque grandi cambiamenti per far crescere Decathlon

Offrire tutte le possibilità ai clienti

Passare dall'offerta di attrezzatura sportiva alla possibilità di far iniziare uno sport ai clienti ed eccellere in esso

**2** Creare soluzioni innovative

Passare dalla creazione di prodotti ingegnosi all'introduzione di soluzioni connesse

**3** Eccellere su tutti i livelli

Passare da un'ampia scelta di prodotti e dall'esplorazione offerta ai clienti principianti a soluzioni per tutti i livelli sportivi

Essere leader nella transizione ecologica

Passare dalle molteplici iniziative per lo sviluppo sostenibile alla creazione su larga scala di attività compatibili con i limiti planetari

12. TTC: Iva inclusa. Fonte: report GSE NPD

13. Fonte: Capital IQ - Perimetro: mercato di produzione e distribuzione di

articoli sportivi o ispirati dallo sport (abbigliamento, scarpe, attrezzatura)

Riunirsi attorno ad una Decathlon unificata

Passare da performance isolate all'eccellenza di un'Azienda unificata in tutto il mondo

Passare da un'ampia scelta di prodotti

compatibili com milita planetam

# Trend mondiali strutturanti



Adozione sempre più rapida delle nuove tecnologie e dell'innovazione

# 5 miliardi

di utenti attivi sui social media, equivalenti al 62,3% della popolazione mondiale<sup>14</sup>

#### TENDENZE

- Attesa di un'esperienza digitale completa
- Forte accelerazione degli acquisti online
- Aumento della richiesta d'innovazione, di personalizzazione dell'offerta e dell'interazione con le marche

## → OPPORTUNITÀ E RISPOSTE

- Riequilibrare i canali di distribuzione fisici e digitali
- Creare degli ecosistemi innovativi
- Investire nella R&S
- (mezzi umani, tecnici e finanziari)
- Capitalizzare sulla cultura e sulle competenze nell'innovazione
- Investire nelle start-up



L'urbanizzazione delle popolazioni

**56%** 

della popolazione mondiale vive in zone urbane<sup>15</sup>

#### TENDENZE

- Bisogno di nuove attività sportive nelle zone urbane
- Il desiderio per la natura è aumentato
- Aumento dei fenomeni di sedentarietà e di obesità

# → OPPORTUNITÀ E RISPOSTE

- Sviluppare una strategia incentrata sugli hub urbani
- Proporre prodotti più adatti alle attività urbane (compatti, leggeri, ecc.)
- Lottare contro la sedentarietà sviluppando il supporto sportivo
- Creare un legame proponendo delle esperienze sportive che uniscono



Il cambiamento climatico e il superamento dei limiti planetari **25%** 

della popolazione mondiale è attualmente esposto ad uno stress idrico estremamente elevato ogni anno<sup>16</sup>

# TENDENZE

- Rarefazione delle risorse naturali mondiali
- Aumento della frequenza di eventi climatici estremi
- Rarefazione dell'acqua sulla catena d'approvvigionamento
- Necessità di adattare l'attività sportiva alle condizioni climatici

## → OPPORTUNITÀ E RISPOSTE

- Preservare i terreni di gioco riducendo gli impatti ambientali delle attività dell'Azienda
- Accelerare la trasformazione verso un'economia dell'usato con lo sviluppo del Second Hand, del noleggio e della riparazione
- Sensibilizzare clienti e collaboratori
- Sviluppare nuove attività industriali
- Ideare un'offerta di prodotti adatta (estremo freddo, estremo caldo)



L'evoluzione delle aspettative degli utilizzatori/ utilizzatrici **70%** dei consumatori

ritiene che lo sviluppo sostenibile rispetto a due anni fa, sia più importante e il 65% è propenso a scegliere un'opzione più sostenibile anche se devono pagare di più<sup>17</sup>

# TENDENZE

- Importanza crescente attribuita alla reputazione della Marca e dei suoi prodotti
- Aumento della richiesta di prodotti ecosostenibili
- Bisogno di comfort e aumento della richiesta sul segmento sportswear
- Ricerca di benessere fisico e psicologico rafforzati dagli anni di pandemia

# → OPPORTUNITÀ E RISPOSTE

- Assumersi degli impegni forti per lo sviluppo sostenibile dell'Impresa e far evolvere il modello di business
- Sviluppare l'etichettatura ambientale sulle schede dei prodotti
- Proporre prodotti che rispondono alle tendenze stilistiche attuali
- Migliorare la narrativa sportiva

<sup>14.</sup> We are social, Meltwater, "Digital Report 2024":

https://wearesocial.com/fr/blog/2024/01/digital-report-2024-les-utilisateurs%c2%b7trices-des-medias-sociaux-depassent-le-cap-des-5-milliards-dans-le-monde 15. ONU-Habitat, Report sulle città del mondo, 2022.

<sup>16.</sup> World Resources Institute, "Aqueduct 4.0: Updated Decision-Relevant Global Water Risk Indicators", 16 agosto 2023:

https://www.wri.org/research/aqueduct-40-updated-decision-relevant-global-water-risk-indicators.

<sup>17.</sup> NIQ, "The Green Divide", 2023: https://nielseniq.com/wp-content/uploads/sites/4/2023/09/NIQ-The-Green-Divide-2023-Global-Download.pdf

# **MANIFESTO**

Decathlon nasce dall'amicizia tra appassionati di sport, che desideravano che tutti potessero godere dei benefici e del piacere di essere attivi.

Il loro desiderio era di rendere lo sport accessibile al maggior numero di persone.

Ma oggi il rapporto con l'attività fisica è messo a dura prova. In tutto il mondo, miliardi di persone hanno uno stile di vita sedentario; lontano dai terreni di gioco, dimenticati dai grandi Brand o intimoriti da uno spirito di competizione generalizzato.

Tuttavia, crediamo che lo sport appartenga a tutte e a tutti e debba essere alla portata di ciascuno di noi.

Per diletto o per agonismo, il benessere, la gioia e l'avventura sono le principali motivazioni che spingono le persone di tutto il mondo a praticare sport; sentirsi liberi di andare fare una passeggiata, la gioia di pedalare, di correre e di vedere il proprio rovescio passare dall'altra parte della rete dopo averlo sfiorato, è la gioia sul viso di un bambino, il piacere di un momento condiviso, lo sport è tutto questo.

Da Decathlon amiamo lo sport. Per grandi e piccoli, per salire sui podi o per il solo piacere di giocare. È per questo motivo che desideriamo costruire un mondo in cui lo sport sia più ingegnoso e adatto a tutti gli stili di vita. Vogliamo offrire soluzioni sportive inclusive, eque e a prezzi accessibili che apportano salute e benessere a tutti, affinché ogni singola persona possa scoprire e vivere le meraviglie dello sport a modo proprio. Queste soluzioni permetteranno a tutti di muoversi per sentirsi orgogliosi e sicuri di sé. Muoversi per avvicinarsi gli uni agli altri, per essere più felici e più sani.

Ma affinché lo sport migliori la vita, dobbiamo contribuire a proteggere le persone, vogliamo promuovere una pratica sportiva più responsabile e rendere le nostre attività compatibili con i limiti planetari.

Utilizzando materiali più sostenibili, energie rinnovabili e soluzioni circolari, progetteremo prodotti che resisteranno alla prova del tempo e che possono essere tramandati da generazione in generazione.

Questo sarà il nostro patrimonio: rivelare a tutti la magia dello sport grazie alla generosità, all'ingegno e alla passione dei nostri collaboratori.

Da Decathlon lavoriamo insieme ogni giorno per attivare le persone attraverso le meraviglie dello sport.

# **IL NOSTRO PURPOSE**

# **MOVE PEOPLE THROUGH** THE WONDERS OF SPORT\*

# MOVE



**Attivare le persone:** 1. fisicamente. con stili di vita più attivi



2. mentalmente. attraverso la gioia e la socialità dello sport

# **PEOPLE**

- 1. Rendere lo sport accessibile a tutti e a tutte
- 2. Per migliorare la qualità di vita di ognuno
- 3. Per proteggere il pianeta e le persone

# WONDERS **OF SPORT**

La meraviglia di praticare sport a modo proprio, per la gioia di partecipare o per l'emozione della performance

# Questo purpose anima i collaboratori di Decathlon

# **IL NOSTRO POSIZIONAMENTO**

"Da Decathlon contribuiamo allo sviluppo individuale abbattendo le barriere fisiche e mentali dello sport affinché ogni persona tragga piacere dall'attività fisica quotidiana"

# **MAKE SPORT YOURS**

# I NOSTRI VALORI

VITALITÀ | GENEROSITÀ | RESPONSABILITÀ | AUTENTICITÀ

# **PURPOSE E STRATEGIA**

**Customer Experience** 

L'esperienza cliente **Decathlon nel suo** insieme, è la migliore della sua categoria, nel settore sportivo

Sustainability •

Decathlon svolge un ruolo trainante per il pianeta; l'Azienda è un modello ispiratore per un futuro sostenibile

Decathlon è un'Azienda moderna. incentrata sulle persone, in cui l'eccellenza dell'azione

e la crescita dei collaboratori si rafforzano reciprocamente •

**Sports & Countries** 

Decathlon rafforza l'eccellenza e lo stile dei suoi prodotti negli sport strategici e si concentra sui Paesi ad alto potenziale

**Value Chain** 

Decathlon crea una catena di valore multicanale all'avanguardia

# **OBIETTIVO**

**-20** % di emissioni assolute di CO<sub>2</sub> entro il 2026 sulla base delle emissioni misurate nel 2021

# PIANI D'AZIONE

1. Decarbonizzare tutte le attività dell'Azienda

Ridurre l'intensità di carbonio dei prodotti; investire in materie prime più sostenibili; supportare i fornitori nell'utilizzo di fonti energetiche rinnovabili; decarbonizzare i trasporti; agire sulla mobilità dei clienti e dei collaboratori e collaboratrici, ecc.

2. Ottimizzare l'offerta e ideare prodotti che durano nel tempo

Incrementare la creazione di valore economico riducendo le emissioni di CO2 (creare un'offerta che tenga in considerazione il margine percentuale/CO, per prodotto); sviluppare una gamma di prodotti al servizio della circolarità (prodotti duraturi, riparabili, riciclabili, tracciabili).

# 3. Promuovere su larga scala modelli di business circolari

Sviluppare dei modelli di business (2Hand, noleggio, riparazione) per garantire l'accesso allo sport e la creazione di valore.

4. Impattare sull'ecosistema attraverso la sensibilizzazione e il coinvolgimento

# CONDIZIONI DI SUCCESSO

- Gestione integrata della performance ambientale
- Trasformazione digitale

# OBIETTIVI

**50 % di donne leader** entro il 2026

90 % dei collaboratori e delle collaboratrici contribuiscono al progetto di Decathlon nel 2026

## PIANI D'AZIONE

1. Focalizzarsi sulle persone

> Decathlon è riconosciuta per la sua cultura e i suoi valori di condivisione: senso, passione, conoscenza, responsabilità, valore economico. Il rispetto e l'integrità di ognuno sono al centro delle relazioni con tutti gli stakeholder.

Decathlon è un Employer Branding nota, riconosciuta e desiderata dai clienti e da tutti gli appassionati sportivi.

2. Ottimizzare l'offerta e ideare prodotti che durano nel tempo

Decathlon è riconosciuta per lo sviluppo delle competenze e il livello di conoscenze specifiche dei suoi team: know-how digitale; qualità delle relazioni umane e dell'ambiente di lavoro. L'impegno dei collaboratori\ collaboratrici e il loro senso di responsabilità contribuiscono a servire meglio i nostri clienti.

# 3. Promuovere su larga scala modelli di business circolari

Decathlon è un'Impresa aperta al mondo, inclusiva e impegnata nella diversità.

Il Gruppo è riconosciuto come uno dei migliori Employer per iniziare la propria carriera professionale.

## 4. Guidare il cambiamento insieme ed uniti

Decathlon crea un ambiente e una cultura favorevoli alla formazione continua per garantire performance sostenibili.

# INFORMAZIONI GENERALI

# **BUSINESS MODEL ECATENA DI VALORE**

IL NOSTRO PURPOSE: MOVE PEOPLE THROUGH THE WONDERS OF SPORT

al 31/12/2023

# LE NOSTRE RISORSE

# Un grande impegno dei collaboratori e delle collaboratrici attraverso l'autonomia e la responsabilità

- 100.701 collaboratori e collaboratrici, di cui 46,1 % donne e 53,9% uomini
- Più di 80 nazionalità
- Mestieri complementari ed eterogenei, dalla produzione alla distribuzione

# Una catena di valore dedicata all'attività sportiva accessibile a tutti/e

- 1.749 negozi, 72 depositi e piattaforme logistiche
- 1.264 fornitori: 923 di rango 1, 341 di rango 2
- 53 partner con i quali Decathlon mantiene una relazione duratura.
- Una cultura d'audit responsabile: 851 audit nei processi industriali sul tema della responsabilità umana in produzione e 137 audit Ambientali

## Una forte cultura dell'innovazione dei prodotti

- Workshop e Laboratori interni: investimenti continui nella R&S
- Co-produzione e co-creazione con i clienti
- Partnership tecniche con atleti di alto livello

# Relazioni privilegiati e duraturi con i clienti, i partner ed i territori in cui siamo presenti

- Presenza in 57 Paesi/Regioni di distribuzione
- Attività di produzione in 45 Paesi/Regioni

# **Ideare prodotti e distribuirli** limitando l'impatto sull'ambiente

- 687171494 kWh di elettricità consumata (gas ed energia elettrica, di cui 87,1 % di elettricità proveniente da fonti rinnovabili)
- 5779 milioni di tonnellate-chilometri trasportate per il mondo
- 8,77 kg di CO<sub>2</sub> Eq. per prodotto venduto, 0,67 kg di CO<sub>2</sub> equivalente/euro
- 16 processi industriali che utilizzano materie prime

## Basi finanziarie solide

- Un azionariato familiare stabile
- 5,7 miliardi di euro di capitale

# **CREAZIONE DI VALORE**

- 89 % dei collaboratori e delle collaboratrici viene al lavoro con piacere per realizzare il progetto aziendale, il proprio progetto e la mission di Decathlon.
- 55.7 % di dipendenti azionisti
- Accompagnamento sullo sviluppo personale e delle competenze
- 3,1 miliardi di euro destinati agli stipendi
- 12,3 anni di anzianità media per i fornitori
- Relazioni di fiducia con i nostri partner industriali: 89% dei siti di produzione dei fornitori di rango 1 valutati A, B o C nella Responsabilità Umana in produzione
- 86,7 % dei siti dei fornitori di rango 1 e 2 valutati A, B o C nella Responsabilità Ambientale locale
- Brand di Decathlon per soddisfare i bisogni degli sportivi
- 95 Brevetti depositati ed estesi a livello internazionale
- Un evento Reveal Innovation, che celebra la cultura dell'innovazione dei prodotti
- 4,61/5 il voto medio attribuito ai prodotti Decathlon e AMI
- 4,1 miliardi di contributi diretti ed indiretti, di cui 1,4 miliardi d'imposte, tasse e contributi sociali a carico di Decathlon
- 44.819 beneficiari della Fondazione, con 118 progetti sostenuti da Decathlon
- 2,27% di Fatturato Sostenibile (2Hand, noleggio, riparazione)
- 38,8% di fatturato realizzato con prodotti Ecodesign
- 549 siti dei fornitori hanno una traiettoria di riduzione delle emissioni di CO2 scientificamente valida
- C il punteggio di Decathlon al questionario sul cambiamento climatico di CDP
- Fatturato di 15,6 miliardi di euro
- 800 milioni di euro distribuiti in dividendi.
- 24.8% di aliquota fiscale effettiva del Gruppo
- Utile netto di 931 milioni di euro

# I NOSTRI STAKEHOLDER VINCENTI



# Collaboratori-Collaboratrici

Collaboratori e collaboratrici, partner sociali - Crescere attraverso la responsabilità e la libertà, poter prendere delle decisioni più vicine al loro impatto



Partner d'affari, fornitori Decathlon - costruire delle partnership a lungo termine per condividere dei valori e degli obiettivi sociali e ambientali



Clienti, utilizzatori/utilizzatrici e partner

Clienti, utilizzatori /utilizzatrici, associazioni di consumatori, club sportivi - Obiettivo: clienti soddisfatti



ONG e società civile

**DEC4THLON** 

Media, ONG, federazioni professionali, formazione e ricerca, comunità locali, esperti ESG Dialogare in modo pragmatico, trasparente e sincero



Regolatori **Pubblici** 

Commissione Europea, OCDE, Ministero della Transizione Ecologica, Eco-Organismi, Enti Locali. Agire in anticipo piuttosto che essere spettatori del ritmo delle normative



Collaboratori e familiari azionisti, investitori

AFIR/AFM, banche, ecc. Controllare e assicurare gli investimenti per un'Impresa Resiliente e Sostenibile

# **II brand Portfolio**

## Al 31 dicembre 2023 Decathlon propone 36 Brand per rispondere alle esigenze sportive dei suoi clienti.

Il Gruppo ha intrapreso un lavoro che mira a semplificare la leggibilità e la comprensione delle offerte di prodotti da parte dei clienti. Basandosi sulle esigenze dei clienti e dei Paesi di distribuzione, l'Azienda ha deciso di rinnovare il portafoglio di brand che ruota attorno a tre domini chiave: tutte le persone, tutti gli sport e tutti i

Dal 2024 **Decathlon** diventerà il marchio principale visibile sui prodotti e per rafforzare la fiducia e la credibilità dei clienti, saranno apposte delle etichette che corrispondono a 9 categorie specializzate (category specialists) nei seguenti universi sportivi:

Quechua: montagna

■ Tribord: sport acquatici

Caperlan: pesca ed equitazione

Kuikma: sport di racchette

Rockrider: ciclismo outdoor e mountain bike

Btwin: mobilità urbana

Kipsta: sport di squadra

Domyos: fitness

Inesis: golf e bersaglio

A questi si aggiungono 4 Brand per sportivi esperti (expert brands) che propongono una gamma di prodotti e di esperienze specifiche per gli sportivi e le sportive più esigenti.

Van Rysel: ciclismo su strada

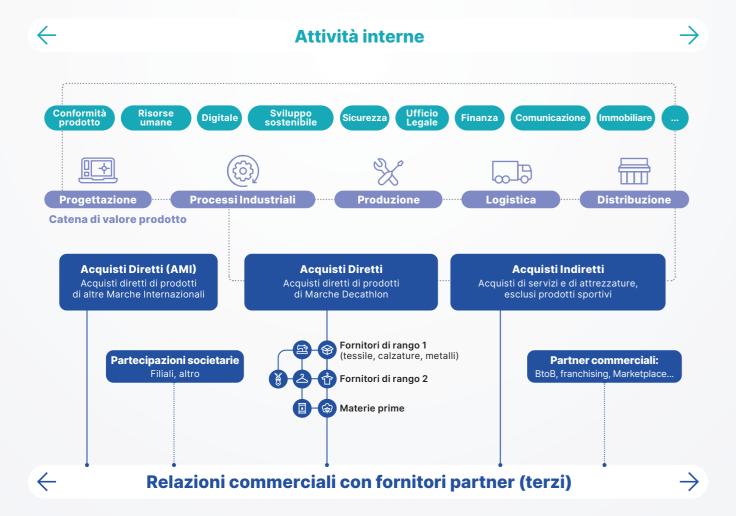
Kiprun: running

Simond: escursionismo, arrampicata ed alpinismo

Solognac: caccia

Il lancio di questo nuovo portafoglio di brand sarà graduale nel corso dei prossimi tre anni.

# Catena di valore



# Paesi/Regioni di produzione

Decathlon lavora con fornitori in 45 Paesi/regioni, dove la produzione è seguita da 2245 collaboratori in loco e in assenza di uffici Decathlon, o in paesi limitrofi. L'Azienda possiede nove siti di produzione propri nei quali produce una parte dei suoi articoli e ha attivato la rete Decathlon Manufacturing Way che mira a promuovere l'eccellenza operativa e che consente alle squadre Decathlon e ai loro fornitori partner di confrontarsi sulle migliori prassi conosciute fino ad oggi.



## ■ Paesi / regioni di produzione con ufficio (squadra presente in loco):

Africa: Egitto, Etiopia, Marocco, Tunisia | America: Brasile, Messico | Asia del Nord: Cina continentale, Taiwan | Sud-est asiatico: Indonesia, Malesia, Tailandia, Vietnam | Sud-ovest asiatico: Bangladesh, India, Pakistan, Sri Lanka | Europa: Albania, Francia, Italia, Polonia, Portogallo, Romania, Turchia,

#### Paesi / regioni con siti di produzione Decathlon:

Africa: Marocco | Asia del Nord: Cina continentale | Sud-est asiatico: Tailandia | Europa: Francia

## ■ Paesi / regioni di produzione senza ufficio (squadra presente in un paese limitrofo):

Africa: Madagascar, Algeria | America: Canada | Asia del Nord: Giappone, Corea del Sud | Sud-est asiatico: Cambogia Europa: Germania, Belgio, Bosnia, Bulgaria, Estonia, Spagna, Finlandia, Ungheria, Lituania, Paesi Bassi, Repubblica Ceca, Regno Unito, Slovacchia, Slovenia, Svizzera, Ucraina.

# Paesi/regioni di distribuzione



Europa Occidentale: Germania, Austria, Belgio, Spagna, Francia, Irlanda, Italia, Lussemburgo, Paesi Bassi, Portogallo, Regno Unito, Svezia, Svizzera | Europa dell'Est: Bulgaria, Croazia, Estonia, Grecia, Ungheria, Lettonia, Lituania, Malta, Polonia, Repubblica Ceca, Romania, Serbia, Slovacchia, Slovenia, Ucraina | Asia-Pacifico: Australia, Cambogia, Indonesia, Malesia, Filippine, Singapore, Thailandia, Vietnam | Africa e Medio Oriente: Sudafrica, Algeria, Costa d'Avorio, Egitto, Israele, Kenya, Marocco, Senegal, Tunisia, Turchia America: Brasile, Canada, Cile, Colombia, Messico | Cina Continentale, Corea del Sud, Hong Kong, Kazakistan, Taiwan, India

# **PRINCIPALI RISCHI NON FINANZIARI**

Per Decathlon un rischio è la possibilità che un evento abbia delle conseguenze negative per il capitale umano, ambientale, materiale, finanziario e reputazionale.

Decathlon svolge un lavoro approfondito per valutare le principali vulnerabilità, per anticipare la gestione dei rischi identificati e per ridurre il loro impatto diretto allo scopo di raggiungere i suoi obiettivi: creare e mantenere il valore, prevedere le differenze di performance. I rischi non finanziari vengono previsti attraverso dei dispositivi di gestione e controllo interni che hanno un ruolo chiave nelle attività di progettazione, produzione, logistica e distribuzione.

SVILUPPARE IL VALORE UMANO	- RISCHI	+ OPPORTUNITÀ
Performance umane, senso e valori	Perdita del senso, mancanza di chiarezza dei valori Aziendali	Coinvolgimento dei collaboratori, coesione
Gestione delle posizioni di lavoro e delle competenze	Perdita di competenze, inclusa l'expertise, attrattiva insufficiente, disoccupazione, risposta inadeguata al bisogno di sviluppo, assenza di anticipazione sull'evoluzione dei mestieri, perdita di legame tra i collaboratori e l'Azienda	Disponibilità e qualità delle competenze, sviluppo dei talenti
Condivisione del valore creato	Riduzione della remunerazione	Condivisione del valore, partecipazione allo sviluppo dell'Azienda, adesione al progetto
	Incidenti, malattie;	Salute e sicurezza dei collaboratori, benessere e qualità di vita al lavoro;
Sicurezza fisica delle persone nelle attività di distribuzione, di logistica e di servizi	Danni alla salute durante l'uso di un prodotto o di un servizio;	Salute e sicurezza dei clienti/ utilizzatori sportivi, sicurezza dei prodotti (innocuità, solidità, ecc.);
	Incidenti, malattie;	Sicurezza dei clienti nei negozi
Sicurezza fisica delle persone	Rischi psicosociali	Qualità di vita al lavoro
Diritti umani fondamentali	Grave violazione dei diritti umani, delle libertà fondamentali, della salute e della sicurezza delle persone, dei collaboratori, dei fornitori di prodotti e servizi	_
Diversità, equità e inclusione	Trattamento ingiusto dei collaboratori, disparità di opportunità legate al genere, all'età, all'origine culturale, alle competenze, all'origine etnica, alla nazionalità, alla religione o all'orientamento sessuale	Internalizzazione, scambi culturali, performance multinazionale
Esperienza Cliente	Immagine negativa, insoddisfazione, perdita di CA	Soddisfazione cliente, raccomandazione, fedeltà, importo medio del carrello, innovazione prodotto, nuovi modelli di consumo

#### **METODO**

Questa tabella descrive i principali rischi non finanziari identificati in Azienda. La loro valutazione è un lavoro continuo e può essere completata in base alle evoluzioni del contesto interno e/o esterno. Questi rischi sono identificati e valutati attraverso elementi informativi interni (referenti interni, Comitato esecutivo, Comitato per i controlli interni e i rischi) ed esterni (rapporto dell'IFACI, per esempio). Decathlon svolge le sue analisi in termini di rischio [-] e anche di opportunità [+]. Nel 2023 la revisione dei rischi globali svolta dalle squadre di auditing interno ha permesso di individuare e aggiornare la matrice di nuovi rischi per il Gruppo Decathlon, nonché la riformulazione di alcune occorrenze. Sotto l'influenza di una nuova politica interna globale, in un contesto di crescente pressione regolamentare, è stata rilevato un aumento di rischi legati alle politiche umane e alla conformità e di rischi fisici e di transizione legati al cambiamento climatico (rafforzamento della normativa, rischi di danni a beni e persone, rarefazione delle risorse, ecc.). Tutti i rischi identificati precedentemente nella DPEF 2022 sono disponibili a pagina 24.

Per garantire il controllo dei rischi non finanziari, Decathlon incarica un "referente Aziendale" che comprende il rischio, definisce l'ambito di autonomia (quadro d'azione), lo rende disponibile, lo fa vivere e lo diffonde alla comunità dei referenti nei vari Paesi. Ogni leader (responsabile del Paese, dell'area urbana, del negozio e/o dello sport/processo produttivo), con il supporto del suo referente, ha la responsabilità di adattare l'ambito di autonomia a livello locale e di farlo rispettare.

PRESERVARE LA NATURA	- RISCHI	+ OPPORTUNITÀ
Cambiamento climatico	Rischi fisici e rischi di disadattamento alla transizione ambientale	Efficienza energetica, disponibilità delle risorse
Impatti ambientali lungo tutta la catena del valore	Inquinamento plastico e chimico, danni alla biodiversità, inquinamento dell'acqua, dell'aria e del suolo, gestione dei rifiuti	Controllo delle emissioni di CO <sub>2</sub> e dell'inquinamento, protezione e ottimizzazione delle risorse lungo la catena di valore
Conformità alla normativa ambientale e ai criteri ESG	Rischio reputazionale e legale	Influenza positiva sugli stakeholder
Trasformazione del modello di business per raggiungere gli obiettivi ambientali	Apertura inefficiente ad altri partner economici	Nuove abitudini di consumo, sviluppo del mercato dell'usato e dell'economia circolare
CREARE VALORE SOSTENIBILE	- RISCHI	+ OPPORTUNITÀ
	Indisponibilità dei sistemi	

CREARE VALORE SOSTENIBILE	- RISCHI	+ OPPORTUNITÀ
Cybersicurezza	Indisponibilità dei sistemi, fuga di dati personali degli stakeholder interni ed esterni, manipolazione dei dati aziendali	Rispetto della privacy e protezione dei dati personali
Dati non finanziari	Mancanza di governance dei dati, affidabilità, integrità, accesso abusivo	Controllo dei dati su tutta la catena del valore, migliore gestione delle informazioni, migliore processo decisionale, efficienza dell'organizzazione
Etica	Episodi di frode/corruzione interna ed esterna	Integrità, lealtà, valori e principi morali nel perseguire le attività, fiducia nei rapporti d'affari

#### **ALTRI RISCHI CONSIDERATI**

Decathlon è particolarmente attenta ai rischi legati alla divulgazione, alla perdita o alla modifica inadeguata dei dati personali dei suoi clienti e dei suoi collaboratori, e agisce nel rispetto del Regolamento Generale sulla Protezione dei Dati (GDPR). Inoltre, Decathlon valuta l'influenza delle interazioni esterne, soprattutto nel quadro della Due Diligence. Possono esserci anche altri rischi di cui l'Azienda non è a conoscenza alla data di questa dichiarazione o che sono considerati non significativi ma che potrebbero avere effetti negativi in futuro.

DECATHLON | DICHIARAZIONE NON FINANZIARIA DI PERFORMANCE 2023
INFORMAZIONI GENERALI
INFORMAZIONI GENERALI

# CONSULTAZIONE DEGLI STAKEHOLDER

# **Obiettivi e metodologia**

Per Decathlon il processo di consultazione degli stakeholder ha tre obiettivi principali:

- ascoltare l'ecosistema aziendale e valutare le aspettative di ciascun gruppo riguardo gli sviluppi di Decathlon;
- identificare le sfide ESG prioritarie su cui lavorare e analizzare i progressi rispetto agli anni precedenti;
- anticipare le sfide emergenti in materia di sostenibilità e aggiornare la politica ESG di Decathlon.

Nel 2022 per identificare le sfide prioritarie, Decathlon ha consultato gli stakeholder (interni ed esterni) con un approccio iniziale di doppia materialità, interrogandoli sulla materialità d'impatto (inside-out) e sulla materialità economica (outside-in).

Nel 2023 Decathlon ha aggiornato il metodo di consultazione degli stakeholder interni ed esterni per ascoltare le aspettative del suo ecosistema aziendale, dell'opinione pubblica, dei partner commerciali, dei collaboratori e collaboratrici e dei soci.

Le opinioni degli stakeholder esterni sono valutate con lo strumento Datamaran<sup>23</sup> che si avvale dell'intelligenza artificiale per analizzare un gran numero di fonti in base a:

#### ■ l'analisi d'impatto con:

- un'analisi comparativa dei reporting ESG di Aziende selezionate;
- un'analisi delle iniziative volontarie non vincolanti emesse da organismi di autoregolamentazione dello stesso settore, da ONG o altri;
- un'analisi d'opinione basata sulla stampa e sui media online;

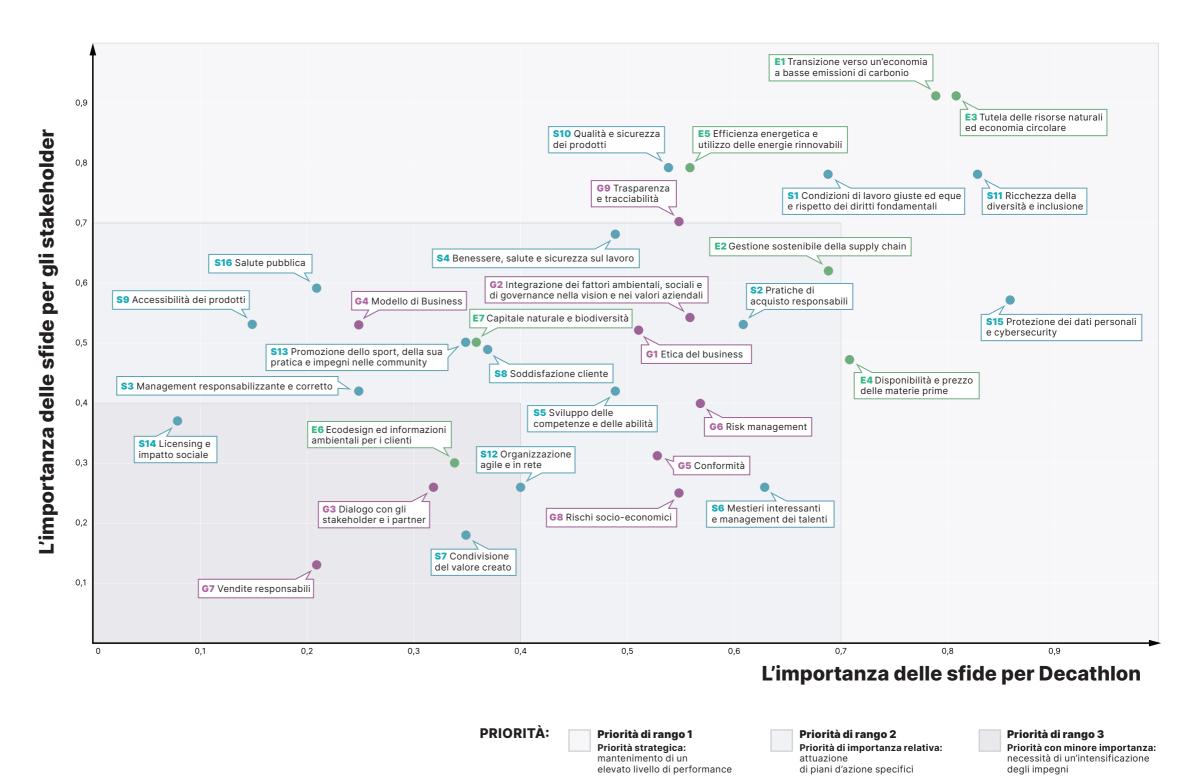
#### un'analisi finanziaria con:

- un'analisi dei report finanziari di società selezionate;
- un rilevamento delle iniziative volontarie dei mercati finanziari;
- un'analisi dei regolamenti obbligatori con sanzioni finanziarie e un'analisi dei requisiti di divulgazione del Sustainability Accounting Standards Board<sup>24</sup>.

Nel 2023, la valutazione delle sfide degli stakeholder interni è stata effettuata attraverso un panel rappresentativo delle attività aziendali composto da 30 Decathioniani.

Ogni persona intervistata ha espresso mediante un questionario specifico, il grado di importanza (da non importante a strategico) di ciascuna delle 32 sfide dei tre pilastri ESG di Decathlon: sviluppare il valore umano, preservare la natura e creare valore sostenibile.

I dati interni ed esterni sono stati consolidati (con un'equa rappresentazione tra dati esterni e interni) utilizzando lo strumento Datamaran e sono stati riformulati matematicamente per posizionarli su una scala da 0 a 1 (dalla sfida valutata meno materiale a quella più materiale) allo scopo di rappresentare la materialità d'impatto e la materialità finanziaria.



23. Per saperne di più su Datamaran: <a href="https://www.datamaran.com/">https://www.datamaran.com/</a>. 24. Per saperne di più sullo standard SASB: <a href="https://www.sasb.org/">https://www.sasb.org/</a>.

#TomorrowStartsToday

SFIDE: PRESERVARE LA NATURA SVILUPPARE IL VALORE UMANO CREARE VALORE SOSTENIBILE

# Risultati e analisi 2023

#### LA PRESENTAZIONE DEI RISULTATI 2023

I risultati sono classificati in tre categorie di priorità: sfide di rango 1, sfide di rango 2 e sfide di rango 3.

Per il 2023 le sfide individuate sono le sequenti:

- 1. Sfide di rango 1 (valutazione superiore a 0,7 in almeno una delle due materialità). Queste sfide prevedono un alto livello di performance e per Decathlon sono: transizione verso un'economia a basse emissioni di carbonio, tutela delle risorse naturali ed economia circolare, ricchezza della diversità e inclusione, disponibilità e prezzo delle materie prime, sicurezza informatica, efficienza energetica e utilizzo delle energie rinnovabili, trasparenza e tracciabilità, condizioni di lavoro giuste ed eque e rispetto dei diritti fondamentali, qualità e sicurezza dei prodotti.
- 2. Sfide di rango 2 (valutazione tra 0,5 e 0,7 in almeno una delle due materialità). Queste sfide prevedono piani d'azione più specifici su: prevenzione e efficienza energetica, creazione di valore sostenibile, integrazione dei criteri ESG, risk management, pratiche di acquisto responsabili, benessere, salute e sicurezza sul lavoro, sviluppo delle competenze e delle abilità, conformità, rischi socio-economici, organizzazione agile e in rete. mestieri interessanti e management dei talenti, capitale naturale e biodiversità, modello di business, promozione dello sport, della sua pratica e impegni nella community, salute pubblica, management responsabilizzante e corretto, soddisfazione cliente, accessibilità dei prodotti.
- 3. Sfide di rango 3 (valutazione inferiore a 0,5 in entrambe le materialità). Queste sfide prevedono impegni intensificati su: informazione ambientale per i clienti, dialogo con gli stakeholder e i partner, pratiche di vendita responsabili, condivisione del valore, licensing e impatto sociale.

## L'ANALISI DEI RISULTATI 2023

Per gli stakeholder le sfide prioritarie come, la transizione verso un'economia a basse emissioni di carbonio, il rispetto dei diritti fondamentali, la diversità, l'inclusione e l'economia circolare, si sono particolarmente rafforzate quest'anno.

Dall'analisi sono nettamente emerse le sfide ambientali con tendenze quasi esclusivamente in aumento. Da questa analisi emerge anche una particolare attenzione sulle tematiche umane all'interno dell'azienda (in particolare sulla formazione e il management responsabilizzante), sulla transizione sostenibile del modello di business e sull'integrazione dei criteri ESG. Un altro elemento rilevante di questa analisi è il tema della conformità ai sensi della Direttiva Europea Corporate Sustainability Reporting Directive (CSRD)25.

## **PROSPETTIVE**

Per Decathlon nell'ottica dell'applicazione della CSRD entro il 2025, la consultazione degli stakeholder è uno strumento indispensabile nell'analisi della doppia materialità, un elemento fondamentale per il rapporto di sostenibilità delle aziende. Le opinioni e le aspettative degli stakeholder favoriranno l'analisi degli impatti, dei rischi e delle opportunità sotto il profilo della materialità d'impatto e della materialità finanziaria, consentendo così di determinare le sfide materiali su cui Decathlon dovrà concentrarsi.

# MATERIALITÀ FINANZIARIA MATERIALITÀ DI IMPATTO



Testimonianza



Donato CALACE, Innovation Manager, **Datamaran** 

"Nel 2023 Decathlon si è impegnata per validare le sfide prioritarie, prestando attenzione alle sfide emergenti che hanno un impatto sull'azienda e osservando i potenziali impatti sul suo ecosistema. Questo solido processo interno ha favorito l'uniformazione delle convinzioni interne e l'acculturazione continua della leadership, stabilendo le basi necessarie per la governance e il monitoraggio ESG, in conformità con i requisiti della CSRD."



#### Intervista

Frédéric MERLEVEDE,

Direttore Industriale Decathlon e partecipante alla consultazione degli stakeholder interni

# "Come si integrano i criteri ESG e i risultati dell'analisi di materialità nel processo industriale di Decathlon?

Sono diversi gli elementi che consentono di prendere in considerazione i criteri ESG ed integrarli nel processo industriale di Decathlon, tra cui, la consapevolezza delle nuove normative e l'implementazione degli strumenti di monitoraggio (indicatori di performance) e di allerta per misurare il livello di controllo e di rischio. Destinando delle risorse umane ai temi di sviluppo sostenibile e definendo le priorità collettive, accompagniamo in particolare i nostri fornitori a conformarsi alle aspettative di Decathlon, lavorando per garantire la tracciabilità dei nostri materiali e assicurando il rispetto degli impegni.

L'utilizzo di uno strumento per l'assegnazione dei ruoli e delle responsabilità nel progetto industriale permette di definire il campo di gioco e l'organico garantisce reazioni adequate in caso di allarmi individuati. Infine, l'integrazione di indicatori di performance ambientale nei bonus delle squadre permette una maggiore responsabilizzazione e un forte impegno da parte loro.

## Cosa hai pensato del processo di consultazione degli stakeholder?

È un processo fondamentale perché consente di aumentare la consapevolezza sui fattori ESG e permette un'analisi delle tematiche ESG da una prospettiva più ampia, includendo i diversi ambiti aziendali (reclutamento, finanza, ecc.)."

# **INDICATORI DI PERFORMANCE**

INFORMAZIONI PROFILO AZIENDALE (COM	PANY PROFILE)	2022	2023
INFORMAZIONI ECONOMICHE   CIFRA D'AFFARI			
Utile netto Decathlon		15,4 Mds €	<b>15,6 Mds€</b> (Nota 1)
Crescita Fatturato N/N-1		+ 11,7%	<b>+1,14%</b> (Nota 2)
% di fatturato fuori dal negozio (e-commerce, b2b, Marketplace esterno, ecc.)		15,5%	15,6%
% di fatturato e-commerce		12,4%	12,4%
FATTURATO REALIZZATO CON PRODOTTI ECODESIO	GN		
% di fatturato realizzato con prodotti Ecodesign		23,03%	<b>38,80</b> % (Nota 3)
FATTURATO CIRCOLARE			
% fatturato circolare (2Hand, attività di laboratorio, noleggio) – Mondo: <sup>(Nota 4)</sup>	☑ INFORMAZIONE VERIFICATA Audit  Mazars	1,82%	<b>2,27</b> % (Nota 4)
→ % di fatturato vendite 2Hand – Mondo		0,25%	0,55%
% di fatturato vendite di prodotti e servizi per la riparazione e manutenzione – Mondo		1,50%	1,61%
→ % di fatturato realizzato con il noleggio – Mondo		0,07%	0,11%
Prodotti 2Hand Decathlon e AMI venduti nel mondo		731.482	1.021.374
% Fatturato circolare (2Hand, attività di laboratorio, noleggio) – Francia:	M INFORMAZIONE VERIFICATA Audit <b>mazars</b>	3,01%	<b>3,71%</b> (Nota 4)
→ % di fatturato vendite 2Hand – Francia		0,51%	0,97%
% di fatturato vendite di prodotti e servizi per la riparazione e la manutenzione		2,45%	2,62%
→ % di fatturato realizzato con il noleggio – Francia		0,05%	0,12%
Prodotti 2Hand Decathlon e AMI venduti in Francia :		293.039	385.988

#### Note metodologiche DPEF 2023

Note 1: Con una crescita del 2,4% (escluso l'impatto della Russia), il 2023 è stato caratterizzato da un contesto commerciale impegnativo: il potere d'acquisto dei consumatori è stato sottoposto a una forte pressione inflazionistica, allontanando l'Azienda dalle previsioni iniziali più ambiziose. La corretta gestione del prezzo di costo della merce venduta ha permesso già dal secondo semestre di diminuire i prezzi per ridare potere d'acquisto ai clienti, preservando il margine di Decathlon. L'e-commerce (12% del fatturato) ha contribuito alla crescita delle vendite con un incremento positivo del 2,8%.

Nel 2023, l'Europa ha contribuito al 75% della crescita totale dell'azienda (a tasso di cambio costante) e la Cina ha ripreso a crescere grazie alle azioni messe in atto a livello

Note 2: A tassi di cambio costanti

Note 3: Nel 2023 Decathlon ha realizzato il 38,8% del fatturato annuale con prodotti di ecodesign, rispetto a un obiettivo fissato al 35% (cioè +3,8 punti rispetto all'impegno definito). Dal 2021 questa quota si è moltiplicata del 3,7, passando dal 10,4% del fatturato nel 2021 al 38,8% nel 2023. In termini di volume d'affari, rappresenta un fatturato di 7,1 miliardi di euro (con un aumento di 3 miliardi di euro rispetto al 2022) e oltre 500 milioni di articoli di ecodesign venduti (+300 milioni rispetto al 2022).

Questa performance è stata registrata, come l'anno precedente, dai prodotti "tessili", con una crescita della quota media del fatturato di prodotti di ecodesign che aumentano dal 40% al 60% (ossia +20 punti). L'accesso alle tecnologie e una disponibilità internazionale importante delle materie prime, ha permesso di mantenere l'accelerazione iniziata negli anni precedenti. Una crescita significativa si è registrata anche per i prodotti a base di "metalli" (tranne le biciclette) come le attrezzature fitness e le "calzature", che sono passati rispettivamente da una quota del 38% nel 2022 al 60% nel 2023 (cioè +22 punti) e dal 16% al 38,5% (cioè +22,5 punti).

In misura minore, Decathlon è riuscita ad aumentare la quota di prodotti di ecodesign a base di plastica e composito, nonostante le difficoltà tecniche riscontrate su queste tipologie di prodotti. Infine, la performance sui prodotti relativi al "ciclismo" resta a un livello più basso (6,5%) e sono in corso dei progetti per aumentare la proporzione di prodotti di ecodesign relativi al "ciclismo". L'obiettivo di Decathlon è di raggiungere una quota del 50% nel 2024 su questo indicatore, con l'ambizione di arrivare al 55%.

Note 4: Quest'anno Decathlon desidera che il fatturato circolare rifletta il più fedelmente possibile ciò che accade nei Paesi di retail, tenendo conto sia dei risultati del Gruppo e sia di quelli provenienti a livello locale. Questa organizzazione ha permesso di avere una migliore visibilità sull'attività di Noleggio nel 2023 e di integrarla nel fatturato circolare Nel 2023 è aumentato il fatturato circolare realizzato con prodotti 2Hand, con prodotti per la riparazione e manutenzione nei laboratori e il noleggio, sia in Francia che a livello internazionale. Nel 2022 il fatturato sostenibile globale di Decathlon è stato dell'1,75% (escluso il noleggio) e nel 2023 cresce a perimetro eguivalente al 2,09%.

Il fatturato circolare, compreso il noleggio, ha rappresentato il 2,27% del fatturato totale nel 2023 (nel 2022 era dell'1,82%).

I modelli circolari di Decathlon comprendono programmi di 2Hand come il ritiro dell'usato, la vendita di articoli danneggiati che provengono dai resi dei clienti o che possono aver subito qualche danno durante il trasporto, prodotti a noleggio e transazioni da cliente a cliente (trocathlon). Continuiamo a proporre altri modelli circolari come il noleggio in abbonamento, il noleggio a breve termine, i servizi di riparazione e manutenzione forniti dai laboratori e le iniziative di riparazione autonoma (Do It Yourself).

INFORMAZIONI PROFILO AZIENDALE (COMPANY PROFILE)	2022	2023
CATENA DI VALORE   DISTRIBUZIONE E PRODOTTI		
Paesi/Regioni di distribuzione	59	<b>59</b> (Nota 5)
Negozi Decathlon nel mondo	1.771	<b>1.749</b> (Nota 6)
Nuovi punti vendita N/N-1 (di proprietà, escluso franchising)	+ 68	+ <b>86</b> (Nota 7)
Depositi e piattaforme logistiche	74	72
Brand di prodotti Decathlon (Marche Passione)	36	<b>36</b> (Nota 8)
Prodotti venduti	1,26 Mds	1,19 Mds
SUPPLY CHAIN		
Paesi /Regioni di produzione:		
→ con squadre Decathlon presenti in loco	23	23
→ senza squadre Decathlon presenti in loco	20	21
Centri di produzione Decathlon	42	42
Fornitori per i prodotti Decathlon:		(Nota 9)
→ Fornitori di rango 1 (prodotti finiti e componenti)	956	923
→ Fornitori di rango 2	311	341
Collaboratori responsabili delle relazioni e della gestione dei fornitori:	2.429	2.245
Siti di produzione Decathlon	9	9

Nel 2023 Decathlon si è concentrata sullo sviluppo di modelli circolari (noleggio in abbonamento e ritiro dell'usato) in quattro paesi pilota: Paesi Bassi, Spagna, Italia e Belgio,

per poi diffonderli su larga scala a partire dal 2024. I dieci Paesi con la maggiore attività circolare all'interno di Decathlon, sono stati oggetto di un monitoraggio particolare nel 2023 e hanno rappresentato l'86% del fatturato circolare di Decathlon. Gli esempi dei Paesi pilota hanno permesso di attuare e diffondere rapidamente le strategie definite per ogni modello di business.

Nel 2023 la struttura delle squadre è stata adattata per rispondere alle ambizioni di crescita dei modelli circolari. Il noleggio in abbonamento e il ritiro dell'usato, che

rappresentano due aspetti prioritari della strategia Decathlon, hanno raddoppiato il fatturato grazie soprattutto alle strategie messe in atto nei diversi Paesi per promuovere questi modelli economici

. Un altro modello circolare è rappresentato dalle attività dei laboratori, che hanno registrato una crescita positiva del 17%, ma il fatturato del modello di riparazione fai-da-te (DIY) non ha soddisfatto le aspettative nonostante una crescita adequata con l'inserimento di nuovi articoli. I team sono ormai concentrati su questo modello economico per

Nel 2024 l'obiettivo principale sarà di sviluppare modelli economici circolari in dodici Paesi chiave di Decathlon (Germania, Belgio, Cina continentale, Spagna, Francia, India, Italia, Paesi Bassi, Polonia, Portogallo, Regno Unito, Svizzera), con un'attenzione particolare sul ritiro dell'usato, sul noleggio in abbonamento e sulla riparazione fai-da-te (DIY-"Do it yourself"). Lo sviluppo del digitale giocherà un ruolo cruciale nella crescita di questi modelli di business. Inoltre, parte integrante della strategia circolare di Decathlon è l'introduzione del Circular Hub nei negozi per migliorare l'esperienza circolare dei clienti, uno spazio dedicato ai servizi sostenibili e circolari (riutilizzare, riparare e riciclare). Alla fine del 2023 nel negozio di San Sebastián in Spagna è stato attivato un Circular Hub Test.

Note 5 : Di proprietà, esclusi i franchising. Nel 2023 Decathlon ha chiuso tutti i negozi di proprietà in diversi Paesi (Russia, Bangladesh e Repubblica Democratica del Congo) e ha aperto dei negozi in Estonia

Note 6 : Un negozio Decathlon è considerato tale se soddisfa le seguenti condizioni:

- è di proprietà o è affittato da Decathlon;
- è aperto tutto l'anno (contratto di locazione superiore a un anno);
- dispone di uno stock e di casse (un punto Click&Collect senza articoli fisici non è considerato un negozio Decathlon):
- non ha lo status di negozio franchising.

Sono inclusi i negozi Alltricks e i negozi dei Brand di Decathlon. A tal proposito, i dati del 2022 sono stati aggiornati per essere comparabili a quelli del 2023.

Note 7: Le aperture totali di nuovi punti vendita senza considerare le chiusure.

Note 8: Al 31 dicembre 2023 Decathlon propone 36 Brand per rispondere alle esigenze sportive dei suoi clienti.

Il Gruppo ha intrapreso un lavoro che mira a semplificare la leggibilità e la comprensione delle offerte di prodotti da parte dei clienti.

Basandosi sulle esigenze dei clienti e dei Paesi di distribuzione. l'Azienda ha deciso di rinnovare il portafoglio di marchi che ruota attorno a tre domini chiave: tutte le persone. Dal 2024 Decathlon diventerà il marchio principale visibile sui prodotti e per rafforzare la fiducia e la credibilità dei clienti, saranno apposte delle etichette che corrispondo

a nove categorie specializzate (category specialists) nei seguenti universi sportivi: Quechua (montagna), Tribord (sport acquatici), Caperlan (pesca ed equitazione), Kuikma (sport di racchette), Rockrider (mountain bike), Btwin (mobilità urbana), Domyos (fitness), Kipsta (sport di squadra), Inesis (golf e bersaglio) A questi si aggiungono quattro Brand per sportivi esperti (expert brands) che propongono una gamma di prodotti e di esperienze specifiche per gli sportivi e le sportive più

esigenti: Van Rysel (ciclismo), Kiprun (running), Simond (escursionismo, arrampicata ed alpinismo alta gamma), Solognac (caccia).

Il lancio di guesto nuovo portafoglio di marchi sarà graduale nel corso dei prossimi tre anni.

Note 9: il fornitore di Rango 1 è contrattualmente vincolato con una società del Gruppo Decathlon per la produzione o l'assemblaggio di prodotti finiti/semilavorati (tramite contratto di produzione) o per la fornitura di materie prime o componenti (tramite contratto di acquisto), riceve ordini da tale Società e fattura direttamente alla stessa.

Il fornitore di Rango 2 contribuisce alla catena di valore dei prodotti Decathlon, ha rapporti commerciali diretti con il fornitore di Rango 1 con il quale gestisce gli ordini e la fatturazione. Decathlon si riserva la possibilità di intervenire nella scelta o nell'approvazione del fornitore di Rango 2, ma senza intervenire nel rapporto commerciale e giuridico tra le due parti (fornitori di rango 1 e 2).

# PRESERVING NATURE

THE PLEASURES OF SPORT IN A PRESERVED ENVIRONMENT

**CLIMATE CHANGE POLLUTION AND USE OF WATER RESOURCES BIODIVERSITY RESOURCES AND CIRCULAR ECONOMY** 

DECATHLON IS COMMITTED TO THE UNITED NATIONS SUSTAINABLE DEVELOPMENT GOALS

























# 2.1 CLIMATE CHANGE

CLIMATE STRATEGY AND STAKEHOLDERS

DECARBONISING PRODUCTION

TRANSPORT AND LOGISTICS

ACTIONS IN STORES AND WAREHOUSES

TEAMMATE AND CUSTOMER ECOMOBILITY

PERFORMANCE INDICATORS

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# **Committing to global objectives**

In March 2023, the UN's Intergovernmental Panel on Climate Change (IPCC) published a document summarising eight years of work to outline the most complete state of climate science to date.

# 2023 **HIGHLIGHTS**

Decathlon is creating new medium- to long-term reduction trajectories to contribute to the global goal of "net zero emissions" by 2050. These trajectories aim to reach the reduction targets submitted to the Science Based Targets initiative in 2023 and validated in March 2024.

For the second consecutive year, the company succeeded in reducing its absolute carbon emissions while increasing sales.

**Decathlon joined the Climate Dividends association** to help develop a framework for companies to calculate their avoided emissions.

The Group maintained its commitment to international initiatives (RE100, UNFCCC¹ Fashion Industry Charter for Climate Action, Net Zero Initiative, etc.) to combat climate change collectively.

This report underlined the unequivocal role played by human activities in global warming, which are causing rapid changes in the atmosphere, oceans, soil, cryosphere and biosphere in every region of the

While scientists believe that it is still possible to limit the rise in temperatures, there is no time to waste and we must take all necessary actions. Given the urgency highlighted once more by the IPCC, Decathlon is continuing its efforts to lessen its emissions and follow the worldwide environmental trajectory to limit global warming to 1.5°C.

> **11.7%** fewer absolute CO<sub>2</sub>e emissions compared to 2021 10,434,665 tCO<sub>2</sub>e in 2023, **10%** fewer than in 2022

**FIGURES** 

KEY

8.77 kg CO<sub>2</sub>e emitted per product sold 8.73 kg CO<sub>2</sub>e/product in 2022

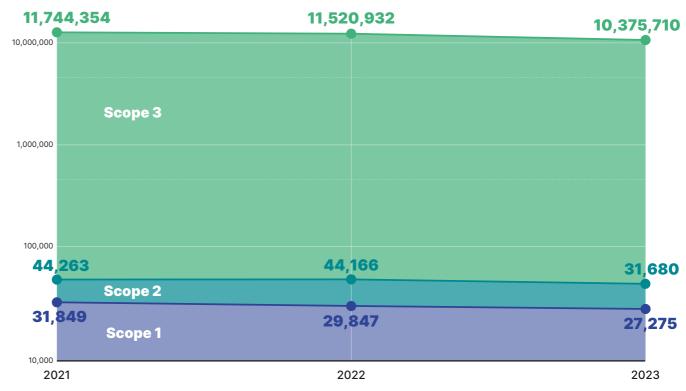
909.423 tco,e avoided through the sale of soft mobility products 1,072,780 tCO<sub>2</sub>e in 2022

# Breakdown of Decathlon's greenhouse gas (GHG) emissions by scope<sup>2</sup>

In tCO<sub>2</sub>e - as of 31/12/2023

In order to make the CO<sub>2</sub>e emission discrepancies between scopes 1, 2 and 3 more understandable

and comparable, Decathlon has chosen to use a graph with a logarithmic scale

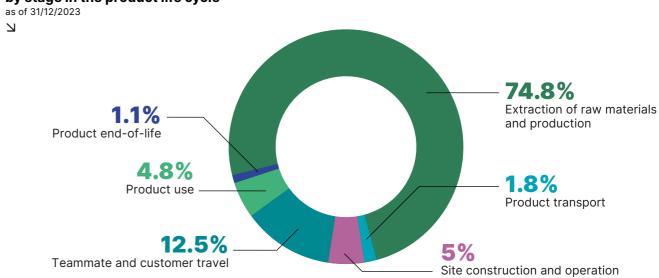


**Scope 1:** direct emissions

Scope 2 - market-based method3: indirect emissions from energy consumption

Scope 3: other indirect emissions (supply, transport, use, end-of-life, etc.)

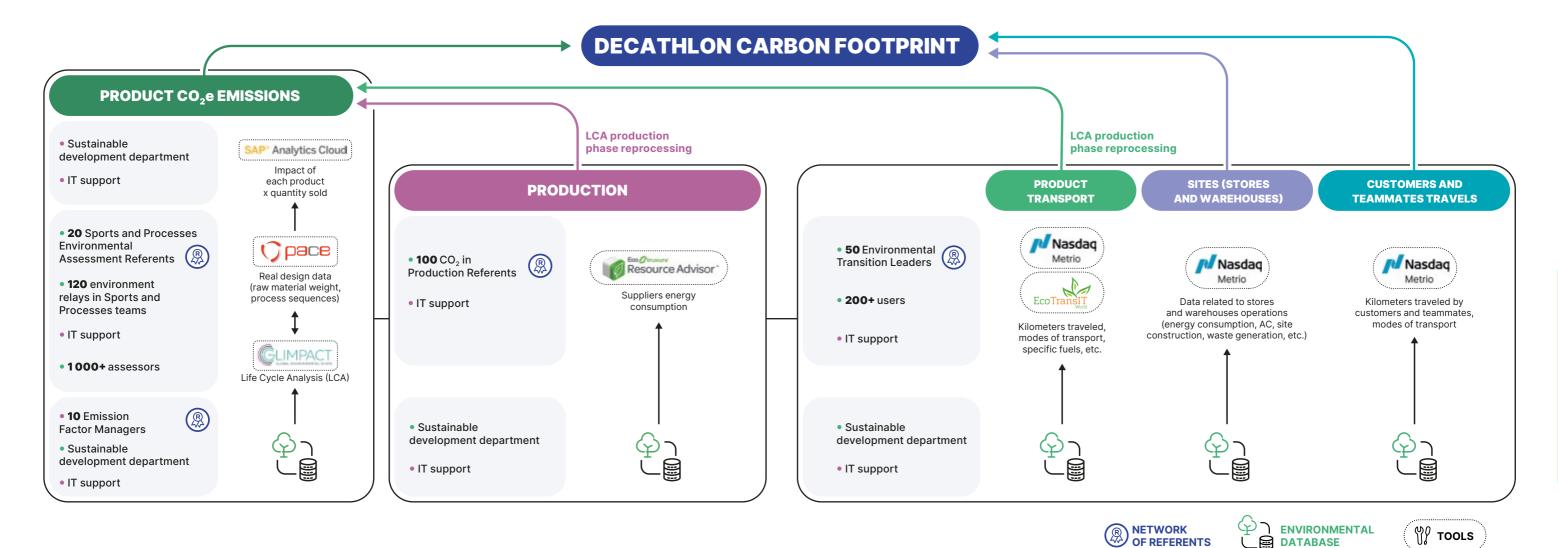
# Breakdown of greenhouse gas emissions by stage in the product life cycle4



- 2. 2021-2022 data has been reprocessed following Decathlon voluntarily bringing its measurements into compliance with the international GHG Protocol. These methodological changes will bring the company's carbon footprint into alignment with international standards. See note 10 on page 68 for more information
- 3. Market-based method: a method of calculating CO<sub>2</sub> emissions related to energy consumption, using emission factors based on the specific energy mix that the suppliers subscribe to (including in particular Guarantees of Origin certificates).
- 4. Note that the life-cycle stages have been grouped together here for simpler readability The breakdown of greenhouse gas emissions according to GHG Protocol categories is available on page 70.

1. United Nations Framework Convention on Climate Change

**DECATHLON** 2023 NON-FINANCIAL REPORTING DECLARATION CLIMATE CHANGE



# **Building stronger** governance around climate issues

# THE ROLE OF EXECUTIVE AND **NON-EXECUTIVE GOVERNANCE BODIES**

The Strategy committee assesses the environmental strategy concerns defined by the Sustainable Development department and the associated pace of change. Environmental issues are also analysed at regular intervals by the Executive

During the year, quarterly reviews are held over two-day periods, during which strategic sustainable development initiatives are monitored and challenged in depth.

Find out more about the governance bodies in charge of sustainable development, p. 19.

# A NETWORK RESPONSIBLE FOR MONITORING CO, EMISSIONS

Each CO<sub>2</sub> Referent is responsible for assessing emissions and for ensuring that action is taken to reduce them. The network is composed of several groups of stakeholders at different levels of the company:

- The network of Sports and Processes environmental assessment Referents. This group of about twenty people is responsible for training component and product engineers. in using the PACE tool for the environmental assessment of
- The network of Emission Factor<sup>5</sup> Managers in industrial processes, representing ten people, is responsible for selecting Decathlon's most representative environmental data for production. If this data is not available in public databases, the managers work with the company's suppliers and independent design offices specialising in life cycle analysis (LCA) to develop data in accordance with European requirements
- The network of CO₂ in Production Referents is composed of about 100 people who are responsible for monitoring suppliers' energy measurement and their Science Based Targets commitments, and for monitoring action plans to reduce the carbon impact in production
- The sustainable development leaders in the countries, representing nearly 50 people who coordinate CO<sub>2</sub> measurement and reduction actions

# **TOWARDS GOVERNANCE** OF ENVIRONMENTAL DATA

For several years, design, production, logistics and retail teams have been provided with specific tools to improve the calculation accuracy of their business impact. Decathlon is now working to establish true governance in order to professionalise the structuring and management of its environmental data.

#### Tools used by Decathlon in 2023:

- SAP Analytics Cloud<sup>6</sup> has been used by the company since 1 January 2021 to present its overall environmental performance (CO<sub>2</sub>e emissions and sales from products that have benefited from an ecodesign approach), and enable Sports & Processes teams to take appropriate action. Since 2022, this tool includes the impact of products measured using the Glimpact tool7, which is based on the Product Environmental Footprint method developed under the supervision of the European Commission
- PACE is an in-house tool centralising information related to product design (raw materials, industrial processes, etc.). This information is then used in Glimpact to calculate the environmental impact of all products and components.

• Resource Advisor<sup>8</sup> is a tool used by Decathlon suppliers to share their monthly energy consumption data: 995 production sites are now using this tool regularly. Suppliers are required to enter several types of data, including scope 1 and 2 energy sources (kg of coal, kWh of electricity, m3 of natural gas, etc.), as well as business-related information (number of items produced, size, weight, production process, etc.). The tool uses emission factors9 to calculate the CO2e emissions for each production site and display their performance via interactive dashboards.

**DATABASE** 

- EcoTransIT World¹o is an external tool that Decathlon uses to calculate the CO2e impact of its international transport of finished products using real data (product weight, loading and unloading points, mode of transport, etc.).
- Nasdaq Metrio<sup>11</sup> has measured, since 2020, the environmental impact of the countries in which Decathlon is present. The tool's analytical tables are used to support the implementation of environmental policies<sup>12</sup>. Metrio covers more than 95% of the impact of store and warehouse activity13

- 6. For more information on SAP Analytics Cloud: https://www.sap.com/.
- 7. For more information on Glimpact: https://www.glimpact.com/.
- 8. For more information on Resource Advisor:
- https://www.se.com/fr/fr/work/services/energy-and-sustainability/energy-and-sustainability-software/energy-management-software-resource-advisor.jsp.
- 9. Emission factors enable energy use to be translated into greenhouse gas emissions. They depend on the country and energy sources.
- 10. For more information on EcoTransIT World: https://www.ecotransit.org/en/.
- 11. For more information on Nasdaq Metrio: https://www.metrio.net/.
- 12. As a French company, Decathlon is legally obligated to calculate and report the carbon footprint of each of its subsidiaries: Carbon footprint per legal entity - French law (Article L229-25 of the Environment Code).
- 13. Based on real or estimated data, see methodological note on p. 235.

5. An emission factor is a coefficient used to convert activity-related data into greenhouse gas emissions

2.1 DECATHLON | 2023 NON-FINANCIAL REPORTING DECLARATION CLIMATE CHANGE

# **Strengthening and deploying strategies**

# A GOAL IN LINE WITH THE 1.5°C SCENARIO

In 2022, Decathlon defined a target for the entire value chain, aligned with the global trajectory of limiting warming to 1.5°C, the IPCC's most ambitious baseline scenario. By 2026, Decathlon aims to **reduce its absolute CO<sub>2</sub> emissions by 20% based on emissions measured in 2021.** In line with the Corporate Net-Zero Standard<sup>14</sup> and the global goal of carbon neutrality, the company also built new medium- to long-term trajectories in 2023, with the aim of:

- reducing its absolute CO<sub>2</sub> emissions by 42% by 2030 compared to emissions measured in 2021 (scopes 1 and 2, plus scope 3)
- reducing its absolute CO<sub>2</sub> emissions by 90% by 2050 compared to emissions measured in 2021 (scopes 1 and 2, plus scope 3) and neutralising residual emissions to help achieve global carbon neutrality

These trajectories have been designed to achieve the reduction targets submitted to the Science Based Targets initiative in 2023 and validated in March 2024.

To meet this short-term ambition, the Group has identified four different levers for action in its 2023-2026 business plan:

- 1. Decarbonise the company's footprint (main reduction lever)
- 2. Optimise the offer and design long-lasting products
- 3. Scale up circular business models (to create economic value with a very low carbon impact)
- 4. Impact its ecosystem through influence and advocacy

These four levers will be supported by integrated management of environmental performance and the company's digital transformation

More information on the 2023-2026 business plan on p. 28 et 29.

# A DESIRE TO CONTRIBUTE TO CARBON NEUTRALITY BY 2050

Decathlon aims to make its activities compatible with global climate issues as defined by science, and thus contribute to reaching carbon neutrality by 2050. To do so, the Group is inspired by the Net Zero Initiative (NZI) framework<sup>15</sup>, which recommends that the private sector act on three complementary pillars:

- Reduce direct and indirect emissions induced by the company's activities
- Reduce emissions outside the Group's value chain (or avoided emissions) through the product and service offering or by financing emission reduction projects
- 3. Develop carbon sinks (or sequestration)

## Contributing to global carbon neutrality by 2050

N



Reduce the company's direct and indirect emissions



Contribute to reducing planetary emissions through the product and service offering (avoided emissions)



Support the development of carbon sinks

Today, Decathlon's priority is to reduce its induced emissions in absolute value, and it is starting to measure avoided emissions for its ecosystem, beyond its value chain. The issue of carbon sequestration will be explored as part of deeper work into the company's raw material supply chains.



# Assessing climate risks and opportunities to create adaptation strategies

Based on climate data and modelling shared by the IPCC and the World Resources Institute<sup>16</sup> and by incorporating the geographic coordinates of most of its sites, **Decathlon has identified twenty risks and five opportunities for the company.** To take initial adaptation actions, **the Group prioritised seven risks and three opportunities,** based on their likelihood in the short- to medium-term, their financial impact and their relationship to mitigation strategies already in place.

#### The seven prioritised risks:

- Increased prices/shortage of raw materials due to water stress impact
- Increased costs due to higher prices of raw materials due to environmental regulations/restrictions
- Production disruption due to water scarcity/poor water quality
- **4.** Decreased productivity and increased arduousness of work at production sites due to the increase in temperature
- Downstream retail distribution disruption due to extreme heat
- Reduction in outdoor sports practice/sales due to the rise in temperatures and heatwaves
- Increase in costs due to new carbon taxes/GHG emission pricing

# The three prioritised opportunities:

- Cost reduction thanks to circular economy practices (e.g. recycling)
- 2. Increase in sales relating to new services and business models developed through R&D and innovation
- 3. Positioning sport as a way to reduce the negative effects of climate change on human health and well-being

In 2023, and in collaboration with external experts, **Decathlon initiated a new climate risk, opportunity and resilience analysis** covering all its activities and stakeholders. The Group's new climate risk analysis, to be finalised in 2024, is aligned with recognised international standards and frameworks. It will enable Decathlon to develop new adaptation scenarios for its various activities

Note that the Sustainable Development Director presented the latest climate risk analysis to the Audit and Finance committee and the Strategic committee in late  $2023^{17}$ , informing these two governance bodies on the climate risks that are inherent in the company's activities. They support the inclusion of these issues in major decision-making processes, acknowledging the central role of climate factors as Decathlon evolves its strategic direction.

**<sup>16.</sup>** For more information on the World Resources Institute: <a href="https://www.wri.org/">https://www.wri.org/</a>. **17.** More information on Decathlon governance on p.12.

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#### → 2023 PERFORMANCE

FIGURE

10%

fewer carbon emissions in absolute value compared with 2022, thanks to Decathlon's actions such as accelerated ecodesign of products, development of renewable energies in production, etc. (accounting for four points in this reduction) and the reduction in quantities sold in 2023 (accounting for six points).

 Full details of 2023 performance in the details about indicators on p. 68.

#### PRODUCTS<sup>18</sup>

In 2023, 38.8% of sales were generated by products benefiting from an ecodesign approach (23% in 2022). This performance has been multiplied by 3.7 since 2021 (when it represented 10.4% of sales) and is greater than the initial annual target of 35%. Also regarding products, representing Decathlon's greatest sphere of impact, the company saw an 11.7% reduction in CO<sub>2</sub> emissions per euro of tax-free sales compared with 2021. All these actions also contributed four points to the 10% reduction in absolute emissions compared with 2022, even with an increase in total sales. So for a second consecutive year, Decathlon succeeded in reducing its absolute carbon emissions while increasing sales in terms of turnover. Guiding suppliers from the priority guidance list towards the target of 45% electricity from renewable sources by the end of 2023 in manufacturing products has also significantly contributed to this performance.

(a) More information on performance related to ecodesign on p. 106.

#### **ENERGY IN PRODUCTION**

This year, the impact of production fell sharply thanks to actions taken by suppliers to deploy renewable energies and reduce the use of coal, as well as to the slowdown in production due to the high level of inventory. The following production highlights can be mentioned this year:

- 995 production sites are autonomous in measuring their CO<sub>2</sub>e emissions (compared with 846 in 2022)
- 549 production sites have set a reduction trajectory in line with science<sup>19</sup> (475 in 2022)
- 48.1% of renewable electricity is used at the production sites from the priority guidance list<sup>20</sup> (44% in 2022)
- Rank 1 and Rank 2 suppliers are phasing out the use of coal: 36 identified production sites (27 Rank 1 sites and 9 Rank 2 sites) still consumed this fossil fuel in 2023. compared with 43 sites in 2022 (32 Rank 1 sites and 11 Rank 2 sites). The gradual or complete cessation of coal use by 6 new production sites this year, combined with a decrease in production, cut coal consumption by 33% for Rank 1 suppliers and by 59% for Rank 2 suppliers
- 357 production sites representing 92% of measured CO<sub>2</sub> emissions were assessed for the maturity of their energy management system, enabling 55 mature sites to be
- More information on supplier engagement in decarbonising production on p.56.

#### **PRODUCT TRANSPORT**

The transportation of Decathlon products represents a small portion of the company's carbon footprint, i.e. 1.8%. Still, the Group continued working to reduce this impact and deployed strategies (reducing air transport, developing low-carbon modes of transport, etc.) that reduced CO<sub>2</sub>e emissions from this activity by 28.5% in 2023.

(a) More information on product transport on p. 59.

# SITE CONSTRUCTION **AND EXPLOITATION**

There was a significant reduction in the carbon impact related to construction in 2023, which can be explained by a decrease in constructed surface areas (117,000 m<sup>2</sup> in 2023 vs 197,000 m<sup>2</sup> in 2022). The impact due to energy consumption decreased this year (687,171,494 kWh consumed in 2023 vs 775,292,918 kWh in 2022), while that related to air conditioning increased slightly due to improved reliability of country data<sup>21</sup>. Note that 87.1% of the electricity consumed by the company came from renewable sources this year.

(a) More information on renewable energy sources and energy consumption in stores and warehouses on p. 61.

# **CUSTOMER AND TEAMMATE TRAVEL**

Due to budget cuts and new rules applied in the company in 2023, business travel declined by 7% this year, decreasing Decathlon's carbon impact (13,390 tCO2e in 2023 compared with 14.465 in 2022). The company also saw a decrease in its carbon footprint related to teammate commuting, which can be explained primarily by fewer hours worked (81,732 tCO<sub>2</sub>e in 2023 vs 86,886 in 2022). Lastly, CO2 emissions related to customer travel decreased by 2.3% this year due to the development of ecomobility.

 More information on customer and teammate ecomobility on p. 64.

#### **AVOIDED EMISSIONS**

According to the French Agency for Ecological Transition (ADEME)<sup>22</sup>, an organisation's "avoided emissions" refers to the emission reductions achieved by its activities, products and/or services, when these reductions are achieved outside its scope of activity. They are assessed against a baseline scenario<sup>23</sup>.

Several of Decathlon's activities are covered by this definition: bicycle and scooter sales promoting ecomobility, product rentals and repairs, the sale of second life items, durability actions, etc. The positive spillover effects of these solutions are not all taken into account in the Group's carbon footprint (actions outside its scope or difficult to quantify), but they are nevertheless essential to help reduce carbon emissions worldwide. Signalling the importance attached to measuring avoided emissions, the methodology (approved by an independent body) that led to a first estimate for Decathlon was presented to the experts responsible for evaluating the company's share value.

This new indicator provides additional visibility on the Group's overall carbon footprint.

According to the NZI methodology<sup>24</sup>, to measure Decathlon's avoided emissions, a reference scenario has to be compared to a new scenario that incorporates reduction solutions. This year, Decathlon continued working on mobility and expanded its measurement of avoidance factors to fifteen families of ecomobility products (compared with two in 2022) that were the focus of a post-purchase customer survey to improve the accuracy of avoidance factors, with respect to ADEME standard data<sup>25</sup>. This study identified the products generating the greatest modal shift<sup>26</sup>. In 2023, the longtail bike, an electric cargo bike for everyday urban use, is the ecomobility product that will avoid the most CO2 emissions over its entire lifetime (4.3 tCO<sub>2</sub>e per bike).

## In 2023, 1,313,325 Decathlon ecomobility products were sold in Europe, avoiding the emission of 909,423 tCO<sub>2</sub>e.

Since no international standard measuring avoided emissions exists, Decathlon joined twelve other companies in the **Climate Dividends** initiative<sup>27</sup> in 2023. This association aims to establish a precise framework allowing companies to calculate their avoided emissions, while certifying calculation methods that are considered reliable<sup>28</sup>. The Climate Dividend is a non-financial benchmark unit of measurement for companies, allowing them to assign a value to their solutions' decarbonisation capabilities.

In 2023, Decathlon also joined a working group led by Carbone  $4^{29}$  alongside other companies in the textile and footwear sector, to develop an NZI methodology for calculating emissions that are avoided through product durability and circularity. This joint work led to the publication of a methodological quide for all companies in the sector. By sharing this guide, Decathlon is helping to develop the measurement of avoided emissions in order to foster the decarbonisation of society.

# CDP SCORE

In 2023, Decathlon again answered the Carbon Disclosure Project (CDP) questionnaire<sup>30</sup> based on its 2022 performance. The company achieved a C score (vs B- in 2022) in spite of increasing demands and the addition of new themes in the questionnaire. Several strengths were identified this year in connection with Decathlon's commitments: alignment of carbon footprint methodology with the GHG Protocol, corporate strategy and the involvement of governance on sustainable development issues. Areas for improvement were also identified, namely:

- Ensure better overall consistency of the data reported in the questionnaire originating from several tools/teams within
- Mention emission reduction initiatives planned for future years, not just those that have been finalised
- Ensure that the methodology for completing the CDP is followed precisely

Note that these areas for improvement highlight methodological issues rather than the strategies that have been undertaken and future ones.

- 22. For more information on ADEME: https://www.ademe.fr/en/frontpage/
- 23. ADEME, "Les émissions évitées, de quoi parle-t-on?", January 2020: https://librairie.ademe.fr/cadic/406/fiche-technique-emissions-evitees-2020-02.pdf?modal=false.
- 24. NZI, Carbone 4 "The Pillar B Guide Calculating and leveraging avoided emissions", 2022, p.84: //www.carbone4.com/files/Net\_Zero\_Initiative\_Guide\_pilier\_B.pdf?\_ga=2.161278196.834740943.1680073397-1746672540.1680073397
- 25. ADEME, "Actualisation de l'étude d'évaluation des services vélos", 2021: https://librairie.ademe.fr/mobilite-et-transport/4934-diagnostic-d-evaluation-des-services-velos.html.
- 26. The modal shift is the switch from a carbon-based mode of transport to a less impactful alternative.
- 27. For more information on Climate Dividends: https://www.climate-dividends.com 28. Climate Dividends recognises the NZI methodology, to which Decathlon refers when calculating its avoided emissions.
- 29. For more information on Carbone 4: https://www.carbone4.com/. 30. For more information about CDP: https://www.cdp.net/en.
- 18. Excluding transport, upstream and downstream of the value chain. 19. Decathlon suppliers use the SBTi methodology to define their annual reduction targets. These action plans are validated by Decathlon, each supplier sending a signed letter of commitme 20. 546 production sites selected by Decathlon buyers to be guided in decarbonisation issues, as of 31/12/2023. 21. New countries have begun collecting real data, which allows better estimation of air conditioning use, which was previously underestimated. More information is available in note 13 on p. 69.

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# **Involving teammates in Decathlon's environmental transition**

# **TEAMMATES' LEVEL OF COMMITMENT**

Since 2022, the Decathlon Teammates Barometer<sup>31</sup> (DTB) internal survey takes into account the environmental dimension in teammates' experiences<sup>32</sup>. This year, 76% of respondents stated that they were involved in at least one environmental indicator incorporated in their duties (74% in 2022).

# **TRAINING DEDICATED TO CLIMATE CHANGE**

Decathlon has set itself the goal of teaching all its teammates about the causes and consequences of climate change by 2026.

To achieve this, the company offers its employees various training formats: The Climate Fresk<sup>33</sup> collaborative workshop, the Axa Climate School<sup>34</sup> and The Week experience<sup>35</sup>. In 2023, 9,756 employees took part in one of these training courses (7,596 in 2022<sup>36</sup>), delivered by 234 active internal facilitators. Since January 2021, 17,385 teammates have been made aware of the challenges of climate change.

# **Participating in international initiatives**

To take action to collectively combat climate change, Decathlon has been involved in international initiatives and coalitions<sup>37</sup> for several years, including:

# Contributing to global carbon neutrality:





## **Commitment standards:**





CLIMATE

# **Evaluation and reporting standards:**







31. More information on the DTB on p. 137.

32. Note that just one of the two questions asked in 2022 was kept in the 2023 survey, following this year's update to the questionnaire.

33. For more information on The Climate Fresk: https://fresqueduclimat.org/.

34. For more information on Axa Climate: https://climate.axa/fr/. 35. For more information on The Week: https://www.theweek.ooo/

36. Note that the 2022 figure has been updated to include the number of people who took part in The Week.

37. More information on these initiatives on p. 216

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# **Encouraging suppliers to adopt practices** having less impact on the environment

In 2023, 74.8% of Decathlon's total CO<sub>2</sub> emissions were derived from the extraction of raw materials and the production stages required to manufacture sporting goods. To contribute to the global effort for carbon neutrality by 2050, it is essential that Decathlon work with its suppliers to reduce its footprint along its entire value chain. Since the energy used in production worldwide is still generated primarily using fossil fuels (coal, gas and oil), Decathlon decided in 2017 to assist its suppliers in their transition.

# 2023 **HIGHLIGHTS**

**Decathlon assessed suppliers** representing 92% of measured CO<sub>2</sub> emissions and supported them in managing energy in production better, through various energy efficiency projects.

The company continued its commitment to have its Rank 1 suppliers eliminate all coal use by 2025, and its Rank 2 suppliers by 2030.

At the production sites on Decathlon's priority guidance list<sup>38</sup>, 48.1% of electricity consumed comes from renewable sources, compared to 44% in 2022.

Decathlon's production decarbonisation strategy is structured around several pillars:

- Measuring the energy consumed
- Obtaining supplier commitment to reduce their footprint
- Constructing coal elimination trajectories
- Deploying energy efficiency programmes
- Deploying renewable energies
- Identifying collaborative opportunities and economic incentives for supplier decarbonisation

These pillars are verified during environmental audits for the relevant sites (see p.83). They are also promoted more widely with all suppliers because of how important this strategy is for the company.

> production sites measure their CO<sub>2</sub> emissions 846 in 2022

**FIGURES** 

production sites have set a reduction trajectory in line with science validated by Decathlon

**475** in 2022

# Implementing energy efficiency programmes

In order to reduce the impact of its suppliers emitting the most CO<sub>2</sub>. Decathlon is helping them analyse their energy management maturity and then implement suitable efficiency programmes. This year, twelve energy efficiency referents assisted suppliers in their approach.

# **ASSESSING THE ENERGY MATURITY OF PRODUCTION SITES**

In 2023, Decathlon deployed an energy efficiency survey to assess the energy management maturity of 357 production sites representing 92% of measured emissions related to product and service purchases. This survey provided the following results:

- 37% of measured production-related CO<sub>2</sub> emissions are generated by sites that were considered mature in energy management and are now ready to conduct optimisation
- 34% of measured production-related CO<sub>2</sub> emissions are generated by sites that were considered to be making progress on energy management and will be supported to
- 6% of measured production-related CO<sub>2</sub> emissions are generated by sites that were considered immature on energy management and need support on the basics
- 15% of measured production-related CO<sub>2</sub> emissions are generated by sites that did not respond to the survey with all the expected information

At the same time, energy optimisation pilot projects expected to last two years were started at six production sites with external organisations:

- In particular, Decathlon worked with ÖKOTEC<sup>39</sup>, a subsidiary of Veolia Group<sup>40</sup>, to set up an energy and production data acquisition and analysis software at five sites representing 8.6% of Decathlon's CO2 footprint. This tool will help the engineers at ÖKOTEC identify energy loss in the major utilities of the factories such as boilers, air compressors, chillers and others. With this data, they will be able to suggest and follow energy conservation measures on the sites' major utilities.
- In one pilot using Cool Planet<sup>41</sup> software at a bicycle assembly site in Europe, engineers identified heat recovery and other energy conservation measures that could save 10% of the gas and electricity used at the site.

# THE SUSTAINABLE **TEXTILE PROCESSING PROJECT**

In 2021, a team of Decathlon method engineers launched the Sustainable Textile Processing project to assist the 30 production sites that consume the most energy, water and chemicals (25 in 2022).

Through this project, work is done on the supplier's machines to optimise processes, and reduce water consumption and energy losses. Several highlights can be noted for 2023:

- Actions continue to improve dyeing processes for conventional polyester and cotton at seven suppliers representing 20% of Decathlon's textile purchase volumes, through experiments with new machines and technologies to reduce water consumption (salt-free dyeing that greatly reduces energy consumption during water treatment, supercritical CO<sub>2</sub> dyeing<sup>42</sup>, tests on direct dye spraying on fabrics, ultrasonic washing, etc.)
- Meters are gradually being installed on machines of certain production lines to accurately measure water and energy consumption at every stage of the manufacturing process. These meters were installed at fifteen production sites in 2023 (five in 2022), and have already improved the reliability of environmental data and the sites' ability to take appropriate improvement actions in a virtuous cycle logic
- ECODYE internal certification was launched, including four criteria: water consumption, energy consumption, CO<sub>2</sub> emissions and water recycling. Thanks to the measurements taken by the meters mentioned above, it is now possible to refine the thresholds for evaluating and selecting suppliers. This year, the first ECODYE referenced components became available and Decathlon is continuing its efforts to define certification criteria for all product families

In 2023, Decathlon estimated that these actions avoided the emission of 30,000 tCO<sub>2</sub>e<sup>43</sup> (45,000 tCO<sub>2</sub>e<sup>44</sup> in 2022) and the consumption of 300,000 m3 of water (240,000 m³ in 2022), i.e. 2% of the impact of the company's textile activity<sup>45</sup>.



- 39. For more information on ÖKOTEC: https://www.oekotec.de/en/
- 40. For more information on Veolia: https://www.veolia.fr/.
- 41. For more information on Cool Planet: https://www.coolplanet.io/
- 43. The numerical value of CO<sub>2</sub> is calculated on the basis of the Product Environmental Footprint method 3.1. 44. Note that a smaller reduction in CO<sub>2</sub>e emissions was observed in 2023
- due to a decrease in quantities produced and the change in calculation method.
- 45. More information on water consumption on p. 87.
- 38. 546 production sites had been selected by Decathlon buyers to be guided on decarbonisation issues as of 31/12/2023.

**DECATHLON** 2023 NON-FINANCIAL REPORTING DECLARATION CLIMATE CHANGE

# Eliminating all coal use

Decathlon is committed to eliminating all coal use by its Rank 1 suppliers by 2025 and its Rank 246 suppliers by 2030.

To reach this goal, the teams have conducted feasibility and cost studies at all production sites that use coal, and have worked on setting up reduction trajectories.

In 2023, 36 production sites (27 Rank 1 sites and 9 Rank 2 sites) still consumed coal, compared with 43 sites in 2022 (32 Rank 1 and 11 Rank 2 sites).

As of 31 December 2023, this number had decreased to 30, with six Rank 1 supplier sites having stopped using coal during the year. This performance, paired with a decrease in production, meant that coal consumption was reduced this year by 33% for Rank 1 suppliers and by 59% for Rank 2 suppliers compared

# **Developing** renewable energies

## THE STRATEGY

It is essential that Decathlon's production sites use renewable energy sources if the company is to drastically reduce its CO<sub>2</sub> emissions

To minimise its impact, Decathlon's priority today is to focus on setting up new renewable electricity generation capacities.

So, the company now aims to help its suppliers, in this order of priority:

- 1. Set up new generation capacities
- 2. Participate in existing off-site projects
- 3. Purchase Energy Attribute Certificates<sup>47</sup> (in addition to the other activities)

**KEY FIGURES** 

48.1%

of electricity consumed by production sites on the priority guidance list came from renewable sources<sup>48</sup>

**44%** in 2022

8.1%

of electricity consumed by production sites on the priority guidance list came from renewable sources, excluding certificate purchases

**6%** in 2022

# SIGNING OF FINANCIAL CONTRACTS FOR RENEWABLE ELECTRICITY **IN MAINLAND CHINA**

In November 2023, Decathlon helped bring together 14 industrial partners with CGN<sup>49</sup> to sign renewable energy financial contracts<sup>50</sup> in Mainland China<sup>51</sup>.

With an investment of 1.4 billion yuan<sup>52</sup> from CGN, the offshore solar farm is expected to generate 260 GWH of renewable electricity annually. With a surface area of 2.2 km<sup>2</sup>, this project will double Decathlon's volume of bundled renewable energy consumed worldwide in production. This is comparable to offsetting the carbon emissions of over 35,000 households' electricity usage or 41,000 petrol-powered cars annually<sup>53</sup>. The initiative represents a major milestone for Decathlon in its efforts to decarbonise production by supporting suppliers to readily access renewable energy.

Testimonial



Anna TURRELL, **Chief Sustainability Officer** and yoga enthusiast

"Tackling climate change requires a massive collective effort from all of us. Nearly 75% of Decathlon's emissions come from the extraction of raw materials and the production stages of our products. To keep to the global trajectory of limiting warming to 1.5°C, we have to accelerate decarbonisation everywhere we have an impact and influence. The renewable energy agreement between Decathlon's industrial partners and CGN represents a major milestone in securing a low carbon future for industrial production globally. Inclusive and equitable climate action is the only way we're going to deliver our objective, which is why for Decathlon, tackling climate change is a team effort."

The company has also partnered with several renewable energy suppliers both on and off site in Bangladesh, Mainland China, India and Vietnam. These collaborations include feasibility studies and aim to help Decathlon's suppliers adopt and deploy renewable energies locally.

> 46. A more comprehensive mapping of Rank 2 suppliers using coal is currently underway. 47. Proofs of purchase allowing companies to guarantee and communicate their renewable energy supply to their consumers. **48.** 546 production sites selected by Decathlon buyers to receive guidance on decarbonisation topics as of 31/12/2023.

49. For more information on CGNP: http://en.cgnp.com.cn/. 50. Aggregated Power purchase agreements (PPA) and project-specific supply contracts with an electricity producer.

**51.** For more information on the signing of this contract: https://www.decathlon-ui

52. Around 179 million euros.

53. According to the EPA Greenhouse Gas Equivalencies Calculator:



# **Decarbonising the transportation of goods**

In a changing global environmental, economic and geopolitical context, optimising and decarbonising transport circuits for finished products represents significant opportunities for companies.

So, to limit its impact and meet today's freight transport challenges, Decathlon is continuing its efforts to reach the objective of a 20% reduction in absolute CO<sub>2</sub> emissions by 2026, compared to emissions measured in 2021.

# 2023 **HIGHLIGHTS**

**Decathlon** is deploying its new international transport decarbonisation strategy,

aligned with the company's goal to reduce its absolute CO<sub>2</sub> emissions by 20% by 2026, compared to emissions measured in 2021.

Breakdown of the quantities of finished products transported per mode of transport



Air: 0.03% **0.4%** in 2022<sup>54</sup>



Road: 10.7% 8.5% in 2022



Sea: 89.3% 88.4% in 2022



Rail<sup>55</sup>: **0%** 

logistics warehouses worldwide

**74** in 2022

**KEY FIGURES** as of 31/12/2023

warehouses have received environmental certification<sup>56</sup>

**13** in 2022

24.6%

low-carbon kilometres for product transport in Europe

**25.2%** in 2022

111.9 gCO<sub>2</sub>e

generated per article worldwide

**168** qCO<sub>2</sub>e in 2022<sup>57</sup>

- 54. The 2022 data has been reprocessed following an update to the data collection process More information available in the methodological note on p. 75.
- 55. More information available in note 26 on p. 75.
- 56. More information on building certification on p. 62.
- 57. The 2022 data has been revised following a change in the data collection process. More information available in the methodological note on p.75.

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# **Deploying the new strategy** to decarbonise transport on an international scale

In 2023, Decathlon implemented its new international transport decarbonisation strategy, with four pillars:

- Measure and monitor the countries' CO<sub>2</sub> performance, defining a reduction trajectory adapted to local contexts
- Improve the skills of teams around decarbonisation, so they can better analyse carrier's offers
- Lead an international network to promote the sharing of best practices
- Establish responsible partnerships with carriers, using the EcoVadis rating58

The goal of this strategy is to make transport less harmful by reducing the company's carbon footprint internationally.

# **Reducing the impact** of transport

#### **BREAKDOWN OF TRANSPORT MODES**

To reach its climate objectives, Decathlon is prioritising actions on the modes of transport offering the greatest potential for reducing emissions.

#### Air transport

Air transport has the greatest impact in terms of greenhouse gas emissions. In 2023, Decathlon strengthened its collaboration with all sectors of its value chain in order to reduce the share of air transport in its transport choices. This means more closely monitoring transport requests, made possible by incorporating emission reduction objectives into the job descriptions of certain key positions. Thanks to this work, Decathlon was able to stay within its annual CO<sub>2</sub> air budget for 2023, with the volume of Decathlon products transported by air falling from 0.4% in 2022 to 0.03% in 2023.

# Road transport

To reduce the impact of road transport, Decathlon uses contracts with carriers as leverage to decarbonise the transport of finished products. Training purchasing managers is at the heart of the transport decarbonation strategy, to ensure they are able to establish contracts with road hauliers, using a framework for the purchase of biofuels. This has enabled the company to optimise the use of road transport and to develop partnerships with carriers to reduce emissions from this mode of transport.

## Sea freight

Decathlon wanted to collaborate with shippers using biofuels in 2023. However, the rising price of biofuels and the company's increased vigilance on priority spending sectors led to this solution being halted temporarily. It can be noted that, in terms of tonnes transported per kilometre travelled, CO<sub>2</sub> emissions related to sea freight remain among the lowest in the transport

Thanks to the team's efforts in 2023, the total CO2 impact of transporting Decathlon's finished goods fell by 28.5% compared with 2022.

# THE CHALLENGE OF **POST-SHIPPING FOR DECATHLON**

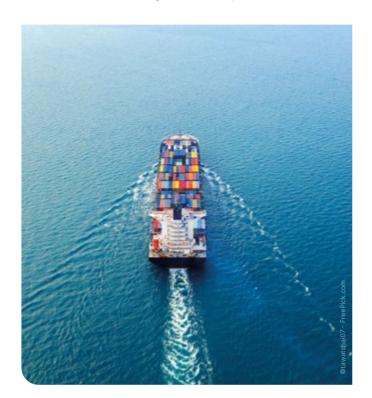
### The global context

In 2023, a global inflationary context led to a decline in consumption worldwide. This helped tensions observed in the post-shipping sector after the COVID-19 crisis to continue to ease, allowing Decathlon to better align transport volumes with real needs and to shorten the lifespan of warehouse stocks. To make appropriate transport choices, four key criteria for post-shipping were considered: service quality, delivery time, alternative energy solutions and transport costs.

# Main advances in Europe in 2023

In 2023, 71% of shipped products transited inside Europe. Therefore, post-shipping in this region is essential in reducing Decathlon's impact. The company exceeded its initial target of 65% this year with 87.9% of kilometres travelled in Europe using diesel alternatives for transporting these products (62% in 2022). Country initiatives were introduced, including France's use of rapeseed oil (low CO2 emissions) as an alternative fuel and the development of an HVO fuel<sup>59</sup> for diesel lorries made entirely from recycled oils in Belgium and France. At the same time, Decathlon continued to use train and barge services for certain logistics warehouses, increasing the quantities transported while reducing the CO<sub>2</sub> emissions related to product transport.

This year, logistics and transport teams also measured **emission** factors by fuel type. This allowed them to share the knowledge acquired on environmental issues and the consequences of each mode of transport with operational teams and to make informed choices during the selection process.



# ACTIONS IN STORES AND WAREHOUSES

# Improving the environmental performance of buildings

According to the latest report by the Global Alliance for Buildings and Construction (GlobalABC), hosted by the UN Environment Programme (UNEP), the construction sector represented 37% of energy and process-related carbon emissions in 202260. Despite a 3.5% reduction in energy intensity, energy demand and related emissions have increased by about 1% per year since 2021. If nothing is done to accelerate building decarbonisation, the long-term results will be insufficient to keep global warming within +1.5°C.

Recognising the crucial importance of the building sector in fighting climate change, Decathlon is focusing efforts on its energy consumption and has committed to purchase 100% of electricity at its stores and warehouses from renewable sources by **2026.** At the same time, the company is implementing energy efficiency and renewable energy production action plans. To include this objective in a sustainable real estate strategy, the Group is now investing in the environmental certification of its owned buildings.

# 2023 **HIGHLIGHTS**

Following the deployment of the Group-wide sustainable real estate strategy, Decathlon validated experiments for the on-site production of renewable energy (photovoltaic panels), pursued the environmental certification of its owned buildings.

#### Seven new countries/regions

began purchasing electricity from renewable sources in 2023. Overall, the company reached 87.1% of electricity from renewable sources (mainly through the purchase of Guarantees of Origin certificates).

87.1% of electricity from

renewable sources

**84.8%** in 2022

KEY FIGURES as of 31/12/2023

48.4%

of owned stores sales area with environmental certification

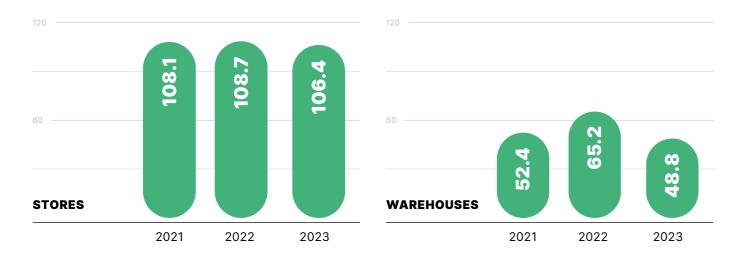
**22.8%** in 2022

2.1 DECATHLON | 2023 NON-FINANCIAL REPORTING DECLARATION CLIMATE CHANGE

# Changes in electricity efficiency – Stores and warehouses

Per year worldwide, in kWh/m<sup>2</sup> as of 31/12/2023

 $\mathbb{Z}$ 



# **→ 2023 PERFORMANCE**

#### **RENEWABLE ENERGY**

Energy consumption is at the heart of all of Decathlon's activities. In 2020 therefore, the company committed to using 100% of electricity from renewable sources in its direct activities by 2026 in its efforts to limit its impact on the planet.

In 2023, seven new countries/regions embarked on this path. Overall, Decathlon reached 87.1% of electricity from renewable sources in 2023 compared to 84.8% in 2022. This year, its electricity supply from renewable sources represented:

- 3.4% generated from photovoltaic panels installed on site (2.5% in 2022)
- 96.6% generated from green energy procurement contracts and Guarantee of Origin certificates (97.5% in 2022)

Note that the percentage of renewable energy procurement achieved through the installation of photovoltaic solar panels on site is expected to increase in the coming years. Following a call for tenders launched in Europe in 2022, a memorandum of understanding was signed for the installation of photovoltaic panels at 74 Decathlon sites in seven countries. In 2023, deployment began in Germany (6 sites), Belgium (1 site), Spain (7 sites) and Italy (15 sites), and will continue over the next few years. In addition, 16 other contracts for ten countries<sup>67</sup> and three letters of intent<sup>68</sup> were signed in 2023.

- KEY FIGURE as of 31/12/2023

new countries/regions began purchasing electricity from renewable sources: Australia, Egypt, Ireland, Malaysia, Serbia, Slovenia and Taiwan

# Deploying a new sustainable real estate strategy at the international scale

Decathlon's objectives are to achieve "100% electricity from renewable sources in company-owned stores and warehouses" and "environmental certification for 100% of owned buildings" by 2026. In 2023, the action plans defined for these two themes were pursued in parallel. This strategy was deployed first for stores and warehouses owned by the company and then for leased buildings. It has two main focuses:

- 1. The environmental certification of stores and warehouses: Decathlon is focusing on international certifications for its buildings, and more specifically on EDGE (Excellence in Design for Greater Efficiencies) Level 1 certification<sup>61</sup>; this is a programme developed by the International Finance Corporation, a member of the World Bank group. In 2023, a total of 217 Decathlon stores (of which 162 are company owned) and 14 warehouses were already certified at global level (LEED, BREEAM, HQE, EDGE, etc.); meaning that 122 new stores<sup>62</sup> and one new warehouse were certified in 2023. Since 2022, Decathlon has used an incentive mechanism to help finance a portion of the costs incurred by local teams to obtain environmental certification. Dedicated to companyowned sites, this mechanism aims to speed up the pace of site certification. In addition, Decathlon signed a contract with SGS<sup>63</sup> and Sintali<sup>64</sup> to certify EDGE 101 company-owned
- 2. The use of renewable energies in stores and warehouses, first through the installation of photovoltaic panels on site<sup>65</sup>, then via off-site production projects<sup>66</sup> and finally, through a complementary approach with Guarantee of Origin certificates. More information available in note 37 on p.76.



# ENERGY CONSUMPTION AND ENERGY EFFICIENCY

This year, Decathlon reduced its total energy consumption from 775,292,918 kWh in 2022 to 687,171,494 kWh in 2023. This performance can be explained by the closure of some stores in Mainland China and all the sites in Russia, as well as by efforts to improve energy efficiency and sobriety, especially in Europe's top energy-consuming countries. Part of the reduction is also due to overestimated total energy consumption for  $2022^{69}$ .

# Decathlon's energy efficiency performance remained stable in 2023:

- In stores: Despite the energy efficiency measures introduced in 2022 (LED lighting, energy management systems, building certification procedures and sobriety plans), energy consumption remained stable in stores (106.4 kWh/m² in 2023 vs 108.7 kWh/m² in 2022). The impact of these measures should be compared to other factors that can lead to a rise in energy consumption, such as greater use of air conditioning during hotter summer weather and the growing use of digital technology
- In warehouses: Despite the significant difference observed between 2022 and 2023 data (65.2 kWh/m² in 2022 vs 48.8 kWh/m² in 2023), performance actually remained unchanged in warehouses, due to a problem with 2022 data that was identified during the year<sup>70</sup>. Despite the energy efficiency measures put in place, continued mechanisation increased energy consumption at warehouses this year.

- **61.** For more information about EDGE: <a href="https://edgebuildings.com/">https://edgebuildings.com/</a>.
- **62.** Of which 103 are owned and 19 are leased. **63.** For more information on SGS activities: <a href="https://www.sgs.com/">https://www.sgs.com/</a>.
  - 64. For more information on Sintali: https://www.sintali.com/.
    - **65.** Through Power Purchase Agreements (PPA). **66.** Renewable electricity generation at a remote site.
- 67. Australia, Mainland China, Colombia, France, Latvia, Malaysia, the Philippines, Romania, Spain and Thailand
- **68.** Poland, Taiwan and the United Kingdom.
- 69. More information in note 34 on p.76.
- **70.** More information in note 38 on p. 76.

**DECATHLON** 2023 NON-FINANCIAL REPORTING DECLARATION DECATHLON | 2023 NON-FINANCIAL REPORTING DECLARATION CLIMATE CHANGE **CLIMATE CHANGE** 



# **Promoting mobility with** less impact on the environment

Customer travel to Decathlon stores and teammate commutes represented 12.5% of the company's total CO2 emissions in 2022. To reduce this impact, promote modes of travel that have less impact on the the environment and encourage their use every day, Decathlon has decided to become an agent for ecomobility<sup>71</sup>. The main objectives of this strategy involve reducing retail-related greenhouse gas emissions, while highlighting the health benefits of active modes of travel for all.

# 2023 **HIGHLIGHTS**

An accessibility index was deployed in priority countries to allow sites to assess their own accessibility.

Decathlon held awareness events during Mobility Week again this year.

Decathlon achieved its goal of teammate travel using ecomobility reaching 40% of the total kilometres travelled, which was initially set to be attained by 2026.

**FIGURES** 

0.78%

of Decathlon's carbon emissions were due to travel by teammates

0.75% in 2022<sup>72</sup>

11.67%

of Decathlon's carbon emissions were due to travel by customers

10.76% in 2022

40% of the kilometres travelled by teammates during their work commutes was using active mobility or ecomobility<sup>73</sup>

34% in 202274

21% of the kilometres travelled by customers to go to **Decathlon stores was** using active mobility or ecomobility<sup>75</sup>



# O Definitions: active mobility and ecomobility

- For Decathlon, active mobility means transport modes that use human energy without assistance, except for electric
- For Decathlon, ecomobility or soft mobility means transport modes that emit less than 0.10 kg of CO₂ equivalent per kilometre, as well as buses and electric cars. Internal combustion cars and motorcycles are not included in the percentage

# **Setting ambitious targets** and building an international strategy

# **OBJECTIVES**

Wanting to encourage the development of ecomobility for both its customers and employees, Decathlon aims to reach two

- For employees: 40% of the kilometres travelled by teammates during their work commutes to use active mobility or ecomobility. The company employs several tools to measure this indicator depending on the country:
- An internal survey to determine the number of kilometres travelled per store and per country (in 33 countries)
- A mobile app that allows people to automatically calculate the distances they travel
- Reporting via human data management software 76
- For customers: 30% of the kilometres travelled in order to go to Decathlon stores to use active or eco-mobility

## **THE STRATEGY**

To reach these goals, Decathlon uses an external overall approach<sup>77</sup> to promote sustainable mobility, as well as reduce fossil fuel consumption and greenhouse gas emissions related to transportation. This approach has three main principles:

- Avoid: Reduce the need for motorised travel and decrease
- Shift: Increase the use of less energy-intensive modes of
- Improve: Improve vehicle energy efficiency

The company is implementing a strategy based on five pillars:

- Facilitate access to Decathlon sites for teammates and customers via modes of transport that have less impact, to promote ecomobility
- Develop a methodology to accurately measure the impact of mobility on a global scale
- **Develop alliances** with key players in the mobility sector
- Educate customers and teammates about physical activity and ecomobility
- Help other companies reduce their mobility-related emissions by sharing best practices and expertise developed by Decathlon

71. For more information: https://conseilsport.decathlon.fr/mobilite-douce-trotinette-roller-velo-definition-et-conseils 72. The 2022 data was reprocessed after Decathlon switched to the GHG protocol to calculate its carbon footprint this year.

17% in 2022

More information in the methodological note on p.70 73. Survey conducted in 2023 in 33 countries.

74. This figure has been updated following an error detected in the 2022 value. For more information, see methodological note on p.78.

75. Survey conducted in 2023 in 21 countries.

77. This approach has been adopted by various organisations and experts, including the United Nations Environment Programme

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# **Taking measures** to boost ecomobility

# **IMPLEMENTING AN ACCESSIBILITY INDEX**

In 2023, the company rolled out an index allowing sites to assess their own level of accessibility in countries having the greatest number of teammates and customers. This tool has enabled an initial inventory to be drawn up and will be used to define priorities in developing local infrastructures to reduce the environmental impact of customer and teammate mobility, starting in 2024. This index will be rolled out to all countries in 2024.

# **PHASING IN** STRATEGY DEPLOYMENT

Following tests conducted in Spain over the past few years78, Decathlon is now sharing proven action plans (an app to encourage teammates to carpool, ecomobility infrastructures on Decathlon sites, etc.) with as many countries as possible while supporting them in the creation of their own ecomobility strategies, taking local constraints and specificities into account. An ecomobility guide was distributed internationally in 2023. It shares best practices with all countries and serves as a basis for reflection to follow the Spanish model, which is very advanced on the subject.

Actions are gradually being implemented in some countries through the development of a global network and regular sharing of best practices<sup>79</sup>. In each of these countries, project managers implement action plans adapted to the local context based on Decathlon's global strategy.



## **RAISING CUSTOMER AWARENESS**

To promote a rapid change in commuting habits, 18 countries<sup>80</sup> held awareness events during Mobility Week from 16 to 22 September 2023. The events included bicycle repair workshops, bike helmet customisation workshops for children, in-store product testing, safety equipment and advice from teams on site. A total of 155 events dedicated to ecomobility were also held in eight countries throughout the year8

In 2023, Decathlon also created the "safe cycling network" in partnership with the Urban Cycling Institute82 The aim of this network of experts is to raise the profile of safe cycling for everyone outside Decathlon sites.

# **PROMOTING ECOMOBILITY** AT THE EUROPEAN LEVEL

Active mobility is doubly important because it helps protect both the environment and public health. According to the World Health Organisation, 28 million children are at risk of being obese by 2035. To take action on this issue and promote modes of travel that have less impact on the environment, Decathlon is promoting cycling throughout Europe. In coalition with external stakeholders (EU Cycling Strategy83, Cycling Industries Europe<sup>84</sup>, Confederation of the European Bicycle Industry<sup>85</sup>), the Group has launched discussions with European institutions to help construct public policies aimed at increasing active mobility and ecomobility.

In 2023, the European Commission proposed a 36-point strategy<sup>86</sup> to engage the European Union in deploying solutions and infrastructures to promote active mobility. It will be studied by the European Parliament in 2024.

#### → 2023 PERFORMANCE

In 2023, 40% of the kilometres travelled by teammates in their work commutes was using active mobility or ecomobility (33% in 2022). This progress was made possible thanks to the teams' strong commitment to provide guidance on the topic, and to the sharing of best practices between countries. Since the Transition Plan commitment has been achieved, a new target will be set in 2024.

Note that 21% of the kilometres travelled by customers to go to Decathlon stores was using active mobility or ecomobility (17% in 2022). The target of reaching 30% by 2026 remains unchanged.

78. More information available in NFRD 2022, p. 112. 79. Brazil, Chile, Colombia, France, Hungary, Italy, Poland and Thailand. 80. Chile, Colombia, France, Germany, Italy, the Netherlands, the Philippines, Poland, Portugal, Serbia,

Slovakia, Slovenia, South Korea, Spain, Switzerland, Thailand, Tunisia and the United Kingdom

81. Belgium, Croatia, France, Hungary, Ivory Coast, the Philippines, Slovenia and Tunisia. 82. For more information on the Urban Cycling Institute: https://urbancyclinginstitute.org/.

**86.** For more information on the European Commission's proposal:

- 83. For more information on the EU Cycling Strategy: <a href="https://ecf.com/eu\_cycling\_strategy">https://ecf.com/eu\_cycling\_strategy</a>.
- 84. For more information on Cycling Industries Europe: https://cyclingindustries.com/.
- 85. For more information on the Confederation of the European Bicycle Industry: https://www.conebi.eu/.

ment/download/7be18abd-4901-420a-b3a7-2485c96a7e0a\_en?filename=European\_Declaration\_on\_Cycling\_en\_0.pdf.

# **PERFORMANCES** INDICATORS

	2022	2023
alent:	11,594,945 tCO <sub>2</sub> e	<b>10,434,665 tCO</b> <sub>2</sub> <b>e</b> (Notes 10, 11, 12 et 13)
werified information mazars Audit	29,847 tCO <sub>2</sub> e	27,275 tCO₂e
werified information mazars Audit	180,927 tCO₂e	173,033 tCO <sub>2</sub> e
werified information mazars Audit	44,166 tCO <sub>2</sub> e	31,680 tCO <sub>2</sub> e
	11,520,932 tCO₂e	10,375,710 tCO₂e
	mazars Audit  Verified Information mazars Audit  Verified Information	AT SUPPLIERS)  2022  Allent:  11,594,945 tCO <sub>2</sub> e  29,847 tCO <sub>2</sub> e  44,166 tCO <sub>2</sub> e

#### NFRD 2023 methodological notes

- Scope 1: direct emissions
- Scope 2: indirect emissions linked to energy consumption

Note 10: Regarding the methodological changes adopted for Decathlon's assessments:

PRODUCT IMPACT (EXCLUDING TRANSPORT UPSTREAM AND DOWNSTREAM OF THE VALUE CHAIN):

In 2023, Decathlon changed the way it calculates the impact of its products in two ways:

- Changes to emissions factors were made in March, with no impact on ecodesign and decarbonisation strategies. Environmental data was corrected (for example, waterrepellent primers without perfluorocarbons and correction of the recycled solvent rate in coating data), resulting in a reduction of around 300 kt of CO<sub>2</sub>e in Decathlon's carbon footprint. These changes have been applied to the historical impact generated in 2021 and 2022;
- Assessment methodology: Including suppliers' textile assembly processes directly in the calculation tools has made it possible to calculate the environmental impact of textile products more accurately and avoid manual adjustments to the carbon footprint (bonus-malus). This change in methodology improves the reliability of product impact calculations by reducing the risk of error. These changes have been applied to the historical data for the impact of products in 2021 and 2022.

#### **ENERGY IMPACT IN PRODUCTION:**

In order to bring more precision to the measurement of energy consumed in production, Decathlon introduced a bonus-malus calculation in 2021 to add the CO2e emissions generated by the production of kWh not measured in the life cycle analyses (with a proportion from renewable energy sources). In 2023, two major changes were made to this calculation. Firstly, Decathlon integrated the measurement of two new industrial processes (textiles and footwear) directly into its life cycle analyses, with the aim of making them more reliable and automated. Secondly, in order to have a better measurement, Decathlon included thermal energy, and not just renewable electricity, in the calculation. This addition will improve the accuracy of Decathlon's carbon footprint measurement.

#### TRANSPORT DOWNSTREAM OF THE VALUE CHAIN:

The process of estimating the transport of products sold in e-commerce has been automated by the teams, without any change in methodology, in order to reduce the risk

#### RETAIL & LOGISTICS

In 2023, Decathlon aligned its waste emission factors with the GHG Protocol methodology, which recommends that all recycling and incineration flows with energy recovery should be subject to zero emission factors. This leaves only the impact of hazardous waste, landfill and incineration (without energy recovery). The emission factors for landfill and incineration were calculated using the European PEF (Product Environmental Footprint) method, which Decathlon uses internally to calculate the impact of its products.

# $\textbf{Note 11:} \ \textbf{Regarding the changes in scope for Decathlon's assessments:}$

PRODUCT IMPACT (EXCLUDING TRANSPORT UPSTREAM AND DOWNSTREAM OF THE VALUE CHAIN):

In terms of value, the proportion of products taken into account in the assessment of greenhouse gases remained relatively stable: from 85.8% to 85.2% for OIB products and from 97.7% to 97.5% for Decathlon products.

In terms of volume, the share of products that have undergone an environmental assessment is as follows: 33% for OIB products (compared with 31% in 2022), and 91% for Decathlon products (compared with 79% in 2022).

The number of references sold that have undergone an environmental assessment is up (+2% with and without OIB).

#### **ENERGY IMPACT IN PRODUCTION:**

In 2023, the number of suppliers sharing energy data with Decathlon using the Resource Advisor tool increased (995 sites in 2023 compared with 846 in 2022 and 764 in 2021). UPSTREAM TRANSPORT (WAREHOUSE TO WAREHOUSE):

The geographical scope considered has increased: in 2022, 94.3% of worldwide data was included in the CO<sub>2</sub> assessment, compared with 99.96% in 2023.

In Europe, CAR - CAC (Regional and Continental Supply Centres) product return flows were integrated in 2023, as well as CAC Factory (CACs located as close as possible to bicycle production plants) - CAR flows. It should be noted that it was not possible to recalculate historical data. The results for 2023 are therefore not comparable with those for 2022 in this geographical area, and therefore not comparable overall.

#### SITE CONSTRUCTION AND OPERATION:

The scope covers all stores excluding franchises

#### Note 12: Regarding Decathlon's CO2 reduction targets

The company-wide commitments on climate impact mitigation are the same as in 2022:

- 90% reduction in absolute emissions (tCO₂e) on scopes 1 and 2 between 2016 and 2026;
- 53% reduction in carbon intensity (tCO₂e/€ of added value) on scopes 1, 2 and 3 between 2016 and 2026;
- and encouraging suppliers representing 90% of CO<sub>2</sub>e emissions linked to the production of products to define their own reduction trajectory in line with science

Since the beginning of 2023, Decathlon has been committed to reducing its  $CO_2e$  emissions in absolute terms, in line with an internal target of a 20% reduction by 2026 compared to 2021, in order to comply with the Paris Agreement. This 20% reduction by 2026 is an intermediate step towards achieving a 42% reduction in absolute CO2 emissions by 2030 and a 90% reduction in absolute CO<sub>2</sub> emissions by 2050, based on emissions measured in 2021 (scopes 1 and 2 + scope 3), to help achieve global carbon

Decathlon therefore submitted these new objectives to the SBT initiative in mid-2023. These trajectories have been designed to achieve the reduction targets submitted to the Science Based Targets Initiative in 2023 and validated in March 2024.

In 2023, Decathlon's commitment was to reduce its overall CO2e greenhouse gas emissions by 2%, with the ambition of achieving a 3% reduction compared to 2022, for a total reduction of 5.5% compared with 2021, the new reference year. Targets were exceeded, with a drop of 10.01% in CO2e in 2023 compared with 2022 and 11.70% compared with

#### PRODUCT IMPACT (EXCLUDING TRANSPORT UPSTREAM AND DOWNSTREAM OF THE VALUE CHAIN):

In 2023, efforts were focused on the quality of environmental assessments of products in order to improve their measurement. At the end of the year, 96% of Decathlon's sales were generated by products with a level 1 rating (a classification that recognises products with a rating that is consistent with the products assessed). This project was driven by the technical directors, who lead the design teams

#### GLOBAL TRANSPORT:

In 2023, the objective was to reduce emissions by 4% in absolute value of CO2e compared with 2021, and 9% in terms of intensity for kgCO2e/article compared with 2021. In 2024, the aim is to reduce Decathlon's  ${\rm CO_2}e$  impact by 6% compared with 2023.

Decathion has switched from scopes 1 and 2 targets to a commitment to the entire value chain (scopes 1, 2 and 3) and is nevertheless continuing to work towards an ambitious 90% reduction in scopes 1 and 2 compared with the 2016 reference year in order to help achieve the target set for scopes 1, 2 and 3.

#### Note 13: Regarding the analysis of Decathlon's carbon footprint in 2023:

#### PRODUCTION AND RETAIL:

Decathlon maintains visibility on previous intensity commitments validated by the SBT initiative, but has already anchored reduction objectives in absolute value in its project

and in its communication. The carbon footprint is therefore analysed in the light of these new objectives.

This represents an important step forward in Decathlon's climate strategy, as reducing carbon intensity does not necessarily mean reducing greenhouse gas emissions as a result of increased volumes sold. Reduction in absolute value is a prerequisite for compliance with the Paris Agreement.

For its new commitment to the SBT initiative, Decathlon has decided to simplify the objectives:

- encourage suppliers, who account for 90% of the CO₂e emissions linked to the production of its products, to define their own reduction trajectory in line with science and
- reduce emissions in scopes 1 and 2 by 90%

These two internal commitments are a means of achieving the new reduction objectives in absolute value.

This new commitment reflects a determination to reduce emissions in absolute value, irrespective of changes in activities, and is reflected in two long-term objectives:

- a 42% reduction in CO₂e emissions in absolute value by 2030 compared with 2021 on scopes 1, 2 and 3
- a 90% reduction in CO2e emissions in absolute value by 2050 compared with 2021 on scopes 1, 2 and 3, as well as the use of carbon sequestration to cover the remaining 10% in order to achieve the net zero-carbon objective

Decathlon submitted these new objectives to the SBT initiative in mid-2023 (submission still awaiting validation).

PRODUCT IMPACT (EXCLUDING TRANSPORT UPSTREAM AND DOWNSTREAM OF THE VALUE CHAIN).

Products sold account for around 84% of Decathlon's CO<sub>2</sub> emissions. This is the largest share of its carbon footprint. Since 2018, the company has therefore embarked on a low-carbon design strategy through the ecodesign of its products. The aim is to limit the environmental impact as much as possible. Decathlon measures this strategy by the proportion of its sales generated by products benefitting from an ecodesign approach and by the CO<sub>2</sub> emissions of products sold (in absolute value), expressed in kg of CO<sub>2</sub>e.

In terms of ecodesign, the share of sales generated by products benefitting from an ecodesign approach in 2023 increased by 15.8 points compared with 2022, rising from 23% to 38.8%, i.e.  $\in$ 7.1 billion in sales over the year (up by  $\in$ 2.9 billion compared with 2022). In terms of volume of absolute  $CO_2$  emissions, Decathlon's impact decreased by 935,000 tonnes of  $CO_2$ e, i.e. 10% of total emissions. Textile products are the main contributors to this reduction, as they benefit most from ecodesign actions. Furthermore, while the company's actions explain a 4% reduction in Decathlon's  $CO_2$  emissions (out of the 10%),

the drop in the quantities sold in 2023 compared with 2022 explains the remaining 6% (out of the 10%), in particular due to the drop in sales of equipment products (cycling, fitness equipment, etc.), which has significantly affected the sales mix.

However, Decathlon has continued to decouple its sales in terms of turnover, which are rising, from its CO<sub>2</sub> emissions, which are falling, since 2020.

#### ENERGY IMPACT IN PRODUCTION:

In 2023, 1,290 production sites were active in the GEX supplier management tool and 995 were measuring their energy sources in the Resource Advisor tool

This year, the CO<sub>2</sub> impact has been significantly reduced, thanks in particular to (i) the actions taken by the production sites to increase the use of renewable energies and reduce the use of coal for heating, and (ii) the reduction in orders to optimise the company's stock levels. The positive developments and highlights for 2023 include:

- the work carried out by Decathlon and 14 partners to co-sign an offshore electricity purchase contract in Mainland China
- the sharp reduction in the use of coal as a source of thermal energy at production sites in Mainland China

Overall, the proportion of renewable energy consumed by the sites increased by 8 points and coal consumption by the production sites fell by more than 30%. In 2024, Decathlon will continue to support its suppliers in their decarbonisation through its renewable energy, coal phase-out and energy efficiency strategies.

#### IMPACT OF TRANSPORTING PRODUCTS:

A. International main-leg transport (from the port of departure to the port of arrival):

In 2023, Decathlon implemented its strategy to reduce air transport on an international scale in a more robust way. Since 2023, various logistics players have been working on specific performance indicators (air CO<sub>2</sub> budget, monitoring and management of "unnecessary" air transport). A process for validating international air transport in line with business needs and sustainable development constraints has been put in place.

In 2023, as part of its transport purchasing strategies and in order to reduce lead times, the company increased the use of road transport in Turkey and Africa, to the detriment of sea transport. Due to the geopolitical context (Russia/Ukraine), it was not possible to continue rail transport on certain international transport sections in 2023. This was therefore replaced by maritime transport. Between 2022 and 2023, Decathlon saw a reduction of 36% of kgCO₂e.

#### B. International post-shipping (from the port of arrival to the CAC):

In France, when leaving Dunkirk and Fos-sur-mer, rail was largely chosen over barge in 2023 as opposed to 2022. In addition, this year the geopolitical context (Russia/Ukraine) led to a shortage of drivers and a rise in the cost of fuel. These negative impacts prompted the company to make more extensive use of multimodal transport, which led to greater consolidation on the part of carriers and, as a result, cheaper multimodal transport. Where road transport is used, the strategy for 2023 was to reduce the share of gas and diesel transport, in favour of HV100 and B100 transport (based on biofuel, such as rapeseed). The French government also introduced subsidies (a tax bonus) to encourage the purchase of new tractors running on rapeseed, thereby developing B100 solutions for French carriers. HVO (hydrotreated vegetable oil biofuel) solutions also rose sharply in 2023. Decathlon saw a 35% reduction in kgCO2e between 2022 and 2023.

## C. Continental transport (warehouse to warehouse):

In 2023, the weekly coordination of the average fill volume per lorry between the key import warehouses and the distribution warehouses in Europe, as well as the work to adapt supply patterns to the economic context, made it possible to optimise lorry loading and therefore carbon emissions. Between 2022 and 2023, Decathlon saw a reduction

#### D. National transport (warehouse to store):

Writing the transport decarbonisation strategy has also helped to transform local purchasing strategies and therefore increase low-carbon transport on the warehouse to

#### STORES AND WAREHOUSES

The climate performance of the sites is explained by the following points:

- Air conditioning: the carbon impact of refrigerant leaks has slightly increased. In fact, new countries such as Croatia, Turkey and Colombia have started to collect and monitor actual data rather than estimates, which means that these emissions, which were previously underestimated, are now more reliable
- Energy: Decathlon saw a reduction of 12.98% (scope 1 and scope 2 location-based) in carbon impact compared to 2022
- Construction: the significant decrease in the carbon impact of construction can be explained by the fact that Decathlon opened fewer sales areas in 2023 than in 2022, and that these new areas were opened proportionally more in existing buildings
- Business travel: budget restrictions and the new rules introduced in 2023 have contributed to a decrease of around 7% in business travel
- Employee travel: the carbon impact of employee travel has slightly decreased, and can be explained by the number of hours worked, which is also down
- Customer travel: total emissions linked to customer travel have decreased, which can be explained by an increase in customer ecomobility (21% in 2023 vs. 17% in 2022)
- Waste: a change in methodology has made estimates more reliable, which may explain a slight increase in the carbon impact
- Purchase of goods: the CO₂ impact of purchasing goods has increased by 11% compared with 2022, despite a significant reduction in the use of single-use plastics in stores In 2022, only the impact of plastic stretch film was tracked. In 2023, the impacts of paper stretch film, adhesive tape (paper and plastic) and strapping (paper and plastic) were added. The e-commerce sector has also seen an increase in its impact: paper bags (+274%) and packaging solutions (not accounted for in 2022)

FIGHT AGAINST CLIMATE CHANGE (IN STORES AND WAREHOUSES, AT SUPPLIERS)	2022	2023
SCOPES 1, 2 AND 3 CO <sub>2</sub> EMISSIONS		
Breakdown of greenhouse gas emissions by category in Scope 3 (from 01/01 to 31/12):		(Note 14)
→ Category 1: Purchased goods and services	9,061,874 tCO <sub>2</sub> e (78.65%)	8,092,557 tCO <sub>2</sub> e (78.00%)
→ Category 2: Capital goods	105,960 tCO <sub>2</sub> e (0.92%)	94,732 tCO₂e (0.91%)
→ Category 3: Fuel and energy-related activities	36,743 tCO <sub>2</sub> e (0.32%)	35,229 tCO <sub>2</sub> e (0.34%)
→ Category 4: Upstream transportation and distribution	258,728 tCO <sub>2</sub> e (2.25%)	184,909 tCO <sub>2</sub> e (1.78%)
→ Category 5: Waste generated in operations	28,790 tCO <sub>2</sub> e (0.25%)	29,597 tCO <sub>2</sub> e (0.29%)
→ Category 6: Business travel	14,465 tCO <sub>2</sub> e (0.13%)	13,390 tCO₂e (0.13%)
→ Category 7: Employee commuting	86,886 tCO <sub>2</sub> e (0.75%)	81,732 tCO₂e (0.78%)
→ Category 8: Upstream leased assets	8,558 tCO <sub>2</sub> e (0.07%)	7,658 tCO₂e (0.07%)
<ul> <li>Category 9: Downstream transportation and distribution (customer journeys)</li> </ul>	1,239,250 tCO <sub>2</sub> e (10.76%)	1,210,561 tCO₂e (11.67%)
→ Category 10: Processing of sold products	0 tCO <sub>2</sub> e (0%)	0 tCO <sub>2</sub> e (0%)
→ Category 11: Use of sold products	544,114 tCO <sub>2</sub> e (4.72%)	502,520 tCO₂e (4.84%)
→ Category 12: End-of-life treatment of sold products	130,297 tCO₂e (1.13%)	117,263 tCO₂e (1.13%)
→ Category 13: Downstream leased assets	0 tCO <sub>2</sub> e (0%)	0 tCO <sub>2</sub> e (0%)
→ Category 14: Franchises	3,447 tCO <sub>2</sub> e (0.03%)	3,795 tCO₂e (0.04%)
→ Category 15: Investments	1,820 tCO₂e (0.02%)	1,767 tCO₂e (0.02%)

Note 14: The transition of Decathlon's carbon footprint to the GHG Protocol format implies a distribution of emissions according to the scopes and categories set by this standard. Emissions are therefore broken down as shown in the table.

FIGHT AGAINST CLIMATE CHANGE (IN STORES AND WAREHOUSES, AT SUPPLIERS)	2022	2023
CHANGE IN CO <sub>2</sub> EMISSIONS		
Change in greenhouse gas emissions compared to the value for year Y-1	-1.91%	-10.00%
Change in greenhouse gas emissions compared to the value for the reference year 2016	9.01%	-1.87%
% of reduction in absolute value on scopes 1 and 2 since 2016	-62.98%	-68.84%
CO <sub>2</sub> EMISSION INTENSITY		
CO <sub>2</sub> emission intensity in kgCO <sub>2</sub> e per product sold	8.73 kgCO <sub>2</sub> e/ product sold	8.77 kgCO <sub>2</sub> e/ product sold
Change in $CO_2$ emission intensity per product sold compared to the value for year Y-1	-3.55%	0.44%
Change in CO <sub>2</sub> emission intensity per product sold compared to the value for the reference year 2016	-10.26%	-9.87%
CO <sub>2</sub> emission intensity in kgCO <sub>2</sub> e by sales sales excluding taxes)	0.75 kgCO₂e/€	0.67 kgCO₂e/€
Change in CO <sub>2</sub> emission intensity by sales compared to the value for year Y-1	-12.2%	-10.70%
Change in CO <sub>2</sub> emission intensity by sales compared to the value for the reference year 2016	-29.63%	-37.16%

AVOIDED EMISSIONS		2022	2023
AVOIDED EMISSIONS			
Scope 4 (from 01/01 to 31/12)	Everified Information  Mazars Audit	1,072,780 tCO <sub>2</sub> e	<b>909,423 tCO<sub>2</sub>e</b> (Note 15)

Note 15: This indicator is reported for the first time this year. To ensure comparability of data, avoided emissions for the year 2022 have been calculated.

The calculation of avoided emissions relates solely to the sale of mobility products that enable customers to reduce their use of carbon-based modes of transport. Avoided emissions are calculated as the difference in impact between emissions without a solution (e.g. using a car) and with a solution (e.g. using a bicycle).

To obtain Decathlon's contribution to avoided emissions, 15 categories of urban mobility products (bicycles and scooters) were studied to obtain 15 avoidance factors, which were then multiplied by the quantities of new products sold. The emissions avoided with Decathlon products are attributed 100% to the company and 23% for OIBs.

Verification work was undertaken with the independent third-party organisation Mazars (excluding audit) to consolidate the methodology used.

DECARBONISATION (SUPPLIERS)	2022	2023
FOCUS ON CO <sub>2</sub> MANAGEMENT IN THE SUPPLY CHAIN		
Number of production sites autonomous in measuring their ${\rm CO_2}{\rm e}$ emissions (from 01/01 to 31/12)	846	<b>995</b> (Note 16)
Number of production sites having a reduction trajectory aligned with science (from 01/01 to 31/12)	475	<b>549</b> (Note 17)
% of production sites on the priority guidance list having a reduction trajectory aligned with science	n/a	<b>83%</b> (Note 18)

#### NFRD 2023 methodological notes

Note 16: This indicator concerns all production sites that measure their carbon emissions in the Resource Advisor tool.

To be counted, the site must at least have declared electricity consumption between 01/01/2023 and 31/12/2023. A site which, for example, declared 1 month's consumption in 2023 in the tool is therefore counted.

Note 17: There are two ways for a production site to be counted. It can follow the official SBTi validation process or Decathlon's internal validation process. There are three steps: define the trajectory using the SBTi excel tool (1), sign a commitment letter (2) and propose an action plan (3). These three steps are validated by Decathlon teams.

Note 18: This indicator is reported for the first time this year.

The scope of the indicator covers a panel of production sites chosen by Decathlon buyers to be guided on decarbonisation topics. As of 31/12/2023, there were 546 sites in this panel, 454 of which had a trajectory aligned with science (83%).

The increase in the proportion of production sites with a reduction trajectory comes mainly from the validation of sites in Mainland China, Bangladesh and Italy.

DECARBONISATION (SUPPLIERS)		2022	2023
FOCUS ON ENERGY MANAGEMENT IN THE	SUPPLY CHAIN		
% of electricity from renewable sources consumed by production sites on the priority guidance list (from 01/01 to 31/12)	Verified Information  Mazars Audit	44%	<b>48.1</b> % (Note 19)
% of electricity from renewable sources without offset certificates, consumed by production sites on the priority guidance list (from 01/01 to 31/12)		6%	<b>8.1</b> % (Note 20)
Number of production sites on the priority guidant that have completed an energy maturity question (from 01/01 to 31/12)		n/a	<b>357</b> (Note 21)
Number of production sites assessed as mature in energy management		n/a	<b>55</b> (Note 22)
Number of Rank 1 production sites using coal (from 01/01 to 31/12)		32	<b>27</b> (Note 23)
Number of Rank 2 production sites using coal (from 01/01 to 31/12)		11	<b>9</b> (Note 23)
Tonnes of coal consumed by Rank 1 production si	tes (	571,627 tonnes	<b>381,454 tonnes</b> (Note 24)
Tonnes of coal consumed by Rank 2 production si	ites	97,165 tonnes	<b>40,138 tonnes</b> (Note 25)

#### NFRD 2023 methodological notes

The scope of the indicators linked to the list of priority initiatives covers a panel of production sites chosen by Decathlon buyers to be guided on decarbonisation issues and for which data is available. As of 31/12/2023, 546 sites were on the panel.

Note 19: The total percentage of renewable electricity consumed for 2023 is 48.1% which is higher than Decathlon's target of 45%. This figure covers all types of supply, including the purchase of offset certificates, as categorised by the supplier panel.

Note 20: This indicator is reported for the first time this year.

This figure covers a variety of supply methods, including on-site (installation of solar panels on the production site) and off-site, through the use of green tariffs (projectbased) or power purchase agreements (PPAs). The main objective is to stimulate the supply of renewable energy through the deployment of on-site, off-site and green tariff (project-based) initiatives.

Note 21: In 2023, 357 sites launched a survey to measure their energy management policy and level, their energy data collection infrastructure and the relevance of their energy efficiency investments. Although these 357 sites represent only 65% of the sites on the priority guidance list, they alone account for 92% of the carbon footprint of production (the majority of production sites that did not respond to the survey have low energy consumption).

Note 22: This indicator is reported for the first time this year.

In 2023, 55 sites were assessed as "mature" in terms of their energy management, meaning that they have advanced management of their energy consumption, including, for example, digital data meters on their machines that automatically measure their consumption and calculate energy efficiency. These 55 sites represent 10% of the sites on Decathlon's priority guidance list. However, most of them are major production sites with high energy consumption, which is why they give priority to energy management. The "mature" sites covered by this survey account for 37% of the carbon footprint in terms of production.

Note 23: Most of Decathlon's carbon footprint comes from the manufacture of products sold in stores. To reduce this footprint, Decathlon is working with industrial partners to phase out the use of coal as a fuel in its processes in favour of low-carbon fuels. As of 31 December 2023, this number had fallen to 30, as six Rank 1 supplier sites stopped using coal during the year.

Note 24: In 2022, it was reported that Rank 1 production sites consumed 417,088 metric tonnes of coal. However, these figures did not include data for December 2022. An audit of the carbon inventory led to a change in the 2022 figures after the report was published. Actual consumption in 2022 was 571,627 metric tonnes. Taking into account this adjustment to the data for 2022, the reduction in coal consumption at Rank 1 sites stood at 33% in 2023.

Note 25: In 2022, it was reported that Rank 2 production sites consumed 111,436 metric tonnes of coal. However, an audit of the carbon inventory led to a change in the 2022 figures after the report was published. Actual consumption in 2022 was 97,165 metric tonnes. Taking into account this adjustment to the data for 2022, the reduction in coal consumption at Rank 2 sites stood at 59% in 2023.

TRANSPORT & LOGISTICS		2022	2023
TRANSPORT & LOGISTICS			
Breakdown of volumes of finished produc by means of transport worldwide (from 07			(Note 26)
→ % air		0.4%	0.03%
→ % rail		2.7%	0%
→ % sea		88.4%	89.3%
→ % road		8.5%	10.7%
CO <sub>2</sub> emissions by means of nternational transport worldwide (from 01/01 to 31/12):	Wverified Information  Mazars Audit	48,764,656 kgCO₂e	<b>31,191,275 kgCO</b> <sub>2</sub> e (Note 27)
CO <sub>2</sub> emissions by air		7,399,462 kgCO <sub>2</sub> e	440,433 kgCO₂e
CO <sub>2</sub> emissions by rail		2,149,703 kgCO <sub>2</sub> e	0 kgCO₂e
CO <sub>2</sub> emissions by sea		36,150,082 kgCO <sub>2</sub> e	27,623,602 kgCO <sub>2</sub> e
CO <sub>2</sub> emissions by road		3,065,409 kgCO₂e	3,127,240 kgCO₂e
$\mathrm{CO}_2$ emissions from the transport of Deca lelivered worldwide (from 01/01 to 31/12)		168 gCO₂e/article	111.9 gCO <sub>2</sub> e/article (Note 28)
From production countries to key import	warehouses	29.7 gCO <sub>2</sub> e/article	24.6 gCO₂e/article
<ul> <li>From key import warehouses to distribution platforms</li> </ul>	Mazars Audit	41.7 gCO <sub>2</sub> e/article	29.8 gCO <sub>2</sub> e/article
From distribution platforms to stores	werified information mazars Audit	96.9 gCO <sub>2</sub> e/article	57.5 gCO <sub>2</sub> e/article
% of post-shipping multimodal transport i from 01/01 to 31/12)	n Europe	15.6%	<b>21.3</b> % (Note 29)
${\rm CO}_2$ emissions from post-shipping multim ransport in Europe (from 01/01 to 31/12)	nodal	2,799,759 kgCO <sub>2</sub> e	<b>2,126,788 kgCO</b> <sub>2</sub> e (Note 30)
→ CO <sub>2</sub> emissions by Waterway		92,934 kgCO <sub>2</sub> e	103,628 kgCO <sub>2</sub> e
→ CO₂ emissions by Rail		316,786 kgCO₂e	1,517,922 kgCO₂e
CO <sub>2</sub> emissions by Road		2,390,039 kgCO <sub>2</sub> e	505,238 kgCO₂e
Average load volume per lorry between key import warehouses and distribution platforms in Europe (from 01/01 to 31/12)		52.3 m³ (13,435 articles per lorry)	51.5 m³ (13,656 articles per lorry) (Note 31)
6 of km travelled in Europe from import varehouses to distribution platforms usin ow-carbon transport (from 01/01 to 31/12		25.2%	<b>24.6</b> % (Note 32)
% of km travelled for road transport in Eur from key import warehouses to distributionsing low-carbon energy (from 01/01 to 3	on platforms	9.4%	<b>7.7%</b> (Note 33)

#### General comment:

In 2023, the CO<sub>3</sub> impact of the transport of finished products was 28.5% lower than in 2022.

Here are the factors that made this performance possible:

- the integration of non-financial performance management by transport management controllers
- the increasingly important integration of coordination indicators on each leg of transport
- the geopolitical, economic and commercial context forced Decathlon to make choices regarding the use of multimodal transport (train) in favour of road transport in order to quarantee delivery times
- coordination of the strategy to reduce air transport also led to a significant reduction in the CO, impact associated with this mode of transport (mainly on the international transport leg)
- the partnerships forged with international carriers are helping to transform the indirect purchasing strategy for transport by enabling carriers to invest in new, more sustainable transport solutions (electric, for example)
- and the reduction in the number of products transported

For indicators relating to the breakdown of volumes of finished products and CO, emissions by means of international transport, the following are excluded from the scope: OIB products (Other International Brands), components and pre-shipping transport flows (from the supplier to the port of departure), post-shipping transport flows (from the port of arrival to the warehouse) and flows from local production to warehouses in the same customs zone

The years 2023 and 2022 are comparable because the data for 2022 was recalculated after the collection process was updated (historical data for 2021 and 2022 was recalculated in order to include in the scope containers whose arrival date had not been updated in the Transport Management tool and which could not be recovered to measure the CO<sub>2</sub> impact, and to correct a bug in the calculation of the CO<sub>2</sub> impact, which led to duplicate emissions and tonnage).

Note 26: Air: In 2023, Decathlon increased the robustness of its strategy to reduce international air transport. Indeed, since 2023, the various players in the supply chain have been guided on performance indicators (CO2 budget for air transport, avoidable air transport) and a process for validating the use of international air transport has been introduced, making it possible to combine trade-related needs with sustainable development considerations.

The target of 0.29% for this indicator is well within reach, with 0.03% of finished products transported by air. In 2024, Decathlon wants to go even further, by reducing this share of the volume of finished products by air to 0.24%, while broadening the calculation base to include OIBs (other international brands) and components

In 2024, the air transport strategy will take account of Decathlon's objectives, which are to significantly reduce the lifespan of its stocks while offering a high availability rate.

Rail and sea: In the context of the Ukrainian conflict, it was not possible to use rail transport internationally in 2023. This mode of transport was replaced by sea transport.

Road: As part of its strategy to reduce supply lead times, Decathlon made choices which led to greater use of road transport, particularly in Turkey and Africa, to the detriment

Note 27: Air: With total air transport emissions of 440.4 tonnes CO.e, the target of 5,700 tonnes CO.e was reached in 2023. The target is set at 4,500 tonnes CO.e by 2024, extending the scope to other products (OIBs, components, etc.). Note that air transport involved a high proportion of heavy products (mainly repair and after-sales products) and that two major air shipments to the United States were organised.

In 2024, Decathlon wants to go even further, lowering the 2023 target and including other products transported by air in the scope of the calculation Rail and sea: In the context of the Ukrainian conflict, it was not possible to use rail transport internationally in 2023. This mode of transport was replaced by sea transport.

In order to contribute to the Group's objective of reducing its absolute CO, emissions by 20% by 2026 on the basis of emissions measured in 2021, the use of biofuel for sea transport was favoured at the beginning of the year, before being stopped for financial reasons

Road: As part of its strategy to reduce supply lead times. Decathlon made choices which led to greater use of road transport, particularly in Turkey and Africa, to the detriment

Note 28: The 2022 values for the indicators "CO<sub>o</sub> emissions from the transport of Decathlon products delivered worldwide" and "from production countries to key import warehouses" have been updated in the 2023 NFRD following the automated data collection process.

However, the 2023 and 2022 data are not comparable for the "key import warehouses to distribution platforms" leg due to changes in the calculation methodology, but also on the "distribution platforms to stores" leg, for which the French data is not taken into account in the 2023 calculation

In 2023, the target for this indicator was 185 gCO<sub>2</sub>e/article and was therefore achieved with a result of 182 gCO<sub>2</sub>e/article. The target for 2024 is 126 gCO<sub>2</sub>e/article

Concerning CO<sub>2</sub> emissions linked to the transport of major import products "from production countries to warehouses", the target remains the same as in 2023, due to Decathlon's ambitions regarding the supply of products (reduction in the lifespan of stocks and increase in the availability of products in stores and online).

The results presented in 2023 for flows from key import warehouses to distribution platforms are not comparable with the 2022 results, due to the integration of certain flows (reverse flows from regional supply centres to continental supply centres).

Finally, on the CO<sub>2</sub> emissions "from distribution platforms to stores", 89.68% of the data is actual data. In addition, despite strong demand for product availability in stores and a reduction in the number of items shipped, optimising loading has been more complex this year, impacting on the CO, intensity of this leg of transport.

Note 29: Post-shipping multimodal transport concerns only two countries in Europe where warehouses are located: Spain and France. In 2023, the performance of this indicator improved (+5.7 points) and the target of 16% set by Decathlon was achieved. Compared with 2022, the number of containers passing by barge from the ports of Antwerp and Rotterdam to the three sites in the north of France (Evin, Lille and Rouvignies) has increased considerably, following the resumption of activity at the Bruay arrival port on the way to Rouvignies. The desire to favour long-distance transport from the port of Rotterdam over transport from the port of Dunkirk has contributed to the increase in the proportion of post-shipping multimodal transport.

For 2024, Decathlon aims to continue its efforts by further increasing the proportion of post-shipping multimodal transport in Europe (target 16.9%)

Note 30: The 2022 data is not comparable with the 2023 data due to the updating of an emission factor.

For France, the European distribution centres included in the calculation of this indicator are: Lille, Evin, Rouvignies, Satolas, Saint-Martin de Crau, and for Spain: Barcelona, Zaragoza.

#### Note 31: Cubic volume

The initial target of 51.4 m<sup>3</sup>/lorry by 2023 was revised downwards to 51.22 m<sup>3</sup>/lorry, mainly because of the increase in the proportion of bulky items per lorry. However, weekly coordination for transport managers on the average fill volume per lorry between the key import warehouses and the distribution warehouses in Europe, together with the adaptation of supply patterns to the economic context, made it possible to optimise lorry loading and achieve a result of 55.52 m³/lorry. However, the 2024 target for cubic volume will be less ambitious (51.11 m³/lorry) due to the transformation of the CACs (Continental Supply Centres) and the mechanisation of the Evin and Satolas sites in France.

#### Number of articles per lorry

In 2023, the proportion of bulky items was higher than expected, and this had an impact on the number of articles transported by lorry, for which the 2023 target was 14,307 (compared with 13,656 actually achieved). The target for 2024 is an average of 15,785 articles per lorry.

Note 32: The commitment to low-carbon energy kilometres travelled was difficult to achieve in 2023 because of fluctuating volumes on Decathlon's transport lines, due to the separation of supply basins. To speed up delivery times, Decathlon has had to shift volumes of products from rail to road. In addition, a train service initially planned between the Dourges "Delta 3" platform (France) and Poland was not launched.

In 2024, the company's strategy will focus on reducing the stock lifespan and developing e-commerce activities, which will require optimised delivery times. To achieve this, multimodal solutions have been scaled back in order to provide faster solutions. By the end of 2024, the aim is to achieve 27.9% of the kilometres travelled in Europe from key import warehouses to distribution platforms using low-carbon means of transport.

Note 33: The use of biofuels (HVO and B100) has been increasing since the end of 2022: the use of rapeseed has risen by 1.8 points in the transport energy mix.

In the years to come, this indicator will tend to become more important in the energy mix for traction (warehouse). With the separation of basins and the disappearance of corridors conducive to the use of multimodal transport, the energy mix will be strengthened by low-carbon solutions on the road, in particular with: biofuels electricity and hydrogen. In addition, a power line will be installed in France from March 2024, between the Evin CAC (Continental Supply Centre) and the Lompret CAR (Regional Supply Centre).

ENERGY MANAGEMENT		2022	2023	
ENERGY CONSUMPTION				
Overall energy consumption by energing (Decathlon stores, Brand sites and with (from 01/01 to 31/12)		775,292,918 kWh	<b>687,171,494 kWh</b> (Note 34)	
→ Electricity consumption		702,325,244 kWh	<b>614,273,769 kWh</b> (Note 34)	
→ Gas consumption		72,967,674 kWh	<b>60,986,686 kWh</b> (Note 35)	
→ Hot water consumption		n/a	11,911,039 kWh (Note 36)	
Consumption of electricity from renewable sources (from 01/01 to 31/12)		595,697,046 kWh	534,740,052 kWh	
Consumption of purchased renewable electricity		n/a	516,380,896 kWh	
→ Consumption of renewable electricity generated on site		n/a	18,359,156 kWh	
Share of electricity consumed from r (from 01/01 to 31/12)	enewable sources	84.8%	<b>87.1</b> % (Note 37)	
ENERGY INTENSITY				
Energy efficiency in stores (from 01/01 to 31/12)	™azars Audit	108.7 kWh/m²	<b>106.4 kWh/m²</b> (Note 38)	
Energy efficiency in warehouses (from 01/01 to 31/12)	werified information mazars Audit	65.2 kWh/m²	<b>48.8 kWh/m</b> <sup>2</sup> (Note 38)	
Energy intensity (from 01/01 to 31/12	2)	n/a	<b>44 Wh/€</b> (Note 39)	

Note 34: The data shows a reduction in total energy consumption between 2022 and 2023. This was partly due to the completion of the closure of all sites in Russia, certain energy efficiency and sobriety efforts carried out in particular in some of the largest energy-consuming countries in Europe, as well as store closures in Mainland China in line with Decathlon's local repositioning strategy. However, on closer examination, it transpired that due to problems with the energy consumption data for the warehouses, the data for total energy consumption in 2022 was higher than it should have been. Manual and estimation errors were detected, which could explain part of the reduction shown in the table. Decathlon has taken steps to improve the reliability of energy data by strengthening internal quality assurance and quality control processes.

Note 35: Gas consumption fell significantly in 2023 due to the closure of all sites in Russia, but also thanks to efforts to gradually reduce gas consumption in most gas-consuming European countries (including France, Poland, Italy and the United Kingdom), combined with sobriety measures to reduce heating.

Note 36: In some European countries, hot water is purchased. This energy source was not included in the NFRD reports on energy consumption in previous years. Although the consumption of purchased hot water should remain negligible in the future, it was decided to include it for the sake of completeness.

Note 37: Many countries have succeeded in increasing the share of renewable electricity due to a strong determination to decarbonise their electricity consumption. The list of new countries/regions that have managed to cover all or part of their electricity from renewable sources includes Malaysia, Slovenia, Serbia, Australia, Egypt, Ireland and Taiwan (resumption of renewable energy consumption in 2023 after a temporary interruption in 2022). The aim is to achieve 100% renewable electricity by 2026 on all Decathlon-owned sites (purchase and direct production), using options recognised by the RE100 initiative.

Priority is given to the installation of photovoltaic panels on all sites where this is technically possible, to off-site projects by obtaining Power Purchase Agreements and finally to green energy supply contracts or unbundled green energy certificates.

From 2023, the supply of renewable electricity will be distributed as follows:

- 3.4% for on-site photovoltaic panels (a figure that has risen thanks to regional tenders for on-site electricity purchases in Europe and Asia, as well as local initiatives). With the deployment of photovoltaic panels underway, the proportion of renewable electricity on site should increase in the coming years
- and 96.6% for purchases via green energy supply contracts and unbundled green energy certificates

As regards on-site photovoltaic installations, a call for tenders was launched in Europe in 2022 and resulted in the signature of a memorandum of understanding for 74 sites in 7 countries. Deployment began in 2023 (Germany (6), Belgium (1), Spain (7), Italy (15)) and will continue over the next few years. There are also 16 additional contracts covering 10 countries (Malaysia (1), the Philippines (1), Spain (5), Mainland China (1), Romania (3), Colombia (1), France (1), Latvia (1), Australia (1) and Thailand (1)), and 3 additional letters of intent signed in 2023 with local partners for potential deployment of on-site PPAs (the UK (2), Taiwan (3), Poland (15)) from 2024.

With regard to off-site PPAs, preparatory work has been carried out internally prior to the launch, scheduled for 2024, of a call for tenders for off-site PPAs including European countries. A number of off-site PPAs have been signed in Europe (France, Belgium and Poland), and other countries are looking at opportunities, particularly in Asia and Latin

The recruitment of a Group-wide energy manager in 2023 is expected to accelerate the company's approach to renewable energy sourcing and explore the optimisation of the company's procurement, including the capture of off-site PPA solutions on an international scale.

Note 38: - Stores: In 2023, energy efficiency performance remained stable for stores. This is despite efficiency measures such as the installation of LEDs, the deployment of energy management systems, building certification initiatives and sobriety plans (in particular the reduction of heating) introduced in 2022. However, the benefits of these measures can be weighed against other factors that have an impact on energy consumption, such as hot summers leading to increased cooling requirements and digital growth.

- Warehouses: It should be noted that the data suggests a substantial improvement in the energy efficiency of warehouses between 2022 and 2023, which is largely explained by the issues with the 2022 data identified after the publication of the 2022 NRFD report, as explained above. In fact, energy efficiency in both warehouses and stores has remained relatively stable. Although sobriety measures have helped to improve the energy efficiency of warehouses, mechanisation continued in 2023 and contributed to the increase in energy consumption.

Note 39: This indicator is reported for the first time this year, hence the absence of data in 2022. It enables Decathlon to fine-tune its energy management by relating its energy

ENVIRONMENTAL CERTIFICATION OF STORES AND WAREHOUSES	2022	2023
INTERNATIONAL BUILDING CERTIFICATION		
Number of Decathlon stores with environmental certification (as of 31/12)	113	<b>217</b> (Note 40)
Number of Decathlon stores opened during the year with environmental certification (from 01/01 to 31/12)	13	122
% of sales areas in company-owned stores with environmental certification (as of 31/12)	22.8%	48.4%
Number of Decathlon warehouses with environmental certification (as of 31/12)	13	<b>14</b> (Note 40)

#### NFRD 2023 methodological notes

Note 40: In terms of environmental certification, the objective is to certify all Decathlon-owned sites by 2026.

In 2022, an internal incentive mechanism was developed by Decathlon's central teams with the aim of accelerating environmental certification by 2026. The principle is to reimburse part of the costs incurred by local teams in obtaining environmental certification. This mechanism concerns company-owned sites and aims to obtain Edge level 1 certification (certification created by the World Bank, focused on the operational efficiency pillars and using software that allows the most efficient green actions by country and project type to be decided upstream).

In addition to this scheme, and in order to accelerate the number of sites certified compared with 2022, Decathlon signed a contract with SGS/Sintali (international Edge certification bodies), which enabled 101 Decathlon-owned stores to receive Edge certification. By the end of 2023, if the leased sites and other environmental labels are also included, 122 stores that opened in 2023 received environmental certification

A total of 231 sites were awarded environmental certification in 2023 (217 stores and 14 warehouses).

Number of Decathlon sites (stores, warehouses) that have undergone a Biodiversity Diagnosis (as of 31/12)	26	<b>30</b> (Note 41)
% of new French company-owned stores with the "Signature Biodiversité" label (as of 31/12)	0%	<b>0</b> (Note 42)
% of the French real estate portfolio having undergone continuous improvement in biodiversity ("Signature Biodiversité" label) (as of 31/12)	1.6%	<b>4.7</b> % (Note 43)

#### NFRD 2023 methodological notes

Note 41: The certification used is the "Signature Biodiversité" label.

Note 42: The indicator relates to the number of projects that include a non-built-up land area (for permits submitted from 01/01/2023).

The result is zero in 2023, as there were no new company-owned projects.

Note 43: By the end of 2022, seven French sites had undergone an Environmental Performance Diagnostic (DPE): Saint Malo, Hénin Beaumont, Haguenau, Lorient, Vannes, Tarbes and Dunkirk. Seven new sites were added by the end of 2023: Barentin, Cormontreuil, Lannion, Limoges, Quetigny, Rennes Breton and Saint-Brieuc. These 14 sites represent 4.7% of Decathlon's French real estate portfolio that has integrated the "Signature Biodiversité" approach (including 3.2% of complete renaturation and 1.5% of improvement actions).

Decathlon's ambition is to reach 10% of its French real estate portfolio incorporating the "Signature Biodiversité" approach by 2024.

ECOMOBILITY	2022	2023
ECOMOBILITY OF TEAMMATES		
% of kilometres travelled by customers to go to Decathlon stores using active mobility or ecomobility (from 01/01 to 31/12)	17%	<b>21%</b> (Note 44)
% of kilometres travelled by teammates during their work commutes using active mobility or ecomobility (from 01/01 to 31/12)	34%	<b>40</b> % (Note 44)

Note 44: An error linked to the software used to calculate the percentage of kilometres travelled by teammates was detected on the 2022 value and has been updated for this

The objective for 2026 is to reach 30% of kilometres travelled by customers to go to Decathlon stores using ecomobility (17% in 2022 and 21% in 2023), and 40% for teammates going to their workplace. With regard to the percentage of kilometres travelled by teammates, the teams are working on the development of a new, more ambitious target in the light of the results obtained in 2023.

Note that active mobility for Decathlon refers to means of transport that use human energy without assistance, with the exception of electric assistance. Ecomobility or soft mobility for Decathlon refers to means of transport emitting less than 0.10 kg of CO<sub>2</sub> per kilometre, as well as buses and electric cars. Thermal cars and motorbikes are not included in the share of transport linked to ecomobility.

AWARENESS-RAISING ACTIONS	2022	2023
SUSTAINABLE DEVELOPMENT AWARENESS ACTIONS		
Total number of sports activities organised in France for our user-customers (from 01/01 to 31/12)	5,300	<b>6,374</b> (Note 45)
Number of stores involved in these sports activities in France (from 01/01 to 31/12)	207	201
Number of events related to sustainable development organised by French stores (from 01/01 to 31/12)	150	91
Number of awareness-raising actions related to sustainable development worldwide (from 01/01 to 31/12):	1,453	<b>1,420</b> (Note 46)
organised by Decathlon stores	1,404	1,391
→ organised by Decathlon warehouses	27	14
oorganised by production offices and central services	22	15
Number of awareness-raising actions related to sustainable development worldwide (from 01/01 to 31/12):	1,453	1,420
→ related to ecomobility	320	<b>218</b> (Note 47)
→ related to waste and environmental pollution	1,133	1,202
Number of people involved in events related to sustainable development worldwide (Decathlon warehouses, production and stores) (from 1/01 to 31/12)	44,928	<b>95,287</b> (Note 48)
% of sites that organised at least one awareness-raising event during the year (from 01/01 to 31/12)	48.9%	<b>47.5</b> % (Note 49)
RAISING EMPLOYEE AWARENESS OF THE CLIMATE ISSUE		
Number of employees made aware of the causes and consequences of climate change (from 01/01 to 31/12)	7,596	<b>9,756</b> (Note 50)

#### NFRD 2023 methodological notes

Note 45: 2023 was an opportunity for Decathlon to confirm its commitment to promoting sport despite a complex economic and geopolitical context. The in-store teams were able to find the resources to continue and develop their actions locally: 201 of the brand's stores and sites organised 6,271 events (excluding Vitalsport) over the year, representing an increase of 18.3% events compared with 2022, and brought together 61,207 participants. Of these events, 91 (-39%) involved actions linked to sustainable development and were organised by 75 Decathlon stores, warehouses or services (-10.7%). Despite these lower figures, participation rose by 10.6%, with 6,094 people taking part in the various events organised by Decathlon teams. During these events, 7,203 tonnes of rubbish were collected, as well as 124,611 cigarette butts.

In 2023, Decathlon mobilised 103 stores to organise the 28th Vitalsport. This event, exclusive to the brand and designed to promote the practice of sport, brought together 2,321 partner associations and sports clubs, and the teams welcomed 321,285 visitors. The public turned out in force for this year, with an increase in the average number of

In conclusion, 2023 will remain a year during which the impact of store actions increased, with greater participation in relation to the number of events organised.

Note 46: 48 countries/regions organised awareness-raising events in Decathlon stores or warehouses, either with internal employees or with external customers. There were six kinds of events in 2023: Clean Up Days (these took place throughout the year and include Ocean Day on 08/06/2023), World Clean Up Day (16 September 2023), Mobility Week (16-22 September 2023), mobility events (throughout the year), tree planting and collection of used sports equipment for recycling.

9 countries/regions organised awareness-raising actions from their warehouses: Brazil (1), Canada (1), Chile (1), Colombia (2), India (2), Spain (2), the United States (1), the Netherlands (3), the United Kingdom (1). And 6 countries/regions from their production offices and central services: Colombia (5), Italy (2), the Netherlands (3), Romania (1), the United Kingdom (1), Tunisia (3).

#### Note 47:

- 218 ecomobility events took place in 2023 during the year and during Mobility Week from 16 to 22 September: Germany (54), Chile (8), Colombia (3), South Korea (4), Spain (25), France (4), Italy (56), the Netherlands (25), the Philippines (2), Poland (1), Portugal (3), the United Kingdom (14), Serbia (3), Slovakia (5), Slovakia (5), Slovakia (6), Slovakia (7), Poland (1), Portugal (8), the United Kingdom (14), Serbia (8), Slovakia (7), Slovakia (8), Slovaki
- 1,202 events related to waste and environmental pollution took place in 2023, with 95,287 participants: Clean Up Days (523), collection operations (193), Earth hour (36), Ocean Day (1), tree planting (33) and World Clean Up Day (416).

Note 48: The indicator includes all participants declared in the monitoring tool as having attended the event. Participants in collection operations and Earth Day participants are not included because it was impossible to retrieve any data. In addition, some sites did not report this information, as the main indicator of the activities is currently the number of sites and not the number of participants.

Note 49: The number of sites taken into account as of 31/12/2023 for the calculation of this indicator is 1.863 (72 warehouses + 42 production offices + 1.749 Decathlon stores). and at least 884 of them have organised an awareness-raising action

By 2026, 100% of sites will have to organise at least one event a year.

Note 50: Since January 2021, 17,385 teammates have been made aware of the causes and consequences of climate change by taking part in the Axa Climate Fresk or The Week. 234 teammates gave at least one training course in 2023.

The 2022 figures have been updated to include the number of people who took part in The Week.

ENVIRONMENTAL LABELLING	2022	2023
COMMUNICATION ABOUT OUR PRODUCTS		
% of Decathlon footwear and textile products that display their carbon footprint (from 01/01 to 31/12)	60.34%	<b>n/a</b> (Note 51)

#### NFRD 2023 methodological notes

Note 51: The data as of 31/12/2023 is temporarily unavailable for several reasons:

- An IT problem has been underway since December 2023, preventing Decathlon from viewing the environmental labelling section on its product pages. As a result, it is impossible to extract the number of product pages on which the carbon footprint is displayed as of 31 December 2023;
- In addition, the database used to calculate the environmental assessment was updated in 2023, to bring it into line with the development of European standards for the PEF (Product Environmental Footprint) method. The new calculation of the carbon footprint of Decathlon products required all the data to be sent back from the design tools to the customer display. These massive data transfers take time, as environmental data passes through several digital tools before being made available to customers.

However, Decathlon's objectives are to continue implementing environmental labelling for all textile and footwear products and to reinstate environmental labelling on the product pages of the website in 2024, with the aim of achieving 100% of Decathlon's textile and footwear products having a carbon footprint labelling by 2026.



# 2.2 POLLUTION AND USE OF WATER RESOURCES

**PERFORMANCE INDICATORS** 

DECATHLON | 2023 NON-FINANCIAL REPORTING DECLARATION 2.2 **DECATHLON** 2023 NON-FINANCIAL REPORTING DECLARATION **POLLUTION AND USE OF WATER RESOURCES** 



# Fighting pollution and reducing water consumption



Since the start of 2022, two more planetary boundaries<sup>1</sup> have been exceeded: global chemical pollution (microplastics, solvents, etc.) and the freshwater cycle<sup>2</sup>.

Given this alarming observation, Decathlon continues to help its suppliers implement practices that will have less of an impact on the environment by working on resource use and the industrial pollution of water, soil and air. In its own activities, the company is also working to reduce its use of plastics and has committed to using zero single-use plastics in its packaging by 20263.

# 2023 **HIGHLIGHTS**

86.7% of concerned sites for Rank 1 and Rank 2 suppliers were rated A, B or C for their environmental management at the end of 2023, up 4% over 2022.

**Decathlon reached maturity level 2** under the Zero Discharge of Hazardous Chemicals Foundation classification<sup>4</sup> (three levels) for its own chemical risk management.

**Decathlon continued modelling work** 

to define a trajectory allowing it to reduce its plastic footprint so that it can keep its activities within planetary boundaries.

At the same time, the company also worked on reducing its use of single-use plastics by either phasing them out of packaging or recycling them.

**Decathlon added new questions to its** environmental audit grid in order to improve its water management in production.

Conducting environmental audits in production

#### THE CODE OF CONDUCT AND THE ENVIRONMENTAL AUDIT GRID

Decathlon's minimum environmental requirements and ambitions are set out in the company's Code of conduct<sup>5</sup>.

Its application is verified by the regular presence of Decathlon's local production teams on the ground and by an internal and external audit system based on a regularly

More information on the purchasing strategy, the audit system, the compliance framework and production skills on p. 206.

264 production sites for Rank 1 and Rank 2 suppliers<sup>6</sup> underwent environmental audits

**271** in 2022

**83.4%** in 2022

86.7%

of concerned sites for Rank 1 and Rank 2 suppliers were rated A, B or C for environmental management

The company is using its audit grid to verify five main areas:

- 1. Environmental risk governance: Suppliers must put in place a robust governance system that enables the effective management of environmental risks. This system assesses management organisation, environmental policies, continuous improvement strategies and the supplier's ability to detect and mitigate their risks through regular selfassessments and the implementation of corrective action
- 2. On-site industrial wastewater treatment: Discharged industrial wastewater must comply with Decathlon's requirements and local regulations. If there is a discrepancy between local standards and Decathlon's specifications, the company applies the stricter rule. Decathlon also requires precise monitoring of the water quantities used, as well as water management at the production facilities
- 3. Hazardous waste management (chemical, bio-chemical, electrical or from production): Hazardous waste must be stored in specific areas, protected from weather events (rain and sun), and pose no risk of a leak reaching groundwater, the main source of drinking water. Decathlon requires precise monitoring of the quantities of hazardous waste that enter the factory and that are generated by the
- 4. Air pollution: The release of fine particles, harmful gases (NO<sub>x</sub> et SO<sub>x</sub>) and other types of gaseous pollutants into the atmosphere must be limited and suitable filtration systems must be installed in the factories. To clarify its requirements, Decathlon published a guide in 2021 establishing the maximum recommended release level according to the energy sources used (coal, biomass, refined oil and gas)
- **5. Energy management:** CO<sub>2</sub> emissions must be measured on scopes 1 & 2, and long-term strategies must be put in place to align emission reduction trajectories with science and with the worldwide goal of limiting global warming to 1.5°C

These topics are evaluated in audits to reflect a situation at a given time, which makes it possible to identify short, medium and long-term improvements at the production site. Decathlon requires its suppliers to obtain a minimum score of C (on a scale from A to E). If they are assigned a D, the supplier has a period of six months to a year to take corrective action and make improvements.

If they receive an E score related to an immediate risk of environmental pollution, actions are instantly implemented and can include immediate suspension of production until the identified problem is resolved. Once the direct risk has been eliminated, the supplier is expected to set up a preventive action plan within three months to guarantee a lasting

In 2023, teams worked with a network of internal auditors and referents to update the existing audit system. When it is implemented in 2024, it will incorporate criteria that meet the standards of the Roadmap to Zero programme established by the Zero Discharge of Hazardous Chemicals (ZDHC) Foundation. So, Decathlon is asking its suppliers to commit to performance indicators that are commonly used in the industry to facilitate reporting and better control its environmental impact.

1. Planetary boundaries are the major processes that condition and regulate life on Earth They identify thresholds that should not be exceeded at the risk of snowball effects. For more information: Stockholm Resilience Center, Planetary boundary and CERDD (Resource Centre for Sustainable Development), "Les limites planétaires, un socle pour repenser nos modèles de société", 2021. 2. Science Advances, "Earth beyond six of nine planetary boundaries," 13 September 2023, https://www.science.org/doi/10.1126/sciadv.adh2458 3. Excluding nutrition, chemicals and cosmetics, products requiring protection to preserve their technical nature and products subject to legal constraints.

4. For more information on the Zero Discharge of Hazardous Chemicals Foundation: https://www.roadmaptozero.com/ 6. See the definition of concerned sites on p. 84.

5. Decathlon's Code of conduct is available at: https://sustainability.decathlon.com/legal-documents

DECATHLON | 2023 NON-FINANCIAL REPORTING DECLARATION 2.2 DECATHLON | 2023 NON-FINANCIAL REPORTING DECLARATION **POLLUTION AND USE OF WATER RESOURCES** 

#### **CONCERNED SITES**

To identify production sites concerned by environmental audits, Decathlon has chosen an indicator based on the quantity of wastewater generated per day and per site. Until 31 December 2023, concerned sites were those generating more than 50 m³ of industrial wastewater. To better control environmental risks in production, Decathlon will align its audit system with ZDHC standards in 2024 and then evaluate sites generating more than 15 m³ of industrial wastewater. High water use goes hand in hand with high chemical consumption, which poses a risk of direct pollution and endangers the health of local populations. This use also requires greater energy resources with the potential emission of pollutants. Today. the countries with the most sites concerned by environmental management are Mainland China, Vietnam, India, Bangladesh, Turkey, Taiwan and Sri Lanka

#### **→ SUPPLIER PANEL PERFORMANCE IN 2023**

In 2023, 86.7% of concerned sites for Rank 1 and Rank 2 suppliers were rated A, B or C on Decathlon's audit grid

In 2023, the company continued making improvements in aligning itself with its commitment to ensure that 90% of concerned sites for Rank 1 and Rank 2 suppliers are rated A, B or C by 2026. This progress can be explained by:

- strong motivation of production teammates to maintain ties with suppliers and guide them towards production practices that have less of an impact on the environment
- 137 audits (142 in 2022) and the establishment of 41 corrective action plans at production sites rated D and E
- a growing number of internal auditors (26 vs 24 in 2022) and more teammates trained in auditor validation to achieve greater autonomy, and the ability to take corrective action more quickly

# **Setting up the ZDHC approach to limit chemical risk**

of 31/12/2023 86% of the Decathlon brand product samples FIGURE that were tested complied 85.8% in 2022 KEY

To harmonise its procedures and establish best practices to manage chemical risk in its value chain, Decathlon signed the ZDHC (Zero Discharge of Hazardous Chemicals) Foundation initiative in 2022. This organisation supports the collective commitment of signatory brands and their suppliers through the application of the Roadmap to Zero programme and production standards, to reach its objective of zero discharge of hazardous chemicals.

Each year, an external auditing firm evaluates the progress made by each signatory through analysing performance indicators established by ZDHC. Then, based on the results of the report, the companies are ranked into three maturity levels7:

• Level 1 for which companies demonstrate their knowledge of ZDHC sustainable chemical management and how to implement ZDHC Solutions in their decision-making for more sustainable chemical management

- Level 2 for which companies must demonstrate continuous improvement and their successful implementation of ZDHC tools in their value chain
- **Level 3** equips companies to position themselves as leaders in combating the use of hazardous chemicals

Decathlon reached level 2 of this classification in 2023, one year ahead of its initial goal. This is a reflection of the work carried out by the company over the past five years to align itself with ZDHC's vision, notably through its use of the Restricted List of Chemicals (RLC). Decathlon aims to reach the top level of excellence offered by ZDHC by 2026.

In 2023, Decathlon teams also worked hard to get as many concerned suppliers as possible<sup>8</sup> involved in the ZDHC approach. So, 317 Rank 1 and Rank 2 production sites began working toward aligning themselves with Roadmap to Zero standards (78%). These production sites connected to the foundation's platform (ZDHC Gateway) to share their data, reflecting the growing importance attached to the programme by Decathlon's supplier network (+30 points compared with

#### Results of the Roadmap to Zero programme integration as of 31 December 2023:

- 47% of component production sites reported their chemical stocks (34% in 2022)
- 27% of production sites participated in the chemical risk management training programme (18.6% in 2022)
- 74% of concerned production sites proported their industrial wastewater quality results (26% in 2022)

# **Fighting** plastic pollution

1,548 tonnes of single-use plastic packaging were eliminated and/or avoided for Decathlon products 1,319 tonnes in 2022

#### **MEASURING AND REDUCING DECATHLON'S IMPACT**

#### **Constructing a reduction trajectory**

Decathlon is conducting research and modelling work to ultimately reduce the potential for the release of plastics generated by its activities. In 2023, its teams developed a dynamic dashboard to make a fresh assessment of the company's footprint in terms of plastic pollution at the Group level, as well as for the countries, sports and industrial processes. This tool was developed with Environmental Action<sup>10</sup> using the Plastic Leak Project<sup>11</sup> and Plastic Footprint Network methodologies<sup>12</sup>, and aims to improve data reliability and automate its reporting.

Teams are using this new study to create a reduction trajectory that aims to keep the company's activities within planetary boundaries. To this end, they have already identified levers to be activated:

- Strengthening circular business models (second life,
- Replacing single-use plastics with alternatives having
- Recycling sports equipment at the end of its life, and managing waste

Through these studies, Decathlon also aims to help create an international standard that will ultimately include plastic-use reduction objectives in a legal framework applying to all industry players.

#### Advancing research on plastic fibre fragmentation

Teammates who are members of the Textile Microplastic Leak project<sup>13</sup> are also continuing their work on microplastics following the impact analyses performed<sup>14</sup> in 2021.

Since 2022, all of the technical parameters of fabrics (thread, material, structure, etc.) have been analysed indepth by a researcher preparing a doctoral thesis. By the end of 2025, the goal is to create a design support tool to identify materials that minimise the release of plastic fibre fragments as far as possible. The results of this research will be used to draft a precise and rigorous trajectory as part of the commitment signed with the Microfibre Consortium to work toward a zero impact of textile fibre fragmentation on the natural environment by 203015.

Reflecting the growing importance of the subject, ADEME<sup>16</sup> awarded the project a €100,000 grant in 2023, ensuring Decathlon will be able to continue driving research in microplastic fragmentation. The company also joined the Plastic Footprint Network this year in order to contribute to discussions on adding this issue to the product environmental rating system.



- 10. For more information on Environmental Action: https://www.e-a.earth/.
- 11. For more information on the Plastic Leak Project: <a href="https://quantis.com/who-we-guide/our-impact/sustainability-initiatives/plastic-leak-project/">https://quantis.com/who-we-guide/our-impact/sustainability-initiatives/plastic-leak-project/</a>.
- 12. For more information on the Plastic Footprint Network and its methodology: <a href="https://www.plasticfootprint.earth/assessment-methodology/">https://www.plasticfootprint.earth/assessment-methodology/</a>.
- 13. Textile Microplastic Leak: release of microplastics from textiles.
- 14. For more information on these analyses, see NFRD 2021, "Comparing fabrics to reduce the release of microplastics" on p. 97.
- 15. For more information on the Microfibre Consortium roadmap: https://www.microfibreconsortium.com/roadm
- 16. For more information on ADEME: https://www.ademe.fr/en/frontpage/
- 7. For more information on ZDHC's three maturity levels: https://knowledge-base.roadmaptozero.com/hc/en-gb/articles/9455338372509-What-Supplier-to-Zero-levels-are-avainable for the control of the co
  - 8. Suppliers concerned by ZDHC criteria belong to the textile, leather, clothing and footwear sectors.
  - 9. All sites generating more than 15 m<sup>3</sup> of wastewater per day are concerned.

Among sites generating less than 15 m<sup>3</sup> of wastewater, only those discharging wastewater directly into the environment are concerned.

DECATHLON | 2023 NON-FINANCIAL REPORTING DECLARATION 2.2 **DECATHLON** 2023 NON-FINANCIAL REPORTING DECLARATION **POLLUTION AND USE OF WATER RESOURCES** 

#### MOVING TOWARD ELIMINATING **SINGLE-USE PLASTICS**

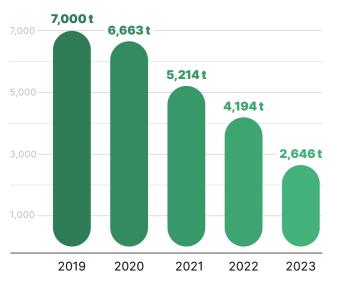
Decathlon's teams have defined an environmental strategy that includes every stage of the packaging life cycle. The company aims to reduce the impact of packaging through a continuous improvement process, aiming to reach 95% of packaging FSC- and PEFC-certified by 2025 and zero single-use plastic17 by 2026. This strategy has three main

- Eliminating plastic component, with no replacement
- Redesigning and replacing plastic components with ecodesigned materials
- Working on **circularity** to move from single use to multiple

#### **Reducing the impact** of finished product packaging

#### **Estimated quantities** of plastic still used for **Decathlon product packaging**

(based on 2019 quantities)



In 2020, Decathlon estimated that 7,000 tonnes of plastic packaging were required to pack its products in 2019. In order to obtain up-to-date data on the quantities it uses, in 2023 the company began re-evaluating the packaging that still had to be removed for it to reach its goal of zero single-use plastics. To assess these quantities as accurately as possible, analysis was extended to include internal reorganisations and new strategies drafted during the year. The new estimate will be available in 2024.

At the same time, new product packaging design work was undertaken in 2023 to prevent the consumption of an additional 1,548 tonnes of plastic per year worldwide.



In 2023, plastic stretch film and single-use plastic foam in **Olaian 100 and 500 bodyboards<sup>18</sup> we**re

#### **Reducing the impact** of packaging in logistics

#### E-commerce packaging

As it works to gradually eliminate single-use plastic pouches from logistics circuits for the shipment of e-commerce orders, Decathlon has been replacing them since 2021 with paper envelopes, which have less impact on the

In 2023, Decathlon reduced the weight of plastic pouches used in e-commerce by 79% (185 tonnes used this year compared to 876 tonnes in 2022). To do this, it widely deployed alternative packaging solutions, such as paper envelopes (292 tonnes vs 72 tonnes in 2022) and cardboard boxes (7,735 tonnes vs 5,085 tonnes in 2022).

#### Outer packaging

This year saw better data management and improved reliability of data reporting for outer packaging. In 2023, 1,631 tonnes of single-use plastic packaging were used (compared with 1,628 tonnes in 2022). To reduce its plastic packaging consumption, Decathlon is now developing cellulose alternatives (paper adhesive tape, paper padding, etc.) and is working to find a replacement for plastic stretch film in warehouses.

#### **Reducing the consumption** of single-use plastic in stores

Decathlon is working to limit the use of single-use plastic in

#### **Carrier bags**

Thanks to the complete elimination of single-use plastic carrier bags available at checkouts in 18 countries in 2023, the number of bags decreased by 93.5% this year compared with 2022. To reach its goal of zero single-use plastic carrier bags, teams will offer personalised support to the four countries (Italy, Cambodia, Kazakhstan and Serbia) still using this type of packaging to help them eliminate any remaining quantities (1.2 tonnes).

#### Clothes hangers

Decathlon is setting up various actions to limit its consumption of single-use plastic hangers:

- Designing hangers made of recycled materials: 68.7% recycled material (recycled polypropylene) was used to manufacture new hangers in 2023 (56% in 2022)
- Collecting hangers used for sale: 65% of hangers were collected (65% in 2022). The target of at least 75% collection by the end of 2023 could not be reached despite actions identified in 2022. This can be explained primarily by a difficulty in organising collection in stores. This issue will be monitored intensively in 2024 to ensure the target
- Reusing hangers: 71.3 million hangers were reused (65.4 million in 2022) thanks to progress made in facilitating the return of hangers collected in stores to Asian product suppliers (35% reuse vs 21% in 2022)

In 2024, Decathlon plans to:

- Use a circular hanger compatible with most jackets and sweaters sold in the autumn, in a closed loop system in
- Continue tests conducted with "How to sell" professionals to limit the number of products requiring hangers in
- Replace two million plastic hangers with cardboard ones for certain types of products, such as swimwear

# **Measuring and reducing water consumption**

Rank 1 and Rank 2 production sites were FIGURE autonomous in measuring their water consumption<sup>19</sup> **n/a** in 2022 KEY

According to the latest report from the World Resources Institute<sup>20</sup>, one-quarter of the world's population is now exposed to extremely high levels of water stress every year, and 50% of the population is affected for at least one month per year.

Suppliers need to use large volumes of water to manufacture Decathlon items, and especially its textile products. This means that Decathlon's business can impact the availability of resources, which is why it is essential that the company support suppliers in improving their water

Water shortages could also impact the company financially, which is why Decathlon is working to set up adaptation actions for its priority climate risks. These include rising prices and a scarcity of raw materials due to the impact of water stress, as well as production interruptions due to water shortages or poor water quality.

To reduce its vulnerability in the supply chain and limit its impact on the environment, Decathlon has been carrying out various actions with its suppliers since 2021, including the Sustainable Textile Processing project<sup>21</sup> with its 30 suppliers consuming the most energy, water and chemicals. This project eliminated the consumption of 300,000 m<sup>3</sup> of water in 2023 (compared with 240,000 m<sup>3</sup> in 2022).

This year, Decathlon also inventoried water use at production sites through new questions in its audit grid. By collecting this data from suppliers, Decathlon is able to better understand how water is being managed throughout its network. The following are measured:

- Water consumption for domestic use
- Water consumption for industrial purposes
- Recycled water quantities



17. Excluding nutrition, chemicals and cosmetics, products requiring protection to preserve their technical nature and products subject to legal constraints. 18. Olaian: Decathlon brand dedicated to surfing.

<sup>19.</sup> Indicator monitored since 2023.

<sup>20.</sup> World Resources Institute, "Aqueduct 4.0: Updated Decision-Relevant Global Water Risk Indicators", 16 August 2023,

<sup>21.</sup> More information on the Sustainable Textile Processing project on p. 57.

2.2 DECATHLON | 2023 NON-FINANCIAL REPORTING DECLARATION POLLUTION AND USE OF WATER RESOURCES

# POLLUTION AND USE OF WATER RESOURCES 2.2

# PERFORMANCE INDICATORS

ENVIRONMENTAL MANAGEMENT IN PRODUCTION	2022	2023
SCOPE & NUMBER OF ASSESSMENTS   INDUSTRIAL &	TERRITORIAL ECOLOGY AT O	JR SUPPLIERS
Number of production sites concerned by environmental assessments (as of 31/12):		(Note 52)
→ Number of Rank 1 production sites concerned	182	216
→ Number of Rank 2 production sites concerned	89	48
Number of environmental assessments conducted (from 01/01 to 31/12)	142	<b>137</b> (Note 53)
Number of environmental assessments conducted internally (from 01/01 to 31/12)	81	<b>97</b> (Note 53)
FOCUS ON THE RESULTS OF ASSESSMENTS   INDUST	TRIAL & TERRITORIAL ECOLOG	GY AT OUR SUPPLIERS
Λ D O : 4b :	ars Audit 83.4%	<b>86.7</b> % (Note 54)
Results of environmental assessments of partners and company-owned production sites (as of 31/12):		
	97.1% -	93.6%
→ % of partner supplier production sites rated A, B or C	A: 2.9% B: 42.9% C: 51.4%	A: 0% B: 58.1% C: 35.5%
→ Number of partner supplier production sites rated A, B or C	34	29

#### NFRD 2023 methodological notes

Note 52: The production sites covered by the environmental audits are only those included in the tool used by Decathlon, GEX, excluding head offices and groups of head offices.

There are 216 Rank 1 production sites subject to an environmental audit (as of 31/12/2023)

There are 48 Rank 2 production sites subject to an environmental audit (as of 31/12/2023).

Note 53: As of 31/12/2023, 137 environmental assessments had been conducted: 97 with the help of 26 Decathlon internal auditors (including 6 new ones in Turkey, India, Taiwan and Vietnam) and 40 through external audit bodies (SGS, Bureau Veritas and TÜV Rheinland).

Note 54: The target for the percentage of sites rated A, B or C remains the same as in 2022 (82%) due to the migration to the new tool used by Decathlon to manage its suppliers (GEX). At the end of 2023, a score of 86.7% A, B or C had been achieved (out of 264 sites), representing an increase of 3 points compared with 2022.

Of the 216 Rank 1 production sites, 182 are rated A, B or C. Of the 48 Rank 2 production sites, 42 are rated A, B or C.

ENVIRONMENTAL MANAGEMENT IN PRODUCTION	2022	2023
WATER CONSUMPTION AND POLLUTION		
Number of Rank 1 and 2 production sites that are autonomous regarding measurement of their water consumption (from 01/01 to 31/12)	n/a	<b>650</b> (Note 55)
Number of production sites concerned by the ZDHC Output programme at Decathlon (from 01/01 to 31/12)	n/a	<b>199</b> (Note 56)
% of production sites concerned that have uploaded their ZDHC Clearstream reports to the ZDHC GATEWAY platform (from 01/01 to 31/12)	n/a	<b>84.5</b> (Note 56)

#### NFRD 2023 methodological notes

Note 55: This indicator is reported for the first time this year, hence the absence of data for 2022.

In 2023, 650 production sites were monitoring their water consumption (industrial, domestic and recycled), using the Resource Advisor tool.

Note 56: These indicators are reported for the first time this year.

In 2023, 406 production sites were involved in the ZDHC (Zero Discharge of Hazardous Chemicals) programme, including 199 by the ZDHC Output programme, which covers the management of their wastewater. Of these 199 sites, 84.5% carried out wastewater tests, the reports for which are available in the ZDHC Gateway tool.

CHEMICAL MANAGEMENT	2022	2023
PRODUCT SAFETY   CHEMICAL MANAGEMENT		
% of suppliers who have signed the latest version of Decathlon's RLC requirements on chemical substances (from 01/01 to 31/12)	81.6%	<b>n/a</b> (Note 57)
% of samples that comply with Decathlon's chemical requirements (from 01/01 to 31/12)	85.8%	<b>86</b> % (Note 58)
Number of Decathlon production sites trained in chemical risk management (from 01/01 to 31/12)	44	<b>63</b> (Note 59)

#### NFRD 2023 methodological notes

Note 57: The migration, during 2023, from the SDB (Supplier Database) platform to the GEX tool for monitoring Decathlon suppliers and the problems that accompanied this change made it impossible to extract reliable data concerning the percentage of signatures on the Restricted List of Chemicals (RLC). As the latest version of this list (updated in 2022) is still in force, and given the information gathered last year, it is prudent to estimate a signature rate of 80% at the end of 2023. The target set for this indicator was a rate of over 90% for 2023.

Note 58: As in 2022 and previous years, there has been no significant change in this indicator. The rate of samples tested as "compliant" remains relatively constant at 86% (below the 2023 target of at least 90%). This rate depends on a number of parameters likely to have an impact on it:

- downwards: inclusion of new chemical substances that are critical from a health and/or compliance point of view in the test packages, revision of certain limit values for substances already tested in the packages, revision of the test guides in order to test the riskiest areas with greater precision
- or upwards: acceleration of the supplier training policy, increase in the number of tests carried out upstream of product validation

The number of products tested to Decathlon's chemical requirements has risen slightly, following on from previous years: 5,739 in 2020, 6,894 in 2021, 7,451 in 2022 and 8,366 in 2023. This increase is mainly due to the increase in the coverage of products tested and also to the acceleration of tests carried out on components. The current testing policy aims to test more and more of the components used in the manufacture of several products, in order not only to manage risk more effectively upstream, but also to pool tests that will no longer, in time, have to be carried out on the finished product.

Note 59: In 2023, 63 new production sites were trained in chemical risk management, bringing the total number of sites trained to 336 since the training programme was launched. This number is slightly below the target of 65, but is nevertheless higher than in 2022. The progress made in 2023 was made possible by the network of trainers in the production countries, which had almost 40 members by the end of 2023. In addition to the training given to new suppliers, 16 of them who had already received training in 2023 received a visit from a trainer during the year for a second training session and/or a follow-up visit on the implementation of the actions requested following the first training session. This performance is equivalent to that achieved in 2022 and below the target of 30. The new training strategy for the coming years will focus on strengthening these second training courses/visits to suppliers who have already been trained.

CHEMICAL MANAGEMENT	2022	2023
PRODUCT SAFETY   CHEMICAL MANAGEMENT		
Average time of 1st customer contact following an allergy report (from 01/01 to 31/12)	2 days	<b>1.7 days</b> (Note 60)
Average time taken to close a customer file following the management of an allergy complaint or a customer question on chemical substances (from 01/01 to 31/12)	41.8 days	<b>47.2 days</b> (Note 60)
Number of production sites concerned by the ZDHC project at Decathlon (from 01/01 to 31/12)	373	404
% of production sites concerned by the ZDHC project and having committed to the approach (from 01/01 to 31/12)	58%	80%
% of production sites that have completed their Incheck report (from 01/01 to 31/12)	n/a	<b>46.5%</b> (Note 61)
% of production sites with a "Supplier to Zero" certificate attesting to a fundamental level (from 01/01 to 31/12)	n/a	<b>23.8</b> % (Note 62)

**Note 60:** Note that the method of calculating these two indicators was changed in 2023. The average used is now a weighted average. The 2022 data has therefore been restated to include this change in methodology.

In 2023, the average time of 1st customer contact following an allergy report was 1.7 days on average, against a target of 1.8 days. This result is 1.52 for files handled in France and 1.9 for international files.

The average time taken to close a customer file following the handling of an allergy complaint or a customer query about chemical substances is 47.2 days, against a target of 35 days.

The average processing time for files handled in France in 2023 therefore deteriorated, despite the fact that the overall number of files opened in 2023 was around 4% lower than in 2022. This can be explained by the fact that files remained open during the year due to the need for action external to Decathlon, which contributed to extending the time taken to process these files. Particular vigilance will need to be maintained during the summer of 2024, when activity peaks.

It is also important to note that requests issued in Germany are excluded from the scope, as the 1st contact time is not recorded in the tracking file, as the majority of questions asked relate to the presence of substances of very high concern (SVHC) and perfluorocarbons (PFC), which do not require a 1st contact but a final response.

The objective for 2024 is to aim for an average closure of less than 40 days, and to increase the efficiency of Decathlon teams during the summer period, when the number of cases increases sharply.

For the sake of representativeness, the overall average of the indicator at the time of file closure is weighted to give greater weight to the French average. Internationally, the files handled are mainly customer queries with relatively fast closure times (average closure time of 21 days internationally), whereas in France they are mainly allergy cases with longer processing times (47.5 days on average) because they require tests with external laboratories. A simple average would therefore be biased, and would automatically reduce the time taken to process files.

Note 61: This is a new indicator introduced in the 2023 NFRD, hence the absence of data for 2022. The incheck report corresponds to a chemical inventory in accordance with the ZDHC framework.

Note 62: This is a new indicator introduced in the 2023 NFPR, hence the absence of data for 2022.

The fundamental level is the basic level of the programme. It allows suppliers to access the ZDHC chemicals management system. They learn how to implement the ZDHC guidelines, platforms and solutions.

FIGHTING PLASTIC POLLUTION	2022	2023
ZERO SINGLE-USE PLASTIC		
Weight of single-use plastic packaging eliminated for Decathlon products (from 01/01 to 31/12)	1,319 tonnes	<b>1,548 tonnes</b> (Note 63)
Weight of single-use plastic e-commerce packaging (from 01/01 to 31/12):	876 tonnes	<b>240 tonnes</b> (Note 64)
→ plastic pouches	876 tonnes	185 tonnes
→ plastic padding	0.13 tonnes	55 tonnes
Weight of single-use plastic logistic packaging (from 01/01 to 31/12):	1,628 tonnes	<b>1,631 tonnes</b> (Note 65)
→ plastic stretch film	1,561 tonnes	1,118 tonnes
→ plastic adhesive tape	67 tonnes	136 tonnes
→ plastic strapping	0 tonnes	377 tonnes
Quantities of single-use plastic checkout bags in stores (from 01/01 to 31/12)	3,568,164	<b>233,235</b> (Note 66)

#### NFRD 2023 methodological notes

**Note 63:** In 2023, the teams set themselves the target of achieving a 60% reduction in single-use plastics (sales packaging, packaging used to transport finished products from our production plants, excluding logistics and e-commerce). However, as of 31/12/2023, 68% of single-use plastics had been eliminated, representing 4,710 tonnes out of 7,000 tonnes since the start of the project in 2019 (57 tonnes in 2019 + 337 tonnes in 2020 + 1,449 tonnes in 2021 + 1,319 tonnes in 2022 + 1,548 tonnes in 2023).

In 2024, the calculation methodology will be updated to redirect the strategy of eliminating single-use plastics in order to achieve the overall commitment of 0 single-use plastics by 2026, a commitment that Decathlon has set itself, for all packaging components (excluding nutrition, chemicals & cosmetics and products requiring protection to ensure their technicality, products subject to a legal constraint).

Note 64: The 2022 data on the weight of single-use plastic packaging used in e-commerce has been updated.

In 2023, Decathlon reduced the weight of plastic pouches used in e-commerce by 79%. As a result, the use of alternative packaging (paper pouches and cardboard boxes) has increased, and plastic pouches now account for only a very small proportion (0.002%) of e-commerce packaging.

Plastic padding is a new indicator that will be tracked from January 2023. Paper-based alternatives account for 31% of padding used (69% is plastic).

Note 65: The 2022 data on the weight of single-use plastic packaging used in logistics has been updated.

For single-use plastic stretch film:

In 2023, its weight remained relatively stable (down 0.18%). As paper film is still in the early stages of deployment, it accounted for just 0.2% of usage in 2023.

For logistical packaging such as adhesive tape:

Its monitoring began in 2022 and was stepped up in 2023, in particular by means of an estimation process when local data is not provided by the sites. The weight of this type of packaging increased by 103% in 2023. The alternative paper solution has also been deployed, covering 23% of total adhesive tape quantities.

For plastic strapping packaging:

This is a new indicator introduced in 2023. Its paper-based alternative will be the subject of special guidance aimed at the logistics network, which bodes well for a reduction in the use of plastic strapping in favour of paper for logistics packaging.

Note 66: In 2023, resources were made available to help countries reduce the use of single-use plastic checkout bags. This effort will be maintained in 2024, with the aim of phasing out this type of packaging altogether by the end of the year.

In 2023, there was an overall reduction of 93.5% in the quantity of single-use plastic checkout bags compared with 2022, with the cessation of their use in 18 countries in 2023. Four countries (out of a total of 55) are still concerned by the use of these single-use plastic bags, and personalised support will enable them to stop using them. In 2023, these quantities represented an estimated weight of 1.2 tonnes (one plastic bag weighs around 5 grams).



# 2.3 BIODIVERSITY

**PERFORMANCE INDICATORS** 

2.3 DECATHLON | 2023 NON-FINANCIAL REPORTING DECLARATION BIODIVERSITY 2.3



# **Committed to fighting the erosion of life**



The erosion of biodiversity, with a decline in animal and plant populations, is one of the nine planetary boundaries<sup>1</sup>. According to the Intergovernmental Science-Policy Platform on Biodiversity and Ecosystem Services (IPBES)<sup>2</sup>, the decline in biodiversity and the threat to ecosystems is accelerating at an unprecedented pace in human history. In the Living Planet Report 2022, the NGO WWF states that vertebrate populations declined by an average of 69% between 1970 and 2018<sup>3</sup>.

There is still time to change, however, if decisions are taken at all levels, both global and local, and in all areas of activity: economic, health, quality of life, etc. Nature must be protected and restored in order to re-establish a balance between the natural functions provided by ecosystems.

Decathlon has been working on the subject for several years, seeking an approach that measures its footprint as broadly as possible so it can establish the most effective action plans. This scientific approach aims to limit the pressures and impacts of Decathlon's activities on ecosystems, and help restore natural areas. Measuring its footprint on ecosystems involves all activities in Decathlon's value chain, from supply to product use and product end-of-life.

2023 HIGHLIGHTS

For the first time, Decathlon defined a biodiversity trajectory and aims to reduce its annual impact on terrestrial ecosystems by 6% in scopes 1, 2 and 3<sup>4</sup> by 2026, based on the impacts measured in 2021.

The company launched an exploratory project to **identify the most impactful raw materials** in its value chain.

Decathlon finalised a pilot project in India highlighting the need for a binding international framework to define reduction trajectories adapted to local contexts.

The company is continuing its efforts to reach its target of having 10% of its French real estate include the "Signature Biodiversité" renaturation process in 2024.

58.2

artificialised km<sup>2</sup> eq.

- Annual impacts<sup>5</sup> on
terrestrial ecosystems
due to Decathlon's activities

63.5 in 2022<sup>6</sup>

9,072

artificialised km² eq.

- Cumulative impacts on terrestrial ecosystems due to Decathlon's activities since the company's creation

9,008 in 2022

1.4

artificialised km<sup>2</sup> eq.

- Annual impacts on freshwater ecosystems due to Decathlon's activities

**1.5** in 2022

442

artificialised km² eq.

- Cumulative impacts on freshwater ecosystems due to Decathlon's activities since the company's creation

**440** in 2022

# **Sharing a common framework**

#### **BIODIVERSITY ISSUES**

To share a common framework, understand the issues and build action plans to preserve biodiversity, Decathlon relies on scientific definitions that are shared with the teams internally.

So, when the company refers to biodiversity, it uses the definition put forward by IPBES, which includes:

- Genetic diversity (differences between similar individuals, such as at the species level)
- Species diversity (differences between distinct groups of individuals)
- Ecosystem diversity

The balance between species and their habitat (ecosystem) is fundamental to human life on Earth.

In its Global Assessment Report on Biodiversity and Ecosystem Services<sup>7</sup>, IPBES also highlights that biodiversity contributes to human societies and their well-being:

- Regulatory contributions: habitat creation and maintenance, pollination, regulation of air quality, climate, etc.
- Material contributions: energy, food, medicinal resources, etc
- Non-material contributions: learning and inspiration, physical and psychological experiences, etc.

These contributions vary depending on the state of health of the ecosystems.

The pressures on biodiversity exerted by human activities change life circumstances and therefore have an impact on the resources available, including those necessary for human life. IPBES has identified five major pressures on biodiversity: changes in land and sea use, direct exploitation of certain organisms, climate change, pollution and invasive alien species.

To consolidate the thoughts and considerations aimed at defining Decathlon's trajectory, the teams use the Global Biodiversity Framework<sup>8</sup> (GBF), which was created in December 2022 as part of the Kunming-Montreal Agreement signed during the COP15 UN Biodiversity Conference. It defines 23 targets to preserve and restore biodiversity by 2030.

It is within this context that Decathlon strives to base its actions while taking into account the specific nature of its activities.

#### **DEFINING A TRAJECTORY**

In 2023, **Decathlon defined a trajectory linked to** biodiversity for the first time and aims to reduce its annual impact on terrestrial ecosystems by 6% in scopes 1, 2 and 3° by 2026, based on the impacts measured in 2021 (64.1 artificialised km² eq. in 2021). This first trajectory aims at committing Decathlon teammates to reducing the impacts related to the company's activities on ecosystems. The company will revise this goal upwards as new levers for action are identified.

In this way Decathlon expresses its desire to permanently establish the topic in the company's performance indicators, despite there currently being no international standard.

1. Planetary boundaries are the thresholds that humanity should not exceed in order to avoid compromising the favourable conditions under which it has been able to develop and live sustainably in a safe ecosystem, i.e., by avoiding brutal and unforeseeable changes to the global environment:

https://www.stockholmresilience.org/research/planetary-boundaries/the-nine-planetary-boundaries.html.

2. A group dedicated to biodiversity and supported by the UN: https://ipbes.net/news/Media-Release-Global-Assessment

WWF, <u>Living Planet Report</u>, 2022.
 Distribution and design, excluding alliances.

5. In 2022, Decathlon decided to change terminology and speak of annual impacts rather than dynamic pressures to make the concept easier to understand.

6. All 2022 data has been reprocessed to take into account the methodological changes adopted in 2023 and thus obtain comparable data

7. For more information: IPBES, 2019, "The global assessment report on biodiversity and ecosystem services", pp. 22-23.

8. For more information on the Global Biodiversity Framework: <a href="https://www.unep.org/news-and-stories/story/cop15-ends-landmark-biodiversity-agreement.">https://www.unep.org/news-and-stories/story/cop15-ends-landmark-biodiversity-agreement.</a>

Distribution and design, excluding alliances.

**DECATHLON** 2023 NON-FINANCIAL REPORTING DECLARATION

## **Measuring Decathlon's impact on biodiversity**



#### **METHODOLOGY**

To assess biodiversity, one of the units of measurement is the MSA.km<sup>210</sup>. This represents the average abundance of plant and animal species characterising the intactness of

Decathlon has chosen the Global Biodiversity Score® (GBS®) tool backed by CDC Biodiversity<sup>11</sup> until an international standard for biodiversity footprint measurement is established. The GBS® calculation methodology is applied to the company's various activities to generate a measurable result that can be used to develop improvement scenarios. It offers the advantage of being adaptable to various levels of accuracy: as more data is added, the results become increasingly reliable.

To make the results easier to understand, Decathlon has chosen to use the term "artificialised square kilometre equivalent" based on the following conversion: 1 MSA.km<sup>2</sup> = 1 artificialised km<sup>2</sup> eq.<sup>12</sup>.

#### → ADVANCES IN 2023

In 2023, Decathlon identified the most impactful raw materials in its value chain. This first study was conducted using GBS® tool modelling and aims to offer greater visibility to teams, so that they can prioritise remediation actions. Based on the study's initial results, Decathlon identified cotton and metal as priority raw materials if it is to reduce its impact on ecosystems. The project will continue in 2024, with the aim of improving data reliability and accurately identifying other raw materials, their alternatives, and industrial processes that will enable Decathlon to reach this objective.

(a) More information on raw materials on p. 110.

#### **ANNUAL IMPACTS AND CUMULATIVE IMPACTS**

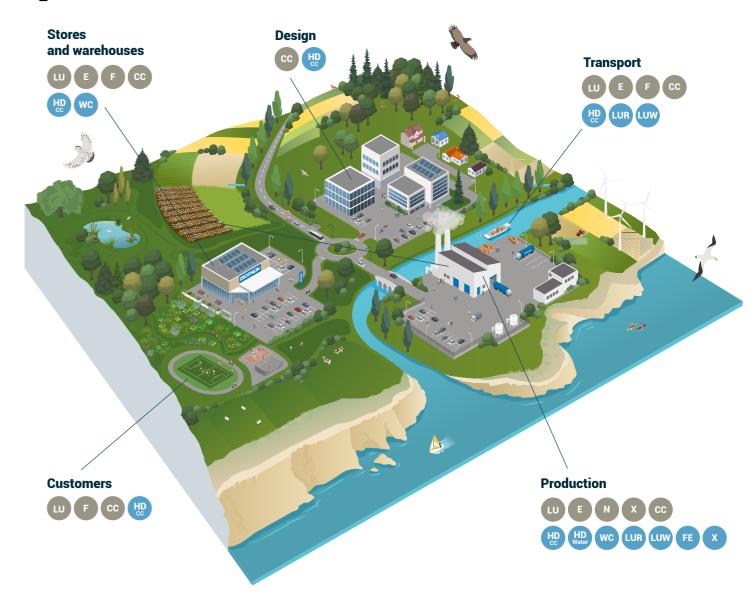
Calculation of the biodiversity footprint using the GBS® tool distinguishes between the cumulative impact (persistent impact related to all past activities since the company's creation) and the annual impact (impact related to Decathlon's activities over the past year). It applies to terrestrial and freshwater ecosystems, with the tool not yet covering marine ecosystems. It integrates all Decathlon activities in scopes 1, 2 and 3, as well as the Marketplace

To conform to scientific literature and improve accuracy, Decathlon changed the titles of the impact indicators in 2023. The company now expresses the consequences of its activities in terms of their impact on ecosystems rather than biodiversity.

#### Simplified representation of Decathlon's impacts across the entire value chain

The pressures\* indicated are taken from the Global Biodiversity Score® tool (terrestrial and freshwater ecosystems).

\*Direct factors of biodiversity degradation



#### **TERRESTRIAL PRESSURES**

#### Land occupation:







#### Pollution:

Atmospheric nitrogen deposition

Terrestrial ecotoxicity

#### Climate change:

Climate change

#### **AQUATIC PRESSURES**

#### **Climate change:**

Hydrological disturbance due to climate change

HD Hydrological disturbance due to water use

#### **Land occupation:**

wc Wetland conversion

#### **Pollution:**

FE Freshwater eutrophication



LUR Land use in catchment of rivers

Luw Land use in catchment of wetlands



2.3 DECATHLON | 2023 NON-FINANCIAL REPORTING DECLARATION BIODIVERSITY

#### **Annual impacts**

To observe the pressures on biodiversity, it is necessary to look at each of its ecosystems (terrestrial, freshwater and marine). Indeed, each of these ecosystems requires specific actions.

#### **Decathlon and marine ecosystems**

Decathlon's impact on marine ecosystems has not yet been modelled because the GBS® methodology is still under development. However, the company is taking action on various levels to reduce its impact, in particular by working to reduce its  $CO_2$  emissions to limit climate change<sup>13</sup>, carrying out modelling to define a trajectory to reduce its plastics footprint<sup>14</sup> and fighting chemical risk through its membership in the ZDHC Foundation<sup>15</sup>.

# Breakdown of annual impacts on terrestrial ecosystems

With a total of 58.2 artificialised km² eq.

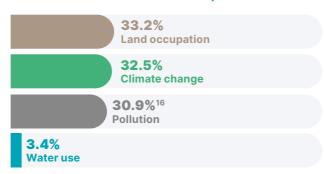


This data shows that the erosion of biodiversity is indeed directly linked to climate change, which is responsible for 78.2% of annual terrestrial impacts. So, by working on climate change, action is also being taken to limit biodiversity loss.

More information on actions related to climate change on p. 44.

#### Breakdown of annual impacts on freshwater ecosystems

With a total of 1.4 artificialised km² eq.



This data shows that freshwater ecosystems are impacted primarily by three factors: climate change, land use and pollution. This illustrates the pressures on freshwater ecosystems, and on which the company must take action to reduce its impact.

#### **Annual impacts by activity**

Breakdown of annual impacts on terrestrial ecosystems by activity With a total of 58.2 artificialised km<sup>2</sup> eq.



Breakdown of annual impacts on freshwater ecosystems by activity With a total of 1.4 artificialised km² eq.



The annual impacts on terrestrial and freshwater areas mainly come from product manufacturing. Therefore, positioning a sustainable economic activity within planetary boundaries in general and ecosystems in particular requires transitioning to circular business models. These models encourage optimising the uses of existing products throughout their extended lifetime instead of manufacturing new ones.

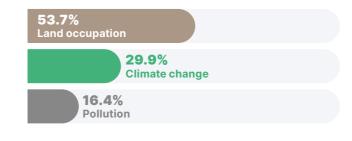
#### **Cumulative impacts since the company's creation**

The impacts generated by the Group's activities are being studied to define preventive and curative actions. Since 2021, Decathlon has been one of the first companies to undertake this overall review, which also allows it to consider the cumulative impacts related to the company's activities since its creation. **This analysis also allows the company to measure the trajectory it needs to take** to help restore the resources and ecosystems affected by its business activities since 1976.

Based on GBS® simulations, Decathlon has been able to determine the cumulative impact of its global activity since the company's creation at 9,072 artificialised km² eq. on terrestrial ecosystems, and 442 artificialised km² eq. on freshwater ecosystems.

# Breakdown of cumulative impacts on terrestrial ecosystems

With a total of 9,072 artificialised km² eq.



# Breakdown of cumulative impacts on freshwater ecosystems

With a total of 442 artificialised km<sup>2</sup> eq.



Observing the breakdown of cumulative impacts on the company's terrestrial and freshwater ecosystems allows Decathlon to prioritise restoration actions it needs to take. So, Decathlon is continuing its research to help renature artificialised land and rehabilitate polluted land.

# Identifying and implementing actions that help avoid and reduce erosion, and restore biodiversity along the entire value chain

The distinction between annual impacts and cumulative impacts requires two different action strategies, enabling the company to engage in evolving its practices to contribute to fighting the erosion of biodiversity. In accordance with these criteria and with the AR³T method¹7, Decathlon's priority issues are:

- First, to reduce the impacts on biodiversity by working on the manufacture of sporting goods for instance, which contributes to both climate change and resource erosion
- Second, to help restore biodiversity equal to the extent of Decathlon's impacts by acting on the company's building footprint, for example



<sup>13.</sup> More information on action taken to limit climate change on p. 44.

14. More information on the "Plastic Pollution in the Oceans" project on p. 85.

More information on the "Plastic Pollution in the Oceans" project on p. 85.
 More information on Decathlon's membership in the ZDHC Foundation on p. 84.

**<sup>16.</sup>** Following a methodological error, data on land use in river catchment areas and land use in wetland catchment areas were included in "Pollution" pressure. More information in the methodological note on p.103.

**DECATHLON** | 2023 NON-FINANCIAL REPORTING DECLARATION **RIODIVERSITY** 

#### Actions that help avoid, reduce or compensate for the erosion of biodiversity along the value chain

## **AVOID** REDUCE COMPENSATE Exploitation of natural materials (3) Climate change Pollution Land use **Production** Choice of components Les pictogrammes associés présentent les principaux leviers (recycled, from organic farming) de Decathlon dans la mise en œuvre des projets. Choice of industrial processes Optimised component quantities Chemicals management **Product design** Renewable energies Energy efficiency O Durability Water treatment Recyclability Hazardous waste management Offer optimisation Limiting air pollution **Customers** Rentals Second life **Transport** 🚳 🚳 Repairs Less impactful modes © Ecomobility of transport (barge, train) 1 Improved fill rates Warehouses and stores Optimised energy (alternative fuels) Waste sorting Optimised distances Renewable energies Responsible providers Energy efficiency © Environmental certification for buildings

Site restoration/renaturation

#### THE PILOT PROJECT IN INDIA

In 2023, Decathlon continued the pilot project launched in India to help the country reduce its impacts on local ecosystems by 2030, along its entire value chain. During this second year, the footprint on biodiversity was measured at the country scale for the first time using the GBS® tool. So, the impacts calculated in India for 2022 are:

- 2.6 artificialised km² eq. for terrestrial ecosystems (2.1 artificialised km<sup>2</sup> eq. in 2021)
- 0.04 artificialised km² eq. for freshwater ecosystems (0.06 artificialised km² eq. in 2021)

Since no binding framework exists for companies, and on the basis of this measurement, Decathlon chose to use two potential trajectories to reduce its impact on biodiversity:

- The first is based on the CDC Biodiversity hypothesis, which proposes reducing the annual impact by 50% by 2030 (compared to impacts measured in 2021). This trajectory is based on measured scientific objectives, but does not take the local context into account
- The second is based on the share of circularity in the development of the company's activities in India. Company teams suggested this trajectory as being suitable for the local context, defining realistic, short-term and measurable objectives

Decathlon's objective for this pilot project is to determine whether a target international trajectory can be replicated at the national scale. At this point, the trajectory proposed by CDC Biodiversity is not applicable because it does not consider the local context. Still, this model does make it possible to set high ambitions for all countries and to encourage the implementation of realistic measures to reduce impacts on biodiversity.

The Indian pilot project highlights the need for an international framework for companies that identifies targets that can be adapted to local constraints.

Testimonial



Annie GEORGE, Sustainability Leader, Decathlon India, cycling enthusiast

"Through this project, we applied the Global Biodiversity Score® calculation method to our local activities to study Decathlon's impact on terrestrial and freshwater ecosystems. Then, using this estimate, we mapped the pressures to highlight actions having the greatest potential to reduce the company's impact locally."

#### **RENATURING REAL ESTATE SITES IN FRANCE**

As it upgrades its real estate portfolio, Decathlon has joined the Entreprises Engagées pour la Nature programme<sup>18</sup> to take measurable action, aiming to have 10% of the French real estate portfolio involved in the "Signature Biodiversité" renaturing approach in 2024.

Since 2020, store locations in France have been following the "Signature Biodiversité" approach, which is an assessment based on 74 criteria that are evaluated for environmental performance, such as ecological continuity, water resources, plant density, light pollution, climate, quality of life, etc. The result (a score between 0 and 100) expresses the site's biodiversity footprint and is used to identify priority actions. Using this approach, Decathlon France is focusing on five priority pillars: natural shade through tree planting, water management, unsealing car park surfaces, greening existing spaces and outdoor lighting.

In 2023, the first six sites were assessed and work was initiated to rehabilitate their outdoor spaces completely: Cormontreuil, Limoges, Quetigny, Rennes Betton, Saint-Brieuc and Tarbes. These sites represent 44.8 hectares, i.e. 1.8% of Decathlon's total land area in France. Currently, 4.7% of Decathlon's French real estate holdings apply the "Signature Biodiversité" approach (3.2% full renaturation and 1.5% improvement actions) compared to 1.6% in 2022, for a total area estimated at 1.397 hectares.

#### FIGHTING DEFORESTATION

In 2021, the nutrition teams banned the use of palm oil in the design rules of Decathlon's human nutrition range, making it possible to reach the complete phase-out target set for 2023. Teammates are also working to reduce soy consumption while guaranteeing its origin and ensuring that farmland operations do not cause deforestation

Decathlon has also set itself the goal of applying Fairtrade/ Max Havelaar certification<sup>19</sup> to all of its cocoa-based sports nutrition products by 2026. This label guarantees fair remuneration for every producer and prohibits all activities related to deforestation. In 2023, new Fairtrade certified products were launched, including some bars and protein powders.

Regarding the leather used to manufacture its shoes, in 2022 Decathlon decided to no longer purchase this material from Brazil, a country that is impacted particularly strongly by the loss of forest area. In its activities, Decathlon wants to ensure that no raw material used for these products comes from farms contributing to deforestation. Most of the hides used today come from Europe, Argentina and the United

(a) More information on raw materials on p. 110.



<sup>18.</sup> For more information on Entreprises Engagées pour la Nature: https://engagespourlanature.ofb.fr/entreprises.

<sup>19.</sup> For more information on Fairtrade/Max Havelaar certification: https://maxhavelaarfrance.org

# **PERFORMANCE INDICATORS**

BIODIVERSITY	2022	2023
IMPACT ON TERRESTRIAL ECOSYSTEMS		
Cumulative impacts on terrestrial ecosystems caused by Decathlon's activities since its creation (as of 31/12)	9,008 artificialised km² eq.	9,072 artificialised km² eq. (Note 67)
Annual impacts on terrestrial ecosystems caused by Decathlon's activities (from 01/01 to 31/12):	63.5 artificialised km² eq.	58.2 artificialised km² eq. (Note 67)
→ Scope 1	0.1 artificialised km² eq.	0.1 artificialised km² eq.
→ Scope 2 and 3	63.3 artificialised km² eq.	58.1 artificialised km² eq.
Breakdown in % of annual impacts on terrestrial ecosystems by activity (from 01/01 to 31/12):		(Note 67)
→ Distribution	1.8%	1.7%
→ Production	84.4%	83.8%
→ Logistics	1.8%	1.5%
→ Procurement	3.6%	3.9%
→ Customer travel	8.5%	9.1%
Breakdown in $\%$ of annual impacts on terrestrial ecosystems by pressure (from 01/01 to 31/12):		(Note 67)
→ Climate change	79%	78.2%
→ Land use	20.5%	21.3%
→ Pollution	0.5%	0.5%
Breakdown in % of cumulative impacts on terrestrial ecosystems (from 01/01 to 31/12):		(Note 67)
→ Climate change	29.5%	29.9%
→ Land use	54%	53.7%
→ Pollution	16.5%	16.4%

IMPACT ON FRESHWATER ECOSYSTEMS		
Cumulative impacts on freshwater ecosystems caused by Decathlon's activities since its creation (as of 31/12)	440 artificialised km² eq.	442 artificialised km² eq. (Note 67)
Annual impacts on freshwater ecosystems caused by Decathlon's activities (from 01/01 to 31/12):	1.5 artificialised km² eq.	1.4 artificialised km² eq. (Note 67)
→ Scope 1	0 artificialised km² eq.	0 artificialised km² eq.
→ Scope 2 and 3	1.5 artificialised km² eq.	1.4 artificialised km² eq.

BIODIVERSITY	2022	2023
IMPACT ON FRESHWATER ECOSYSTEMS		
Breakdown in % of pressure on freshwater ecosystems by activity (from 01/01 to 31/12):		(Note 67)
→ Distribution	0.8%	0.8%
→ Production	90.3%	89.8%
→ Logistics	1.7%	1.7%
→ Procurement	3.6%	3.9%
→ Customer travel	3.6%	3.8%
Breakdown in % of annual impacts on freshwater ecosystems by pressure (from 01/01 to 31/12):		
→ Climate change	33.1%	32.5%
→ Land use	32.1%	33.2%
→ Pollution	31.4%	30.9%
→ Water use	3.5%	3.4%
Breakdown in % of cumulative impacts on freshwater ecosystems (from 01/01 to 31/12):		
→ Climate change	5.9%	6.0%
→ Land use	21.3%	21.3%
→ Pollution	58%	57.9%
→ Water use	14.8%	14.8%

#### NFRD 2023 methodological notes

Regarding the methodological changes adopted for biodiversity-related reviews:

At present, there is no regulatory framework on biodiversity reporting for companies (except for financial organisations) or an international calculation protocol similar to the GHG Protocol for the carbon footprint.

For Decathlon, this is a voluntary commitment made as part of the "Entreprises Engagés pour la Nature" initiative in February 2021 and integrated into its transition plan. The method of calculation has changed, but it is still based on the Global Biodiversity Score (GBS). The tool was updated in June 2023 from version 1.4.5 to version 1.4.6 (link to the changes made: <a href="https://www.cdc-biodiversite.fr/simplified-changelog-gbs/">https://www.cdc-biodiversite.fr/simplified-changelog-gbs/</a>).

The data concerning Decathlon's CO<sub>2</sub> emissions in 2023 have been established using the GHG Protocol methodology. Polyester consumption data for the design of Decathlon

products was not added to the tool this year, due to a lack of reliability, and also because of double counting generated by the GBS tool for this type of raw material. The results for 2021 and 2022 have been restated to take account of these methodological changes and to ensure that the data is comparable between the different years. The 2022 figures in the 2023 NFRD performance table are therefore those resulting from this restatement and are therefore comparable with the 2023 figures.

Regarding the changes in scope for biodiversity-related reviews.

The organisation of the data provided to the GBS tool changed in 2023, to make it clearer and more consistent with Decathlon's activities. Real estate activities have therefore

been included in the "Distribution" scope.

A correction has been made in the consolidation of results following an error of interpretation in previous years. Impacts linked to the "Land use in catchment of rivers" and "Land use in catchment of wetlands" pressures defined by the GBS standard now appear in the "Pollution" category.

Regarding Decathlon's biodiversity objectives:

In 2022, international negotiations took place and resulted in countries being encouraged to put in place a regulatory framework so that companies publish their footprint and dependence on biodiversity by 2030 (source target 15, COP15: <a href="https://www.cbd.int/article/cop15-cbd-press-release-final-19dec2022">https://www.cbd.int/article/cop15-cbd-press-release-final-19dec2022</a>).
The aim of this regulation is to "progressively reduce the negative impacts on biodiversity and increase the positive impacts" of companies, without giving any further details

for the moment in terms of quantified targets. The next Conference of the Parties on Biodiversity (COP16) is due to take place in October 2024, and should give rise to more details and constraints for the States, which will have to incorporate this issue into their national regulations.

With this in mind, Decathlon decided to set an initial target from 2023 to reduce the impact of its activities on terrestrial ecosystems by 6% scopes 1, 2 and 3 by 2026 (compared with the reference year of 2021). This quantified target, published in the 5th version of Decathlon's Transition Plan, is a first step towards integrating this indicator into the company's environmental performance, and will be updated to reflect Decathlon's new ambitions in this area.

Regarding the analysis of Decathlon's performance in 2023:

The erosion of biodiversity generated by Decathlon's activities is mainly the result of pressures linked to climate change and changes in land use.

As with climate change, production activities account for the majority of Decathlon's pressures on biodiversity.

The cumulative impact of Decathlon's activities on biodiversity can be explained by the degradation of natural areas, climate change and pollution.

In 2023, it was the third time Decathlon calculated the biodiversity footprint of its activities. From now on, this issue will be the subject of a reduction performance indicator for all Decathlon's activities, which is published in the Transition Plan and will be monitored. It enables the benefits of biodiversity actions to be measured and the most appropriate

This reinforces the strong link between biodiversity and climate change (77% and 33% respectively of the dynamic annual impact on land and water) and supports the relevance and continued ambition of Decathlon's Climate policy.

In 2023, Decathlon recorded a reduction in the annual impact of its activities on biodiversity, as a result of the actions taken to combat global warming.

This observation is subject to the limitations of the GBS tool for which we monitor critical reviews and the quality of the data used (source of critical reviews:



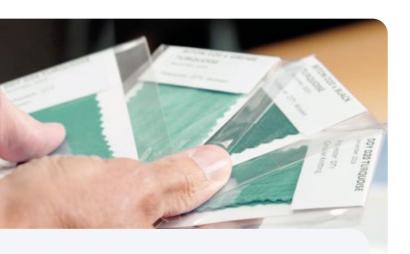
# 2.4 **RESOURCES AND CIRCULAR ECONOMY**

**PRODUCT ECODESIGN ECONOMY OF USE PRODUCT RECYCLING OPERATIONAL WASTE MANAGEMENT PERFORMANCE INDICATORS** 

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# **Offering customers** products with a lower impact



# 2023 **HIGHLIGHTS**

**Decathlon continued working to make** its environmental databases more robust, and is following the PEF 3.1 method to take into account the latest scientific advances.

The company has multiplied sales generated by products benefitting from an ecodesign approach by 3.7 since 2021, thanks in particular to advances in the ecodesign of textile products, metal products, footwear, and plastic and composite products.

Decathlon introduced a new framework to minimise its use of conventional materials and to switch to materials that help it reduce its environmental impact. These materials are considered "preferential", since they have less of an environmental impact.

On 2 August 2023, humanity's demand for ecological resources and services exceeded what Earth is able to regenerate in a year<sup>1</sup>. Earth Overshoot Day comes sooner and sooner each year, which means that Decathlon must help preserve resources.

Decathlon knows that 74.8% of its total environmental impact is generated by its products and that it needs to make its activities compatible with planetary boundaries. That is why it is accelerating its commitment to ecodesign its products and transform its offer to serve the circular economy (products that are durable, repairable, recyclable and traceable). The company aims to generate 100% of its sales with products benefitting from an ecodesign approach<sup>2</sup> by 2026.

38.8%

of sales were generated with products benefitting from an ecodesign approach

23% in 2022

**FIGURES** 

63%

of polyester used is recycled or dope dyed

**49.7%** in 2022

16.1%

of Decathlon own-brand products were qualified as repairable<sup>3</sup>

11% in 2022

# **Accelerating the ecodesign** strategy and offering more responsible products

Since 2020, Decathlon has been working hard to ecodesign more and more of its products. Several calls for projects launched over the past four years have enabled the company to make investments to deploy technologies and explore new design solutions (repairability, durability, etc.). These investments have contributed significantly to the increase in sales generated by products benefitting from an ecodesign approach. Sales have been multiplied by 3.7 since 2021, representing 38.8% of global sales in 2023 (10.4% in 2021)4.

Following these advances, two strategic areas of focus were defined in 2022 to increase efforts and reduce the company's overall environmental impact through its product offering and

- Reduce the impact of products through ecodesign (see
- Transform the product offering to better serve the circular economy (see p. 114)

# **Reducing product impact** through ecodesign

#### **ENVIRONMENTAL ASSESSMENT**

Since 2009, Decathlon has performed environmental assessments on its products, analysing their complete life cycle from the extraction of raw materials to their end of life. If the Group is to obtain the most exact calculation, it is essential to have an efficient tool, reliable calculation rules and representative databases. Once indicators have been calculated, they are used to identify the stages in the life cycle and the components having the greatest impact. Then, armed with this data, designers and buyers can make the best choices in terms of materials, processes and suppliers.

This is why it is important to conduct environmental assessments on all Decathlon products and on the other brands sold by the Group. Today, more than 50% of the company's references, representing 97% of sales, have been assessed.

Since 2021, Decathlon has relied on a specialised, external digital solution for its environmental assessments. It uses a reference database built on the Product Environmental Footprint (PEF) method developed under the control of the European Commission<sup>5</sup>. This tool standardises and weights 16 impact categories (climate change, water use, fine particulate emissions, etc.)6 to provide a reliable and comparable score. As a result, Decathlon's calculations of product impacts are now in line with the most advanced life cycle analysis (LCA) method in Europe.

#### **Advances in 2023**

In 2023, Decathlon continued its work to improve the reliability of its environmental databases to ensure assessments are as accurate a reflection as possible of the company's actual industrial processes. Two highlights for this year include:

- Alignment of the databases with the latest PEF 3.1 method7: Decathlon has updated the environmental data it uses to calculate product impacts in order to incorporate the latest scientific advances (e.g., including water consumed in production). Because this work was undertaken during the course of 2023, the new data will be used to calculate the company's 2024 carbon footprint
- Improving the representativeness of data related to the dyeing process: Thanks to projects aimed at measuring the water and energy consumption of certain suppliers8, Decathlon now has actual data from its supply chain to calculate the impact of this step in production

In 2023, some teammates continued using the digital tool to identify the greatest environmental impacts, then propose priority redesign levers for each product type. This work contributes to the continuous improvement process undertaken in defining products benefitting from an ecodesign approach, and has made it possible this year to identify new ecodesign criteria for tents, traditional bicycles, balls, cosmetics, hygiene products and maintenance products.

Along with these actions, the company is gradually encouraging other international brands (OIB) to carry out an environmental assessment of their products sold by Decathlon using common, scientifically-recognised methods. Initial pilot projects were conducted this year to share and apply common assessment standards.

#### Participating in multi-stakeholder initiatives

Externally, Decathlon is working alongside French institutions to advance environmental assessment at the European level. Convinced that a common methodology for life cycle analysis needs to be established, the company supports the PEF method and continues to participate in Europe's Product Environmental Footprint Category Rules (PEFCR) for Apparel and Footwear<sup>9</sup> project. This project is coordinated by Cascale<sup>10</sup> and brings together a wide range of textile and footwear stakeholders. It is currently working to define common rules to measure environmental impact by

Decathlon is also continuing discussions with French and European institutions to demonstrate the need for global governance of the databases used to calculate the impact of products sold on the European market.

1. For more information on Earth Overshoot Day: <a href="https://www.overshootday.org/2023-calculation/">https://www.overshootday.org/2023-calculation/</a> 2. For more information on Decathlon's ecodesign criteria, see p. 108. 3. With a repair solution

<sup>4.</sup> More information on this performance on p.108.

<sup>5.</sup> For more information on the PEF (Product Environmental Footprint) method: <a href="https://eplca.jrc.ec.europa.eu/EnvironmentalFootprint.html">https://eplca.jrc.ec.europa.eu/EnvironmentalFootprint.html</a>.

<sup>6.</sup> For more information on impact categories: https://ec.europa.eu/environment/eussd/smgp/pdf/EF%20simple%20guide\_v7\_clen.pdf.

<sup>7.</sup> For more information on the PEF 3.1 method: https://epica.jrc.ec.europa.eu/LCDN/developerEF.html.

<sup>8.</sup> More information on this project on p. 83.

<sup>9.</sup> For more information: https://pefapparelandfootwear.eu/

<sup>10.</sup> For more information on Cascale: https://cascale.org/.

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# DECATHLON | 2023 NON-FINANCIAL REPORTING DECLARATION 2.4

#### **DECATHLON CRITERIA FOR PRODUCTS BENEFITTING FROM AN ECODESIGN APPROACH**

To ecodesign its products, Decathlon works on several categories of action such as product design, choice of material, transformation processes (dyes, etc.), durability, repairability and recyclability.

Decathlon uses dynamic ecodesign criteria, reflecting its continuous improvement strategy. The company adds to them over time, incorporating more ecodesign actions and the specifics of all product types as it takes new technologies, changing science and methodologies into account.

To be considered to have benefited from an ecodesign approach, a product must meet at least some of the following design criteria:

#### ■ Common criteria

- 10% reduction in the product's impact on at least two indicators (including climate change CO2 equivalent) with respect to the previous product (before ecodesign) and without a significant decline in other indicators. Decathlon has chosen to focus on certain key indicators: climate change, air pollution, fossil resource use and water eutrophication
- Durability: A minimum 30% increase in lifespan compared to the lifespan of the same product family
- Repairability: A repair solution exists for at least 80% of breakages and breakdowns<sup>11</sup>

#### Specific criteria:

- Textiles The product must meet at least one criterion on the list, for example:
- More than 70% of the product weight is made using recycled polyester
- At least 30% of the product's primary fabric is recycled
- More than 90% of the product's primary fabric is organic
- -Over 50% of the product weight uses a greige component<sup>12</sup>
- Over 50% of the product is dope dyed  $^{\mbox{\scriptsize 13}}$
- Footwear: 25% of the product weight is composed of materials, or uses processes, that are less impactful (recycled cotton, recycled polyester, dope dyed, recycled rubber, etc.)
- Equipment The product must meet at least two criteria on the list, for example:
- More than 40% of the product weight is made using recycled plastic
- -10% reduction in the weight of the material used compared to an equivalent product fulfilling the same functions
- At least 20% of the product weight is made of steel rather than aluminium
- At least 20% of the weight of the foam component is made from recycled plastic

#### (a) For more information on the definition of products benefitting from an ecodesign approach: https://sustainability.decathlon.com/our-ecodesignapproach-and-criteria.

Thanks to the internal Greenbox<sup>14</sup> tool, product engineers can accurately report the design choices made by type of action (dyeing process, integration of recycled materials, etc.). This report can also be made not only at the product level, but at the model level as well, making it possible to quantify the actions taken on certain colours.

#### Advances in 2023

In 2023, Decathlon teams developed and validated new ecodesign criteria for tents, traditional bicycles, balls, cosmetics, hygiene products and maintenance products. The company also worked on new definitions for nutrition and backpacks, in particular. The ecodesign criteria for textiles, footwear and equipment will be updated in 2024.



Decathlon received external certification for **AFAQ** its ecodesign approach this year through the AFAQ ecodesign assessment<sup>15</sup> conducted by France's standardisation association (AFNOR)<sup>16</sup>. The assessment is based on five AFNOR CERTIFICATION Criteria:

- Management accountability and leadership
- Assignment of the sustainable creation strategy (ecodesign skills and techniques)
- Operational implementation
- Market launch and external communication
- Feedback to improve the future collection having benefited from an ecodesign approach

Decathlon scored 713 points out of 1,000 las a result of this external audit conducted in October 2023, earning it the "exemplary" level, which is the highest level of certification.

#### → 2023 PERFORMANCE

In 2023, 38.8% of sales was generated by products benefitting from an ecodesign approach (23% in 2022). This performance has been multiplied by 3.7 since 2021 (10.4%) and exceeded this year's initial target of 35%. In 2023, over 500 million items benefitting from an ecodesign approach were sold (over 300 million in 2022). This progress can be

- the high motivation of design, production, procurement and retail teams
- strong acceleration on:
- textile products (including bags, tents, etc.), whose average share of sales from products benefitting from an ecodesign approach rose from 40% to 60% in 2023 (+ 20 points)
- products composed primarily of metal (such as fitness equipment, but excluding bicycles), which increased from 38% of sales generated by products benefitting from an ecodesign approach in 2022 to 60% in 2023 (+ 22 points)
- footwear, which rose from 16% of sales generated by products benefitting from an ecodesign approach in 2022 to 38.5% in 2023 (+ 22.5 points)
- advances made in plastic and composite products, increasing from 9.5% of sales generated by products benefitting from an ecodesign approach in 2022 to 18% in 2023, despite challenges in accessing materials having less of an impact on the environment

There are also delays for bicycles due to very long design times and the use of components that are not designed in-house by Decathlon. Today, the goal is to focus on the parts having the greatest impact, such as frames, forks and rims, in order to implement ecodesign solutions for these products.

> 11. Excluding bicycles, for which this percentage is too low considering their potential for repair is already very high 12. Greige components are not dyed

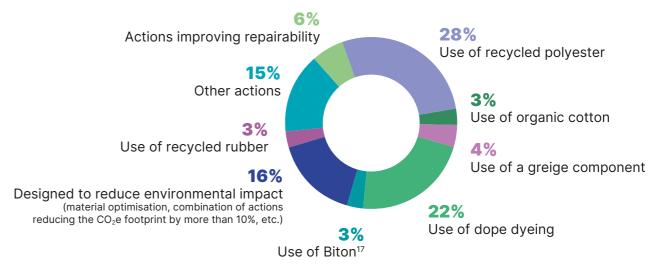
consumes large amounts of water. For more information: https://sustainability.decathlon.com/our-ecodesign-app 14. A digital solution that collects a product's ecodesign data, guarantees its compliance and secures its communication.

15. For more information on the AFAQ ecodesign assessment: https://certification.afnor.org/environnement/afaq-eco-conception.

13. In dope dyeing, the colour is added directly to the solution before extrusion to avoid the traditional dyeing process, which

16. For more information on AFNOR: https://www.afnor.org/en/

#### Breakdown of sales generated by products benefitting from an ecodesign approach, according to the action taken



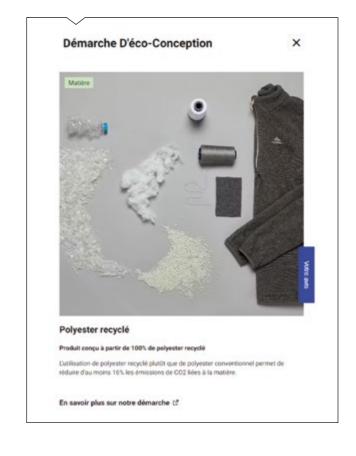
#### **CUSTOMER COMMUNICATION**

To meet the environmental impact reduction objectives set out in its Transition Plan, the changes Decathlon makes must be accompanied by customer commitment to the product and service offering. The company is working to progressively display environmental data for its products to promote informed consumption and provide as much information as possible.

This year, the teams prioritised participating in various working groups in France and Europe to help develop new regulations on environmental labelling. In this changing legal context, Decathlon decided to no longer display an ABCDE rating (a system established by ADEME in 2019 and that has become obsolete), instead focusing on implementing environmental labelling based on the European PEF method. Similarly, the company proactively decided to update its ecodesign communication by replacing the "Ecodesign" logo by information without any visual marking. This change applies to all new content and is being phased out of existing content.

At the same time, and in redesigning its e-commerce site, Decathlon developed a new insert for product sheets in 2023 that includes environmental data<sup>18</sup> and information relating to the ecodesign approach19 for the product. And, to help its customers better understand the approach, the company has added new information: the characteristic(s) of the approach, the nature and extent of the impact reduction and the comparison reference for each of the actions included in the ecodesign standard. This information will gradually be made available in all countries with the new Group website, which will be fully rolled out by 2026.

In France, Decathlon's goal is to make carbon footprint information available for 100% of Decathlon products by 202620. A reliable result could not be obtained on this objective in 2023 due to a technical problem that prevented environmental data from being displayed on product web pages, and to a database update requiring that current data be reprocessed.



- 17. To reduce water consumption and the impact on water, Biton fabrics are made of two threads, only one of which is dyed.
  - For more information: https://sustainability.decathlon.com/our-ecodesign-approach-and-criter
- 18. Available only in the UK as of 31 December 2023 for some visitors to decathlon.co.uk. This version will be available to the entire country in March 2024.
- 19. Available in eleven countries as of 31 December 2023: Belgium, France, Germany, Hungary, Japan, the Netherlands, Poland, Romania, Spain, Turkey and the UK.
- 20. Indicators related to this deployment will be gradually incorporated first in internal and then in external reporting.

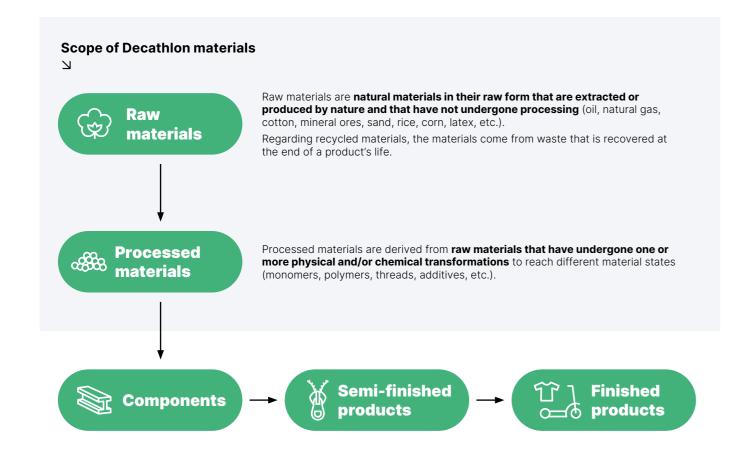
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#### THE ENVIRONMENT AT THE HEART OF INNOVATION

Innovation is part of Decathlon's DNA, and the company is working to continuously offer new solutions to its customers. The company holds a special event every year called Reveal Innovation to present its new products and reward the best innovations<sup>21</sup>. On 11 October 2023, 16 products were presented in four categories (design, technology, ecodesign and use). In addition to an ecodesign category showcasing products designed using materials and manufacturing processes that are less impactful and more durable, the teams for each of the pre-selected products were encouraged to present an ecodesign solution to maximise their chances of winning. This approach reflects Decathlon's commitment to offer products with an increasingly lower impact.

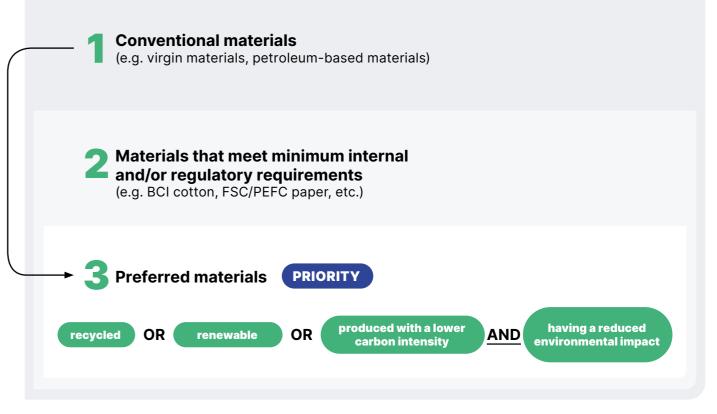


## **Choosing low-impact materials**



Decathlon is looking to address the main environmental issues associated with the selection of its materials (raw and processed materials), from their country of origin to their incorporation in the products. To achieve this, the company has drawn up lists of criteria that must be followed so that the teams can commit to choosing suppliers and materials having less environmental impact.

In 2023, Decathlon introduced a new framework to minimise the use of conventional materials as far as possible and switch to materials that help reduce its environmental impact. These materials are considered "preferred" (see infographic below).



Because the company is involved in a continuous improvement process, the criteria Decathlon uses evolve over time. They are supplemented or modified over time to take account of new technologies and developments in science and methodologies.

This year, Decathlon began defining the exact criteria to define the concept of "preferred" material for the five families of materials identified by the company as having the greatest impact in terms of quantities used<sup>25</sup> and CO<sub>2</sub> impact: metals (aluminium, steel and cast iron), textiles (natural and synthetic), paper, plastics and rubber. Dedicated teams are responsible for deploying solutions and innovations for each of these materials, establishing the most appropriate partnerships and using two performance indicators: the percentage of preferred materials in products and CO<sub>2</sub> equivalent emissions avoided. Governance was also established in 2023 to monitor and improve the reliability of the proposed trajectories on these indicators by 2026.

## Materials traceability

use and processing of raw materials throughout its product manufacturing chain. **The goal is to achieve** robust traceability on the origin and composition of these materials by 2026. To do this, Decathlon teams are growing and each industrial process defined its priorities and its own traceability policy in 2023. All of information expected by future European regulations (EU Ecodesign for Sustainable Products Regulation,

21. For more information on the Reveal Innovation event: https://www.revealinnovation.com/ 22. For more information on the Yulex 100 wetsuit: https://www.revealinnovation.com/laureates/decathlon-yulex-100-technology

24. FSC: Forest Stewardship Council / PEFC: Programme for the Endorsement of Forest Certification schemes.

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#### **METALS**

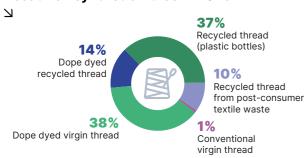
Decathlon uses materials such as aluminium, steel and cast iron in manufacturing its products. The company focuses on using recycled materials to avoid depleting mineral resources and reduce energy consumption during the transformation stages. At the same time, Decathlon is supplementing its supply with less impactful virgin metals manufactured using low carbon energies.

#### **TEXTILES**

#### **Synthetic & polyester threads**

The percentage of recycled and/or dope dyed polyester used by Decathlon increased significantly from 49.7% in 2022 to 63% in 2023. This is thanks to the thread production (processed material) combined with a decrease in the production of fabrics (components) due to large existing inventories of components and finished products.

#### Breakdown of the types of polyester threads ordered by the industrial process managing Decathlon synthetic fibres in 2023



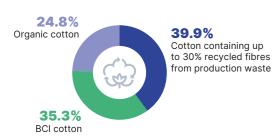
To provide an even broader offering of recycled threads, the company is working within alliances and partnerships aiming to put in place the most appropriate recycling technologies for its sources based on technical, environmental and economic

(a) More information on textile recycling on p. 120.

#### Cotton

In 2023, 100% of the cotton used by Decathlon came from alternative sources (containing up to 30% recycled fibres, BCl<sup>26</sup> or organic) to conventional cotton. The share of recycled cotton used by Decathlon increased significantly this year (18.5 points higher than in 2022), confirming Decathlon's desire to gradually reduce its use of virgin cotton. Today, the teams continue working to improve material traceability and give cotton products a second life.

#### Breakdown of the types of cotton used to manufacture Decathlon products $\vee$



#### Wool

A code of best practice was put in place in 2018 with breeding farms in South Africa, then extended to Uruguay and Argentina. Decathlon makes sure that breeders do not practise mulesing<sup>27</sup>, that their animals are raised in wide-open spaces, that their living and shearing conditions are good, and that animal welfare requirements are being followed28.

#### **PLASTICS**

The company aims first to limit the use of virgin materials, so it encourages the use of recycled materials generated by mechanical processes when manufacturing its products. If these processes cannot provide a sufficient level of performance, Decathlon will resort to using advanced chemical recycling solutions. However, these solutions are still under development and cannot yet be broadly used. At the same time, when virgin materials still need to be used for technical reasons, Decathlon uses conventional materials that are better controlled and less impactful, such as polypropylene.



#### O Designing sleds containing 50% recycled plastic

In autumn 2023, after several years of work, Decathlon's design teams succeeded in designing new adult and junior Trilugik sleds made of 50% recycled plastic, without increasing their selling price. To avoid reducing the product's overall stresses on sleds, 50% virgin plastic is still used in their manufacture. However, the company aims to increase the percentage of recycled plastic over the next few years. This ecodesign approach reduces  ${\rm CO_2}$  emissions by 4.5% for the adult sled and by 8% for the junior sled. In total, this represents a reduction of 116.6 available for sale for the 2023-2024 winter season and 36.4 tonnes of  ${\rm CO_2}$  equivalent for the 100,000 junior with a new version that also contains 50% recycled plastic expected to be available for the 2024-2025

#### 26. BCI: Better Cotton Initiative; for more information: https://bettercotton.org/.

#### 28. When Decathlon talks about animal welfare, it means that the company encourages practices that respect animals during shearing: Decathlon works only with suppliers that do not practice mulesing, and who take care to avoid injuring the animal (micro-cuts) during shearing

#### **PAPER**

Decathlon uses various types of paper for its shipping boxes, in-store packaging and product instruction notices. The company prefers to use recycled materials over virgin fibres for packaging when strength criteria permit this.

To preserve ecosystems, the Group works with paper mills that guarantee responsible forest management. In 2023, 90% of the paper pulp<sup>29</sup> used by Decathlon for packaging was FSC and PEFC certified30 (90% in 2022).

The company also wants to reduce its carbon footprint by sourcing from eight paper mills it has selected. The mills produced 21% of the quantities used by the company<sup>31</sup> in 2023 and have energy performance and management systems (water treatment, air emissions and no landfill of waste) that are in line with its environmental commitments

#### **RUBBER**

Decathlon uses natural and synthetic rubbers to manufacture shoe soles, bicycle tyres and inner tubes, and to a lesser extent, to manufacture voga mats, balls and other sports equipment. To reduce its environmental impact and create greater social value, the company is now working to control the origin of its materials and to use recycled rubber as much as possible, or bio-sourced rubber when no recycled alternative is available. Since 2022. Decathlon has used a bio-sourced rubber<sup>32</sup> composed of silica<sup>33</sup> produced from rice husk combustion ash. Several of its suppliers use this process, which produces a less impactful raw material, while reducing the quantities of rice waste that conventionally generate soil pollution when they are not reused.

#### **OTHER MATERIALS**

#### **Feathers**

Decathlon works with suppliers that respect decent breeding conditions: no animal abuse, no force-feeding of geese and ducks and no live plucking. Since 2020, 100% of the feathers for garments and sleeping bags used by Decathlon's suppliers are certified under the Responsible Down Standard (RDS)34.



#### • Reducing material consumption through design

Design (MWD), an ecodesign method that reduces the consumption and waste (offcuts) of materials right from a

- work simultaneously on the product's design, the shape of the pieces and their placement on the material
- ensure a significant reduction in environmental impact

was adapted to industrial processes for gloves and neoprene in 2023, and explorations are underway for teammates in Albania, France, India, Italy and Morocco were trained in this method.

- 29. Paper pulp from the selection referenced by the Decathlon packaging team, 57,340 tonnes used in 2023.
- 30. FSC: Forest Stewardship Council / PEFC: Programme for the Endorsement of Forest Certification schemes.
- 31. Volume of paper from the selection referenced by Decathlon's packaging team.
- 32. Bio-sourced materials are derived from renewable organic matter (biomass), of plant or animal origin.
- 33. Natural form of silicon dioxide used to make rubber
- 34. The RDS label guarantees the protection of geese and ducks raised for the production of textiles containing down and feathers.

<sup>27.</sup> Mulesing is a surgical technique in which part of the sheep's perianal skin is removed.

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2.4

# Transforming the product offering to better serve the circular economy

# SELECTING PRODUCTS WITH A LOWER IMPACT

Decathlon wants to take its entire ecosystem into account to reduce the environmental impact of its product offering. This year, the company adopted a **new decision-support indicator** to analyse its offer by taking into account both the value generated and the carbon impact. By **calculating a product's margin in relation to the CO2** emitted throughout its life cycle (margin/CO2), teams can analyse and transform the offer to generate equivalent financial value with a lower environmental impact. In 2023, Decathlon's offering generated a total of  $\leq 1.03$  per kilogram of CO2 emitted, a 4.4% improvement over 2022.

In 2023, the company continued exploratory work **to evaluate the carbon impact of other international brand products (OIB)** and to share common ecodesign benchmarks with 13 partner brands. This approach aims to converge towards a 100% evaluated offer and to invite partners to apply the same standards, in order to ensure Decathlon's offer is measured in a consistent and comparable manner for its own products, other international brands and products available on the Marketplace. Ultimately, this homogenisation work in evaluating the environmental characteristics of products will make it easier to cease production within the ranges on offer and ensure commitments are consistent.

#### **EXTENDING PRODUCT LIFESPAN**

Decathlon has been working for several years on the design of its products in order to extend their lifespan. The objective of this approach is to incorporate durability (resistance, reliability, performance over time and timelessness) and repairability right from the product design phase.

#### **Progress made on durability**

Using the methodologies and related tests developed since 2020, durability criteria are now included in the definition of products benefitting from an ecodesign approach, through specifications. The database provides product engineers with a roadmap having clear criteria. A reference framework and durability standards are established based on this test-based design methodology, through the choice of more resistant components. for example.

In 2023, the network of referent engineers continued developing their skills, with training courses dedicated to durability. The network now has about 30 members responsible for creating reference frameworks for the different product types, particularly through the use of new tools. These frameworks ensure Decathlon can identify products that comply with the durability aspect, through four major steps:

- 1. Diagnosis by the referent, who determines the causes of end of life and the frequency of recorded defects, and who decides whether to address the issue through durability or repairability. In 2023, 57% of the priority product types<sup>35</sup> were assessed
- 2. Test phases validating the diagnosis
- **3. Interpretations of the results** that allow the construction of the reference framework
- Conclusions that are compiled and that lead to sustainable design rules

By using established reference frameworks, Sports design teams can make the necessary decisions when constructing their range and identify products that should be discontinued or improved. This year, frameworks were completed for the entire range of bodyboards, Stand-Up paddleboards, football goals and balls, surfboards, punching bags, climbing ropes, dome tents, water bottles, ice skates, elastic bands and table tennis rackets. Decathlon used 46 reference frameworks for its product lines in 2023.

Externally, Decathlon shares its research and conclusions with an AFNOR technical committee<sup>36</sup> called DUR-HABI that is working to establish a standard that will define durability criteria in 2024. Decathlon also belongs to a working group created by Carbone 4<sup>37</sup>, which aims to establish a methodology to calculate the carbon impact avoided thanks to product durability<sup>38</sup>. This new methodology will be available in 2024 and will allow the company to measure the emissions avoided through durability projects.

#### **Progress made on repairability**

Using the repairability index developed in France by ADEME<sup>39</sup>, **Decathlon has established criteria to define its products' repair potential.** For each product family, the following criteria need to be fulfilled for a product to be considered repairable:

- Documentation is accessible
- Replacement parts are available
- The product can be disassembled
- The cost of repair does not exceed 30% of the purchase price

Using these four criteria, and through extensive work to identify the most common defects for each of the product families, the teams were then able to define the percentage of breakages and breakdowns that are covered by a repair solution for each type. For a Decathlon product to be considered as benefitting from an ecodesign approach<sup>40</sup>, 80% of the breakages and breakdowns related to the nature of the product must be covered. A distinction is made between products with significant repair potential (such as bicycles) and products benefitting from an ecodesign approach that makes them more repairable than other products on the market.

Decathlon continued defining reference frameworks for the 130 product types identified as priority products<sup>41</sup>, i.e. establishing the criteria and thresholds to be reached by product engineers for each one. In 2023, a framework was devised to assess product repairability for 80 of these product types.

The company continues to implement actions on product repairability to reach the target of 100% of sales generated from products benefitting from an ecodesign approach by 2026. In 2023, Decathlon tested the design rules put in place to be used by product engineers for backpacks, certain inflatable products (paddleboards and kayaks) and certain textiles (jackets). Ultimately, the goal is to systematically use these rules for all priority product families.

In 2023, 450 product references were granted the "repairable ecodesign" qualification (6% of all products benefitting from an ecodesign approach).

Find out more about Decathlon's repair workshops on p. 118.

#### IMPROVING PRODUCT RECYCLABILITY

Decathlon aims to act on every part of its value chain to reduce its products' environmental impact. It is working to **better take into account product end-of-life and improve recyclability right from the design phase.** 

Since 2021, several experiments have been conducted with various stakeholders from the recycling world (recyclers and producer responsibility organisations) to jointly create a product recyclability method and evaluation tool.

The objective of this index is to:

- measure a product's recycling potential (considering product composition and the potential presence of recycling disruptors) and ensure that an industrial recycling sector exists
- simulate future designs to help teams make informed choices to improve product recyclability

Decathlon conducted crushing and material sorting line tests on swimming goggles, skis and helmets as it continued its research into refining the criteria used in recyclability indices for the product families identified as priority<sup>42</sup>. In 2023, textile and footwear indices were launched for 60 references, establishing a framework for implementing design rules that will ultimately guide product engineers in their choices (materials, colours, assembly, etc.). These rules were tested this year for **PVC mattresses and bags** to verify whether this system can be applied to all product families.

To make engineers aware of product recyclability, Decathlon continued to offer an initial training level that was attended by 179 people in 2023. In 2024, two new training courses—textile recyclability and equipment recyclability—will be added to the catalogue available on the Decathlon University platform<sup>43</sup>.



# MH120 fleece: A classic that is both recycled and recyclable

In 2023, Decathlon presented the new version of its MH120 fleece, which will be available for sale starting in 2024. Made entirely of post-consumer recycled polyester from textile waste, the fleece is also designed to be easily separable at the end of its life through Circular Stitch technology, in which the sewing thread is resorbed by heat (above 160°C). The polyester is then separated from its additives through chemical recycling so that it can be used to manufacture new garments.

**→** Find out more about product recycling on p. 120.

Work on product durability, repairability and recyclability can be combined and will improve the performance of Decathlon's products benefitting from an ecodesign approach. These elements also help **develop the economy of use, which requires more robust products that can be easily repaired** because of their longer use, and that must eventually be recycled efficiently. Therefore, criteria for these topics, with related specifications for product designers, focus entirely on serving alternative business models.

35. Product types are prioritised based on their carbon impact and their circularity potential.

For more information on AFNOR: <a href="https://www.afnor.org/en/">https://www.afnor.org/en/</a>.
 For more information on Carbone 4: <a href="https://www.carbone4.com/en/">https://www.carbone4.com/en/</a>.

38. More information on avoided emissions on p. 53

39. For more information on the ADEME repairability index: <a href="https://www.ecologie.gouv.fr/indice-reparabilite">https://www.ecologie.gouv.fr/indice-reparabilite</a>.

- 41. The product types are prioritised based on their carbon impact and their circularity potential.
- 42. Product types are prioritised according to their composition, the ease of separating materials, as well as their recyclability, durability and repairability potential.

40. More information on the criteria defining products benefitting from an ecodesign approach on p. 108.

43. More information on Decathlon University on p. 150.

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# **ECONOMY OF USE**

# **Developing a circular offering**

To make its business compatible with planetary boundaries and closer to new consumer trends, while protecting the company's financial sustainability, Decathlon aims to transform its business model by accelerating its development of economies of use and functionality<sup>44</sup>. By scaling up services that emit fewer emissions (second life, rentals and repairs), the Group will be able to offer its customers multiple and alternative sports experiences, and facilitate access to sport.

Focusing on product use rather than ownership requires consideration and experimentation to ensure the product can be repaired, rented, resold or reused for as long as possible, and ultimately recycled if this is feasible. For a designer and distributor, this means rethinking the entire value chain in order to create sustainable value, while reducing the company's impact on the environment. Transformation can be achieved by thoroughly analysing customer needs and feedback.

# 2023 **HIGHLIGHTS**

Decathlon continued developing its in-store buy-back system, which is now available in eleven countries.

The monthly subscription rental offer continued to grow in popularity, with more than 60,000 contracts signed in five countries in 2023 (20,000 in two countries in 2022).

Decathlon continued working to increase the application of repair solutions internationally.

KEY

2.27%

from circularity sales (second life products, repairs and rentals) sold worldwide

1.82% in 202245

0.55%

of global sales from second life products, 1.021.374 Decathlon and **OIB** second life products sold worldwide

0.25% of global sales and **731,482** products in 2022

284,985

**Decathlon product rentals** (short-term, subscription, long-term)

**187,888** in 2022

**1,712** workshops, 3,739 technicians

1,636 workshops and 4,431 technicians in 2022

# **Developing** second life products

116.5% increase in sales vs. 2022

43 countries offer second life products

44 countries in 2022

Because circularity sales are now included in financial reporting, and in line with the transformation of the company's business model, the development of product second life has continued within Decathlon.

A range of second life products is now available in 43 countries, with more and more items being made available for resale and digitalisation becoming a way to encourage the development of the circular economy. This acceleration is occurring while respecting Decathlon's requirements.

Articles made available for resale come with a legal warranty<sup>46</sup> and are inspected with the same level of quality as is applied to new products, using detailed checklists that are being developed by the design engineers and are specific to each type of Decathlon product.

#### **SECOND LIFE PRODUCTS IN STORES**

Areas dedicated to second life products are proliferating in Decathlon stores around the world, through redesigned merchandising, better team training with time dedicated to second life products, and improved customer communication (in-store corners, signage testing, etc.).

In 2023, Decathlon ended its biannual Trocathlon events, during which customers had been able to exchange their products for vouchers since 1986. This change can be explained by the company's desire to facilitate the customer experience through the buy-back system, which allows customers to immediately repurchase products in stores at any time throughout the year. In 2023, 51 product types were eligible for the in-store buy-back system.

#### **SECOND LIFE PRODUCTS ON MARKETPLACE**

To develop second life products in its global offer, Decathlon is experimenting with various sales processes, especially on the Internet. Consequently, the company is adapting its value chain to centralise, recondition and make products available to information systems for sale on line.

Following an initial test conducted in France in 2021, 12 countries<sup>47</sup> now offer second life e-commerce products on Decathlon's Marketplace (9 countries in 2022). In 2023, Marketplace generated €9.5 million in sales, representing 40,228 items sold (€4.6 million in sales and 24,843 items sold in 2022)

Decathlon also wants to encourage its partners to develop their own second life offer. Currently, 88 companies (nine in 2022) can sell their own reconditioned products on Decathlon's Marketplace in 13 countries<sup>48</sup>.

In this way, the Group is pursuing its digital and environmental transformation by making second life products increasingly accessible to its customers.

#### THE BUY-BACK SYSTEM

The buy-back system allows customers to sell their used sports goods directly. This system is available in stores in Belgium, France, the Netherlands, Poland, Portugal and Spain. The model was also rolled out in Germany, Italy, Romania, Switzerland and the United Kingdom this year.

The buy-back offer continued to grow in 2023, concerning over 100 product types (20 in 2022) in fitness and body building, winter sports (skis and snowboards), water sports (canoes, surfboards and paddleboards), urban mobility (bicycles, scooters, skateboards and in-line skates), hiking equipment (tents, bags, hiking poles, warm jackets and textile equipment having a sales price of more than €35), golf, fishing, horseback riding, racket sports (tennis, padel and badminton) as well as hunting and shooting (textiles).

Service simplicity is fundamental in promoting the development of buy-backs. In Decathlon stores, customers can sell their products in exchange for a voucher or direct payment to their bank account (in France since 2022). The products are then inspected and covered by a warranty<sup>49</sup> allowing the new buyers to benefit from a money-back guarantee.



- 46. The legal warranty period for a remarketed product differs depending on local legislation.
- 47. Belgium, France, Germany, Great Britain, Italy, Poland, Portugal, Romania, Spain, Switzerland, the Czech Republic and the Netherlands.
- 48. Belgium, France, Germany, Great Britain, Hungary, Italy, Poland, Portugal, Romania, Spain and Switzerland, the Czech Republic and the Netherlands.
- 49. The warranty period differs depending on the country.

44. More information on the new business strategy on pp. 28 and 29.

45. 2022 data was reprocessed to include the calculation of product rentals, which was automated in 2023.

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# **Expanding** product rentals

102.4% increase in sales vs 2022

Decathlon's testing in various areas to build strategic convictions based on experimentation and innovation means rentals are becoming a sustainable activity, thus enabling the company to rethink its business model. In 2023, the company offered two rental solutions: short-term rentals and monthly subscription rentals. Decathlon also continues to seek flexible solutions that are suited to customer needs in order to facilitate the adoption of consumption patterns with a reduced impact.

#### **SHORT-TERM RENTALS**

Short-term rentals come with a one-time payment, so customers can use Decathlon products for a few hours, a few days or an entire season. This is especially suited to outdoor sports products<sup>50</sup>. In 2023, this service was available in 17 countries<sup>51</sup>, which are directly responsible for setting up an adapted local solution to ensure the smooth functioning of the service. This model grew strongly this year, generating more than €14 million in sales (€9 million in 2022).

#### **MONTHLY SUBSCRIPTION RENTALS**

Monthly subscription rentals offering increased flexibility (usually a minimum of three months) were available in five countries in 2023<sup>52</sup> (two in 2022). This subscription model, which Decathlon has identified as a priority in its rental development strategy, continues to be rolled out, notably for children's bicycles.

This year, Decathlon France discontinued its subscription service for children's tennis rackets but continued monthly rentals for adult bicycles, weight lifting equipment and golf equipment. In 2023, Decathlon France also tested a home delivery service for fitness equipment (treadmills, elliptical bikes, rowing machines and exercise bicycles).

In 2023. Decathlon's central services also worked on re-renting products after their first subscription rental. Until now, all returned products have been sold as second life items. From 2024, thanks to the structuring and standardisation of the re-rental system, new countries in which monthly subscription rentals will be available will adopt this way of working. It will also be gradually rolled out in countries already offering the monthly subscription rental offer.

There was a significant increase in the number of monthly subscription rentals overall in 2023, with 60,000 contracts signed (20,000 in 2022) and an average customer satisfaction rating of 4.8/5. This rental model continued to grow this year, generating over €6 million in sales (€1.3 in 2022).

The company continues to study the offering, detailed conditions, customer experience, logistics and customer risk management of each rental model to determine the format that best matches customers' needs.

The 2023 financial results for rentals confirm customers' growing interest in these services. Thanks to encouraging growth in all countries, global rental sales reached €20.6 million this year (€12 million in 2022).

Decathlon's ultimate goal is to offer its customers an omnichannel and complete rental experience (choice of duration, level of commitment, products and associated services)

# **Developing** product repairs

**FIGURE** of 31/12/2023

102% more sales vs 2022

#### INTERNATIONALLY

Product repair is the cornerstone of Decathlon's circular economy approach, and lies at the heart of the development of a business model that allows customers to increase the lifespan of their products through a network of 1,712 in-store workshops and 3,739 technicians worldwide. It will also play a major role in the future through the development of second life and rentals to guarantee product safety.

The development of maintenance and repair solutions worldwide relies on the skills of trained technicians, standardised operating procedures and the availability of tools and replacement parts. The network of "repairability-repair managers" at Decathlon's sports and repair departments provides all these resources.

Because repairability is considered right from the design phase, products can be repaired at Decathlon's store workshops or even by the customers themselves. So, backed by the expertise of workshop technicians, the sports and design teams are now working hard to meet Decathlon's commitment of 30% of products being repairable by 2026. These efforts helped improve the company's performance in 2023, with 16.1% of products being repairable as of 31 December 2023 (11% in 2022).

(a) Information on product repairability is available on p.114.

Thanks to the growing number of repairs made this year, 70.6% of products that are considered repairable actually were repaired in 2023, compared to 66.5% in 2022. Note that the 2023 performance remains lower than the 2021 result (77.1%) due to the expansion of the offer of repairable products to include items having varying levels of repairability.

For repairs made directly by customers, an after-sales service site with links to compatible replacement parts and explanatory tutorials is available at https://support. decathlon.fr in 12 languages and in 13 countries. Technical support is also offered in nine countries, with experts guiding customers in their repairs (for bicycles, table tennis tables, electronics and fitness equipment) by email, telephone or video conference, depending on the country.

#### **FRANCE**

In France, 1,100 technicians at 320 in-store workshops and eight centralised<sup>53</sup> workshops repaired close to 1.5 million products that were either returned to their owner or sent to a second life or used product channel.

The workshop teams are aware that this approach must be considered globally and are now following a strategy that

- hire 150 full-time technicians per year, to reach a total of 500 additional technicians by 2026
- **develop skills** to ensure new products can be repaired, and support mobility, second life and rentals
- certify stores according to criteria specific to Decathlon (safety, workshop visibility, performance evaluation, etc.) to develop the quality of service at every customer contact

To train young people in repair jobs and help recruit technicians, Decathlon France opened its apprentice training centre in 2022. At the end of that year, Decathlon hired 73 of the 126 first graduates on permanent contracts.

( Information on Decathlon's apprentice training centre on p. 143.



1.6%

of global sales generated by the sale of products and services for sports product repairs and maintenance

**1.5%** in 2022

**FIGURES** 

KEY

16.1%

of Decathlon own-brand products are qualified as repairable<sup>54</sup>

**11%** in 2022

70.6%

of products (considered repairable) were repaired in Decathlon workshops

**66.5%** in 2022

2,777,556 products were repaired in Decathlon workshops **2.307.889** in 2022

50. Winter sports (skis, snowboards and textiles from 2023), water sports, cycling, camping and trekking. 51. Austria, Belgium, Croatia, France, Hungary, Italy, Mainland China, Morocco, Poland, Portugal, Serbia, Slovenia, Spain, Switzerland, the Czech Republic, the Netherlands and the United Kingdom 52. Belgium, France, Italy, Spain and the Netherlands.

53. Centralised workshops handle repairs that cannot be made in-store

54. With a repair solution.

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# Inventing a new life for products



# 2023 **HIGHLIGHTS**

**Decathlon increased** the strategic importance of recycling in its business plan.

The Group continued its testing and involvement in various European consortia to develop new technologies and find recycling channels for its sports goods.

As it is subject to Extended Producer Responsibility (EPR)55, particularly for Sports and Leisure Goods (SLG), **Decathlon France installed collection** bins in 100% of its stores covered by French national legislation in 2023.

In its circular economy approach, Decathlon is committed to reducing its environmental impact at every stage of the product life cycle. The company facilitates the recycling of its sports equipment that is no longer suitable for use at the end of its life. Decathlon is working to find new technological solutions and to adapt recycling channels for sports goods in order to ultimately increase their recycling rate.

KEY

89.6%

of the products marketed **by Decathlon France** are subject to Extended **Producer Responsibility** 

**87.9%** in 2022

# **Developing sports** goods recycling

#### **DECATHLON'S STRATEGY**

Given the importance of, and multiple issues related to, recycling sports goods, Decathlon decided to increase the strategic importance of this subject in its business plan in 2023. The Group put its teams to work at every level of its organisation and along its entire value chain, focusing on four pillars:

- 1. Working on new, less impactful sources for the raw materials most commonly used by Decathlon, prioritising textiles (cotton, polyester, and polyamide), rubber and plastic (PVC) originating from end-of-life products
- 2. Designing a recyclable offer, starting with textile products, footwear, inflatable products and helmets
- 3. Constructing an efficient ecosystem of partners (collectors, sorters and recyclers) so the sector's challenges can be met together, by implementing the sorting, disassembling and recycling technologies (mechanical, thermal and chemical) that are most suitable in technical, environmental and economic terms
- 4. Creating value through recycling and by reducing CO2 emissions

Using this strategy, Decathlon aims to grow the recycling sector by working closely with the sector players. For the various materials and priority products, it aims to progressively create pre-industrial and then industrial flows so that the company will eventually be able to incorporate recycled materials from end-of-life products into production, thereby reducing its environmental impact.

#### **RECYCLING TEXTILE PRODUCTS**

#### **Participating in consortia** and partnerships

Decathlon is conducting feasibility tests with many partners and is joining consortia to work collectively to tear down existing technological barriers (access to sources, sorting, disassembling, etc.). For example, the company participates in the CISUTAC<sup>56</sup> and SCIRT<sup>57</sup> projects that are co-financed by the European Union. Since 2022, Decathlon has been involved in the ReHubs initiative<sup>58</sup> launched by Euratex, the European Clothing and Textile Confederation. Through its commitment to this initiative, the company has joined the "Transform Textile Waste into Feedstock" 59 project and in 2023 it contributed to the development of a new study to identify future technologies required for automatic product sorting and disassembling in order to prepare the materials for recycling.

Until these new industrial technologies become available, Decathlon is assisting its partners in accessing sources of materials by recycling post-consumer textile waste that is sorted and disassembled manually by collectors.

In the short term, this support makes it possible to determine what is necessary to build the factories of tomorrow and structure the sector. These joint ventures also enable Decathlon to identify new design methods and rules to increase its product recyclability.

- 56. For more information on the CISUTAC project: https://www.cisutac.eu/.
- 57. For more information on the SCIRT project: https://scirt.eu/.
- 58. For more information on ReHubs: https://www.rehubs.eu/
- 59. For more information on the Transform Textile Waste into Feedstock project:
- 60. Materials from end-of-life textiles used by consumers and that cannot be reused through second-life sales.
- 61. Materials from production waste (e.g., off-cuts prior to assembly)
- 62. For more information on this experiment, see NFRD 2022, p.120. 63. Domyos: Decathlon brand dedicated to fitness.
- 64. Quechua: Decathlon brand dedicated to hiking.
- 65. Centre created by the ESTIA engineering school and the European Centre for Innovative Textiles (CETI).

For more information on CETIA: https://cetia.tech/h

Note that this strategy of integrating post-consumer recycled materials<sup>60</sup> complements the actions taken by Decathlon over the past three years to incorporate post-industrial textile materials<sup>61</sup> into its production.

#### **Mechanical recycling of cotton**

In this context, Decathlon is continuing its work on the mechanical recycling of cotton. Following the experiment<sup>62</sup> conducted in 2022 with the Domyos brand<sup>63</sup>, which aimed to produce knitted items using post-consumer textiles, new partnerships were launched with European shredders and spinners to test this recycling method on an industrial scale in 2023. Today, 160,000 Domyos T-shirts composed of 30% post-consumer waste are in production and will be available in stores for the Spring-Summer 2024 collection. This project represents a first step in generalising cotton recycling in coming years.

#### **Chemical recycling of** polyester and polyamide

Decathlon wants to create an expanded offer of recycled threads and develop these initiatives for other types of fabric in order to offer products that have less impact on the environment. The company is aware of the importance of supporting recycling sectors in their transformation, so it has also been working on alternative and complementary solutions since 2019, using chemical recycling solutions to process products with technical compositions (mixed materials, etc.). For example, in the past several years, Decathlon has identified partners able to offer recycled polyester made from end-of-life textile products with a complex composition. A first experimental capsule collection is now in production, with 5,000 Quechua<sup>64</sup> fleece garments composed of 100% recycled textile waste expected to be available for sale in stores by autumn 2024. The objective of this test is to confirm the technological feasibility of chemical recycling on a large enough scale to enable Decathlon to exploit this technology on a broad scale, in collaboration with its industrial partners.

In line with its goal to replace virgin materials with recycled ones, Decathlon also launched research in collaboration with external stakeholders in 2023 to identify recycling solutions dedicated to recovering polyamide.

#### **Recycling footwear**

In 2023, in partnership with several other sector brands, Decathlon continued its participation in one of the first industrial innovation programmes of CETIA65, a technological centre dedicated to textile and footwear recyclability in France. The goal of this programme is to develop a technology to automatically disassemble shoes so that the soles can be recovered and every element can be recycled separately.

Automation would accelerate the development of the industrial footwear recycling channel, which continues to be held back by the high cost of manual disassembly. Using a complementary technology that automatically identifies and sorts products, recycled materials could then be incorporated in open- or closed-loop production. This year, a fully automated demonstration line capable of processing 2,000 shoes per day was installed on the CETIA premises in a dedicated area of 1,200 m<sup>2</sup>. Decathlon now has access to this demonstration line two days per month, enabling it to identify the specific disassembly parameters for each of its shoe types. Since July, 2,500 Decathlon shoes have been processed.

55. For more information on Extended Producer Responsibility: https://www.ademe.fr/expertises/dechets/e

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#### **Recycling PVC air mattresses**

→ More information on Decathlon's actions to reduce its impact related to the use of plastic is available on p.85 and the ecodesign of its products on p. 106.

From design to end-of-life, Decathlon works to reduce the environmental impact of air mattresses that have a higher return rate than other products, given the fragility of inflatable items. Alongside new work to improve material strength, increase lifespan and find repair solutions, teams have been working to improve recycling for the past three years. Until now, there was no recycling channel for these products, which were instead systematically burned or buried. Today, recycling continues to be one of the only ways to reduce the environmental impact of PVC air mattresses, given the current unavailability of ecodesigned or recycled materials in the flexible PVC sports goods sector. Based on these observations, Decathlon launched tests in 2020 to work with a recycler able to process these products and organise internal reverse logistics flows to centralise collected air mattresses in warehouses.

In 2023, nearly ten tonnes of defective mattresses were disassembled and mechanically recycled. In this way, Decathlon continues its work to offer the first products made from recycled air mattresses in partnership with two external partners. A project to produce clogs is currently underway: disassembled and crushed mattresses are used in a PVC formulation for soles in the form of new pellets containing 40% recycled PVC, which Decathlon then injects directly into its production. A first capsule collection of about 10,000 pairs of clogs containing this recycled PVC in the soles will be on sale

At the same time as this recycling project, the teams worked on redesigning air mattresses to improve their recyclability by replacing the polypropylene valve with a PVC one. The goal is to move towards a mono-material product that is easier to recycle. 2023 therefore saw a new valve that will allow mattresses to be recycled with no need for manual disassembly. A commercial test will be conducted by the Quechua brand in

→ More information on recyclability actions on p. 115.

# **Implementing Extended Producer Responsibility** in France

Sports and leisure goods, textiles and footwear, electrical and electronic equipment, furniture, etc: many products in France are now subject to Extended Producer Responsibility<sup>66</sup> (EPR). Under EPR, Decathlon is required to pay an eco-contribution for every item of this type that is sold, in order to finance their end-of-life treatment.

#### **SPORTS AND LEISURE GOODS**

In 2023, one of the priorities of the Decathlon teams responsible for recycling issues was to continue implementing Extended Producer Responsibility for Sports and Leisure Goods (EPR-SLG). This legislation came into force in January 2022 and requires that all companies designing and distributing these types of articles on the French market contribute financially to the management of the products' end-of-life. This is a virtuous legal mechanism that encourages manufacturers and marketers to commit not only to collection, reuse and recycling phases, but also right from the product design by improving repairability and

After participating in the co-construction process of this new channel<sup>67</sup>, Decathlon is now maintaining its commitment by participating in working groups dedicated to collection, repair, recycling and eco-modulation68.

Since 1st January 2023, 100% of French stores are required to collect sports equipment. This year, Decathlon finished installing collection bins at all of its 313 stores affected by the legislation.

In 2023, Decathlon collected 363 tonnes of sports equipment with the following results:

- 60% material recycling 65
- 33% incineration with energy recovery

As a circular economy player, **Decathlon is now authorised to** give a second life (reuse or recycling) to items dropped off by customers in stores. In 2023, a first test was conducted to determine the time needed to characterise seven product categories (air mattresses, tents, backpacks, neoprene wetsuits, helmets, climbing and mountaineering ropes, and fins) originating from items collected in stores, in order to study the recycling opportunities.

To meet EPR-SLG challenges and prepare teammates, training modules have also been underway since 2022. Store employees have to adopt new habits, understand the flows and be able to assist customers when they voluntarily drop off their used products. In 2023, 148 teammates at 113 stores received training via videoconferencing. More sessions will be held in 2024 to ensure that at least one person is trained on the subject at every store in France.

In line with continuing actions taken to implement EPR-SLG, Decathlon is now sharing its experience at the European Union level to help establish equivalent systems in other Member States.



# **OPERATIONAL WASTE MANAGEMENT**

# Making waste valuable



As a product designer and retailer, Decathlon generates operational waste that is included in calculating its carbon footprint. The Group is aware of its responsibility to reduce its environmental impact as much as possible, so it addresses the issue of waste at the regional level via local sustainable development leaders, who define the most suitable action plans in both heterogeneous local contexts (different regulations, collection channels, providers for processing, recovery70, recycling, etc.), as well as globally. Decathlon is committed to ensuring that all of its operational waste (from retail and logistics, excluding waste from production) is recovered by 2026.

# 2023 **HIGHLIGHTS**

In France, **Decathlon strengthened** its collaboration with its service providers to improve the reliability of its data reports and create a solid basis for comparison. This will make it possible to identify and adapt leadership needs more precisely.

In 2023, the company found a new way to limit food waste by using RFID (Radio Frequency Identification) technology to better manage the expiry dates of its consumable products. China is the first country to implement this process, which will eventually be extended to Europe.

Decathlon continued its association with World Cleanup Day to raise awareness and involve citizens in waste management. The activities organised by participants led to the total collection of 40 tonnes of waste.

103,361 tonnes of waste generated by Decathlon sites<sup>71</sup> worldwide

**106,007** in 2022

**KEY FIGURES** as of 31/12/2023

waste recycled from stores and warehouses **58%** in 2022

63% waste recovered from stores and warehouses **62%** in 2022

66. For more information on Extended Producer Responsibility: https://www.ademe.fr/expertises/dechets/elements-contexte/filieres-a-responsabilite-elargie-producteurs-rep.

67. Alongside Ecologic, the authorised eco-organisation in this sector, Union Sport et Cycle and its members as well as social and solidarity economy organisations. 68. An incentive system gradually introduced for EPR channels allowing the financial contributions that marketers pay eco-organisations to be modulated based on environmental performance criteria of the product concerned (bonus-malus system).

69. Recycled materials (iron, aluminium, plastics) can be used to produce new sports and leisure goods, building frames and automotive parts. Following this first year of collection, outflow analysis is underway. The objective is to precisely characterise the recycling undertaken and to perform increasingly precise monitoring

70. Recovery: The use of waste to replace other materials or substances, including energy recovery and reprocessing into materials for use as fuel. 71. Sites include company-owned stores and warehouses as well as sub-contracted warehouses.

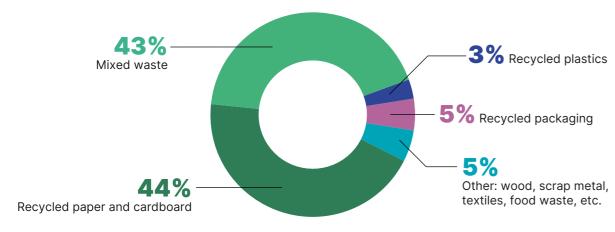
2.4 DECATHLON | 2023 NON-FINANCIAL REPORTING DECLARATION RESOURCES AND CIRCULAR ECONOMY 2.4

## Sorting and recycling waste in stores and warehouses

#### Types of waste recycled by Decathlon sites worldwide

Decathlon-owned stores and warehouses, subcontracted warehouses as of 31/12/2023

 $\mathbb{Z}$ 



#### **Evolution in recycling rate for waste sorted by the teams**

Decathlon-owned stores and warehouses, subcontracted warehouses as of 31/12/2023

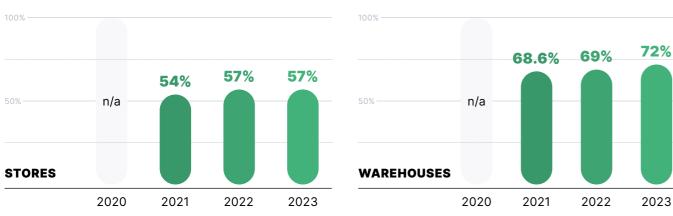
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#### **Evolution in the waste recovery rate**

Decathlon-owned stores and warehouses, subcontracted warehouses as of 31/12/2023

 $\mathbb{Z}$ 



# **Prioritising and sorting waste in France**

Decathlon France has expanded its waste management policy since 2020 through a number of experiments to improve waste qualification and therefore recovery performance.

This work on waste begins with major awareness-raising and training on sorting for all store employees (243 people have been trained online). Leading on these topics helps to shed light on the issues that must be addressed to fully understand sorting and to highlight its impact on the store's direct budget. Training is reinforced for operations managers through individual in-person coaching (56 people trained in 2023).

At the same time, **2023 was devoted to improving the reliability and standardisation of data** provided by new collection providers. This ensures the information is comparable from one year to the next and allows Decathlon to better target efforts that need to be made to manage the entire sorting chain.

# **Fighting food waste**

#### PARTNERSHIP WITH TOO GOOD TO GO

Because of the nature of its activities, Decathlon's exposure to the risk of food waste is low. Nevertheless, Decathlon and its partner Too Good To Go<sup>72</sup> have set up a process to collect all sports nutrition products, such as cereal bars. **The principle** is simple: food products nearing their expiry date (Best Before date) are removed from store shelves and repacked as baskets of goods. Then, users of the Too Good To Go app can purchase these baskets in store for a third of the original price of the items. The goal is to sell the stocks before they become out of date and have to be thrown out.

Under the partnership, this initiative was first deployed in Europe, with seven Decathlon countries now proposing this offer<sup>73</sup>. In all, 21,656 baskets of goods were saved by 530 stores in 2023, down 13% from 2022. This partnership aims to reduce quantities put on sale as much as possible, reflecting better stock management, good continuous training of teammates and minimised risk of waste.

#### **RFID TECHNOLOGY**

Decathlon is also innovating to limit food waste through improved product traceability and the use of new technologies. In 2023, China became the first country to manage its products' expiry date using RFID (Radio Frequency Identification) technology by pairing the item's unique identifier with some of its characteristics. This enables teammates to automatically track and identify products nearing their expiry date during inventories, allowing in-store managers to take the necessary commercial measures to sell off stocks and anticipate risks of losses. Thanks to this technology, Decathlon China also limits risks for customers by ensuring that only healthy and consumable products are available for sale in stores.

2023 saw work on improving **data reliability** to determine the direct impact of RFID traceability on food waste in China. In the long term, the goal is to **expand the use of this technology to Europe.** 

# Raising awareness of waste sorting with World Cleanup Day

As an international company, Decathlon wants to support its customers' and employees' commitment to protect the environment. Every year since 2018, the Group has participated in World Cleanup Day, an initiative led by the NGO Let's Do It World<sup>74</sup>. On this day, all countries in which Decathlon is present are encouraged to hold local events to invite their customers and employees to contribute to the collective effort, and to raise their awareness of sustainable development challenges.

On 16 September 2023, **85,100 people** (customers and teammates) participated in events held by Decathlon that combined sport and environmental awareness (20,000 in 2022). On this day, **366 tonnes of waste** were collected (50 in 2022) in **46 countries** (37 in 2022).



<sup>72.</sup> For more information on Too Good To Go: <a href="https://next.toogoodtogo.com/en-gb">https://next.toogoodtogo.com/en-gb</a>.

<sup>73.</sup> Countries concerned in 2023: France, Poland, the Netherlands, Spain, Italy, Portugal and the United Kingdom

<sup>74.</sup> For more information on Let's Do It World: <a href="https://letsdoitfoundation.org/">https://letsdoitfoundation.org/</a>

# PERFORMANCE INDICATORS

ECODESIGN SALES		2022	2023
ECODESIGN PRODUCT SALES			
% of sales generated by products benefitting from an ecodesign approach	Verified Information <b>mazars</b> Audit	23.03%	<b>38.80</b> % (Note 68)

#### NFRD 2023 methodological notes

Note 68: In 2023, 38.8% of Decathlon's annual sales were generated by products benefitting from an ecodesign approach, compared with its target of 35% (i.e. 3.8 points more than its set target). Since 2021, this share has been multiplied by 3.7, rising from 10.4% of sales in 2021 to 38.8% in 2023. In volume terms, this represents €7.1 billion (including taxes) over the year (an increase of €3 billion compared with 2022) and more than 500 million ecodesigned articles sold (+300 million compared with 2022). As in the previous year, this performance was driven by "textile" products, with the average share of sales generated by ecodesigned products rising from 40% to 60% (an increase of 20 points). Access to technology combined with a high international availability of raw materials has enabled the acceleration initiated in previous years to be maintained.

There has also been significant growth in "metal" products (excluding bicycles) such as fitness equipment and "footwear" products, which have risen from 38% in 2022 to 60% in 2023 (up by 22 points) and from 16% to 38.5% (22.5 point increase) respectively. To a lesser extent, Decathlon has managed to increase the share of plastic and composite products benefitting from an ecodesign approach, despite the technical difficulties encountered with these types of products. Lastly, performance on "cycling" products remains at a lower level (6.5%), and work is underway to increase the proportion of ecodesign cycling products.

Decathlon aims to achieve a 50% share of this indicator by 2024, with the ambition of reaching 55%.

RAW MATERIALS	2022	2023
TEXTILE   COTTON		
% of cotton used for Decathlon products from alternative sources to conventional cotton (from 01/01 to 31/12):	100%	<b>100%</b> (Note 69)
→ % of BC cotton (Better Cotton)	64.5%	35.3%
→ % of cotton from organic farming	14.1%	24.8%
→ % cotton with up to 30% recycled fibre from production waste	21.4%	39.9%
Tonnage of cotton used for Decathlon products from sources other than conventional cotton (from 01/01 to 31/12):	27,479 tonnes	19,426 tonnes
→ Tonnage of BC cotton (Better Cotton)	17,723 tonnes	6,862 tonnes
→ Tonnage of cotton from organic farming	3,883 tonnes	4,813 tonnes
→ Tonnage of cotton containing up to 30% recycled fibre from production waste	5,873 tonnes	7,751 tonnes
TEXTILE   POLYESTER		
% of recycled and/or dope-dyed polyester used by Decathlon (from 01/01 to 31/12)	49.7%	<b>63</b> % (Note 70)
Tonnage of recycled and/or dope-dyed polyester used by Decathlon (from 01/01 to 31/12)	41,610 tonnes	41,382 tonnes
PACKAGING		
% of materials used for packaging from sources with a lower environmental impact (from 01/01 to 31/12)	92%	<b>92.3</b> % (Note 71)
% of paper pulp used in packaging that is FSC or PEFC certified (from 01/01 to 31/12)	90%	<b>90</b> % (Note 71)

#### NFRD 2023 methodological notes

Note 69: Decathlon continues to offer its users 100% cotton from alternative sources to conventional cotton: 35.3% from the Better Cotton initiative, 24.8% organically grown cotton and 39.9% recycled cotton from pre-consumer waste (waste generated during the manufacturing process). In 2023, the aim was to increase the percentage of recycled cotton used in Decathlon products by 10 points compared to 2022. The company has achieved this objective and even exceeded it by 8 points (+18 points vs. 2022). The teams are continuing their work to improve the traceability of the cotton used and give a second life to cotton-based products. Note that Decathlon has confirmed its desire to pursue its commitment to cotton circularity.

Note 70: The polyester yarns taken into account in the detailed calculation are: "classic" dope-dyed virgin polyester, recycled polyester and dope-dyed recycled polyester. Despite a difficult first half in terms of yarn orders due to the slowdown in store sales and the presence of large stocks of finished products and components, yarn purchases gradually increased in the second half. The integration rate increased, mainly due to the significant reduction in Decathlon's total yarn consumption. The integration rate is the ratio of yarn quantities controlled by the SYP (Synthetic Yarn Process) industrial teams to total yarn consumption.

Note 71: The scope for the indicator "% of materials used for packaging from sources with a lower environmental impact" includes: sales packaging intended for customers, sales packaging used for in-store display, hangers, transport cartons, plastic transport bags, e-commerce packaging (plastic bags and cardboard boxes), with the exception of packaging used for food, cosmetics and household products.

Store bags (shopping bags, paper bags), gift wrap and packaging from other international brands (not Decathlon) are excluded.

As the measurement methodology for these different indicators (percentage of materials used for packaging from sources with a lower environmental impact and percentage of paper pulp used in FSC- or PEFC-certified packaging) is based on numerous extrapolations and assumptions, the figures reported must be analysed with relativity. Every year, the Packaging teams take action to refine the quality of their data and build the most rigorous reporting framework.

In 2023, paper pulp is the only material considered as packaging from sources with a lower environmental impact for Decathlon. The "% of materials used for packaging from sources with a lower environmental impact" therefore corresponds to the proportion of paper pulp in the total materials used.

The target for FSC/PEFC paper pulp used in packaging was not met in 2023 (90% against a target of 95%).

Once again this year, the reduction in the use of single-use plastic has encouraged the use of more sustainable materials in packaging. As efforts to reduce plastic continue, the proportion of paper and cardboard used in packaging has naturally increased.

Decathlon is also continuing to implement its action plan to reduce the environmental impact of its paper consumption by encouraging the use of paper manufacturers who are committed to continuous improvement of their water, air and soil management systems.

CIRCULAR SALES	2022	2023
CIRCULAR SALES		
% of circular sales (second life, workshops, rental) - World:   Werified Information mazars Audit	1.82%	<b>2.27</b> % (Note 72)
→ % of sales generated by second life products - World	0.25%	0.55%
→ % of sales generated by the selling of products and services for the repair and maintenance of products - World	1.50%	1.61%
→ % of sales generated by product rental - World	0.07%	0.11%
Quantity of Decathlon & OIB second life products sold worldwide	731,482	1,021,374
% of circular sales (second life, workshops, rental) - France:	3.01%	<b>3.71%</b> (Note 72)
→ of sales generated by second life products - France	0.51%	0.97%
→ % of sales generated by the selling of products and services for the repair and maintenance of products - France	2.45%	2.62%
→ % of sales generated by product rental - France	0.05%	0.12%
Quantity of Decathlon & OBI second life products sold in France	293,039	385,988

#### NFRD 2023 methodological notes

Note 72: This year, Decathlon wants its circular sales figures to reflect as accurately as possible what is happening in the retail countries, by taking into account the results reported by the Group's tools as well as those from local tools.

This organisation made it possible to have better visibility on the Rental activity in 2023 and to integrate it into the scope of circular sales.

Circular sales, generated by second life products, product maintenance and repair in workshops, and product rental, increased in 2023, both in France and internationally. Overall circular sales in 2022 represented 1.75% (excluding Rental) of Decathlon's total sales, and increased, on an equivalent basis, to 2.16% in 2023. Including rental, circular sales represented 2.27% of total sales in 2023.

sales represented 2.27% of total sales in 2023.

Decathlon's circular models include second life options such as trade-in, saved products (damaged stock from customer returns, retail activity or rental products) and customer-to-customer transactions (trocathlon). Rental models such as subscriptions and short-term rentals, as well as repair and maintenance services provided through workshops and Do It Yourself initiatives. continue to be included.

In 2023, Decathlon focused on the roll-out of circular models (rental subscription and trade-in) in four pilot countries: the Netherlands, Spain, Italy and Belgium, with a view to wider deployment from 2024.

Given the significant representativeness of the ten countries with the highest circular activity within Decathlon, they were the subject of special monitoring in 2023.

These countries accounted for 86% of Decathlon's circular sales. The lessons learnt from the pilot countries have enabled the strategies defined for each business model to be rapidly implemented and rolled out.

In 2023, the team structure was adapted to meet the growth ambitions of circular models. Two priority areas of Decathlon's strategy, rental subscriptions and trade-ins, saw their sales double, thanks in particular to the strategies deployed in various countries to boost these business models. The workshops, another circular model, also posted positive growth of 17%.

However, sales of the DIY repair model fell short of expectations, despite adjusted growth thanks to the addition of new items. The teams are now concentrating their efforts on this model to reverse the trend.

In 2024, the main objective will be to develop circular models in twelve major Decathlon countries (Belgium, Mainland China, France, Germany, India, Italy, the Netherlands, Poland, Portugal, Spain, Switzerland, the United Kingdom). Particular emphasis will be placed on trade-ins, rental subscriptions and DIY repairs. The development of digital technology will play a crucial role in the evolution of these business models. As part of this effort, the Circular Hub will be deployed in stores to improve the circular experience for customers. The Circular Hub is an integral part of Decathlon's circular strategy. This is a specific area in Decathlon stores that centralises sustainable and circular services (repair, buy-back and recycling).

At the end of 2023, a test Circular Hub was deployed in the San Sebastian store in Spain

COMMITMENT TO RESPONSIBLE CONSUMPTION	2022	2023
REUSE OF OUR PRODUCTS   SECOND LIFE		
Number of countries or regions with a second life product offer (as of 31/12):	44 (out of 59)	<b>43 (out of 57)</b> (Note 73)

Note 73: In 2023, 43 countries offered second life products.

Note that only the results of 27 countries are taken into account when calculating the second life indicators. These are the 26 countries that have adopted Decathlon's

automated data collection process, as well as Mainland China, which uses its own IT solution.
2023 was a year of growth for second life business models. Despite the closure of Trocathlon during the year, second life sales rose by 116.5% compared with 2022. Trade-in performed very well, with a 141% increase in sales volumes in 2023. More and more countries have started to track their stocks of damaged products in order to give them a second chance while helping to make sport even more accessible to all Decathlon customers.

REUSE OF OUR PRODUCTS   RENTALS (SHORT-TERM, SUB	SCRIPTIONS, LONG-TERM	۸)
Number of Decathlon brands offering product rental (short-term, subscriptions, long-term) (as of 31/12)	23	<b>21</b> (Note 74)
Number of countries offering Decathlon products for rent (short-term, subscriptions, long-term) (as of 31/12)	10	<b>17</b> (Note 74)
Number of Decathlon product rentals (short-term, subscriptions, long-term) (as of 31/12)	187,888	<b>284,985</b> (Note 75)
Number of Decathlon brands offering subscription and long-term rental of Decathlon products (as of 31/12)	6	<b>9</b> (Note 76)
Number of countries offering subscription and long-term rental of Decathlon products (as of 31/12)	2	<b>5</b> (Note 77)
Number of subscriptions and long-term rentals of Decathlon products (as of 31/12)	24,280	<b>60,956</b> (Note 77)

#### NFRD 2023 methodological notes

The types of product likely to be concerned by rental are: investment products, bulky products, seasonal products, technical products, products subject to a major innovation/change cycle and, more particularly in 2023, mountain sports equipment (winter sports/hiking), water sports equipment (sea, river), mobility equipment (bicycles, scooters), racket sports and other sports.

In 2024, new offers will be rolled out, in particular for adult mechanical and electric bikes.

Overall, 2023 was a dynamic year: subscription-based rental sales increased 4-fold, the volume of contracts increased 1.6-fold and customer satisfaction remains high, with an overall average score of 4.74 out of 5 for the rental offers proposed by Decathlon.

Note 74: The 21 brands concerned in 2023 are: Artengo, Btwin, Caperlan, Corength, Domyos, Elops, Forclaz, Inovik, Itiwit, Kuikma, Olaian, Oxelo, Quechua, Simond, Tarmac, Triban, Tribord, Van Rysel, Riverside, Rockrider, Wedze.

Note 75: In 2023, 17 of the countries where Decathlon is present offered rentals: Austria, Belgium, Mainland China, Croatia, the Czech Republic, France, Great Britain, Hungary, Italy, Morocco, the Netherlands, Poland, Portugal, Serbia, Slovenia, Spain, Switzerland.

The number of Decathlon product rental contracts increased by 51.7% in 2023, from 187,888 to 284,985.

Note 76: In 2023, 3 additional brands were added to Decathlon's subscription offer, bringing the total number of brands offering these services to 9: Btwin, Corength, Domyos, Elops, Itiwit, Olaian, Riverside, Rockrider, Triban.

Note 77: In 2023, 3 new countries offered subscriptions for Decathlon products. A total of 5 countries now offer subscriptions for Decathlon products: France, Spain, Italy, Belgium and the Netherlands.

Long-term rental was offered in France for part of 2023, before being discontinued.

The indicator "Number of days of rental of Decathlon products (short term, subscriptions, long term)" was excluded this year due to difficulties in collecting this data for all

COMMITMENT TO RESPONSIBLE CONSUMPTION	2022	2023
REUSE OF OUR PRODUCTS   REPAIR		
Number of workshops worldwide (as of 31/12)	1,636 (for 1,751 stores)	1,712 (for 1,749 stores)
Number of workshops in France (as of 31/12)	332	328
Number of technicians in Decathlon workshops worldwide (as of 31/12)	4,431	<b>3,739</b> (Note 78)
Satisfaction rating of the quality of service in our workshops	4.6	4.6
% of own-brand products qualified as repairable (as of 31/12)	11%	<b>16.1%</b> (Note 79)
% of products repaired (considered repairable) in Decathlon workshops (as of 31/12)	66.5%	<b>70.6</b> % (Note 79)
Total number of products repaired in Decathlon workshops (as of 31/12)	2,307,889	<b>2,777,556</b> (Note 80)

#### NFRD 2023 methodological notes

Note 78: This indicator only takes into account employees whose contractual status is "technician" or "sales technician" (employees declaring themselves to be technicians on secondary assignments are excluded from the calculation).

Note 79: The objectives for 2026 are to have:

- 30% of the products in the offer qualified as repairable
- and 100% of repairable products repaired by our workshops and our customers

Repair services activities in 2023 continued to evolve and grow (17% compared to 2022). The main reason for this development is Decathlon's new circular economy strategy, which has helped to place the activity at the heart of the stores' ambitions. Repair services are now more visible, better known and more appreciated by customers. A major effort has also been made on the brands to guarantee better repairability of products and availability of spare parts. The momentum remains very positive and encouraging

Note 80: This indicator relates to all products repaired as a paid service or under warranty.

WASTE MANAGEMENT & RECYCLING	2022	2023
PRODUCT RECYCLING		
Percentage of products placed on the market by Decathlon France covered by EPR schemes (from 01/01 to 31/12)	87.9%	<b>89.6</b> % (Note 81)

Note 81: This indicator is declared for the first time in the 2023 NFRD.

This indicator focuses on products placed on the market for which Decathlon has extended producer responsibility (EPR). These are products for which the quantities placed on the market are declared to the various French eco-organisations in order to pay the eco-contribution, and for which the information is reliable.

These provisions are the result of the AGEC law and the introduction of new EPR schemes, particularly for sports and leisure goods (SLG).

HANGERS		
Quantity of hangers collected (from 01/01 to 31/12)	170,900,000	159,000,000 (Note 82)
% of hangers collected (from 01/01 to 31/12)	65%	<b>65</b> % (Note 82)
Quantity of hangers reused (from 01/01 to 31/12)	65,391,356	<b>71,339,249</b> (Note 82)
% of hangers reused (from 01/01 to 31/12)	21%	<b>35</b> % (Note 82)
% of recycled material in the manufacture of new hangers (from 01/01 to 31/12)	56%	<b>68.7</b> % (Note 82)
Quantities of hangers produced by year (from 01/01 to 31/12)	267,000,000	<b>200,000,000</b> (Note 82)

#### NFRD 2023 methodological notes

Note 82: In 2023, Decathlon confirmed its efforts to reduce the environmental impact generated by the consumption of single-use plastic hangers. As a result, the overall quantities produced have fallen significantly, in particular as a result of the work undertaken to sell more products without the use of hangers. The packaging teams also worked with their supplier, Mainetti, to increase the proportion of recycled material used to produce hangers. By the end of the year, these efforts resulted in an average of 68.7% recycled polypropylene being used in the production of the current range of clothes hangers.

The teams also worked to increase the rate of reuse of hangers from 21% in 2022 to 35% in 2023. Decathlon and Mainetti are working to facilitate international flows to return the hangers collected in European stores to textile suppliers based in Asia.

The in-store collection rate for clothes hangers remained stable in 2023 at 65%, below the target of 75%. In 2024, efforts to motivate store teammates will continue in order to achieve this collection rate target.

WASTE MANAGEMENT & RECYCLING	2022	2023
WASTE MANAGEMENT		
Weight of waste generated by sites (Decathlon-owned stores and warehouses, outsourced warehouses) (from 01/01 to 31/12):	106,007 tonnes	<b>103,361 tonnes</b> (Note 83)
→ Weight of recycled paper and cardboard	46,936 tonnes (44%)	45,389 tonnes (44%)
→ Weight of recycled packaging	5,456 tonnes (5%)	5,131 tonnes (5%)
→ Weight of recycled plastic	2,604 tonnes (3%)	2,961 tonnes (3%)
→ Other (wood, scrap metal, textiles, etc.)	6,540 tonnes ( 6%)	5,553 tonnes (5%)
→ Weight of mixed waste	44,471 tonnes (42%)	44,327 tonnes (43%)
Recycling rate by activity (from 01/01 to 31/12): mazars A		(Note 84)
→ Overall recycling rate (stores and warehouses)	58%	57%
→ Recycling rate in stores	50%	46%
→ Recycling rate in warehouses	69%	70%
Recovery rate by activity (from 01/01 to 31/12):		(Note 84)
→ Overall recovery rate (stores and warehouses)	62%	63%
→ Recovery rate in stores	57%	57%
→ Recovery rate in warehouses	69%	<b>72</b> %

#### NFRD 2023 methodological notes

Note 83: In 2023, Decathlon observed a decrease of 2.5% compared to 2022 in the overall quantities of waste generated by the sites.

Note 84: In 2023, the recycling rate fell by 1 point and the recovery rate rose by 1 point. The changes can be explained in particular by a change in methodology for calculating estimate ratios, which automatically increases estimates (see methodological note p.235). In addition, at the end of the year, an internal methodological review of the 10 countries with the highest impact in terms of weight of waste produced was carried out. During the course of this work, certain calculation methodologies concerning residual waste were invalidated and replaced by ratio estimates based on the methodology used at Decathlon. Lastly, a specific programme for the logistics perimeter was launched at the beginning of 2023, as this perimeter represents 4% of sites in number for 46% of the volume of waste generated by Decathlon in 2023. However, difficulties in recording the quantities of residual waste contribute to an overall over-estimation of these quantities, since their estimation is added to the actual recycling data and therefore has an unfavourable impact on the indicators.

The targets for the recycling rate are:

- overall: 70% in 2023 and 96% in 2026
- for retail: 65% in 2023 and 95% in 2026
- for logistics: 75% in 2023 and 98% in 2026

The targets for the recovery rate are:

- overall: 75% in 2023 and 100% in 2026
- for retail: 70% in 2023 and 100% in 2026
- for logistics: 80% in 2023 and 100% in 2026





# 3.1 **TEAMMATES**

**TEAMMATE WELL-BEING DIVERSITY AND INCLUSION HEALTH AND SAFETY SKILLS AND DEVELOPMENT SHARING VALUE AND SHAREHOLDING PERFORMANCE INDICATORS** 

DECATHLON | 2023 NON-FINANCIAL REPORTING DECLARATION TEAMMATES 3.1 **DECATHLON** 2023 NON-FINANCIAL REPORTING DECLARATION **TEAMMATES** 



# **Cultivating the pleasure of working together**

Decathlon feels it is essential to provide teammates with a workplace that is in line with its positive human values. The company is responsible for its employees' well-being, which contributes directly to its performance. This is why working conditions and quality of life are the focus of regular discussions and monitoring by Decathlon's human resource teams.



# 2023 **HIGHLIGHTS**

The Decathlon Teammates Barometer is being adapted globally to the company's new purpose, with new questions about diversity, inclusion and well-being.

In France, the work-life balance continues to be at the heart of Decathlon's concerns, with new measures put in place to ensure teammate well-being.

In a dynamic of global growth in this area, the company is strengthening its teams and forming a network at the international level. Every theme that contributes to well-being at work (diversity, health, training, etc.) is being addressed in greater depth, especially in France, where Decathlon addresses quality of work life through six separate aspects: well-being, psychosocial risks, disability, ageism, integration and gender equity.

To guarantee teammate well-being at work, maintain the level of commitment and ensure employees' personal development everywhere in the world, Decathlon measures a set of criteria each year using an internal survey called the Decathlon Teammates Barometer (DTB).

**89%** 

of teammates are happy to come to work each morning and support the company project, their own project and **Decathlon's purpose** 

54% answering "Yes, completely" and 35% "Yes, mostly" in 2023, compared with 55% answering "Yes, completely" and 36% "Yes, mostly" in 20221

80%

of teammates in the total workforce have permanent contracts

81% in 2022

## **Decathlon Teammates** Barometer

Every year, the Decathlon Teammates Barometer uses 49 questions<sup>2</sup> to determine how well the company is implementing human fundamentals. In 2023, 84% of teammates in 64 countries where the company operates answered the survey3. If they so wish, countries can add specific questions in order to survey their teams on local issues. This regular survey allows the company to consolidate its knowledge, reliably compare human data (between specific scopes and periods) and to quickly address any problems that may be identified.

Despite difficult economic times and changes involved in implementing the 2023-2026 business project, the results of the survey varied little in 2023. In this year, 89% of teammates say they are happy to come to work each morning and support the company project, their own project and **Decathlon's purpose** (91% in 2022). This result reflects a year in which human fundamentals remained strong and motivating within the company.

The 2023 survey also saw the introduction of 16 questions related to Decathlon's new business project, which

- Give growing importance to the issues of inclusiveness. diversity, well-being (both physical and psychological) and career paths within the Group
- Measure how well teammates understand and contribute to this project, which was 89% in 20234

The list of guestions can be re-evaluated each year to ensure they continue to be relevant to Decathlon's project.

# **Working practices** to improve the work-life balance in France

#### **PART-TIME WORK**

In France, 23.5% of employees (24.6% in 2022) work part time. Decathlon wants to ensure its teammates find fulfilment in their work, particularly through working hours that are adjusted to suit each teammate. During job interviews, applicants are asked about their expectations regarding working hours, in order to meet the company's target of 100% of employees being satisfied with their normal hours.

In 2023, Decathlon signed an agreement with labour partners to set new working hour management standards for teammates in stores. The minimum working week was increased to 12 hours (unless otherwise requested by the employee), which is the legal minimum to be able to make social security and pension contributions. For students, this new agreement formally forbids working hours being scheduled during class times, and ensures that schedules are set in advance for study weeks and exam periods to ensure students can best balance their studies and

In 2023, the annual survey of teammates working part-time<sup>5</sup> showed that 92% were satisfied with their hours (91% in 2022).

#### **RIGHT TO DISCONNECT**

Decathlon France's right-to-disconnect policy presents the main principles of work organisation that respects every employee's down time. In a logic of responsibility, it states that communication outside working time is never mandatory, that the leader's behaviour must be exemplary, and that each person is entitled to adapt the frequency of communication to their individual work priorities.

#### **REMOTE WORK**

In 2021, French labour partners and Decathlon France management wanted to perpetuate remote work to create a system for the company's management practices and operational needs that is both secure and fair.

The agreement signed in 2021 was guided by the following

- Promote quality of life at work through a good work-life
- Guarantee efficient teamwork, creativity and project advancement by adapting workspaces to this new hybrid way of working
- Maintain the importance of working together and of social and human relations, which are part of the company's DNA (shared sports activities)
- Pursue commitments to responsible and environmentallyfriendly work by reducing work commutes.

Currently, Decathlon France's remote work agreement

- Services: In 2023, 6,113 people, i.e. 97% of affected employees, were eligible for a maximum of two days of remote work per week
- Stores: Managers can work from home 12 days per year
- Logistics: Under the new agreement signed in 2023 with labour partners, support managers can now work from home two days each week. Line managers can work from home 12 days per year.

#### → OTHER ADVANCES IN 2023

- Work-life balance for store teammates: An amendment to the full-time agreement ensures that every employee can now have eight Saturdays (busiest day for sales) off
- Option to work more by exceeding the annual set number of working days: Since 2023, store and service managers are covered by the "redemption of reduced working hours (RWH)" policy. This measure ensures teammates are paid for days worked beyond their annual set number of working days6.

- 2. The number of questions can vary each year based on the strategic priorities defined by the company.
- 3. In 2023, 71,307 employees responded in the DTB internal survey, representing nearly 84% of employees under contract having worked for Decathlon for more than three months at the time of the survey
- ${\bf 4.}$  This indicator includes the responses to the following four questions:
- 1. I know Decathlon's new purpose: "Move People through the Wonders of Sport"
- 2. The purpose "Move People through the Wonders of Sport" motivates me and guides my actions on a daily basis
- I know Decathlon's business project (the five strategic pillars)
   I contribute to Decathlon's project (the five strategic pillars) through my responsibilities
- 5. 2,425 out of 4,852 teammates working part-time 50% of the teammates involved participated in the survey conducted in March 2023.
- 6. Conditions: Store teammates can redeem up to three days of RWH independently. However, any more days must be approved by their team leader. For service teammates, all RWH redemptions must be approved by the team leader

1. More information on all the indicator monitoring for workplace well-being on p. 160.

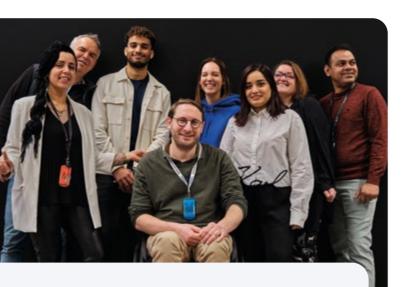
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# DIVERSITY AND INCLUSION

# **Promoting equal opportunities** and preventing discrimination

Decathlon is an international company with employees from a wide variety of backgrounds. It values all contributions and believes that everyone should have equal chances of success. As a global company, Decathlon sees diversity as a source of innovation, creativity and performance. It helps the company understand its customers better and supports business growth.



# 2023 **HIGHLIGHTS**

In 2023, Decathlon began an external assessment and certification process on the topics of equity, diversity and inclusion. At the same time, the company is building a new global policy that matches its ambitions.

**Decathlon continues its commitment** to gender equity and saw the number of women in senior positions increase in 2023.

The company continues to develop local initiatives around the world that foster diversity and inclusion within teams.

The company strives to create a level playing field and equal opportunities for all its teammates. It promotes their talent regardless of their beliefs, age, disability, parental status, ethnic origin, nationality, sexual or gender identity, sexual orientation, political or religious affiliation, trade union or minority organisation membership, or any other characteristic that could be subject to discrimination. Employees can use the Whispli reporting platform<sup>7</sup> to report all acts of discrimination, harassment, etc., that could harm their physical and mental health8.

Decathlon's purpose, "Move People Through the Wonders of Sport", aims to democratise sport and its practice for everyone all over the world. Through this purpose, the company aims to promote equal opportunities to reach an overall state of physical, mental and social well-being. Decathlon's conviction is to be a company where its teammates feel comfortable to be themselves, reflecting the diversity of the customers and users it serves and the society in which it operates. Its ability to catalyse differences, and to promote mutual communication and challenge, drives creativity, performance, responsibility and attractiveness.

**91%** of teammates value the diversity that **Decathlon brings to the** team and its leadership9

37.6% of team leaders<sup>10</sup> are women and 62.4% are men

38.7% women and 61.3% men in 2022

**54.5%** of teammates are under 29 years old

**56.8%** in 2022

1.5% of teammates are over 55 years old 1.5% in 2022

7. For more information on the reporting platform: https://decathlon.whispli.com/sustainability

8. More information on p. 200.

9. This was the first year this indicator was monitored 10. Teammates supervising at least one person.

# **Equity, diversity** and inclusion programme

Launched in 2022, Decathlon's equity, diversity and inclusion (EDI) programme aims to strengthen the company's efforts on these issues.

As part of this programme, the Group began a two-year assessment and certification process in July 2023 with the external expert EDGE Empower®11, which is involved in various stages in order to:

- 1. Collect data and policies
- 2. Conduct a survey among teammates in 20 countries (the survey will be finalised in 2024)
- 3. Analyse the results through an international assessment of HR processes
- 4. Audit our processes through a third-party vendor to measure inclusiveness

At the same time, Decathlon has drawn up a global EDI policy aligned with its ambitions to initiate, strengthen and promote the development of affirmative actions in the countries where the company is present. The aim of this policy is to support the inclusion of under-represented groups and marginalised communities through four pillars:

- Inclusive hiring
- Appointments and career development
- Pay equity
- Caregiver support.

Once approved by the Executive Committee, this policy will be rolled out worldwide from 2024.

A new question was also added to the Decathlon Teammates Barometer this year to measure teammate satisfaction with the diversity initiatives put in place. In 2023, 91% of teammates responded that they valued the diversity that Decathlon brings to the team and its leadership.

#### O Forbes 2023 World's Best Employers

In 2023, Decathlon ranked 24th in the Forbes list of the world's best employers<sup>12</sup> in all sectors (first Fren company) and 60<sup>th</sup> in its ranking of the world's best employers when it comes to the inclusion of women (tenth in the retail sector).

# **Gender equity** and women in leadership

#### **INTERNATIONAL PROJECT**

Decathlon believes that one of the company's responsibilities is to help create a more equitable society. It is also essential for the company to combine people's strengths, as different approaches deliver results and strong leadership abilities to achieve its transformation. In this, gender balance within the teams is a real asset in creating value and building a long-term social model at the company level.

To achieve its goal of "50% women and 50% men team leaders" by 2026 (37.6% women and 62.4% men as of December 2023 compared with 38.7% women and 61.3% men in 2022), Decathlon launched an international project in 2021 dedicated to gender equity. This project focuses on creating a culture of equity and inclusion in the workplace where every individual, regardless of gender, can express their potential as a way to drive performance.

#### The main pillars of the project are:

- Reinforcing the company's human ecosystem through gender-balanced leadership
- Individually and collectively engaging Decathlon's top management (leaders in the countries, HR, Sports, etc.) and defining annual objectives for the number of women leaders (globally and locally per business unit)
- Identifying and preparing future women leaders (International Talent Pool)
- Providing gender-balance training for leaders and sharing inspiring examples within the "Circle of Women in Top Management" and during the "Women in Leadership" programme.

#### → 2023 HIGHLIGHTS

- Increased number of women in positions with a high level of responsibility, thanks to better identification of female talent and specific support during the recruitment process. As of December 31 2023, 31% of Decathlon's top management<sup>13</sup> teammates were women (compared with 19% in 2022) and 45.5% of its Executive Committee members were women (compared with 30% in 2022).
- Creation of the Women in Leadership programme to promote and strengthen the potential of female talent, as well as to create a strong network enabling participants to discuss their professional ambitions. In 2023, 140 women took part in this programme in two different sessions, covering the themes of professional ambition, meaningful careers, leadership styles, how to create an internal and external network, etc.
- External study on the gender pay gap conducted by EDGE Empower®. This study started in 2023 with the aim of collecting and analysing all the remuneration data available in the company. The results will provide a better understanding of the pay gap and enable the launch of dedicated policies to reduce it.
- Integration of gender equity issues in the onboarding programme for leaders, with a half-day session devoted entirely to the subject. During this programme, an exercise dedicated to dialogue on gender equity helps participants become more aware of how their behaviour and decisions can impact the creation of an egalitarian ecosystem.
- Identification, sharing and monitoring of fifteen highimpact actions for all business units and countries through collaborative work sessions. The best practices implemented in the countries where Decathlon is present were listed and analysed in order to identify the 15 most impactful actions that could be implemented throughout the company. These actions were shared with human resource leaders, who now monitor their implementation using a dedicated scorecard.
- 11. For more information on EDGE: https://www.edgeempower.com/ and more details on p. 216.
- 12. For more information on the Forbes ranking: https://www.forbes.com/sites/rachelpeachman/2023/10/10/meet-the-worlds-best-employers-2023/?sh=16041bad7657.
- 13. Top management includes major company executives, such as members of the Executive Committee and the CEO's direct team, as well as the hierarchical leaders of the different divisions, such as the value chain, sports and products, retail and digital. It also includes strategic positions deemed essential by the sectors concerned. These strategic positions

can be reconsidered as the company's needs evolve #TomorrowStartsToday 139 **DECATHLON** 2023 NON-FINANCIAL REPORTING DECLARATION **TEAMMATES** 

#### **LOCAL ACTIONS**

#### In France

In France, Decathlon aims to guarantee implementation of the 2021-2024 agreement<sup>14</sup> on professional gender equality signed with labour partners. This agreement sets targets including: 25% of women leaders in Sports & Processes and services, 40% female store department managers and 45% female logistics department managers. To meet these goals, the company is driven by a roadmap for each of the five themes comprising the agreement: sexism prevention, recruitment, professional advancement, remuneration and work-life balance

To raise awareness and support teammates, training sessions and workshops are available in France: "Preventing sexism", "Boost'Elles", "Women in leadership" and "Parenting and life balance", for example.

#### In Portugal



Thanks to the efforts of Decathlon Portugal since June 2022, the percentage of women team leaders in this country rose from 33% to 39.3% at the end of 2023. To achieve this result, an assessment was conducted at the beginning of the project to identify three main obstacles to gender equity. Then, dedicated strategies and action plans were put in place for each one, with the goal of reaching 50% women leaders by 2026:

#### 1. Make positions of responsibility more attractive to women:

- Assessment: In 2022, only 30% of external applications received for department manager positions came from
- Goal: 50% of external applications from women
- Action plan: Redesign the communication and job descriptions to be more inclusive, regularly update recruitment training to ensure that every leader is well trained and aware of the importance and benefits of gender balance within the teams, and at all levels of responsibility.

#### 2. Identify and develop female talent:

- Assessment: In 2022, while 50% of female and 50% of male sports leaders were considered potential candidates for store leadership positions, only 13% of the people hired in those positions were women, and just 20% of applications received were from women
- Goal: 50% female, 50% male applicants
- Action plan: Identify female talents across the country and regularly monitor their development and performance, set up the Women in Leadership programme locally, and create an appointments committee.

#### 3. Support parenthood:

- Assessment: In 2022, not one female store manager had dependent children, and of the department managers who were parents, there were four times fewer women than men
- Goal: Improve the results of the DTB survey
- Action plan: Publish dedicated policies (e.g. for maternity/ paternity leave departures and returns), create a specialised +BEM ESTAR Programme service (psychological and administrative support), and set up a re-boarding plan.

#### **In Vietnam**

Decathlon Vietnam is continuing its 2023-2026 gender equity project that aims to reach 50% women leaders and 50% men leaders in its teams by 2026. This project is structured around five main areas and saw several advances in 2023:

- 1. Discrimination-free recruitment and appointments: The policy has been updated to strengthen gender neutrality
- 2. Work-life balance: Support for pregnant and breastfeeding women, with a specific means of transportation being provided, especially for teammates who work in production and have to travel to factories
- 3. A healthy working environment: A workshop on tackling harassment was organised and led by experts (35 participants), and specific training was offered on four supplier production sites: three workshops for leaders (85 participants) and one workshop open to all teammates (38 participants) to work on unconscious biases
- **4. Empowering women:** Fifteen Decathlon Vietnam teammates attended the international Women in Leadership programme (with the aim of expanding this initiative locally in 2024)
- 5. Equal pay for equal work: A wage gap study is planned for

As of 31 December 2023, 39.7% of team leaders were women and 60.3% were men at Decathlon Vietnam

## Internationalisation of Decathlon

With a presence in 57 retail countries/regions and 100,701 teammates of almost 80 nationalities. Decathlon is a global company with great cultural diversity.

Decathlon aims to be recognised as a company where diversity, inclusion and equal opportunities are essential human fundamentals. In this spirit, Decathlon has to leverage the talents from all its countries and provide the right conditions for its teammates, appointed internally or hired externally, to

The company's growing internationalisation will give all teammates fresh opportunities to acquire new skills, learn new languages (English, for instance) and discover new cultures. It will foster their capacity to participate in the company's codevelopment and benefit from it.

Decathlon wants to help build a more inclusive society and it strongly believes that the rich and diverse background of its teammates, communities, partners and alliances has a direct impact on its performance, innovation and ability to solve complex challenges.

With this in mind, Decathlon has set itself a high goal to reach 50% of international leaders<sup>15</sup> by 2026. Such an ambition has a strong cascading impact on the company's processes, tools and management systems. To achieve it, Decathlon is working on policies, training and career management programmes, as well as building a strong meritocratic system to increase the representation of international leaders in its key strategic and international managerial roles.

Decathlon is therefore focusing its efforts on five pillars:

- Progressively adopting a common language in the company: Integrating English language learning in development programmes, as well as training leaders and teammates who have international positions (932 people started training in 2023)
- Improving Decathlon's appointment process: Making the process more inclusive and internationalised by building a global talent pool
- Opening up to external talents: Hiring experienced leaders
- Providing world-class inclusive onboarding to talents hired both internally and externally (41 teammates of 14 different nationalities were onboarded through the new programme<sup>16</sup>, giving it an average score of 4.5/5)
- Building global hubs integrating different business functions and expertise: Opening dedicated hubs located in strategic geographical zones in terms of expertise to access larger talent pools and enable the company to become more multicultural (opening of a global hub in Amsterdam in 2023 with 47 teammates operating from there).

In 2023, 27% of Decathlon's leaders were of a nationality other than French (23% in 2022).

#### **LGBTQI+**

#### **LOCAL INITIATIVES**

In line with the desire to offer equal opportunities to all, concrete initiatives are being taken locally to promote the inclusion of LGBTQI+17 individuals in compliance with each country's legislation and culture.



In the United Kingdom, for instance, a new project was launched and several actions were carried out in 2023;

- Publishing and sharing helpful documentation to promote the inclusion of LGTBQI+ teammates as well as specific quidelines on gender transition
- Creating a gender transition checklist and action plan for managers to support teammates during their gender
- Creating an intranet and an instant communication channel enabling teammates to find all useful documents, information and upcoming events
- Holding a variety of events during Pride Month and organising communication; campaigns (Transgender Awareness Week, Coming-out Day, etc.)
- Creating inclusive name badges.

A human resources policy for LGBTQI+ people and an e-learning programme are also being prepared for launch in 2024.

#### Initiatives have also been underway in several other countries, with:

- Workshops and training sessions in Brazil, Canada, Chile, and Hungary
- The publication of LGBTQI+ policies in Italy and Hungary
- Support offered for transitioning teammates and their managers in Brazil and Chile (including new benefits to help finance hormonal treatments or surgery)
- Communication campaigns and awareness-raising events in Brazil and Chile
- Gender-inclusive washroom facilities (with inclusive symbol signage) in Chile.

<sup>15.</sup> Leaders occupying strategic roles internationally (approximately 300 teammates).

<sup>16.</sup> More information on the new onboarding programme on p. 152.

<sup>17.</sup> LGBTQI+: Lesbian, Gay, Bisexual, Transgender, Queer, Intersex; the + sign refers to the whole gender and sexuality spectrum.

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### **Disability**

Decathlon is committed to promoting and assisting the professional integration of people with disabilities.

#### **IN FRANCE**

Decathlon France aims to guarantee the implementation of its eighth disability agreement signed with Mission Handicap and labour partners for 2023-2025. The new agreement is structured around four areas:

- Keeping teammates in employment (priority focus)
- Integration, training and awareness-raising
- Recruitment
- Relations with the sheltered employment environment.

Through this agreement, **Decathlon reaffirms the importance** of the role of the referent network in achieving its objectives (140 disability referents and 18 disability network leaders in 2023) and wants to enable its teammates to find a better work-illness balance by focusing its efforts on four issues: cancer, long COVID, mental health and endometriosis.

#### → 2023 IN FIGURES

- Keeping teammates in employment: 141 teammates were assisted in having their disability recognised in house (186 in 2022) and 97 employees (86 in 2022) received technical (workplace design), psychological and behavioural support.
- Awareness-raising: Over 8,000 teammates attended four thematic days dedicated to cancer, long COVID, mental health and endometriosis (conferences were held involving employees affected by illness and medical experts, offering advice on how to achieve a better work-illness balance, as well as sharing contacts and concrete solutions).
- Recruitment: 182 people with disabilities were hired (all contracts combined, including 19.2% with permanent contracts vs 149 in 2022, including 17.4% with permanent contracts), and 3.5% of all Decathlon France teammates hired have a disability (3.2% in 2022).
- Relations with the sheltered employment environment: Four people from the sheltered employment environment were hired with permanent contracts, and over 200 sites work with the sheltered employment environment, providing services, premises cleaning, bicycle assembly, store receptions, racket stringing, etc.

On 23 November 2023, Decathlon France held its fifth Duo Day to mark the European Week for the Employment of People with Disabilities. This year, 267 employees throughout France volunteered to present their job and work with someone, forming 229 pairs (184 in stores, 34 in logistics, 11 in services).



#### Long COVID: Informing, sharing and supporting

In June 2023, Decathlon became the first French company to organise actions dedicated to long COVID18 to provide information, allow teammates to share their experiences and support teammates affected by this disease. First, the company hosted a connected sports challenge open to everyone: for each of the 3,000 km covered by the participants in the challenge, Decathlon's Handicap Mission paid one euro to #ApresJ2018 COVID Long France. The high point of this campaign was a webinar<sup>20</sup> held symbolically on 21 June 2023, the longest day of the year. Lastly, a corporate radio programme was specially recorded to mark the occasion and was broadcast in stores and on the Internet.

**Testimonial** 



Mylène Rahel DAMAMME. ESG and sustainability reporting Director, Co-founder of #ApresJ20 COVID Long France, and yoga enthusiast

"I came down with long COVID during the first months of the pandemic. I'm lucky because I have received great support from referents of Decathlon's Handicap Mission over the past three years. The impact of this disease in the workplace is now a major issue: we have to remove the taboo that still surrounds chronic diseases and provide employees with as much information as possible so that work accommodations and support can be provided to ensure everyone is able to find a good work-illness balance. Having a solid foundation and an environment of trust in the company is essential: it helps us better deal with the disease."

#### **OTHER LOCAL ACTIONS**

Various countries are also developing tools and services to improve both our teammates' daily lives and the shopping experience for customers with disabilities, such as:

- use of an app in Italy21 to help employees with Down Syndrome learn and become autonomous:
- sign language interpreting in Italy (accessible online and provided by trained teammates in several stores);
- assistance for blind or visually impaired users in Hungary;
- weekly "quiet hours" to improve accessibility for people on the autism spectrum (at all stores in Hungary and Ireland and at some stores in Belgium and Italy).

## **Professional integration** of young people in France

Decathlon has been working for many years to create opportunities for young people to obtain their first work experience. In 2023, the company hired 4,100 work placement trainees (3,170 in 2022) and 1,024 work-study trainees (1,382 in 2022), with 27% of the latter ultimately being offered a permanent contract (40% in 2022<sup>22</sup>).

#### THE DECATHLON APPRENTICE TRAINING CENTRE

In partnership with Agence Nationale pour la Formation Professionnelle des Adultes<sup>23</sup> (AFPA), Decathlon opened its apprentice training centre in September 2022 to teach apprentices how to repair and sell sports goods. Through this training programme, Decathlon hopes to share its expertise and know-how, while meeting its growing needs for labour (500 technicians required by 2026) due to the changes in urban mobility (bicycles, electric bikes and scooters). All apprentices are hired under a twelve-month contract and receive appropriate training. At the end of the programme, they are awarded a recognised state diploma and offered the opportunity to join the company after the work-study

At the end of the first year of training, Decathlon awarded permanent contracts to 73 of the 126 graduates<sup>24</sup> (58%) as sales technicians.

A new class, with 75 apprentices aged 16 to 56 (75% aged 16 to 30), began training between September and October 2023 at eight centres across France (including four in-house centres managed entirely by Decathlon and four centres managed in partnership with AFPA).

( ) Information on Decathlon's repair activities on p. 118.

## **Measures for** seniors in France

By December 2024, Decathlon France aims to implement its fourth seniors<sup>25</sup> agreement signed with labour partners for 2021-2024<sup>26</sup>. This agreement is structured around four main areas: hiring seniors (objective: 96 new hires over the duration of the agreement, with 50% as permanent contracts), protecting employment, transferring skills and planning retirement. A network of 25 senior referents actively are contributing to this agreement being a success.

As of 31 December 2023, 1,074 teammates aged 55 and over had a permanent contract with Decathlon France, representing 5.5% of total employees with a permanent contract (compared with 949 teammates and 4.7% of staff with a permanent contract in 2022). Considering the constantly growing numbers of seniors in Decathlon's workforce and with the rise in the retirement age in France, it is becoming an increasingly important issue for the company to keep seniors in employment. To meet this need, several measures under the seniors agreement have already been put in place: annual medical check-up on request, night work for moving in stores limited to one per week (between 9:00 p.m. and midnight), accommodations to working hours, facilitated transition to part-time with the maintenance of pension contributions and wage compensation, etc.

Several other initiatives in 2023 can also be highlighted:

- 108 sessions on preparing for retirement were held: 768 people registered for the "understanding and preparing for retirement" course (for people from age 40) and 292 people registered for the "retirement formalities" course (for people from age 55)
- Training on "good management of senior employees" was organised to support leaders in managing employees over the age of 55 (30 sessions attracted 255 leaders)
- Signature of the Landoy Club Charter<sup>27</sup>, an inter-company commitment to keep staff over the age of 50 in employment. Supported by the French Ministry of Labour, Full Employment and Integration, this charter includes ten commitments devoted to hiring, training, job retention, career development, occupational well-being, retirement and awareness of ageism. Signatory companies will meet each year to share their best practices and present the progress of their actions
- Official launch of the La Maison Bleue<sup>28</sup> association for retired Decathlonians that aims to maintain ties between the company and its former employees. By joining the association, retired Decathlonians receive various benefits (complementary health insurance, discounts, etc.) and can share their experiences with young teammates at a variety of events (training sessions, etc.). The association also aims to set up a mentoring system to support future retirees in their steps towards retirement
- Creation and testing of an offboarding tool that helps employees plan the different steps before retirement and obtain all the information they need to complete the procedure. Everyone concerned will be able to access it starting in 2024.

- 21. For more information, see NFRD 2022, p.33.
- 22. The decline in the rate is explained by the higher number of apprentices hired being greater than the number of permanent contracts in France in a difficult economic context
- 23. For more information on AFPA: https://www.afpa.fr/
- 24. This first class had 134 apprentices in September 2022, with eight leaving over the course of the year.
- 26. The agreement originally signed for 2021-2023 has been extended until the end of 2024.
- ps://www.clublandoy.com/10-engagements-pour-valoriser-la-place-des-50-ans-dans-lentreprise/.
- 27. For more information on the Landoy Club Charter:
- 28. For more information on La Maison Bleue: https://www.maisonbleuedkt.fr/page/2217345-edito.

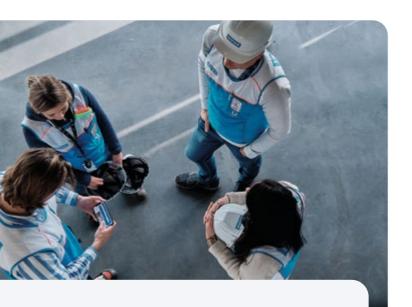
18. Long COVID is a condition having long-term, fluctuating and multi-systemic symptoms (respiratory, cardiac, neurological, vascular, dermatological, ENT, digestive, etc.) that develop during a SARS-CoV-2 infection and appear or persist four weeks later. For more information: https://www.has-sante.fr

> 19. For more information on #ApresJ20: https://www.apresj20.fr/. 20. To watch the webinar: https://www.youtube.com/watch?v=1eeSll69kKQ

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# **Protecting our employees** and stakeholders



its creation, Decathlon has been uncompromising when it comes to the safety of its teammates, customers and partners. Vigilance through prevention and safety verification processes is crucial in order to guarantee a safe and rewarding working environment for everyone.

As a company, Decathlon is involved in, and is impacted by, the major social influences of recent years; successive health crises as well as the rapid and necessary transformations to the company (digital development and acceleration of the circular economy) all impact teammates' relationship with work. So, Decathlon constantly adapts its efforts to maintain its physical and mental safety constraints. These elements and this constant work highlight the validity of our strategy of managing health and safety issues in the field, particularly through a permanent connection between local actions and support from international services.

# 2023 **HIGHLIGHTS**

**Decathlon strengthened its international** health and safety team, structuring it around the risks associated with the Group's main activities, as well as two cross-functional risks (psychosocial risks and risks related to travel and expatriation).

The company created a new tool to track workplace accidents, which teammates can use directly and anonymously.

**Decathlon is paying more attention** to psychosocial risks and is structuring its action on an international scale.

**KEY FIGURES** 

deaths<sup>29</sup> from workplace accidents and occupational illnesses

**0** in 2022

94% of teammates feel physically safe at their workplace 94% in 2022

### **Issues: impacts, risks and opportunities**

Decathlon's activities can cause and be subject to health and safety risks (structural and cyclical) for its teammates, customers and partners:

- In design: e.g. when using machine tools during prototyping or product testing, or during field testing with customer
- In production: during visits to partner and supplier plants or when operating its own nine plants (e.g. chemical or
- In stores, workshops or on line (B2C or B2B): during product handling, repairs or testing (new or used products), and when handling hazardous components such as bicycle and electric scooter batteries
- In logistics: when handling and storing goods.

Two cross-functional risks have also been identified:

- Psychosocial risks: with priority given to work-life balance and special attention paid to applying the management structure (monthly and annual appraisals, etc.) as well as the permanent expression of corporate values and culture
- Risks related to business travel and expatriation: safety and/or health risks depending on the destination.

Lastly, Decathlon must continually adapt its risk management to the emergence of new issues and the growing instability of its ecosystem that may have an impact on health and

- Extreme weather events, natural disasters;
- Industrial accidents and disasters;
- Health crises;
- Geopolitical crises;
- Malicious acts, etc.

Health and safety have potential implications for the company, such as absenteeism, business disruption and legal risks.

#### Effectively managing these risks can ensure:

- Teammates and third parties to feel safe, which is a key factor in work satisfaction
- Decathlon to attract and retain employees, to develop the employer brand and permanently adjusts to changes in its activities and strategies (developing the circular economy, plans to modernise stores, venue security under the official partnership with the 2024 Olympic Games, etc.).



**DECATHLON** 2023 NON-FINANCIAL REPORTING DECLARATION **TEAMMATES** 

### Strategy and policy

#### THE FRAMEWORK

Safety management requires constant attention and a strict balance between needs (local risks and intentions/priorities of local teams) and resources (teammates involved, tools. etc.). To ensure this balance, Decathlon has been following a strategy based on two main pillars since 2016:

- 1. Local accountability: Safety standards must be defined and managed at both the country level and the operational unit level (retail, logistics, production), taking into account the local risks (frequency and severity) and stakes. This local autonomy leads to a better appropriation of safety priorities and a deeper investment into safety management.
- 2. Interdependence: Because safety is the company's top priority and because local events can have an impact on the entire Group, local teams are always backed by the international safety team and a network of experts.

#### THE STANDARDS

In each country where Decathlon operates, local safety standards take into account:

- Local regulations, culture, and risks
- Decathlon Minimum Safety Requirements, which must be met and followed around the world.

#### O Decathlon Minimum **Safety Requirements**

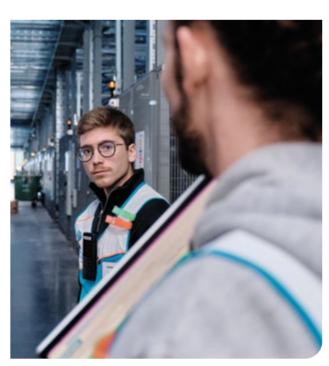
The Group's minimum safety requirements include:

- 1. An annual assessment: Countries must first with the analysis performed by the Safety Referents on all activities (retail, logistics, production, etc.).
- 2. Annual debriefing: Each country leader must report on safety performance to the Zone leader and/or the Country Governance Board<sup>30</sup>.
- 3. Risk management: Risks are identified and
- 4. Standard operating procedures<sup>31</sup>: A library of procedures specifies the technical, organisational operational safety risks, unless more demanding
- **5. Data collection:** Decathlon collects a set of safety indicators both locally and globally, including the number and frequency of occupational accidents, permanent injury or death) and teammates' responses to the Decathlon Teammates Barometer

In addition to the minimum safety requirements deployed around the world, every country must also have:

- **a health and safety policy** with a strong emphasis on all the risks that could prevent a fast and efficient evacuation of any
- an adapted human organisation including a country safety leader who is coached by a referent
- training that is regularly updated to continuously adapt the skills level to the level of responsibility, risks and regulations (e.g. first aid, fire safety, psychosocial risks, etc.)
- adequately frequent visits, controls, meetings and training to reliably assess the country's safety situation and properly implement safety operations
- KPIs adapted to the level of responsibility to measure and continuously improve local safety management.

All of these standards aim particularly to meet **Decathlon's** goal of zero fatal accidents every year and to protect the physical and mental well-being of its teammates.



#### Governance

#### **GLOBAL PEOPLE** SAFETY MANAGEMENT

In accordance with the strategy implemented by Decathlon since 2016, every country is responsible for the health and safety of its own team members, customers, suppliers and sports users, in line with local regulations and the level of

To ensure that safety principles are consistent all around the world, and that they are lived by and applied with the same degree of stringency, safety management is structured around three lines of defence<sup>33</sup>:

- 1. First line of defence: The country leader reports regularly to their superior on the safety level in their country and appoints a local safety leader. Some country leaders also report regularly to their Governance Board.
- 2. Second line of defence: The country's safety referent and safety leader form a working pair. The referent assesses local safety management once a year. The international safety team guides and maintains the skills in the network of country safety leaders and their safety referent. It guarantees the appropriate level of support for each country, provides assistance when needed (in case of a crisis, for example) and assesses the level of local proficiency annually.

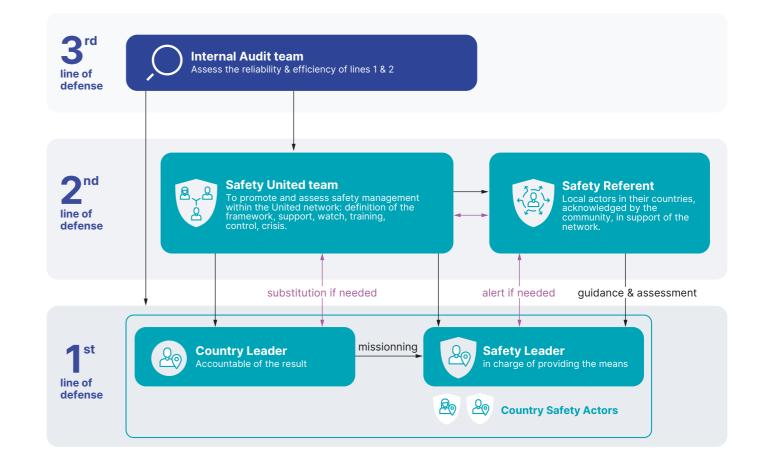
Lastly, it provides a temporary local replacement in the event of an abnormal situation, if necessary. Note that the international safety team leader reports directly to the Group Director of Human Resources and reviews safety management annually with the Audit and Financial Committee<sup>34</sup>. Starting in 2024, this review will be conducted with the Executive Committee.

3. Third line of defence: An internal audit provides oversight and assessment of the two previous levels.

**FIGURE** of 31/12/2023

100% of countries have a safety referent in line with their needs

100% in 2022



30. The Governance Board is composed of leaders from outside the country (leaders from other countries, departments, Sports & Processes, administrative and financial leaders, etc.). 31. Standard operating procedures (SOP) are documents that provide precise and detailed instructions for performing a given task. 32. "I feel physically safe in my working environment", "I feel psychologically safe in my working environment", "I can take care of my well-being and feel supported (e.g. sport, work-life balance)", more information on the DTB on p. 137.

- 33. Line of defence: this term refers to risk control in organisations.
- 34. More information on Decathlon corporate governance on p.19.

#### THE INTERNATIONAL **SAFETY TEAM**

#### The mission of the international safety team is to:

- define and promotes the Group's safety management autonomy framework
- continuously strengthens the safety network (coaching, training, sharing best practices)
- provide the second line of defence alongside the safety referents
- detect and corrects any weaknesses
- provide perspectives for safety management

In 2023, this team was strengthened and structured around the risks associated with the company's main activities (design, production, logistics, retail, franchises) and the two identified cross-functional risks (psychosocial risks and risks related to travel and expatriation).



#### THE INTERNATIONAL NETWORK

In the autonomy framework defined by the central team, the country safety referents act as coaches and evaluators. They are trained to **set up action plans** and enforce solutions for resolution. Referents are also the guarantors for the framework, and for verifying and sharing results. Thanks to this second-level control, referents are fully aware of local topics and can independently assess the level of risk in the prevention phase, report incidents, sound the alarm and apply any necessary corrective actions.

Referents also play a real support role, helping everyone responsible for deploying the action plan on the ground become autonomous.

In 2023, referents assessed local safety management in 58 countries (51 in 2022), representing 99% of the company's total workforce (90.2% in 2022). In the 58 countries assessed, the risk management systems were judged:

- Effective in 33% of countries (22% in 2022)
- To need improvement in 60% of countries (51% in 2022)
- Inadequate in 7% of countries (27% in 2022)

No local management system was assessed as being ineffective in 2023.

To improve these results, countries are supported by the second line of defence. In the event of a serious alarm or significant deficiency, a temporary substitute may be appointed from the international team to solve the problems.

**KEY FIGURES** as of 31/12/2023

**41** safety referents in the international network

**62** safety leaders for retail

10 safety leaders for logistics

## **5** network meetings held annually

30 safety referents in the international network, 60 safety leaders, and 2 annual network meetings held in 2022

#### → 2023 HIGHLIGHTS

#### A NEW OCCUPATIONAL **ACCIDENT TRACKING TOOL**

In addition to existing national tools, Decathlon launched a new internal app (Work Accident Declare - WAD) in June 2023 to ensure that every teammate<sup>35</sup>, everywhere in the world, can directly and anonymously report any physical or psychological accident<sup>36</sup> or near-accident<sup>37</sup> for all business activities. This app aims to help each country and the entire Group to better understand the nature and root causes of accidents in order to put in place the necessary actions to reduce risk, improve working conditions and well-being, and adjust the company's safety policy, if necessary.

Six webinars were held mid-year to present the app to 180 people from 63 countries (safety leaders, HR staff responsible for accident reporting, etc.). A communication kit was also shared with the countries and a follow-up session was held in December 2023 to review the first six months of use. In 2024, a monthly steering committee will be set up by the international safety team, and each country/zone will also be asked to hold at least one monitoring meeting per quarter, depending on the number of cases identified and their severity.

#### STRUCTURING PSYCHOSOCIAL **RISK MANAGEMENT**

Decathlon is paying more and more attention to psychosocial risks (PSRs). The company is now setting up an international structure to better prevent these risks and support local teams. A number of decisions and accomplishments gave concrete expression to this desire in 2023, with:

- The appointment of a well-being manager to the international safety team and the drafting of a new dedicated
- The inclusion of two new questions on well-being in the Decathlon Teammates Barometer<sup>38</sup> (see key figures)
- The establishment of international leadership for teammates in charge of PSRs in the countries (48 part-time or full-time people in 37 countries).

**87%** of teammates say they feel psychologically safe in their working environment

83% of teammates say they can take care of their well-being and feel supported (e.g. sport, work-life balance)

**Testimonia** 



Éric BÊME, Well-being Manager, and skiing enthusiast

"The desire to improve teammate well-being is anchored in Decathlon's DNA: it is expressed through individual monthly appraisals and through the opportunity that everyone has had to express their likes and dislikes for many years. But, with stress levels in society rising, we now need to bolster our action further. Psychosocial risks are increasing due to experiences during the health crisis, geopolitical uncertainties, climate change and resulting extreme weather events. In a time of internal changes caused by the establishment of a new business project, we particularly want to support employees and their managers to ensure we provide everyone with a positive working environment. Decathlon wants to protect both the physical and mental safety of its teammates."

#### O A survey on working conditions in France

In 2023, Decathlon France worked with the external consultancy TOIT de  ${\rm SOI^{39}}$  on an assessment of psychosocial risks. The objective was to use an anonymous survey to accurately inventory teammates' experiences, to then establish an adapted strategy and implement dedicated action **plans.** In September, 11,675 employees, representing a participation rate of 54%, answered a questionnaire. TOIT de SOI used their answers to identify several salient points that can impact teammate well-being. change is perceived in the company. Respondents also mentioned many resources that promote their well-being at work: work-life balance, the general atmosphere in the company, its values and the support provided by other employees and managers. In 2024, workshops involving a panel of teammates from each sector will be held to study these results and develop

awareness of psychosocial risks (through a workshop communicate (reminding employees of the Entraid'

<sup>35.</sup> Five countries have decided to continue using their own local tool (China, France, Germany, Spain and the United Kingdom). The goal is to automatically transfer all data from these tools to the WAD application in 2024 (in 2023, only data from Germany was integrated).

<sup>36.</sup> Workplace and commuting accidents.

<sup>37.</sup> According to ISO 45001/2018, a near-accident is "an adverse event that causes no trauma or pathology, but has the potential to do so".

**<sup>38.</sup>** More information on the Decathlon Teammates Barometer on p. 137. 39. For more information on TOIT de SOI: https://www.toitdesoi.fr/

<sup>40.</sup> For more information, see NFRD 2022, p. 43.

3.1 DECATHLON | 2023 NON-FINANCIAL REPORTING DECLARATION TEAMMATES

3.1



# **Creating fulfilment and performance trajectories**

Training employees throughout their professional life is a key part of maintaining the skills levels needed to gradually transform business strategies.

At Decathlon, training aims to allow each teammate to experience their work with fulfilment and performance. To help them do so, the company has put in place all the necessary tools to maintain and develop know-how and people skills.

The company's vision of skills management is based on two key principles. First, skills acquisition must be accessible everywhere, in different forms, throughout a person's professional life. To do this, Decathlon has been working to digitise content for several years so that every teammate can develop their skills, regardless of where they work. Secondly, each employee is responsible for developing their own skills, with assistance from his or her leader. In this context, the company has created a skills referent role to share knowledge and concrete experiences. The referent can support teammates as they learn to fit in, and acquire and develop skills.

# **2023** HIGHLIGHTS

In 2023, the company completely overhauled its training model through its new international project called **Decathlon University, bringing together technical know-how and people skills in the same ecosystem.** 

Decathlon reorganised its training course catalogue to ensure it matches the company's new purpose. It will be available in 2024, the same year Decathlon University will be launched.

/ FIGURES as of 31/12/2023

countries have adopted the Decathlon digital platform<sup>41</sup>
52 in 2022

73% of teammates have

had at least three hours of training in the last two years

**71.1%** in 2022

85%
of teammates say
they receive assistance in
developing their know-how
86% in 2022

# **Decathlon University:**a new international skills development project

In 2023, Decathlon made a strategic shift in training by creating Decathlon University, a concept that combines physical locations and an online platform (available in 2024) to provide technical know-how and people skills in a single ecosystem. The Group is merging the skills training that was previously offered by Decathlon Academy ((technical training) and Decathlon Exchange (values, purpose, human fundamentals, personal management and development) to create a new training environment based on cross-functional and international teammate skill development. Through this project, Decathlon wants to adapt its training offer to keep in step with major societal changes and harmonise the skill level benchmarks for all teammates by modernising the tools dedicated to it.

To be in line with the 2023-2026 business project, Decathlon University is focusing on three fundamental ambitions:

- Become a school of expertise for technical skills, human fundamentals and personal development
- Become a school of excellence for managing and sharing the company's history, culture, purpose, values and evolution
- Create a space for physical and mental well-being (physical fitness, sleep, nutrition and mental preparation).

To implement such changes, Decathlon University's creation was paired with broader considerations on the project's operational management. As a result, the Group is moving towards new digital tools to **increase teammates' autonomy** in creating their own training path within the company and to **improve their experience on the platform.** 

Digitisation will also improve the reliability of data reporting related to teammate development so that the course offering can be refined.

In 2024, the project will enter a deployment phase with the launch of the digital platform and the opening of physical locations internationally (replacing Decathlon Exchange sites) where teammates will have access to new training resources. To meet its goal of prioritising everyone's mental and physical well-being, Decathlon will also inaugurate the "House of Health and Well-Being" in 2024, a physical space that will bring together all the tools and training available to raise teammates' awareness of these concepts.

Testimonial



Fabrice LISARDI, Skills Development Leader, and hiking enthusiast

"With Decathlon University, the Group is launching a completely new training model, serving the company's purpose and adapting to the changes we see around us. It will provide teammates with a true life experience, and will put all the resources they need to define their path in one place."

### **Technical skills**

In reorganising its training catalogue, **Decathlon has redefined all its existing courses.** By 2025, this work will allow us to use **standardised data** at the Group level to **accurately map employees' skills levels** by area of expertise.

Pending the roll-out of Decathlon University planned for 2024, **Decathlon Academy has continued to provide the technical training catalogue offered within the Group.** 

### O Top five in-class courses in 2023:

- **1.** Going towards (focusing on excellence in customer relations)
- 2. Store safety (mandatory training for retail teammates)
- 3. The Climate Fresk
- 4. Being an effective omni-channel seller
- **5.** Suggesting the right equipment

#### Top five digital courses in 2023:

- 1. Incorporating safety (mandatory for retail teammates)
- **2.** The basics of the circular economy
- 3. Managing in-store inventories
- 4. Promoting sustainable mobility
- **5.** Discovering rentals

3.1 DECATHLON | 2023 NON-FINANCIAL REPORTING DECLARATION TEAMMATES

DECATHLON | 2023 NON-FINANCIAL REPORTING DECLARATION TEAMMATES

# Personal development and the corporate culture

In 2023, the Group reoriented its people-skills training strategy toward a **global project focused on personal development and the corporate culture.** Pending the implementation of these changes at Decathlon University planned in 2024, Decathlon Exchange continued to operate in line with the priorities identified in 2022:

- Share the corporate culture (purpose, values and human fundamentals) through six fundamental training courses accessible to everyone, which were created around the pillars of empowering leadership: "Recruiting different personalities", "My responsibilities as a Decathlonian", "The fundamentals of a leader", "Co-building and leading my project", "Leading an effective and constructive meeting" and "Values and Intentions". Since 2022, there has also been a programme to help teammates (re)discover the corporate culture, consisting of a 30-minute e-learning course, a "Living Values through Sport" workshop and two "Value and Purpose" and "Values and Intentions" seminars
- Support leadership with a variety of content including the "Management Leaders" seminar, inspiring conferences, and workshops/trainings such as: "Learning to trust others and learning to let go" or "Revealing the intrapreneur in me"
- Continue the digitisation begun in 2020, to facilitate access to content for as many people as possible
- **Experiment with new teaching methods** through short videos and podcasts posted on Decathlon's YouTube channel, to share the company's values and help teammates become autonomous in subjects of responsibility
- Open up to the outside world so that associations, partners, alumni and other company stakeholders can benefit from what makes Decathlon unique and develop their own sense of responsibility, with training already provided to people from other companies and associations.

### **Onboarding**

In 2023, Decathlon introduced a **new international onboarding programme** for teammates recruited for high responsibility positions. In order to support the Group's project, the programme is resolutely **focused on corporate culture**, ensuring a coherent transition on a global scale. This accelerated training is **specifically adapted to the needs of leaders**, so that they can **embody the purpose and values** of Decathlon, as well as support teams in the strategic shift led by the company.

This week-long integration called "One Decathlon Week" aims to **create connections between leaders** from different countries or sectors, as well as between new leaders and experienced teammates with high responsibilities (members of the Executive Committee, head of services, business leaders). **Several key themes** are covered during the programme:

- Engaging with Decathlon's culture
- Aligning with key stakeholders (collaboration and problemsolving behaviours)
- Understanding the company's strategic ambition and the role of leader
- Promoting talent development (including health and physical/ mental well-being) and career advancement.

At the end of the programme, periodical meetings are organised in order to maintain links between the leaders.

In 2023, **41 teammates of 14 different nationalities** (representing **16 countries**) who joined Decathlon in leadership roles took part in this programme. Of these, 50% had been recruited externally, while the other half had been promoted internally. In this respect, the diversity of career paths allows new perspectives to be opened up, while maintaining a high degree of consistency with the company's values and purpose.



# SHARING VALUE AND SHAREHOLDING

# Fair compensation for everyone who contributes to performance

Requirements in terms of skills and human capital are constantly evolving. In this context, Decathlon wants to be a competitive company that is committed and empowering when it comes to sharing value. So, the company has put in place strategies focused on employee compensation and shareholding.

The main goal is to pay teammates appropriately according to their responsibilities and their contribution to the company's performance through the value they create. This is possible thanks to a compensation package and employee savings scheme<sup>45</sup> that allows teammates to benefit from, and contribute to, the company's development.

To be competitive, this package is based on remuneration that is:

- Individual and collective
- Fixed and variable
- Short term and long term
- Monetary and non-monetary, including employee benefits that can differ according to the local laws in the countries.

The desire to share some of the value that is generated with each teammate is part of Decathlon's values, so that everyone, through the employee savings scheme, can act as a co-investor and build assets from a professional source.

# 2023 HIGHLIGHTS

In 2023 and in eligible countries,

Decathlon included a sustainable
development indicator when calculating
the variable portion of teammate
remuneration.

The company is committed to ensuring that 100% of its employees are paid a "living wage" by 2026.

**Indonesia and Luxembourg** now have access to employee shareholding.

**55.7%** of employees are shareholders

**56,119** shareholders in 2023, i.e. **3**% more compared to 2022

**€3.1** bn payroll worldwide **€3.09** bn in 2022

**58%** of teammates believe that their pay is fair in relation to their responsibilities and performance<sup>43</sup>

**62%** in 2022

**85%** of teammates believe that they are involved in Decathlon's performance and share the value they create **88%** in 2022

ne in teammate satisfaction with remuneration.
#TomorrowStartsToday 153

**KEY FIGURES** 

**<sup>42.</sup>** Measure made available in 50 countries in 2023.

**<sup>43.</sup>** In 2023, global inflation affected both employees' purchasing power and the company's results, leading to a decline in teammate satisfaction with remuneration.

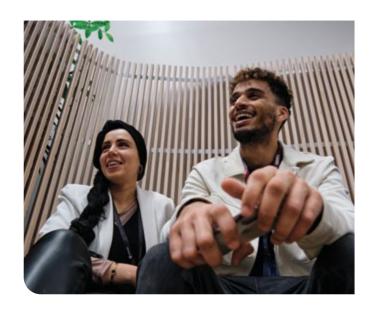
DECATHLON | 2023 NON-FINANCIAL REPORTING DECLARATION TEAMMATES 3.1 **DECATHLON** 2023 NON-FINANCIAL REPORTING DECLARATION **TEAMMATES** 

### Remuneration

At Decathlon, remuneration and benefits decisions are based on the principle of a comprehensive package reflecting the company's values, which is implemented according to local regulations and collective agreements. Each year, the base wage is the focus of a collective and individual revaluation campaign based on skills and performance with respect to the objectives set during annual appraisals.

So, Decathlon assigns value to employee initiative and responsibility, while also providing teammates with access to information on remuneration elements.

In 2023, Decathlon surveyed the remuneration structure in the countries where the company operates. This inventory provides full visibility of the elements composing teammates' remuneration packages and also facilitates information sharing between countries to make it possible to study the bases shared by the entire Group. Among other things, this overview allows HR leaders in the countries to be inspired by existing models while taking the local context into account.



#### INCLUDING ENVIRONMENTAL **CRITERIA IN THE VARIABLE PORTION** OF TEAMMATE REMUNERATION

Since 2023, in countries where the economic situation allows (maturity of the country, existence of a monthly bonus in the remuneration package structure, agreement with trade unions and labour partners, etc.), the variable portion of remuneration also includes a sustainable development indicator. In this way, Decathlon pairs employee performance with the Group's environmental goals. This indicator varies according to the teammates' sector of activity, and can include:

- In stores: circular economy sales (repairs, second life, rentals)
- In design: sales of products created using an eco-design
- In services and for value chain management teammates: reduction in absolute CO<sub>2</sub> emissions with respect to 2021.

Following the integration of this indicator, the variable portion of remuneration is now calculated in part<sup>44</sup> on Decathlon's environmental performance to empower and involve all teammates in the Group's environmental transition.

As of 31 December 2023, this remuneration model concerned 72,448 people, representing 90.1% of the permanent contract workforce.

#### THE RESPONSIBLE **REMUNERATION PROJECT**

Through its purpose, Decathlon aspires to become a virtuous player in tomorrow's society. In response to global inflation and local minimum incomes that are sometimes insufficient to meet daily needs, the company committed in 2023 to ensure all of its employees are paid a "living wage"45 by 2026. To achieve this, Decathlon is working with WageIndicator46, an independent foundation working to increase transparency in the labour market to determine what this means at the local level where the Group operates. At the same time, the project teams conducted a global study to determine the lowest wages by position, and thus determine the discrepancy with the living wage as defined by WageIndicator.

With this project, Decathlon aims to support countries in implementing **sustainable solutions** that ensure all employees receive a living wage. In 2023, 56 of the 57 countries in which Decathlon owns stores<sup>47</sup> were included in this study. In 2024, production and logistics teammates will be added to the calculation, which will then cover 85% of Decathlon's workforce.

### **Shareholding**

#### STRENGTHENING A SENSE OF **BELONGING THROUGH SHAREHOLDING**

Shareholding is an opportunity for teammates to invest in their business over the long term and to take part in a shared adventure. It gives them an opportunity to better understand the economic and financial running of the company, to feel more involved, responsible, and to build assets from a professional source. With teammates who contribute to economic performance, shareholding becomes an asset for the company and makes it more attractive.

Decathlon teammates are given shareholding information by the 500 relays in all the countries concerned. The relays' mission is to ensure that everyone receives the same information through a detailed explanation of how the shareholding scheme works.

In 2023, two countries joined Decathlon's share ownership scheme : Indonesia and Luxembourg. During that time, two countries left the scheme: Russia and

In total, Decathlon had 56,119 employee shareholders in 50 countries in 2023.

#### **INCLUDING NON-FINANCIAL CONCEPTS** IN DECATHLON'S SHARE VALUE

Each year, independent experts evaluate Decathlon's financial trajectory based on market data in order to determine the change in its share value. Since 2022, the result of this calculation has been re-evaluated in the form of a bonus-malus based on the Group's non-financial performance, to reveal Decathlon's efforts with the company's co-investors. Including non-financial criteria in this manner serves as an incentive to meet the objectives set in all the company's strategies.

So in this way, Decathlon's non-financial performance is assessed globally, with a focus on certain representative environmental and social indicators:

- Gender diversity in top management
- Internationalisation of top management
- Supplier panel performance on human responsibility in production issues
- Accident rate
- Implementation of a living wage policy
- Reduction of CO<sub>2</sub> emissions in absolute terms
- Share of revenues from so-called circular activities
- Sales of products created using an eco-design approach
- Supplier panel performance on environmental responsibility in production issues
- A qualitative approach on avoided emissions and the impact on biodiversity

#### What is the money invested in DECAVAL used for?



#### **Reimbursement requests**

€30 are used for reimbursement requests from employees.

Implementation of **Decathlon's strategy** 

€70 are used exclusively to implement the strategy involving all teammates.

44. The share of the environmental indicator in variable remuneration can vary depending on the country and the scope 45. A "living wage" is the monetary remuneration paid to a full-time employee for a standard working week in a given location, that is sufficient to guarantee a decent standard of living for the employee and their family. (Anker & Anker, 2017). Elements of a decent standard of living include food, water, housing, education, health care, transport, clothing and other basic needs, including dealing with unexpected events.

46. For more information on WageIndicator: https://wageindicator.org/.

# **PERFORMANCE INDICATORS**

Wherever possible, social indicators are reported on a worldwide basis covering all countries where Decathlon has employees.

Where this is not the case, the scope of the indicators focuses on a sample of 22 of the most representative countries in terms of workforce, in order to cover the broadest and most exhaustive scope possible and thus guarantee the relevance of the data published. The 22 countries (France, Spain, Italy, Belgium, Mainland China, Germany, Portugal, Poland, India, Hungary, Turkey, Brazil, the Czech Republic, Romania, the United Kingdom, Morocco, the Netherlands, Mexico, Taiwan, Switzerland, Singapore and Canada) cover 90% of the workforce worldwide.

It should be noted that Russia was included in the workforce data in 2022 and has been removed from the 2023 scope as Decathlon no longer has a subsidiary or stores in this country.

For each family of indicators, the scope (worldwide or 22 countries) is systematically specified.

TEAMMATES WELL-BE	ING	2022	2023
WORKFORCE - WORLDWIDE	SCOPE		
Total workforce (as of 31/12)	werified information mazars Audit	104,116	100,701 (Note 85)
Workforce by gender (as of 31/12	2):		
→ Number of women		48,204 (46.3%)	46,432 (46.1%)
→ Number of men		55,912 (53.7%)	54,269 (53.9%)

#### NFRD 2023 methodological notes

Note 85: This indicator takes into account teammates on permanent contracts, non-permanent contracts and other contracts (trainees, students, etc.) in the company as of 31/12/2023, depending on the legislation in force in each country.

Breakdown of total number of employees by cou (as of 31/12):	ıntry/region	
→ France	24,691	23,489
→ Spain	10,875	10,917
→ Belgium	3,254	2,776
→ Italy	8,936	8,687
→ Mainland China	10,510	11,282
→ Portugal	1,846	1,885
→ Poland	3,311	3,402
→ Germany	5,161	5,322
→ Russia	1,571	-
→ Hungary	1,606	1,419
→ India	5,113	5,604
→ Brazil	2,196	2,108
→ Czech Republic	1,868	1,787
→ Turkey	2,388	2,353
→ Romania	1,654	1,595
→ United Kingdom	1,610	1,402
→ Morocco	1,020	693
→ Mexico	614	680
→ Netherlands	1,647	1,646
→ Taiwan	916	930
→ Switzerland	918	1,022
→ Singapore	751	776
→ Canada	942	912
→ Other countries	10,718	10,014

TEAMMATES WELL-BEING	2022	2023
WORKFORCE - WORLDWIDE SCOPE		
Norkforce by age group (as of 31/12):		
→ Under 29	59,127 (56.8%)	54,864 (54.5%)
→ Under 20	5,296 (5.1%)	5,109 (5.1%)
→ From 20 to 29	53,831 (51.7%)	49,755 (49.4%)
→ From 30 and 49	41,003 (39.4%)	41,376 (41.1%)
> From 30 to 39	31,051 (29.8%)	30,903 (30.7%)
> From 40 to 49	9,952 (9.6%)	10,473 (10.4%)
→ 50 and over	3,986 (3.8%)	4,461 (4.4%)
Norkforce by geographical area (as of 31/12):		
→ % Europe	68.8%	67.6%
→ % Asia	20.6%	22.4%
→ % Africa & Middle-East	5.0%	4.6%
→ % Americas	5.3%	5.2%
> % Oceania	0.3%	0.3%
Norkforce by activity (as of 31/12)		
→ % retail and Web services	76.6%	76.5%
→ % logistics	11.3%	10.3%
> % design / production	5.5%	5.6%
→ % support activities	6.6%	7.7%

TEAMMATES WELL-BEING	2022	2023
PERMANENT AND NON-PERMANENT (WORLDWIDE)		
Employees on permanent contracts (as of 31/12):	84,336	80,427
→ % Europe	n/a	56,229
→ % Asia	n/a	15,731
→ % Africa & Middle-East	n/a	4,171
→ % Americas	n/a	4,047
→ % Oceania	n/a	249
% of employees on permanent contracts (as of 31/12)	81.0%	<b>79.9%</b> (Note 86)
Employees on non-permanent contracts (as of 31/12)	14,479	14,274
→ % Europe	n/a	8,749
→ % Asia	n/a	4,072
→ % Africa & Middle-East	n/a	931
→ % Americas	n/a	509
→ % Oceania	n/a	13
% of employees on non-permanent contracts (as of 31/12)	13.9%	14.1%
% of employees on other types of contracts (as of 31/12)	5.1%	<b>6.0%</b> (Note 87)

Note 86: On 80,428 teammates on permanent contracts and 14,274 on non-permanent contracts as of 31/12/2023 worldwide.

These figures should be viewed in the context of the specific legislation in each country, where the definition of an employment contract (permanent, non-permanent) can vary considerably.

Note 87: As of 31/12/2023, worldwide, 6,000 teammates are covered by "other types of contracts", a category that includes trainees/students, excluding contractors in the calculation of the indicator.

Note that some countries do not distinguish between student/trainee contracts which are categorised as permanent or non-permanent contracts.

TEAMMATE RECRUITMENTS & DEPARTURES (22 COUNT)	RIES/REGIONS)	
Number of hires on permanent contracts (from 01/01 to 31/12)	22,591	18,515
Number of hires on non-permanent contracts (from 01/01 to 31/12)	46,515	43,390
Total hires on permanent and non-permanent contracts (from 01/01 to 31/12)	69,106	61,905
Number of resignations on permanent contracts (from 01/01 to 31/12)	17,838	16,024
Number of redundancies on permanent contracts (from 01/01 to 31/12)	2,528	2,197
Number of retirements on permanent contracts (from 01/01 to 31/12)	68	58
Other departures on permanent contracts (from 01/01 to 31/12)	3,434	<b>3,435</b> (Note 88)
Total departures on permanent contracts (from 01/01 to 31/12)	23,868	21,714

TEAMMATES WELL-BEING	2022	2023
TURNOVER (22 COUNTRIES/REGIONS)		
Turnover rate for permanent staff (from 01/01 to 31/12):		(Note 89)
→ France	21.1%	20.8%
→ Spain	28.9%	35.4%
→ Belgium	16.1%	19.1%
→ Italy	10.7%	10.1%
→ Mainland China	24.7%	30.2%
→ Portugal	21.8%	19.8%
→ Poland	26.1%	19.3%
→ Russia	75.1%	-
→ Germany	55.6%	50.2%
→ Hungary	28.8%	32.2%
→ India	55.0%	45.0%
→ Brazil	44.1%	47.3%
→ Czech Republic	24.8%	30.8%
→ Turkey	65.2%	60.9%
→ Romania	23.9%	28.8%
→ United Kingdom	42.5%	50.9%
→ Morocco	67.6%	80.0%
→ Mexico	38.2%	25.8%
→ Netherlands	52.4%	56.0%
→ Taiwan	53.1%	48.3%
→ Switzerland	31.5%	18.9%
→ Singapore	73.3%	70.4%
→ Canada	84.0%	70.7%

#### NFRD 2023 methodological notes

Note 88: It should be noted that the "Other departures" category takes into account, in particular, mutually agreed terminations, end of trial periods, etc.

Note 89: The turnover indicator is calculated on an average annual workforce on permanent contracts.

63.3%	<b>64.5</b> % (Note 90)
36.7%	35.5%
26.1%	20.3%
73.9%	79.7%
	36.7% 26.1%

#### NFRD 2023 methodological notes

Note 90: On 71,830 on permanent contracts and 12,916 on non-permanent contracts in the 22 countries/regions considered for these indicators.

RESULTS OF THE DECATHLON TEAMMATES BAROMETER SURVEY (DTB)	2022	2023
DTB		
% teammates who participated in the Decathlon Teammates Barometer Survey	83%	<b>84</b> % (Note 91)
Number of teammates who participated in the DTB survey	72,361	71,307

<sup>%</sup> of teammates who answered "Yes, completely" or "Yes, mostly" to the question:

"Yes, completely" or "Yes, mostly" to the question:		
I LIVE ACCORDING TO OUR PURPOSE, OUR VALUES AND OUR	CORPORATE CULT	URE
Our values of Vitality, Responsibility, Generosity and Authenticity live around me	88%	88%
→ I know the new purpose of Decathlon: "Move People through the Wonders of Sport"	n/a	91%
→ To "Move People through the Wonders of Sport" motivates me and guides my actions daily	93%	83%
→ I know Decathlon's project (the 5 strategic pillars)	n/a	90%
→ I contribute to Decathlon's project through my responsibilities	n/a	90%
→ I am proud of Decathlon's products	96%	95%
→ I am proud to work at Decathlon	93%	93%
MY RESPONSIBILITY, MY PROGRESS AND OUR LEADERSHIP		
→ I receive guidance to develop my skills	86%	85%
→ I receive guidance to develop my performance	87%	86%
→ I progress in the use of digital tools within my responsibilities	90%	90%
MY INSPIRING CAREER AT DECATHLON		
→ My knowledge in digital skills allows me to take better decisions	n/a	89%
→ I am able to do the necessary training to improve my level of skills	n/a	86%
→ I have an end of year appraisal that allows me to evaluate my performance, measure my progress and reflect on the next steps on my journey	93%	93%

TEAMMATES BAROMETER SURVEY (DTB)	2022	2023
PERFORM, WE CREATE VALUE		
I create human, sustainable and economic value for the company's project	93%	93%
My salary and remuneration package are fair considering my responsibilities and my performance	62%	58%
I am associated to our performances in Decathlon. We share the value we create	88%	85%
→ I feel that I co-own Decathlon through the shareholder scheme	73%	71%
I have a measurable mission with clear KPIs	85%	83%
I am an actor in the preservation of the environment: my mission includes at least one sustainability KPI for which I am evaluated	74%	76%
→ I regularly report my progress in relation to my commitments to the collective I work with	90%	87%
FEEL CONSIDERED AND IN MY PLACE		
I can be myself in my daily actions	93%	91%
I am treated with respect	94%	94%
→ I feel physically safe in my work environment	94%	94%
> I feel psychologically safe in my work environment	n/a	87%
I value the diversity that Decathlon brings to the team and its leadership	n/a	91%
I can take care of my wellbeing and feel supported (e.g. sport, work-life balance)	n/a	83%
TOGETHER WE WIN AS A TEAM		
Communication within my team is open and transparent	86%	87%
> We do sport and celebrate victories together	85%	79%
→ Between teammates, we help each other when necessary	94%	94%
CONCLUSION		
To summarise, I am happy to come to work every morning and to work for our team project, my project, and for the Purpose of our company		89%

Note 91: Results of the Decathlon Teammates Barometer carried out in 2023 among Decathlon teammates: 71,307 respondents in 64 participating countries/regions. External questions were included for the first time this year in the Decathlon Teammates Barometer, which explains the lack of data reported for 2022.

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DIVERSITY AND INCLUSION	2022	2023
DIVERSITY & GENDER (WORLDWIDE)		
Breakdown of teammates by gender (as of 31/12):		(Note 92)
Worldwide:		
→ % women	46.3%	46.1%
→ % men	53.7%	53.9%
Europe:		
→ % women	47.2%	46.8%
→ % men	52.8%	53.2%
Asia:		
→ % women	45.0%	44.9%
→ % men	55.0%	55.1%
Africa & Middle-East:		
→ % women	42.4%	43.8%
→ % men	57.6%	56.2%
Americas:		
→ % women	43.4%	44.7%
→ % men	56.6%	55.3%
Oceania:		
→ % women	38.6%	39.3%
→ % men	61.4%	60.7%

Note 92: Target of "50% women and 50% men" by 2026.

DIVERSITY & NUMBER OF NATIONALITIES (22 COU	NTRIES/REGIONS)	
Number of nationalities (as of 31/12):		
→ France	74	84
→ Spain	52	53
→ Belgium	32	29
→ Italy	71	70
→ Mainland China	18	19
→ Portugal	10	15
→ Poland	8	9
→ Russia	8	-
→ Germany	82	86
→ Hungary	6	6
→ India	5	6
→ Brazil	6	7
Czech Republic	6	8
→ Turkey	6	5
→ Romania	6	5
→ United Kingdom	72	67
→ Morocco	2	1
→ Mexico	9	12
→ Netherlands	54	33
→ Taiwan	10	12
→ Switzerland	40	40
→ Singapore	27	25
→ Canada	n/a	26
DIVERSITY & INTERNATIONALISATION OF TOP MAI	NAGEMENT (WORLDWIDE)	

### NFRD 2023 methodological notes

Note 93: The Top Management scope includes the company's key executives, such as the members of the Executive Committee and the CEO's direct team, as well as the hierarchical leaders of the various departments such as Value Chain, Sports and Products, Retail and Digital. This population also includes strategic positions deemed essential by the sectors concerned. These strategic positions can be reconsidered as the company's needs evolve.

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DIVERSITY AND INCLUSION		2022	2023
DIVERSITY & LEADERSHIP (22 COUNTRI	ES/REGIONS)		
Number of women leaders (as of 31/12):	werified information mazars Audit		(Note 94)
→ France		854 (28.8%)	868 (28.6%)
→ Spain		822 (43.9%)	655 (43.2%)
→ Belgium		103 (27.4%)	122 (29.2%)
→ Italy		526 (38.7%)	432 (38.3%)
→ Mainland China		968 (51.6%)	837 (53.2%)
→ Portugal		109 (36.6%)	110 (39.3%)
→ Poland		282 (52.9%)	271 (53.9%)
→ Russia		209 (42.5%)	-
→ Germany		304 (39.5%)	258 (36.3%)
→ Hungary		143 (48.5%)	147 (50.5%)
→ India		181 (18.2%)	214 (19.3%)
→ Brazil		162 (37.8%)	165 (41.1%)
→ Czech Republic		120 (41.4%)	120 (41.1%)
→ Turkey		140 (33.3%)	148 (35.5%)
→ Romania		140 (42.8%)	144 (46.9%)
→ United Kingdom		182 (40.4%)	119 (38%)
→ Morocco		73 (42%)	58 (46%)
→ Mexico		42 (42.9%)	48 (49.5%)
→ Netherlands		78 (31.5%)	90 (33%)
→ Taiwan		80 (55.2%)	77 (56.6%)
→ Switzerland		55 (31.8%)	57 (33.7%)
→ Singapore		39 (39.8%)	35 (38.9%)
→ Canada		46 (28.2%)	55 (29.7%)
% of women leaders in top management	Sverified information  Mazars Audit	19%	<b>31%</b> (Note 93)

Note 94: Teammates with at least 1 line manager.

Percentage of teammates with recognised disabilities (as of 31/12):		(Note 95)
→ France	2.0%	0.50/
	3.2%	3.5%
→ Spain	2.0%	2.3%
→ Belgium	n/a	n/a
→ Italy	3.8%	3.9%
→ Mainland China	0.1%	0.1%
→ Portugal	0.7%	0.9%
→ Poland	0.9%	1.1%
→ Russia	0.5%	-
→ Germany	0.6%	0.5%
→ Hungary	1.1%	1.2%
→ India	0.7%	0.6%
→ Brazil	2.2%	2.4%
→ Czech Republic	0.3%	0.3%
→ Turkey	1.6%	1.2%
→ Romania	3.5%	3.8%
→ United Kingdom	0.1%	0.0%
→ Morocco	0.2%	0.3%
→ Mexico	0.2%	0.2%
→ Netherlands	0.2%	n/a
→ Taiwan	1.5%	1.5%
→ Switzerland	0.2%	0.3%
→ Singapore	0.4%	0.4%
→ Canada	n/a	2.1%

#### NFRD 2023 methodological notes

Note 95: Some disability data could not be collected in 2023 from countries/regions due to the lack of national legislation, right to collect this information, etc.

DIVERSITY & SENIORITY (WORLDWIDE)		
% of seniors in the company by geographical area (people aged 55 or over) (as of 31/12)		(Note 96)
Worldwide	1.5%	1.5%
→ % Europe	1.9%	2.0%
→ % Asia	0.4%	0.3%
→ % Africa & Middle-East	0.7%	0.6%
→ % Americas	0.6%	0.8%
→ % Oceania	0.8%	0.8%

#### NFRD 2023 methodological notes

Note 96: i.e. 1,512 senior teammates in 2023 (1,534 in 2022): Europe (1,372), Asia (68), America (27), Africa and Middle East (43), Oceania (2).

HEALTH AND SAFETY	2022	2023
ABSENTEEISM (22 COUNTRIES/REGIONS)		
Absenteeism rate for employees on permanent contracts (from 01/01 to 31/12):		(Note 97)
→ France	4.4%	3.6%
→ Spain	3.3%	5.0%
→ Belgium	n/a	n/a
→ Italy	6.0%	3.5%
→ Mainland China	8.0%	1.7%
→ Portugal	3.3%	0.7%
→ Poland	8.5%	7.0%
→ Russia	0.1%	-
→ Germany	8.0%	9.4%
→ Hungary	5.7%	5.2%
→ India	n/a	n/a
→ Brazil	4.8%	4.7%
→ Czech Republic	5.3%	3.1%
→ Turkey	3.1%	2.3%
→ Romania	1.2%	1.0%
→ United Kingdom	2.5%	2.6%
→ Morocco	3.0%	2.5%
→ Mexico	8.9%	0.7%
→ Netherlands	5.7%	5.1%
→ Taiwan	0.3%	0.2%
→ Switzerland	5.9%	4.9%
→ Singapore	2.6%	3.1%
→ Canada	7.0%	6.3%

Note 97: Corresponds to the number of hours not worked due to absenteeism / number of theoretical hours worked. The reasons for absenteeism considered in the calculation of the indicator are: Ordinary illnesses, occupational illnesses resulting from work skill restrictions, accidents at work, unjustified absences.

It should be noted that not all countries monitor the absenteeism indicator within their scopes, hence the absence of data.

HEALTH AND SAFETY	2022	2023
WORKPLACE ACCIDENTS (22 COUNTRIES/REGIONS)		
Number of workplace accidents resulting in loss of working time (from 01/01 to 31/12):		(Note 98)
→ France	657	574
→ Spain	264	221
→ Belgium	46	39
→ Italy	126	130
→ Mainland China	28	18
→ Portugal	33	36
→ Poland	45	44
→ Russia	3	-
→ Germany	71	87
→ Hungary	42	40
→ India	11	11
→ Brazil	13	34
→ Czech Republic	17	15
→ Turkey	77	52
→ Romania	6	8
→ United Kingdom	11	11
→ Morocco	27	6
→ Mexico	3	7
→ Netherlands	14	17
→ Taiwan	16	1
→ Switzerland	46	10
→ Singapore	2	1
→ Canada	8	11

#### NFRD 2023 methodological notes

Note 98: The accidents counted are only accidents with work interruption. Only accidents at the workplace and accidents while travelling between two workplaces are included in the calculation of the data.

The frequency rate is a way of measuring the degree of exposure of employees to the risk of accidents, by neutralising the effect of changes in working hours and the number of employees. This rate makes it possible to monitor the evolution of the level of risk for an activity or a sector and to compare.

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HEALTH AND SAFETY	2022	2023
WORKPLACE ACCIDENTS (22 COUNTRIES/RE	EGIONS)	
Frequency rate of workplace accidents resulting in loss of working time (from 01/01 to 31/12):	Mazars Audit	(Note 98)
→ France	19	17
→ Spain	17	15
→ Belgium	14	12
→ Italy	12	13
→ Mainland China	n/a	1
→ Portugal	12	13
→ Poland	8	8
→ Russia	1	-
→ Germany	14	16
→ Hungary	18	19
→ India	1	1
→ Brazil	3	8
→ Czech Republic	8	7
→ Turkey	22	13
→ Romania	2	3
→ United Kingdom	4	4
→ Morocco	16	5
→ Mexico	3	6
→ Netherlands	8	12
→ Taiwan	12	1
→ Switzerland	34	9
→ Singapore	1	1
→ Canada	6	8
Number of deaths resulting from workplace accident or occupational diseases (from 01/01 to 31/12)	nts n/a	<b>0</b> (Note 99)

Note 99: The number of deaths resulting from workplace accidents or occupational illnesses is reported for the first time this year.

The scope taken into account is that of employees on Decathlon contracts (permanent contracts, non-permanent contracts, student contracts, internships). This scope does not include service providers and temporary staff.

SKILLS AND DEVELOPMENT		2022	2023
(WORLDWIDE)			
% of teammates who have had at least 3 hours of training in the last 2 years	werified information mazars Audit	71.1%	<b>73</b> % (Note 100)

#### NFRD 2023 methodological notes

Note 100: Decathlon has embarked on a process of transforming its training strategy through the University project. One of the components of this project is the creation of a single, global platform aimed at bringing together training content. In 2024, this platform will make it possible to resolve the problem of reporting training data caused by the highly fragmented nature of the monitoring tools used in different countries, and will reflect Decathlon's real commitment to its teams.

MEASURING VALUE - SHAREH	OLDING	2022	2023
REMUNERATION AND PAY TRENDS (V	/ORLDWIDE)		
World payroll (from 01/01 to 31/12)		€3,088,961,288	€3,102,468,818
% of payroll / sales (from 01/01 to 31/12)		20.0%	19.9%
EMPLOYEE SHAREHOLDING (WORLD)	WIDE)		
% of capital held by employee shareholders	(as of 31/12)	12.72%	12.85%
% of employee shareholders (as of 31/12)	Serified Information  Mazars Audit	52.34%	<b>55.73%</b> (Note 101)
Number of employee shareholders (as of 31	//12)	54,489	<b>56,119</b> (Note 102)
Number of countries/regions involved in the shareholding scheme (as of 31/12)	e employee	50	<b>50</b> (Note 103)

#### NFRD 2023 methodological notes

Note 101: The objective of this indicator is "100% of eligible teammates who so wish are co-owners of Decathlon through the employee shareholding scheme" by 2026.

Note 102: The number of employee shareholders continued to rise in 2023.

A number of countries are posting good growth figures, which can be explained by the introduction of incentive-based matching and value-sharing policies.

Note 103: Two countries were added to the scheme in 2023: Luxembourg and Indonesia, and two countries left the scheme: Sweden and Russia.

The list of countries/regions concerned by the 2023 employee shareholder scheme is now: France, Italy, India, Belgium, Mainland China, Germany, Hungary, Poland, Portugal, Spain, Australia, Brazil, Bulgaria, Cambodia, Canada, Chile, Colombia, Korea, Croatia, Egypt, Hong Kong, Ireland, Japan, Malaysia, Morocco, Mexico, the Netherlands, the Philippines, the Czech Republic, Romania, Singapore, Slovakia, Slovenia, Sri Lanka, Switzerland, Taiwan, Thailand, Turkey, the United Kingdom, Ukraine, Israel, Tunisia, Lithuania, Greece, Austria, Serbia, Latvia, Ivory Coast, Indonesia and Luxembourg.

The French company Trainme (corporate sport and well-being partner) is not included in the scope.

REMUNERATION BASED ON NON-FINANCIAL PERFORMANCE CRITERIA (WORLDWIDE)		
Number of teammates with a share of remuneration based on non-financial performance criteria (as of 31/12)	n/a	<b>72,447</b> (Note 104)

#### NFRD 2023 methodological notes

Note 104: This indicator is reported for the first time in 2023 and represents 90.1% of the workforce on permanent contracts.



# 3.2 **HUMAN RIGHTS IN PRODUCTION**

**PERFORMANCE INDICATORS** 

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# HUMAN RIGHTS IN PRODUCTION

# **Sharing challenging human** ambitions with suppliers

In line with its values of responsibility, vitality, authenticity and generosity, Decathlon promotes sustainable development in all its activities as it carries out its purpose to "Move people through the wonders of sport". Wherever the company is present, it commits to respecting the Universal Declaration of Human Rights, the Declaration on Fundamental Principles and Rights at Work of the International Labour Organisation (ILO), the United Nations Guiding Principles on Business and Human Rights, and the Organisation for Economic Co-operation and Development (OECD) principles of responsible business conduct and local legislation.

To ensure all of these are applied, Decathlon incorporates, shares and verifies these requirements through its Code of conduct<sup>1</sup>.

To ensure all human issues are addressed in Decathlon's 45 production countries, 2,245 teammates assist the company's 1,272 supplier sites locally that are concerned by human responsibility in production (HRP) assessments. An internal and external audit system also checks that suppliers properly apply the twelve chapters of fundamental human rights for workers developed in the Code of conduct, as well as health and safety conditions.



2023 **HIGHLIGHTS** 

**Human performance in production remains** aligned with the Transition Plan trajectory: At the end of 2023, 89% of concerned sites for Rank 1 suppliers were rated A, B or C, up 2.3% from 2022.

Decathlon launched a project aimed at improving the development of responsible wage practices among its industrial partners.

**FIGURES** 

concerned production sites for Rank 1 (1,009) and Rank 2 (263) suppliers

underwent HRP audits

1.263 in 2022

**2,429** in 2022

2,245 production teammates support suppliers on a daily basis

partner sites were certified as autonomous for human responsibility in production (HRP) **11** in 2022

## **Human audits** in production

#### THE CODE OF CONDUCT **AND THE HRP AUDIT GRID**

The company's Code of conduct responds to the social issues highlighted by international organisations (ILO, OECD, etc.) and in particular: human rights, health and safety. management of chemical substances, corruption, management and communication with employees. This document has been signed by all our Rank 1 component and product manufacturers2.

The application of this Code of conduct is verified by means of an internal and external audit system based on a regularly-updated audit grid based on a logic of continuous improvement, as well as through the regular presence on site of Decathlon's local production teams. The strategy for making the process more reliable and implementing long-term corrective measures is being improved year on year.

(a) More information on the purchasing strategy, audit system, compliance framework and production skills on p. 206.

Using its audit grid, the company is currently focusing on verifying twelve main topics:

- Child labour
- 2. Forced labour
- 3. Freedom of association
- 4. Legal authorisations and periodical checks (health and safety)
- 5. Risk and safety management (health and safety)
- 6. Chemicals management (health and safety)
- 7. Fire safety and evacuation (health and safety)
- 8. Living environment
- 9. Working hours
- 10. Compensation
- 11. Human resources management
- 12. Management of social accountability

These themes are evaluated in audits to reflect a situation at a given time, which makes it possible to identify short, medium and long-term improvements at the production site. **Decathlon** requires its suppliers to obtain a minimum score of C (advanced level on a scale from A to E<sup>3</sup>). If they are assigned a D, the supplier has six months to take corrective action and make improvements. If a supplier earns a score of E due to the presence of a risk of death or non-respect of fundamental human rights, then production and shipments of orders are suspended until the problem has been resolved.

#### → SUPPLIER PANEL **PERFORMANCE IN 2023**

In 2023, 89% of concerned production sites for Rank 1 suppliers were rated of A, B or C on Decathlon's audit grid (86.7% in 2022) with the goal of reaching 90% by 2026. This result exceeds this year's internal target of 87% by two points.

This performance can be explained by:

- Production teammates' efforts in conducting audits and establishing corrective action plans whenever a need is identified: of the 851 HRP audits in 2023 (1,067 in 2022), 75.3% were conducted by Decathlon (58% in 2022)
- Transitioning to a new supplier database<sup>4</sup> offering improved connectivity of all systems and better supplier
- Sending monthly alerts to producer countries and to industrial processes not meeting the annual target

According to the rule introduced in 2021 after the pandemic and in a concern for transparency, all sites whose audit was more than one year overdue were removed from the number of suppliers rated A, B or C. Decathlon's priority is to conduct new audits as quickly as possible within the 45 Rank 1 sites affected by this delay in 2023.

**89%** 

of concerned sites for Rank 1 suppliers were rated A, B or C for human responsibility in production (HRP)

**86.7%** in 2022

- 2. The requirements of the HRP audit grid demand that Rank 1 suppliers manage their own suppliers regarding the subjects evoked in Decathlon's Code of conduct.
- 3. For more information on the audit system, see p. 83.
- 4. More information on the transition to this new supplier database on p. 209.

1. Decathlon's Code of conduct is available at: https://sustainability.decathlon.com/legal-documents

DECATHLON | 2023 NON-FINANCIAL REPORTING DECLARATION 3.2 **DECATHLON** 2023 NON-FINANCIAL REPORTING DECLARATION **HUMAN RIGHTS IN PRODUCTION** 

## **Helping partners work** towards HRP autonomy

#### THE PROGRAMME

The HRP autonomy programme created in 2019 aims to:

- help suppliers sustainably and constantly improve human performance using self-assessment tools
- encourage partner agility and efficiency through autonomous decision-making at the local level

Decathlon now aims to ensure that 90% of its partner suppliers have at least one certified site by 20265.

The programme was followed by 41 partner sites in 2023

To earn their autonomy certificate, partners are required to meet a number of criteria demonstrating that they are indeed managing human risks autonomously through reliable systems and transparent sharing of information.

These criteria are:

- At least a B rating on Decathlon's HRP assessment scale
- Demonstrate high and constantly improving performance on
- Be assisted by an internal auditor whose training has been validated by Decathlon
- Perform at least one self-assessment per year using Decathlon's audit grid and share the results
- Conduct an Engagement and Wellbeing survey every year to assess employee well-being while guaranteeing

This year, five new partner sites in Mainland China were certified as autonomous, bringing the total number of certifications to 16 since 2022. After certification, local Decathlon production teams conduct an annual review to monitor the criteria are being applied. This review is mandatory and re-examines the results of the partner's selfassessment and of the Engagement and Wellbeing survey. It also provides an opportunity to discuss the supplier's needs and any problems it has encountered. In this way, Decathlon remains committed to its autonomous partners in order to provide them with support and assistance when necessary. Note that the certificate of autonomy can be suspended if a non-compliance<sup>6</sup> is identified

#### **MEASURING WORKER** SATISFACTION

From 2021, Decathlon has rolled out a survey tool that measures worker satisfaction and well-being, based on the Engagement and Wellbeing survey that was originally developed by Nike®7 and is used especially by several companies in the textile sector. The survey guarantees confidentiality and simplified digital access for respondents, and is conducted by external providers, primarily Labor Solutions8, KNO9, Diginex10,

In addition to HRP audits, the survey addresses six themes to provide a second perspective and a 360° view of human issues at production sites: communication, wages, work-related stress, labour relations, skills building and health and safety. The 20 questions asked of factory workers (including one on sexual harassment) enable each site to identify areas for improvement for a better working environment. The results can be analysed by demographic group, such as gender, tenure or job role, to establish measures adapted to each individual.

In 2023, 68 sites<sup>13</sup> from 11 countries<sup>14</sup> conducted an **Engagement and Wellbeing Survey** (40 sites in 9 countries in 2022). Some 62,000 employees responded this year (38,000 in 2022) for an average response rate of 73% across all concerned sites (66.4% in 2022).

#### → 2023 RESULTS BY THEME

- Highest scores: "Employees have friends at work", "Supervisors discuss safety daily", "Target setting is understood"
- Lowest scores: "Supervisors help with challenges at work", "Health is not affected by the workplace", "employees are able to meet their family financial needs"

Production sites are expected to devise an action plan for each of the three questions having the lowest scores.

Since its establishment, the EWB has improved the measurement of, and fight against, sexual harassment at several production sites through the creation of action plans and partnerships with external bodies. In 2023, two sites in Bangladesh received support from GIZ<sup>15</sup> and the Fair Wear Foundation<sup>16</sup> to offer their employees a safer and more respectful working environment.

## **Encouraging responsible** wage practices

Decathlon believes that a "living wage" is a fundamental right and wants to ensure both its teammates17 and its strategic partners' employees are paid well enough to meet their and their families' basic daily needs. The Group believes that a decent standard of living includes food, water, housing, education, health care, transportation, clothing and other basic needs, including the ability to handle unexpected events.

Given the results of the Engagement and Wellbeing Survey, which revealed that the issue of wages regularly receives the lowest scores at the production sites surveyed, Decathlon launched work in 2023 to promote the development of responsible wage practices among its industrial partners. Beyond merely complying with local standards and regulations, the Group aspires to become a virtuous player in society.

Several actions were conducted this year:

- In-house implementation of a first training programme devoted to the fundamentals of a living wage for the concerned buyers<sup>18</sup> and Decathlon Referents who support supplier production sites in six countries (7 out of 7 people
- A training programme on wage management systems taught by Impactt Limited19 for Referents and the central team in charge of the responsible wage project (7 out of 7 people trained)
- The rollout of production wage data collection and analysis for 18 strategic partners in six countries
- The launch of pilot projects dedicated to wage management system remediation in Vietnam, India and Bangladesh (5 sites concerned) with support from Impactt Limited

## **Fighting forced labour**

The economic and social impacts of the COVID-19 pandemic have made the populations most at risk of forced labour even more vulnerable. According to the latest report<sup>20</sup> by the International Labour Organisation (ILO), 27.6 million people worldwide were suffering under forced labour in 2021.

Despite there being an auditing process applied throughout Decathlon's value chain (for Rank 1 suppliers and some Rank 2 suppliers), each country has its own regulatory constraints which do not necessarily cover all of the company's requirements in terms of human rights.

Driven in particular by the 2015 Modern Slavery Act<sup>21</sup>, and then by the 2017 Duty of Vigilance, Decathlon continues to strengthen its commitment to vigilance in three areas related to modern slavery:

- Forced labour: Suppliers' employees offer their work or services of their own free will and without the threat of any form of penalty
- Responsible recruitment by its suppliers: The recruitment, transport, transfer, accommodation and reception of a migrant worker for the purpose of paid employment must take place without threat, without the use of force and without constraint
- **Debt bondage:** A person shall not work or provide a service in order to cancel a debt

These principles were restated in Decathlon's latest Modern Slavery Statement<sup>22</sup>.

The company's requirements related to human rights and the fight against forced labour are specified in the Code of conduct as well as in the HRP audit grid. Since 2021, both of these also integrate dormitory and ethical recruitment guidelines. These guides are shared with all countries considered at the greatest risk<sup>23</sup> according to Decathlon's mapping.

In 2023, Decathlon made further advances in its fight against

- Using the DiginexAPPRISE<sup>24</sup> app to better evaluate risks, interpret alerts and build remediation plans: 100 production sites used this tool in 2023<sup>25</sup> (100 in 2022). This year, Decathlon's priority was to work more closely with the tool's provider in order to enable quicker assessment and verification of alerts for the benefit of its internal assessors. The other priority in 2023 was to address alerts received in 2022 (three specific audits were led in India and Taiwan)
- Improving teammate and supplier skills: Decathlon updated its e-learning programme to include a focus on legislation to combat forced labour, migrant labour recruitment and transparency in supply chains. Moreover, 60 suppliers were trained on ILO forced labour indicators in 2023 and a capacity-building week led by the NGO Verité<sup>26</sup> was organised in Taiwan for Referents, with topics such as detecting and addressing alerts relating to forced labour as well as verifying results from the DiginexAPPRISE app
- Piloting a dedicated dormitory assessment grid to evaluate living conditions and support the existing HRP process continued in 25 dormitory audits across India, Taiwan, Pakistan and Vietnam. In 2024, the evaluation of dormitories will be seamlessly incorporated into Decathlon's HRP audit
- The Code of conduct, Modern Slavery Statement, Vigilance Plan, guidelines for dormitories and ethical recruitment guidelines for suppliers and partners are available at: sustainability.decathlon.com/legal-documents

5. This target now replaces the previous goal of 90% of eligible partner sites being autonomous in risk management and in their human audits by 2025.

7. For more information: https://www.laborsolutions. ech/post/nike-s-engagement-and-wellbeing-survey-now-available-to-anyone.

9. For more information on KNO: https://www.knoglobal.com/.

11. For more information on SGS: https://www.sqs.com/en.

13. Deployed initially at partner production sites, the survey is also being carried out by some strategic suppliers on a voluntary basis. 23. The risk mapping is available in Decathlon's 2021 Modern Slavery Statement: https://sustainability.decathlon.com/decathlon-annual-sustainable-development-reports

24. For more information about DiginexAPPRISE: <a href="https://www.diginex.com/apprise">https://www.diginex.com/apprise</a>.

https://www.ilo.org/publications/major-publications/global-estimates-modern-slavery-forced-labour-and-forced-marriage, Geneva, September 2022.

22. Decathlon's Modern Slavery Statement is available at https://sustainability.decathlon.com/decathlon-annual-sustainable-development-reports.

25. The tool was not deployed in any new country in 2023.

17. More information on internal actions on the living wage on p. 154.

19. For more information on Impactt Limited: https://impacttlimited.com/.

18. Leader buyers concerned in the project's deployment

21. Global Slavery Index: https://www.legislation.gov.uk/.

26. For more information about Verité: https://verite.org/.

- 6. Non-compliance: failure to comply with one of the autonomy criteria, unresolved risks identified in annual reviews, external alerts, etc.
  - 8. For more information on Labor Solutions: https://www.laborsolutions.tech/.
    - 10. For more information on Diginex: https://www.diginex.com/.
      - 12. For more information on Ulula: https://ulula.com/.
    - 14. Bangladesh, India, Indonesia, Italy, Mainland China, Pakistan, Romania, Sri Lanka, Tunisia, Turkey and Vietnam. 15. For more information on GIZ: https://www.giz.de/en/html/index.html.

20. ILO, IOM, Walk Free Foundation,

16. For more information on the Fair Wear Foundation: https://www.fairwear.org/programmes/countries/bangladesh/

**DECATHLON** 2023 NON-FINANCIAL REPORTING DECLARATION **HUMAN RIGHTS IN PRODUCTION** 

#### DECATHLON | 2023 NON-FINANCIAL REPORTING DECLARATION **HUMAN RIGHTS IN PRODUCTION**

# **PERFORMANCE INDICATORS**

HUMAN RIGHTS	2022	2023
TRAINING HUMAN RIGHTS		
Number of teammates trained on human rights (as of 31/12)	245	<b>6,335</b> (Note 105)

#### NFRD 2023 methodological notes

Note 105: In 2023, the number of teammates trained represented 6,29% of the total workforce

The target of 30% of teammates trained in human rights around the world was not met by the end of 2023, mainly due to:

- the difficulty of making the e-learning module a compulsory part of a training programme for all teammates (including new arrivals)
- the lack of visibility of the e-learning module on the Decathlon Academy training platform. In addition, the reporting function on the platform has been unavailable since the second quarter of 2023, making it difficult to retrieve information
- the lack of resources available to local teams to deal with compliance and human rights issues. In fact, the "compliance officer" job description, which was supposed to accompany the roll-out of this training in the various countries, has not yet been finalised.

As of 31/12/2024, the teams' objective will be to reach 30% of teammates trained in human rights worldwide, the same target as the previous year

HUMAN RIGHTS IN THE VALUE CHAIN	2022	2023
SCOPE & NUMBER OF ASSESSMENTS   HUMAN RIGHTS		
Number of production sites concerned by Responsibility in Production assessments (as of 31/12):	1,263	1,272
→ Number of Rank 1 production sites concerned	928	<b>1,009</b> (Note 106)
→ Number of Rank 2 production sites concerned	335	263
Number of HRP assessments conducted (from 01/01 to 31/12)	1,067	851
% of HRP assessments conducted internally (from 01/01 to 31/12)	58%	<b>74</b> % (Note 107)

#### NFRD 2023 methodological notes

Note 106: Thanks to close collaboration between the production department and the industrial purchasing department, the supplier database has been cleaned up so that only active suppliers on our panel can be controlled using GEX, our new supplier management tool.

Decathlon owned 1,009 open and active Rank 1 production sites concerned by HRP audits in 2023. The number has increased since 2022. We have 263 open and active Rank 2

Due to the different tools used to perform the extractions and the fact that the data was reported at different dates, the number of production sites reported for the HRP section differs from that reported for the Industrial Purchasing section. The latest analysis reveals a differential of 9.5%, a smaller gap than in previous years.

Gap analysis and alignment work is underway to address this issue.

Note 107: 579 assessments were carried out internally, representing an internalisation rate of 74%, up from 2022.

HUMAN RIGHTS IN THE VALUE CHAIN	2022	2023
FOCUS ON HRP RESULTS   HUMAN RIGHTS		
% of production sites rated A, B or C in HRP assessments (as of 31/12):		
→ % of Rank 1 production sites rated A, B or C   Werified Information mazars Audit		<b>89.0%</b> (Note 108)
→ % of Rank 2 production sites rated A, B or C	61.8%	<b>63.5</b> % (Note 108)
Results of HRP assessments of partners and company-owned production sites:		
→ % of company-owned production sites rated A, B or C	67%	<b>100</b> % (Note 109)
→ % of partner supplier production sites rated A, B or C	93% - A: 1% B: 42% C: 50%	98% - A: 0% B: 57.8% C: 40.2% (Note 110)
→ Number of partner supplier production sites rated A, B or C	118	<b>102</b> (Note 110)

#### NFRD 2023 methodological notes

Note 108: Decathlon has 1,009 active Rank 1 production sites and 898 production sites are in the ABC ranking for HRP audits, which represents a rate of 89.0% of sites ranked ABC. It should be noted that 45 sites are more than a year overdue for assessment according to the frequency level determined for the country (so-called "critical" sites). The positive impact of these late-assessment sites has therefore been removed from the calculation of the HRP assessment. In 2024, it is planned to significantly improve data quality by working with the production offices and the purchasing department, as well as by closing the inactive sites on the panel. The teams are pleased to note that the significant efforts made both by the teams of internal HRP assessors and by Decathlon's production network have led to good results in terms of HRP performance. Decathlon is 1.2 points above the 2023 trajectory (the target was set at 87% at the start of 2023).

These results have been achieved in particular through the introduction of a monthly HRP alert email designed to alert all countries and process managers when they are not meeting the common objective. In addition, the close involvement of Decathlon's HRP assessors and the OPMSD (Operational Process Manager for Sustainable Development) enabled comprehensive HRP assessments to be carried out, with a corrective action plan where necessary.

In view of the performance achieved in 2023, Decathlon has revised its target for 2024 to reach 89% of the sites concerned by Rank 1 suppliers rated A, B or C according to its

Of the 263 Rank 2 production sites, 167 are in the ABC ranking, i.e. a rate of 63.5%. It should be noted that 79 Rank 2 production sites with an ABC assessment have not been assessed for more than a year at the frequency level determined for the country. Given the late assessment of these sites, their positive impact has been removed from the HRP calculation and analysis. In 2024, a major effort will be made to manage the assessments of the Rank 1 sites within the deadlines set.

Note 109: In 2023, Decathlon owned 9 factories worldwide, 100% of which are rated A, B or C for HRP. This is a significant improvement on the results achieved in 2022, thanks to the alert system put in place and the commitment of our teams. In 2023, 2 Decathlon factories located in Mainland China were certified by the HRP Autonomy programme.

Note 110: Decathlon has 102 partner production sites for a total of 53 different partners and 100 sites are rated A, B or C for HRP. None of them are at level A and 59 are at level B according to the results of the HRP audits carried out, i.e. a rate of 57.8%. This rate has been rising since 2022 and reflects the hard work of our teams to improve the level of Decathlon's partner sites in order to achieve the desired target of A or B ranked sites. 41 partner sites are classified at level C following the HRP assessments carried out, which represents a rate of 40.2%.



# 3.3 **CUSTOMER SAFETY AND SATISFACTION**

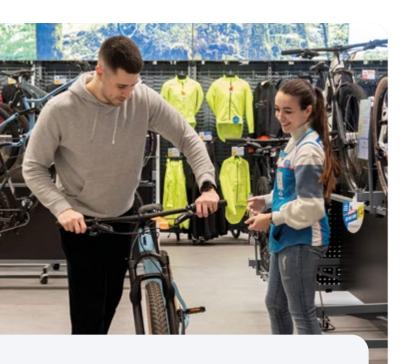
**PERFORMANCE INDICATORS** 

DECATHLON | 2023 NON-FINANCIAL REPORTING DECLARATION
CUSTOMER SAFETY AND SATISFACTION

DECATHLON | 2023 NON-FINANCIAL REPORTING DECLARATION
CUSTOMER SAFETY AND SATISFACTION



# Guaranteeing the quality of products offered for sale



**2023** HIGHLIGHTS

Decathlon is innovating by using Radio Frequency Identification (RFID) technology to **optimise the recall process of products** having a quality defect.

The company launched a new quality project and now aims to achieve an average customer review score of 4.7/5.

The quality teams published several internal benchmarks that serve as a database to respond to all requests from external stakeholders on chemical substances.

Decathlon designs, manufactures and orders the manufacture of its own products. The requirements regarding customer safety and satisfaction are at the heart of the Quality teams' concerns, throughout the value chain: from the design phase, during manufacture and up to the point of sale, being used by sports people and returned to stores for a second life, repair or rental. The team's mission is to highlight the risks of non-quality and plan remediation options so that the right solutions can be found quickly for local teams and sports users.

This management system is based on an integrated network of teammates led by quality Referents who are located all around the world. This network oversees the application of the procedures and the maintenance of related skills.

The quality of the products continues to be monitored during their sale: Decathlon answers all sports users' questions regarding quality, safety and the lack of danger. The company's design and quality teams also read online customer reviews to continuously correct and improve product quality.

78.6% of concerned sites for Rank 1 and Rank 2 su

of concerned sites for Rank 1 and Rank 2 suppliers were rated A, B or C for quality management

63.9% in 20221

1,127
products were returned,
per million products,
due to failure
1,059 in 2022

### **Organising the network**

The Quality department is composed of a support team and a network integrated within the various Decathlon design, manufacturing and sales teams around the world. Each country appoints a Quality Referent to take full responsibility locally and make decisions as quickly and efficiently as possible.

**The Quality network** is made up of over 1,000 active players around the world. The Referents provide the necessary processes, tools and skills to ensure that the Quality system is upheld. The entire Quality network is responsible for:

- Performance management: ensuring consistency of quality and continuous improvement
- Skills management: ensuring that each teammate is able to act and react according to their level of responsibility
- Quality risk management: precisely determining the elements of vigilance in each area
- Technical approval: ensuring that user needs are met in line with safety and regulatory obligations, translated into technical design requirements, validated and controlled at each stage
- Supplier management: checking the correct transmission of key points of completion in the industrialisation and production chain, and ensuring that the supplier quality system is at the expected level to guarantee product quality
- Management of non-conformity: detecting deviations as early as possible, blocking and isolating non-conforming products and being able to resolve situations quickly to ensure user safety

In order to maintain the level of quality, the production teams in particular, have a role in training suppliers so they become increasingly autonomous in this area. This support helps them to:

- Know how to detect non-conformity in order to remove products that do not meet the requirements as early as possible from the production line, and be able to provide the appropriate solution thanks to the correct use of tools and settings
- Work together to be able to control the critical points regarding products

# O Using RFID technology to optimise product recalls

Decathlon is innovating product traceability to improve efficiency when products have to be withdrawn from the sales channel. Using RFID technology, the company now tracks 99% of products sold using a tag that automatically creates an event in a database with the date and location for each reading. Decathlon used this technology widely in 2023, with 30 billion events recorded in the traceability database.

This allows teams to identify and accurately locate defective products in the value chain, optimising recalls and limiting risks for customers.

# Supporting suppliers for constant risk management and consistent quality

# QUALITY AUDITS IN PRODUCTION

Audits are performed every two years to assess the maturity of Decathlon suppliers' quality management systems, identify production risks and deploy corrective action plans. **Decathlon requires its suppliers to obtain a minimum score of C (on a scale from A to E).** If they are assigned a D, the supplier has a period of six months to a year to take corrective action and make improvements. If a supplier earns an E score for safety products, then the production and shipments of orders are suspended until the problem has been resolved. For non-safety products, the supplier is required to set up a specific procedure and has three months to implement corrective actions and make improvements.

# → SUPPLIER PANEL PERFORMANCE IN 2023

In 2023, 78.6% of concerned sites for Rank 1 and Rank 2 suppliers<sup>2</sup> were rated A, B or C for their Quality management based on Decathlon's audit grid (63.9% in 2022<sup>3</sup>).

Following a rebound in performance in 2022, Decathlon is now back in line with its commitment in 2023 to ensure that 90% of concerned Rank 1 supplier sites earn a score of A, B or C by 2026. These good results can be explained by:

- More internal auditors (120 vs 113 in 2022) and more teammates trained in auditor validation, resulting in greater autonomy (25 Referents compared with 23 in 2022)
- Production teammates' motivation to maintain ties with suppliers and make up the significant number of late audits
- Support from two external auditors providing additional resources to conduct more audits

1. The 2022 figure was reprocessed following changes to the calculation methodology.

 $<sup>\</sup>textbf{2.} \ \text{More information on Rank 1 and Rank 2 supplier categorisation on p. 208}.$ 

<sup>3.</sup> The 2022 figure was reprocessed following changes to the calculation methodology.

DECATHLON | 2023 NON-FINANCIAL REPORTING DECLARATION 3.3 **DECATHLON** 2023 NON-FINANCIAL REPORTING DECLARATION **CUSTOMER SAFETY AND SATISFACTION** 

## A strategy based on customer reviews and product excellence

Decathlon continued working on products having a rating below 4.2/5 to ensure the products it sells meet customer demands. The design teams have been working since 2021 to propose an action plan for all products concerned4. Any product receiving a rating below this cut-off point must be analysed and a clear decision must be taken on whether to discontinue the product, redesign it or establish concrete action plans.

On Decathlon's Marketplace, any product receiving a customer review rating of less than 3.5 is removed from sale (5.7% of OIB products in 2023). Corrective action must be taken if the rating is between 3.5 and 4 out of 5.

In order to meet the challenges of the 2023-2026 business plan, the benchmark performance indicator has been changed for all teammates in the Quality network<sup>5</sup>. The company now aims to achieve an average rating of 4.7/5 for both Decathlon products and other international brand products by 2026. To achieve this, the Sports & Processes leaders are monitoring this indicator monthly.

In 2023, the average rating for Decathlon and other international brand products rose to 4.61/5 (4.54/5 in 2022).

customer reviews collected

> 1,5 million in 2022

**FIGURES** 

**Average product rating for Decathlon and OIB products:** 

4.61/5

Decathlon's product design teams are heavily involved in research with other industrial players to replace existing chemicals with alternatives that have less of an impact on people and the environment. The teams continued the work already begun on chemicals in order to gradually replace:

Replacing priority

hazardous substances

- Perfluorocarbons (PFCs), found primarily in water repellent materials
- Bisphenol S, identified as an endocrine disruptor and commonly used to dye polyamide
- Dimethylformamide, a solvent sometimes used in polyurethane coating and which requires many protective measures in the factory. This solvent is being gradually removed from the value chain, while the company continues to guarantee products with the same quality and durability

In 2023, the Quality teams published several internal benchmarks to define chemicals and their associated requirements (regulatory or non-regulatory). In accordance with the requirements of the French AGEC law (Anti-waste law for a circular economy)7, these benchmarks centralise information on chemicals that may be present in components or finished products, and help improve their management by the company. They are now used to answer all queries from external stakeholders (customers, authorities, nongovernmental organisations, etc.) on the subject.

## **Ensuring qualitative** customer relations

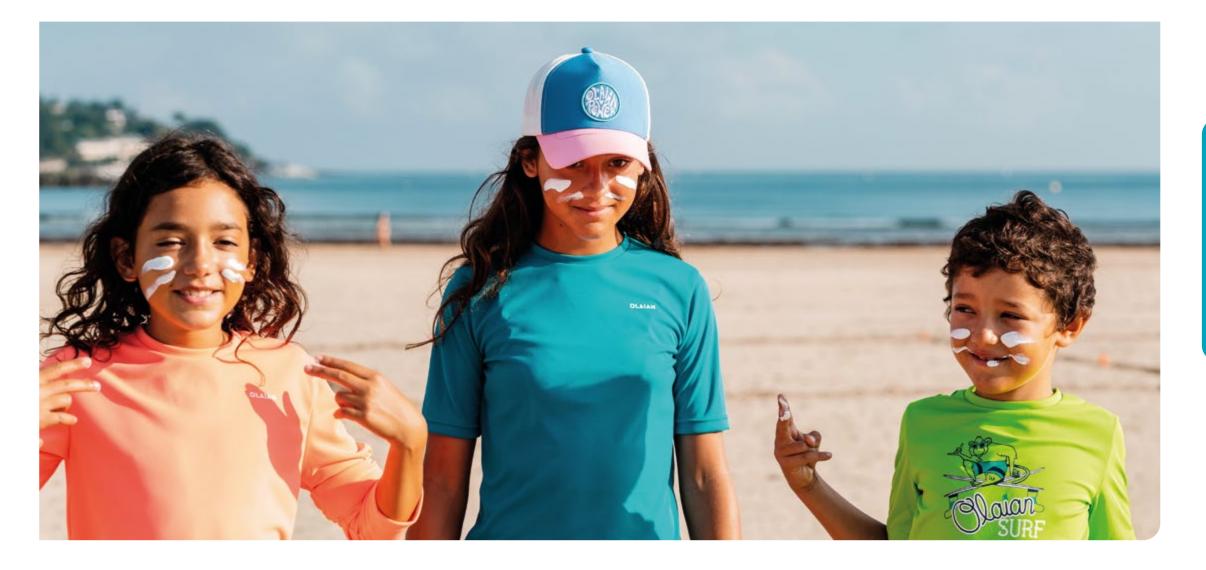
**1.7** days

to initiate action, and a response sent in 47.2 days in the event of an allergic reaction reported by a customer for chemicals

2 and 41.8 days in 20226

Decathlon teams also protect the quality of the relationship with customers on product safety issues and ensure that any questions are answered as quickly as possible

In 2023, the number of tickets opened fell 4% compared with 2022. In 2023, the average time to initiate action was 1.7 days (2 days in 2022), with a response sent within 47.2 days (41.8 days in 2022). The longer response time can be explained primarily by the inclusion of tickets that remained open throughout the year due to the need for outside action to be taken. In 2024, the goal will be to reduce this period to less than 40 days by increasing team vigilance during the summer period, which corresponds to peak activity.



4. Products having at least 18 reviews (worldwide), products of other international brands included. 5. Previously tracked indicator: percentage of users delighted by Decathlon products. 6. Following a methodological change, 2022 data were reassessed to allow comparison with 2023 data For more information, see the methodological note on p. 90.

7. Article 13 of the AGEC law no. 2020-105 of 10 February 2020 aims to empower consumers by informing them

3.3 DECATHLON | 2023 NON-FINANCIAL REPORTING DECLARATION CUSTOMER SAFETY AND SATISFACTION

## DECATHLON | 2023 NON-FINANCIAL REPORTING DECLARATION CUSTOMER SAFETY AND SATISFACTION 3.3

# PERFORMANCE INDICATORS

CUSTOMER SAFETY AND SATISFA	CTION	2022	2023
CUSTOMER & USER SATISFACTION			
Average scores given by customers on Decathlon products and other international brands (from 01/01 to 31/12)	Mazars	ΛΕΛ	<b>4.61</b> (Note 111)
Coefficient of influence on the quality of recomme of Decathlon products by Decathlon employees (from 01/01 to 31/12)	endations	3.9	<b>3.9</b> (Note 112)
"Decathlon Products Barometer" score on the qua of recommendations of Decathlon products by De employees (from 01/01 to 31/12)		40 (scope 35 countries/regions)	41 (scope 41 countries/regions) (Note 112)
PRODUCT QUALITY			
Number of returns for quality issues per million Decathlon products sold (from 01/01 to 31/12)	Wyerified information mazars Aud	1 050	<b>1,127</b> (Note 113)
Number of cases for which there were Quality Cor Actions (QCA) for Decathlon products and other in brands (OIB) (from 01/01 to 31/12)		243	284
Number of Decathlon and OIB products concerned by these QCA (from 01/01 to 31/12)		1.06 million	<b>1.17 million</b> (Note 114)

#### NFRD 2023 methodological notes

Note 111: This year, it was decided to no longer audit the KPI concerning the delight of sports users, but rather the average of the ratings given to Decathlon and OIB products. This change has been made with a view to ensuring consistency and efficiency in the promotion of Decathlon's customer and user satisfaction. In 2023, the company showed a slight improvement, achieving a score of 4.61/5 compared with 4.54/5 in 2022. Decathlon aims to achieve a score of 4.64/5 in 2024, moving towards its ambition of 4.7/5 by 2026.

Note 112: This indicator was integrated into the NFRD as of the 2018 financial year and then only concerned the France scope (10,427 Decathlon teammates responded). It has been extended every year until 2023, involving the participation of 41 countries/regions (Algeria, Australia, Belgium, Brazil, Bulgaria, Canada, Chile, Mainland China, Colombia, Croatia, the Czech Republic, Egypt, France, Germany, Hong Kong, Hungary, India, Ireland, Italy, Israel, Japan, Mexico, Morocco, the Netherlands, Poland, Portugal, Romania, Senegal, Serbia, Singapore, Slovenia, South Korea, Spain, Sweden, Switzerland, Taiwan, Thailand, Tunisia, Turkey, Vietnam) with 61,000 responses.

The Decathlon Products Barometer is based on a simple methodology, called Net Promoter Score (NPS), adapted to facilitate recommendations by teammates. It is important that they know and convey the image and quality of Decathlon products.

Employees are invited to share their opinions on all the sports they play, as well as on the sports of any children in their circle of family and friends.

The "Decathlon Products Barometer" measures the level of recommendation of own-brand products by the company's teammates (all professions combined).

The 2023 result was 41 (55% promoters - 14% detractors).

The "Decathlon Products Barometer" score alone is not enough; a 2<sup>nd</sup> indicator of importance has been added: the influence coefficient (calculated by the rate of promoters divided by the rate of detractors). Considering that a promoter influences 3 people and a detractor influences 10, we measure the power of influence of teammates in their circle of family and friends. With 4 times as many promoters as detractors, there are more positively influenced people than negatively influenced people from the very start.

The ambitions, in 5 years, are to reach a score of 50 on the "Decathlon Products Barometer" indicator, and 6 on the influence coefficient (6 times more promoters than detractors).

Note 113: In 2023, there was an increase in the number of defective products returned, despite a fall in sales volumes. The indicator for the number of returns per million (RPM) is therefore down. When Decathlon sells 1 million products, 1,127 of them are returned by users (compared with 1,032 in 2022). Full analyses have been carried out to define the level of performance of the various Sports and Processes. In this context, it was noted that some areas of activity performed better than others: cycling sports (+26%), fitness (-11%). This indicator will therefore be monitored with particular attention in 2024 and remains very complementary to the indicators related to customer satisfaction. The objective for 2024 will be to begin to reduce the number of products returned and thus achieve a result of 1,024.

Note 114: In 2023, 1,170,002 items were affected by corrective action, compared with 1,055,511 items in 2022. This slight increase can be correlated with an increase in the number of quality cases (243 in 2022 compared with 284 in 2023). Of these 1,170,002 products, 346,119 are OIB products and 823,883 are Decathlon products. For the following indicators and data, only Decathlon products are taken into account, as it is not possible for the quality department teams to submit products for donation or recycling if they belong to another brand.

CUSTOMER SAFETY AND SATISFACTION	2022	2023
PRODUCT QUALITY		
% of Decathlon & OIB products repaired, donated and recycled as a result of QCA (as of 31/12):		
→ % recycled	5.4%	<b>8.1</b> % (Note 115)
→ % donated	12.1%	<b>9.7%</b> (Note 116)
→ % repaired	65.0%	<b>53.1</b> % (Note 117)
→ % supplier returns	3.8%	<b>0.0</b> % (Note 118)
→ % placed in second choice	n/a	<b>11.7</b> % (Note 119)
→ % destroyed	13.6%	<b>17.4%</b> (Note 120)
Weight of products having undergone a QCA saved from destruction (from 01/01 to 31/12)	625 tonnes	833 tonnes
Number of production sites concerned by quality assessments	n/a	<b>1,138</b> (Note 121)
Number of Rank 1 production sites concerned	n/a	<b>960</b> (Note 121)
Number of Rank 2 production sites concerned	n/a	<b>175</b> (Note 121)
% of concerned sites of our Rank 1 and 2 suppliers rated A, B or C for their quality management	63.9%	78.6%

#### NFRD 2023 methodological notes

**Note 115:** Recycling products is not an easy task, particularly as the vast majority of them are made up of several materials that are difficult to separate. However, to recycle efficiently, the components need to be isolated. In 2023, the recycling of non-compliant products increased significantly (66,331 quantities recycled in 2023 vs. 44,554 quantities recycled in 2022) thanks to partnerships signed with new service providers to develop specific recycling channels.

Note 116: Products can be donated when the following two factors are met:

- agreement signed by the leader of the Decathlon (sport) brand concerned to donate the products affected by the quality problem
- contract signed between Decathlon and the association to which the products are donated. A CERFA (in France) is provided by the association as proof that the donation has been made

The quantities donated in 2023 fell by 20% compared with last year, for two main reasons. On the one hand, 2022 was an exceptional year, with 10 times more products donated than the previous year. In addition, a second-choice sale method was introduced, which is preferred to donation.

Note 117: If a nonconformity is detected on a product and a Quality file is opened, repair is the priority. Three possibilities are offered for repairing the products:

- either in stores or warehouses, where repairs are easy to carry out
- or by a service provider when the work is complex or involves large quantities
- or the products are sent to the supplier for repair

The percentage of non-conforming products repaired has decreased compared to 2022, although the same means were used to repair them. This can be explained by the fact that more products could not be repaired this year.

Note 118: This part only includes non-conforming products that have been returned to the supplier with no knowledge of their fate. It should be noted that a return to the supplier, other than to repair a product, is still very rare. The quality team is therefore working hard to identify what happens to products when they arrive at the supplier's, in order to improve the integration of data regarding productions that are recycled, placed in second choice, repaired or donated as a result of corrective quality actions. This is why the percentage of supplier returns indicator will no longer be monitored by the quality teams next year, in order to clearly identify the fate of products originating from a Quality file.

Note 119: The percentage of products placed in second choice is reported for the first time this year, hence the absence of data in 2022. A second-choice product is one with a cosmetic defect that does not prevent it from being used. The defect is indicated on the product so that consumers know why it has been placed in second choice. A case involving 92,000 pairs of Solognac trousers led to a significant increase in this indicator in 2023. Although this process was put in place this year, the aim for the coming years is to democratise this practice in order to give a chance to items that cannot be sold at new prices and thus avoid their destruction.

Note 120: This year, it was not possible to repair, reuse, donate or recycle 17.4% of the products concerned by a quality corrective action. They were therefore destroyed. This can happen with products which, for example, present a significant toxicological risk. In this case, they are incinerated. Also, for products with a complex composition that cannot be used, recycling is difficult to implement. In 2023, more than 60% of the products destroyed were nutrition products (human food, animal feed and drinks). A mission has been launched for 2024 to find better solutions for these products, with the aim of achieving 85% of products saved.

Note 121: These three indicators led by the Quality teams are reported for the first time this year, hence the absence of data for 2022.



# 3.4 SOCIETAL COMMITMENT

**TERRITORIAL DYNAMICS** THE DECATHLON FOUNDATION **PERFORMANCE INDICATORS**  DECATHLON | 2023 NON-FINANCIAL REPORTING DECLARATION SOCIETAL COMMITMENT

DECATHLON | 2023 NON-FINANCIAL REPORTING DECLARATION SOCIETAL COMMITMENT

3.4



# **Supporting local stakeholders**



Decathlon is attentive to its external ecosystem and wants to use its activities and social actions to be a positive force for change across different communities.

Decathlon's teams locally assist their stakeholders (local communities, authorities, associations, schools, etc.) by offering services that make it easier for people to play sports, supporting the initiatives of teammates who want to get involved and identifying ways to have greater social impacts.

# 2023 HIGHLIGHTS

Decathlon launched a new **international strategy to strengthen its social impact** with its internal and external stakeholders.

The company developed a service offering to make it even easier to practise a sport.

**Decathlon promoted the practice of sport for all** through the organisation of local actions and its partnership with the Paris 2024 Olympic Games.

The company assisted people in emergency situations in Ukraine, Turkey and Morocco.

# Engaging with local stakeholders to create a positive social impact

In 2023, Decathlon launched a new social responsibility strategy internationally to strengthen its social impact with its internal and external stakeholders. This strategy is aligned with the Group's values and its new purpose to "move people through the wonders of sport". The strategy has three main focuses:

- 1. Employability
- 2. Sport for all
- 3. Community and solidarity

Decathlon wants to conduct its business in a way that has the most positive impact on society, through its business model and through the decisions all its teammates make every day.

# Facilitating sports practice and bringing communities together

#### **DEPLOYING SPORTS PLATFORMS**

As an equipment manufacturer, **Decathlon has an important role to play in encouraging people to become involved in sports as an essential element of health and wellness, as well as low-carbon travel (walking, cycling, etc.).** By deploying digital platforms that make it easier to practise a sport, Decathlon is positioning itself as a true partner that responsibly supports users throughout their sporting lives. These new business models also help develop positive dynamics within communities by creating networks and strengthening ties between users who get together to share sports experiences

- Decathlon Conseil Sport¹ is an on-line sports, fitness and wellness magazine that advises, informs and inspires readers of all sporting levels.
- Decathlon Coach² offers audio and video sports training sessions for all levels and measures performance. Over 1,000 programmes and training sessions are available for many sports (running, walking, Pilates, fitness, cardio, bodybuilding, yoga, etc.). The app has been translated into nine languages and is available in most countries, allowing users to practise nearly 70 sports for free. More than 25 training sessions are performed every minute of every day using this app.
- **Decathlon Outdoor**³ is a hiking, cycling and snowshoeing app. It is totally free and offers more than 40,000 routes throughout France. Its mapping and guidance features guide users along their walk or ride.
- Decathlon Activités<sup>4</sup> can be used to book sports activities led by professional coaches for free or for a fee in seven countries. Its main goal is to help children become involved in sports and to introduce families to new sporting activities.

- Decathlon Training +<sup>5</sup> is a subscription service offering free video fitness classes and programmes in France. This offer will be redesigned in 2024 to enhance its integration in the Decathlon experience.
- Decathlon Pacer<sup>6</sup> is a running and trail running app that offers free, customised support. It became available in France in 2023, providing fully-personalised, scalable and complete training plans (nutrition, muscle-strengthening, mental preparation, etc.).
- Decathlon Travel<sup>7</sup> is a sports travel booking platform for individuals and groups, in France and abroad. The website lists nearly 800 sports trips organised around 25 sports, for all levels and every budget. Stays are offered by partners who are selected for their local and sporting expertise, as well as their commitment to a responsible social and environmental approach.
- TrainMe<sup>8</sup> is a Decathlon subsidiary that allows users to book sports services led by one of 2,700 coaches certified by the platform. In 2022, TrainMe and Decathlon Pro<sup>9</sup> together launched a new service for companies to make it easier for employees to practise sport. Since its creation, 1,500 client companies in France have used TrainMe Corporate solutions<sup>10</sup> in 36,000 sports sessions involving 150,000 participants.

In 2023, these various services helped more than 3.1 million people get active around the world (including 2.8 in France) through 15.3 million sports sessions. This strong growth in the number of sessions performed can be explained by a new loyalty programme that was implemented in France in late 2022. To encourage regular sports practice, Decathlon France now rewards its customers by crediting their loyalty cards with up to 100 points per week for an hour of exercise recorded via a mobile app and/or a compatible connected object. Actions taken for the environment and people in vulnerable situations are also rewarded.

The goal for 2024 is to extend this new loyalty programme to other countries and to further improve Decathlon's service offering to make it easier for everyone—both beginners and experienced athletes—to practice sport on their own or with their family, at home or outdoors.

KEY FIGURE as of 31/12/

15.3 million

sports sessions were performed using Decathlon's services

**11** million in 2022

1. For more information on Decathlon Conseil Sport: https://conseilsport.decathlon.fr/.

2. For more information on Decathlon Coach: https://www.decathloncoach.com/.

3. For more information on Decathlon Outdoor: https://www.decathlon-outdoor.com

4. For more information on Decathlon Activités: https://activites.decathlon.fr/.

5. For more information on Decathlon Training +: <a href="https://www.decathlon-training-plus.com/">https://www.decathlon-training-plus.com/</a>.

6. For more information on Decathlon Pacer: <a href="https://www.decathlon-pacer.com/">https://www.decathlon-pacer.com/</a>.

For more information on Decathlon Pacer: <a href="https://www.decathlon-pacer.com/">https://www.decathlon-pacer.com/</a>
 For more information on Decathlon Travel: <a href="https://www.decathlontravel.com/">https://www.decathlon-pacer.com/</a>

8. For more information on TrainMe: https://trainme.co/

9. For more information on Decathlon Pro: https://www.decathlonpro.fr/

10. For more information on TrainMe Corporate: https://decathlonpro.trainme.co/.

#### **LOCAL INITIATIVES**

#### **Great Britain**

In line with the company's purpose, "Move people through the wonders of sport", Decathlon UK wants to use sport as a tool to improve its employees' and customers' physical and mental well-being. To do this, the teams encourage sports practice locally through various initiatives, such as:

- The RED January campaign¹¹: For the past three years, Decathlon UK has partnered with this national movement held in January that invites people to take part in sporting challenges to boost their physical and mental health during a time of year when people are generally less active. The company uses its communication levers to encourage as many people as possible to participate, through fundraising in stores and by selling sports equipment bearing the event's logo. The funds raised are donated to the Sport in Mind<sup>12</sup> charity. This association uses sport and physical activity to improve the lives of people facing mental health challenges. The money raised this year funded assistance for 100 people for 40 weeks.
- ParkPlay: In 2023, Decathlon UK became an official partner of ParkPlay, a free two-hour community event held every Saturday morning in a park or other public space. This year, Decathlon provided equipment for ten parks.
- Canada Water community fund: This fund was established in 2021 with Art-Invest to facilitate access to sport for people living near the Canada Water Decathlon store in London. In 2023, over €38,000<sup>13</sup> were donated to six local associations to provide free tennis lessons, hold football and cricket sessions for girls, support the organisation of rowing lessons and purchase equipment for the local boxing club. The Franco-British Chamber of Commerce & Industry lauded this initiative, which presented Decathlon with its 2023 Community Impact Award<sup>14</sup>.

Thanks to all the initiatives of Decathlon UK, local communities were able to enjoy 52,000 hours of sport in 2023.

#### France

With its 325 stores, Decathlon is a major economic player in France. So, it wants to use its solid local roots to work as closely as possible with local stakeholders. One of its main ambitions is to promote physical activity and sports for all.

Several 2023 events, projects and initiatives are worth mentioning:

- Vitalsport: In September, Decathlon held the 28th edition of Vitalsport, a free event open to everyone that promotes the practice of sport and sport-for-health, introducing activities to as many people as possible, raising awareness about inclusion and supporting sports players locally (2,321 associations, leagues and clubs were involved in 2023) This year, 103 stores held the event over one or two days, providing an opportunity for 321,285 participants, including 184,192 children, to try dozens of different sports.
- Olympic Day: more information on page 191.



- Testing local projects with a social impact:
- "Une balle, un mur15": Decathlon designed the first One Wall court<sup>16</sup> (through active design<sup>17</sup>) in France in partnership with the city of Roubaix in 2023, meeting a need to find new ways to help local residents become active. Decathlon plans to deploy this project at several Decathlon sites, and to propose it to authorities to help bring life to their city centres and school playgrounds with innovative, colourful and sustainable designs.
- "Génération 2024, on passe la 5e18": This project involves 12-year-old pupils in three workshops (nutrition/hydration, exploring sports professions and sports workshops) led by secondary school students, to encourage the children to use their bodies and their brains. Two trials involving 500 pupils were conducted in Lille and Roubaix, in partnership with Decathlon. The goal now is to duplicate this project in every region in which the company is present to reach 15,000 children in 2024.
- Signature of a partnership with the French national association of elected officials in charge of sport<sup>19</sup> (ANDES): Decathlon France and ANDES signed their first partnership at the sports show held in November 2023 as part of the French Mayors and Local Authorities (SMCL)20 fair. This new partnership is founded on a shared desire to get more people involved in sport in all French regions, schools and public spaces to encourage physical activity and health benefits. This will be accomplished by developing active design (the main focus) and organising sports events through rentals of inflatable structures (climbing wall, boxing ring etc.).

**Testimonial** 



Laurence FISCHER, Social Innovation Leader, Decathlon France, and running enthusiast

"Decathlon France wants to partner with others to solve new problems in society. In France, we have chosen to join forces with local stakeholders to fight the sedentary lifestyle of children and young people aged four to twentyfive. We're convinced that sport has virtues that can help them find their place in life and in society. After testing various projects, we now want to work at our full potential as a company, progressively spreading our impact to all of France through our social impact projects."

> 11. For more information on RED January: https://join.redjanuary.com/. 12. For more information on Sport in Mind: https://www.sportinmind.org/.

14. For more information on this award: https://www.ccfgb.co.uk/events-clubs/franco-british-business-awards-2023/com

15. "One wall, one ball" 16. In this sport, players take turns hitting a rubber ball against a wall with their hand.

13. 33.120 pounds

17. Active design: Active design involves equipping public space and buildings to encourage physical activity or sports, in a free way.

18. "Generation 2024: going into 5th gear". 19. For more information on ANDES: https://andes.fr/.

20. For more information, see the press release:

https://www.decathlon.media/fr\_FR/dossiers-communiques

**Committing to** society through the **Decathlon x Paris 2024** partnership

In July 2021, Decathlon became an official partner of the Paris 2024 Olympic and Paralympic Games. This partnership is founded on Decathlon's desire to use its expertise to serve the world's largest sporting event by dressing the event's 45,000 volunteers with a collection having as little impact as possible. The partnership is based on circular and sustainable design, while providing the company with a unique opportunity to share with the world its values of sport, vitality, respect, goodwill and self-improvement, and to pass these values on to younger generations.

Using its history and its solid presence in towns and cities across France, Decathlon wants to bring the Olympics experience to everyone in the country. A number of projects with a social impact had already been launched in France in 2022 through the Decathlon x Paris 2024 partnership.

#### **PROMOTING THE INCLUSION OF YOUNG PEOPLE**

As part of the Paris 2024 partnership, Decathlon France's Engaged and Inclusive team (QWLWC)<sup>21</sup> launched a voluntary inclusion programme in 2022 to help young people having dropped out of school to find a job. This programme was held in 2022 and 2023, and structured around immersing young people in the company for ten days to teach them about the world of work, introduce them to the jobs available at Decathlon and help them discover their individual talents. Of the 208 young people who joined at the beginning of the programme, 91 have already found a job, three of which are at Decathlon. The seven integration days held in 2023 were opened up to more people, allowing 75 young people to learn about considerate communication with Decathlonian and French athlete Yohann Diniz, or to participate in a simulated job interview (24 participants). Five young people applied to be volunteers at the 2024 Olympic Games in Paris; all were selected and will be able to experience the Olympics from the inside

#### PROMOTING THE PRACTICE OF SPORT

#### **Olympics Day**

For the second consecutive year, Decathlon helped organise Olympics Day, which is celebrated in June every year<sup>22</sup>. Traditionally, this day offers everyone an opportunity to try Olympic and Paralympic sports with experienced athletes, while sharing Olympic values. As part of its partnership with Paris 2024, Decathlon France has created sports villages to put sport at the heart of three cities named as "Terre de Jeux 2024" (Marseilles, Lille and Reims), allowing over 268,000 people to practice or learn a sport (boxing, archery, climbing, skateboarding, breakdancing, etc.).

The company also organised Olympics Day 2023 (lending event equipment, holding sports activities, etc.) alongside local authorities in eight other "Terre de Jeux 2024" cities<sup>23</sup>. The event attracted close to 12,500 people. Lastly, 1,700 customers participated in sports challenges held at 32 Decathlon stores across France during the weekend. Through all these events, Decathlon aims to promote sport at the heart of the regions.

## **Facilitating teammates'** community involvement in France

At Decathlon France, freedom to be oneself is an ambition that is evaluated and tracked every year<sup>24</sup>. As a result, Decathlon supports and facilitates teammates' involvement with associations through:

- Special agreements integrated into working conditions: for example, for teammates working as volunteer firefighters<sup>25</sup> (including paying ten days of training and with one day of paid leave per month) since 2021 or reservists<sup>26</sup> since 2023 (five days of training and twelve days of paid
- The opportunity to transform team meetings into times of sharing and solidarity with local associations thanks to SoliDAYcathlon (eight teams held a solidarity day in 2023)
- Actions with partner associations specialising in inclusion (disability, integration, etc.)
- The opportunity to run a sports and inclusion project with the Decathlon Foundation<sup>27</sup>
- Skills-based sponsorship of older employees: since 2022, teammates over the age of 57 with at least ten years of seniority in the company can devote half a day each month to social integration missions during working hours.

### One site = One inclusive partnership: A win-win project

Decathlon France launched its project "One site = One inclusive partnership" in 2022 to get **all sites involved** with a local association of their choice by the end of 2024. These win-win partnerships increase each opportunity to learn about the company and its jobs, provide a variety of expert skills and set up sports diversity on its local playing fields. As of 31 December 2023, 225 out of 372 sites had an active partnership the partnerships initially focused on the occupational integration of young people having difficulty finding year to address the topic of health through sport,

- 21. Quality of Work Life and Working Conditions.
- 22. Events are organised over one, two or three days between 23 and 25 June 2023.
- 23. Besançon, Divonne-les-Bains, Lorient, Lyon, Mulhouse, Rennes, Vaires-sur-Marnes and Versailles.
- 24. For more information on the Decathlon Teammates Barometer, p. 137.
- 25. For more information on this agreement, see NFRD 2021, p.129.
- 26. For more information on the agreement signed with the national guard: outient-la-garde-nationale
- 27. More information on the Decathlon Foundation is available on p. 193.

DECATHLON | 2023 NON-FINANCIAL REPORTING DECLARATION 3.4 **DECATHLON** | 2023 NON-FINANCIAL REPORTING DECLARATION SOCIETAL COMMITMENT

## **Responding to** exceptional crises

In keeping with its values of responsibility and generosity, Decathlon created an international solidarity fund in 2022 to support people facing exceptional events<sup>28</sup>. The fund is managed in partnership with the King Baudouin Foundation<sup>29</sup>, which is expert in international philanthropy, and allows the company to contribute to projects led by non-governmental organisations (NGOs) that share Decathlon's values and that are recognised internationally for their reliability and transparent management. Medium- and long-term projects are preferred in order to guarantee Decathlon's impact and support over time. Donation usefulness and traceability must also be guaranteed to prevent any risk of corruption or evaporation of funds. In emergency situations, Decathlon is also ready to provide all necessary assistance to meet the basic needs of communities in the short term. During exceptional crises, a committee composed of representatives from Decathlon and the King Baudouin Foundation, as well as an external international expert, meets regularly to evaluate needs, define and identify local NGO projects, reread proposals, approve funding and monitor projects.

The Group has also created a Decathlonian mutual assistance association that collects donations when needed to help teammates and their families who are experiencing an exceptional crisis. The association relies on the strong community of Decathlonians around the world.

#### **HELPING THE PEOPLE OF UKRAINE**

After collecting donations in 2022 to help the people affected by the conflict in Ukraine<sup>30</sup>, the Decathlon International Solidarity Fund released €782,832 this year. This money was allocated to six projects conducted by local NGOs to meet:

- The population's basic needs: shipping and distributing equipment
- The prosthetics needs for wounded persons: opening the Vilni prosthetics factory in Lviv, financing medical equipment for the rehabilitation centre at Vinnytsia Medical University, supporting research, creating a specialised centre with support for the rehabilitation of 70 amputees in Kharkiv. These actions have already assisted 3,500 wounded people
- Support for women victims of violence: offsetting up mobile teams to offer shelter, psychological support and social assistance to women in three Ukrainian regions; creating a crisis unit to ensure the safety and long-term support for women and girls in Rivne. These actions have already assisted 6,100 women victims of violence

Decathlon is observing the changing needs of the Ukrainian people closely and stands ready to take further action.

#### **SUPPORTING EARTHQUAKE VICTIMS**

On 6 February 2023, two earthquakes struck Turkey, killing more than 50,000 people. In response to one of the worst natural disasters in the region in a century, Decathlon quickly jumped into action to ship clothing and equipment worth one million euros to the most affected areas. Through its international solidarity fund, the company also released one million euros in exceptional funding. These donations

- 20 prefabricated housing units to accommodate families of five people and one month of food aid for nearly 4,200
- 550 food packages for families of five and dishware kits to support the food needs of the people in the city of Adıyaman
- Grants of around \$1,000 given to 80 entrepreneurs to enable them to reopen their neighbourhood stores or small businesses

#### Morocco

On 8 September 2023, Morocco experienced the most powerful earthquake in its history in the High Atlas region. Nearly 3,000 people were killed and 300,000 were left homeless. The Decathlon teams on site responded very quickly to provide a variety of essential goods (tents, duvets, warm clothes, etc.) valued at €500,000. These items were shipped to the affected areas by a local NGO. The Group also assigned €500,000 from its international solidarity fund to support NGO projects contributing to the reconstruction of impacted villages and a return to normal life for their residents.

Decathlon is observing the changing needs of affected communities in Turkey and Morocco very closely and stands ready to continue its assistance.

# THE DECATHLON FOUNDATION

# Using sport to promote social inclusion

Since 2005, the Decathlon Foundation<sup>31</sup> has supported teammates in developing projects that have a positive social and societal impact by using sport as a vehicle for social inclusion and health. By providing people in vulnerable situations with access to sport and by allowing teammates to establish long-lasting ties with local players, the Decathlon Foundation fully reflects the company's values and purpose: "Move people through the wonders of sport".

The Foundation was created for all Decathlon employees, providing human and financial resources to all 50 countries wanting to conduct a social project. In addition to France, where the company was founded, Brazil, Spain, India, Italy and Portugal now select their own societal projects autonomously.

## 2023 **HIGHLIGHTS**

**The Decathlon Foundation continues** to support associations in helping the most disadvantaged people.

Many new projects (118) were launched in 2023 thanks to the Decathlon Foundation.

This year, the Foundation also began working in the sport-for-health sector. For the first time in France, it launched a call for projects from French healthcare institutions.

44,819

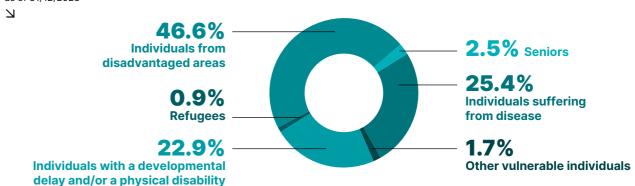
beneficiaries<sup>32</sup> in a vulnerable situation were able to practise a sport regularly in 22 countries, thanks to the Decathlon **Foundation's support** 

**42,416** in 2022

**KEY FIGURES** 

supported by the Foundation **83** in 2022

#### Breakdown of beneficiaries of Decathlon Foundation projects by category as of 31/12/2023



28. Events that are unforeseeable, unavoidable and beyond the control of the parties 29. For more information on the King Baudouin Foundation: https://kbs-frb.be/fr 30. For more information, see NFRD 2022, p.159.

- 31. For more information on the Decathlon Foundation: https://www.fondationdecathlon.com/?lang=en
- 32. For more information, see methodological note 123 on p.197.

3.4 DECATHLON | 2023 NON-FINANCIAL REPORTING DECLARATION SOCIETAL COMMITMENT

# Foundation Day: Sharing sports with vulnerable people



On 7 June 2023, the Decathlon Foundation once again held Foundation Day, its solidarity and sports day. During the event, Decathlon stores and warehouses invited local associations to practise sports activities. The objective of this day is to put into practice the Decathlon Foundation's mission: "Move people in vulnerability through the wonders of sport".

#### Foundation Day 2023 in numbers:

- 18 countries and 338 sites around the world held this event
- Over 900 Decathlon volunteers, including 140 teammates in Brazil, took part
- 110 Spanish sites, 50 Indian sites, 50 Italian sites and 22 Brazilian sites participated.

# Taking action to assist vulnerable people around the world

In 2023, the Decathlon Foundation launched 118 new projects (compared to 83 in 2022) involving 44,819 beneficiaries in 22 different countries.

#### **SPAIN**

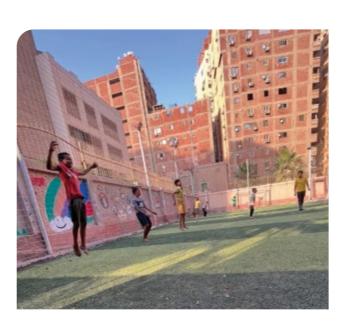
# Providing sports equipment to people with disabilities

For over fifteen years, the San Javier store team has been supporting the Aidemar association<sup>33</sup>, which **works to integrate people with disabilities.** The Decathlonians who are involved participate in sports activities with the beneficiaries several times a year, including on Foundation Day and during their collective meetings.

Thanks to the Decathlon Foundation, a new project was launched in 2023 to promote physical health and well-being for people with disabilities. Through this project, Decathlon provides sports equipment and helps facilitate the practice of sport and social interactions for the beneficiaries.

This project involved nearly 300 people in 2023.





#### **EGYPT**

# Street Fighters: Supporting the integration of disadvantaged children

With the help of the Foundation, the Decathlon Egypt team set up its first project in May 2023. In partnership with Samusocial International Egypt (SSIEG)<sup>34</sup>, the Street Fighters project works towards socially reintegrating children and teens between the ages of five and eighteen who are living in shelters.

The project leaders have developed a three-year sports plan to help the beneficiaries find new ways of living. Sport helps them develop self-confidence and learn positive attitudes such as respect, autonomy, fair play and solidarity.

Five teammates take turns leading weekly sports sessions at three shelters. In total, close to 60 children benefited from these actions in 2023. The project aims to grow in 2024 to reach street children as well.

Testimonial



Sara HELMY, Store Manager, leader of the Street Fighters project and running enthusiast

"JI see the difficulties faced by disadvantaged people, especially children, as well as the stress and pressure they face every day. As a human being and a Decathlonian, I want to give them a chance to improve their quality of life through sport. I believe that sport has a magical impact on health, state of mind and attitude."

<sup>33.</sup> For more information on the Aidemar association: www.aidemar.com.

 $<sup>\</sup>textbf{34. For more information on Samusocial International:} \ \underline{\text{https://samu-social-international.com/?lang=en.}}\\$ 

3.4 DECATHLON | 2023 NON-FINANCIAL REPORTING DECLARATION SOCIETAL COMMITMENT 3.4



#### THE PHILIPPINES

# Move4Change: Helping young people enter employment

Since 2019, the Decathlon Foundation has supported stores in the Manila area and the NGO Life Project 4 Youth<sup>35</sup> (LP4Y) to help young people from disadvantaged backgrounds enter the working world.

The Move4Change project aims to involve young people in a professional integration programme that teaches them how to develop and manage a micro-business with the aim of introducing slum residents to sport. Decathlon teammates hold sports practice sessions and workshops, and provide training on sales, customer service, CV writing, and job interviewing.

#### The project expanded in 2023:

- 250 young people completed the programme
- 151 found a job

**196** ⊃

 2,768 young people from LP4Y and local communities participated in sports activities Testimonia

#### Banc AQUINO, beneficiary of the Move4Change project

"It's a blessing for us young people who have a hard life and dream of a better future. This project gave us a goal and supported us. It helped us acquire the skills we need to make our dreams come true."

# PERFORMANCE INDICATORS

DECATHLON FOUNDATION	2022	2023
Number of projects validated by the Decathlon Foundation (from 01/01 to 31/12)	83	<b>118</b> (Note 122)
Number of beneficiaries of Decathlon Foundation projects (from 01/01 to 31/12)	42,416	<b>44,819</b> (Note 123)
Number of countries concerned by Decathlon Foundation projects (from 01/01 to 31/12)	22	<b>22</b> (Note 124)
% by category of beneficiaries of Decathlon Foundation projects:		
→ % people with mental and/or physical disabilities	30.1%	22.9%
→ % people from disadvantaged neighbourhoods	51.9%	46.6%
→ % people with diseases	8.4%	25.4%
→ % senior citizens	4.8%	2.5%
→ % refugees	2.4%	0.9%
→ % other situations of fragility	2.4%	1.7%

#### NFRD 2023 methodological notes

Note 122: The year 2023 was marked by many projects. The Foundation teams provided assistance and support to 67 projects. 21 of the 67 projects supported this year were carried out by Decathlon Italy teams, and two new countries carried out their first Foundation project: Egypt and Tunisia.

At the same time, 51 "exceptional" projects were carried out: one-off donations for special projects (12), extended or strengthened partnerships (9), calls for projects (24), and sports and solidarity events (6).

In total, the teams supported 118 projects in 2023.

Note 123: The number of validated projects is not in itself an indicator for the Decathlon Foundation. Indeed, the key element for the Foundation is the monitoring of the number of beneficiaries who have been able to access sport on a regular basis thanks to the funded projects.

44,819 people benefitted from projects undertaken by the Foundation in 2023. Added to this are the many beneficiaries of "exceptional" projects, who have not been taken into account in the calculation, as this is a different indicator.

A total of 914 projects have been undertaken since 2005 ("exceptional" projects included), impacting around 555,000 beneficiaries (estimate resulting from the impact measurement).

Note 124: In 2023, projects were carried out in 22 countries:

Belgium, Benin, Brazil, Burundi, Cambodia, Mainland China, Egypt, France, India, Indonesia, Italy, Ivory Coast, Japan, Madagascar, Morocco, Poland, Portugal, Senegal, Spain, United Kingdom, Thailand, Tunisia.

35. For more information on the NGO Life Project 4 Youth: <a href="https://en.lp4y.org/">https://en.lp4y.org/</a>.

#TomorrowStartsToday 197





# 4.1 **BUSINESS** CONDUCT

**ETHICS AND COMPLIANCE SUPPLY CHAIN DIGITISATION PERFORMANCE INDICATORS EXTERNAL STAKEHOLDERS**  **DECATHLON** 2023 NON-FINANCIAL REPORTING DECLARATION **DECATHLON** | 2023 NON-FINANCIAL REPORTING DECLARATION **BUSINESS CONDUCT BUSINESS CONDUCT** 



# **Conducting company activities responsibly**

Decathlon works on a number of levels in conducting its business responsibly, focusing on adopting ethics standards to fight corruption, fraud and influence peddling, respecting its Duty of vigilance and protecting personal data. All these elements are at the heart of its ethics and compliance strategy.

Because Decathlon is present in 57 countries/regions, and is a player in the global sports market, it risks being exposed to corruption and influence peddling. The company adopts a zero-tolerance approach for these risks. Following the entry into force of France's Sapin II<sup>1</sup> law in 2017, Decathlon established a corruption and influence peddling prevention and detection programme that is applied in every subsidiary around the world.

The company is also subject to the US Foreign Corruption Practices Act and the UK Bribery Act.

In accordance with the French law on the Duty of Vigilance<sup>2</sup>, Decathlon also constructs a vigilance programme covering the social and environmental impacts in its value chain and in its commercial partners' activities. The company has presented this programme in its Vigilance Plan<sup>3</sup> every year since 2017. Lastly, the Group protects personal data by applying the European Union's General Data Protection Regulation4 (GDPR), which came into force in 2018, in addition to local regulations in the countries where Decathlon is present.

## 2023

## **HIGHLIGHTS**

The company held its "Ethics and **Compliance Month" for the second consecutive year** to raise awareness among teammates around the world.

**Decathlon updated its list of positions** most at risk and its third-party evaluation **strategy** following updates to its corruption and influence peddling risk mapping.

The Group conducted three new compliance reviews in Algeria, Bulgaria and Italy, and aims to extend this process to other countries.

**KEY FIGURES** 

100%

of countries have adopted Decathlon's "Anti-corruption" **Code of conduct** 

**100%** in 2022

100%

of the countries in which **Decathlon operates have** appointed an Ethics & **Compliance Referent** 

**100%** in 2022

100%

of reports received via the alert platform were processed (70%) or are being processed (30%)

**100%** in 2022

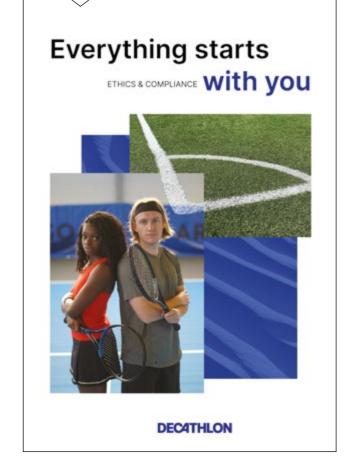
# **Providing guidance on ethics** and compliance issues

#### STEERING COUNTRY COMPLIANCE

To provide guidance on ethics and compliance issues, the teams responsible for business ethics, Duty of vigilance and personal data protection use a scorecard that provides a regular snapshot of the level of compliance in the countries.

In addition to tables dedicated to specific criteria in the various topics, the global scorecard includes a general ranking to provide country leaders with an overview of their own degree of compliance and that of other countries. This system reveals any deviations that exist between national compliance and company objectives, and establishes healthy competition between the countries while encouraging them to share good practices in a logic of continuous improvement.

#### **RAISING TEAMMATE AWARENESS**



Decathlon held its "Ethics and Compliance Month" for the second consecutive year, from 14 November to 8 December 2023. This awareness campaign helps everyone to gain a better understanding of the Group's internal rules, its ethical principles and their stakes in order to conduct themselves with integrity on a daily basis.

This year's event featured an interview with Decathlon's Chief Retail and Country Officer, special programmes broadcast weekly on the company's French radio station, thematic videos, conferences in France hosted by the Group's Ethics and Compliance team (business ethics, occupational stress risks, personal data protection, etc.) and a communication kit distributed in the countries. Decathlon also created an immersive virtual reality experience especially for this event. This unique training module dedicated to raising awareness of corruption, harassment and personal data breaches, presented employees with fictitious situations (inspired by actual events) in which each decision influences subsequent events. This innovation helped some participants become more aware of the issues and provided useful reflexes to

In addition to this awareness campaign, Decathlon held a Legal and Compliance Summit in France in October 2023. During this event, 211 teammates from 41 countries, who are experts in these subjects, attended 38 presentations and participated in ten workshops to develop their skills and share their best practices.

## Fighting corruption, fraud and influence peddling



#### THE "ANTI-CORRUPTION" **CODE OF CONDUCT**

Adopted in 2019, the "Anti-corruption" Code of conduct defines and illustrates the types of behaviour that should be adopted or avoided to prevent and combat corruption and influence peddling. It advocates zero tolerance in this matter. This document also lists a set of good reflexes when dealing with delicate ethical situations.

The "Anti-corruption" Code of conduct has been translated and adapted to local regulations, with local examples to ensure that teammates in every country are able to fully understand it and take ownership of it. It is binding on all employees worldwide. To monitor changes within the company and its external ecosystem, Decathlon developed a new anti-corruption policy this year, which will be rolled out in all countries from 2024 and will replace the "Anti-corruption" Code of conduct. The Group will distribute a new global Code of conduct dedicated to all ethics and compliance topics at the same time.

1. Law No. 2016-1691 of 9 December 2016 on transparency, the fight against corruption and the modernisation of economic life 2. Law No. 2017-399 of 27 March 2017 on the Duty of Vigilance of parent companies and contracting companies. 3. Note that Decathlon's Vigilance Plan addresses primarily human issues within the company and in production, as well as relations with third parties.

It refers to the Non-Financial Performance Declaration, where environmental issues are developed further. 4. Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016, on the protection of natural persons vith regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC

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#### MAPPING THE RISKS OF CORRUPTION **AND INFLUENCE PEDDLING**

In 2022, **Decathlon updated its risk mapping**<sup>5</sup> of exposure to corruption and influence peddling for the company's different businesses. As of 31 December 2023, 100% of countries had signed the final report presenting the results of this new risk

Following this, Decathlon developed an action plan in 2023 for each of the countries in which it is present to establish measures, procedures, policies or guidelines addressing the main risks identified in the mapping. These action plans will be rolled out in 2024 and 2025.

The list of positions most at risk was also updated this year. This list is structured according to the different business sectors. The categories of positions most at risk in the company are:

- retail positions, given the high number of store employees
- •real estate positions, given the risks inherent in this activity (value of the transactions, collaboration with public authorities, etc.)
- production positions, given the high number of external suppliers and related financial stakes
- logistics positions, given the diversity of activities at the local and Group levels

These categories differ depending on the country and the business conducted in the regions. A list of the five highestrisk activities which are associated with the most vulnerable positions was drawn up for each country. This latest list of positions led to the creation of new training courses focusing on criminal offences, the gift and entertainment policy, conflicts of interest, the internal alert platform and the assessment of third parties. These training programmes are offered every two years.

#### **ASSESSING THIRD PARTIES**

Decathlon provides every employee with a tool to assess the third parties with which they might work. The tool uses a risk-based approach to assess their reputation and guide teammates in determining whether collaboration is possible or whether further verification is required before a contract can be signed. Local referents are trained in the use of this tool and in third-party assessments to assist employees.

In 2023, following the risk mapping update, Decathlon also adapted its assessment strategy to prioritise third parties at greatest risk.

#### **COMPLIANCE REVIEWS**

Decathlon conducted compliance reviews in Algeria, Bulgaria and Italy over a period of several weeks this year. The reviews require good knowledge of local issues and a sufficient level of establishment of the "Business ethics" programme launched in 2017 and its effectiveness, which requires several years of work.

Compliance reviews involve examining a set of documents and interviewing teammates in countries to observe how they interact with third parties in order to identify the risks of corruption and influence peddling. Following these steps, a report is drafted that proposes a series of actions to be implemented and monitored.

In 2024, the teams will focus on extending the compliance reviews to more countries in order to assess the programme's effectiveness.

#### THE ALERT SYSTEM

Decathlon deploys a variety of tools to raise teammate awareness of the risks of corruption and influence peddling and to enable them to react, when necessary.

Internally, teammates have access to a site that provides all the information necessary to prevent these risks.

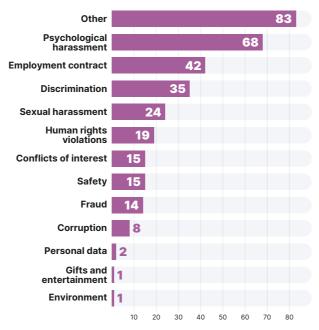
The alert platform (Whispli)6 has been deployed in all countries, enabling teammates—and anyone outside the company—to report situations they believe to be contrary to the company's values, Code of conduct or current regulations. This platform is also used in-house to report corruption, discrimination, harassment, or any other situation that could jeopardise the company or employees' physical or mental health.

With the alert system, **Decathlon protects the anonymity** of whistleblowers, whose identity is disclosed only with their permission. The company ensures that teammates who submit a report experience no deterioration in their working conditions and face no disciplinary sanctions.

In 2023, 100% of the reports received were addressed (70%) or are currently being addressed (30%). More reports were submitted this year than in 2022 (287 vs 156), which the teams believe reflects increased teammate confidence in the

#### Breakdown of reports by topic<sup>7</sup>





Reports can be submitted on the platform locally or at the Group level. A team of three full-time case managers is responsible for processing reports internationally. Referents in the countries are also responsible for handling local reports; 250 people were trained in the alert management procedure this year.

5. More information on the update in NFRD 2022 on p.138

6. For more information on the alert platform: https://decathlon.whispli.com/sustaina

7. A report can relate to a number of topics.

The processing of the reports can lead to various measures being implemented, depending on the situation: more stringent accounting controls, communication and awareness-raising actions, compliance reviews, training or disciplinary measures. These last measures are decided by sector leaders or by the hierarchical superiors of the person affected by the sanction. Decathlon's Ethics commission8 has met to rule on the most sensitive cases since 2021. From 2024, local ethics committees will be established to directly address reports issued within each country.

#### **UPGRADING SKILLS** IN THE REFERENT NETWORK

In 2023, 100% of the countries in which Decathlon is present had appointed an Ethics & Compliance referent (100% in 2022). The network receives regular training to improve skills, particularly on emerging issues. This year, referents gave priority to training the positions at greatest risk based on the new list.

## **Fulfilling the Duty of vigilance** at every level of the company

The Duty of Vigilance team leads, challenges and guarantees reasonable coverage of the company's environmental and social risks and impacts throughout its value chain. To do this, it relies on referents who are responsible for setting up the Duty of Vigilance programme within their scope. The programme is also presented to corporate governance at special meetings of the Audit and Finance committee, and it has been formally defined in Decathlon's Vigilance Plan and in the Non-Financial Reporting Declaration.



In June 2023, Decathlon published the sixth edition of its Vigilance Plan, covering the 2022 financial year. This public report is accessible to everyone and covers all of the company's responsibilities regarding its value chain and third parties. It presents a mapping of environmental and human rights risks, action plans to prevent these risks, remediation plans and it explains how the alert system operates. For this edition, the vigilance team again used data from Verisk MapleCroft<sup>9</sup> to establish its risk mapping, while proposing extended coverage to 100% of countries in which Decathlon owns stores and 100% of production countries.

(A) The Decathlon Vigilance Plan is available at: https://sustainability.decathlon.com/decathlonannual-sustainable-development-reports.

8. More information on the Ethics commission on p. 13

10. For more information on CNIL: https://cnil.fr/en

12. For more information on IAPP: https://iapp.org/.

### **Protecting personal data**

Decathlon works to protect the personal data of its teammates. its customers and all its stakeholders, actively applying the principles of personal data protection in accordance with the local legal framework in every country in which it is present. In the interests of consistency and efficiency, the company communicated four main ethical principles in 2016 that must be respected by each subsidiary:

- 1. The principle of transparency: Decathlon is transparent towards any person affected by data processing
- 2. The principle of relevance: the company collects only the data it requires to serve and benefit its stakeholders
- 3. The principle of security: Decathlon commits to apply all security measures required to protect personal data
- 4. The principle of ownership: the company considers that every person must retain ownership and control of their personal data. This increases Decathlon's responsibility as it must do everything possible to ensure that this principle is respected

To support the teams and share good organisational and operational practices, the subsidiaries of the countries in which Decathlon is present have organised themselves and appointed either a Privacy Officer or a Data Protection Officer (who is registered with the country's national authority). In 2023, two new people were appointed to the structured central data protection team; they will help the company apply its four main principles. This year, work was done on continuously improving the assessment of personal data processing, remediation actions and documentation relating to the subject. This work was conducted jointly by the data protection teams, legal teams and other internal stakeholders.

Personal data protection training courses were also updated. These new versions will be available in 2024 for both inperson and online training.

Decathlon also participates proactively in regulatory **developments** related to personal data protection (response to CNIL<sup>10</sup> consultations in France), and is a member of several external professional circles (Printemps des DPO<sup>11</sup>, IAPP congress<sup>12</sup> in Brussels, etc.).

9. For more information on Verisk MapleCroft: https://www.maplecroft.com/

11. For more information on Printemps des DPO: https://www.printemps-des-dpo.com/.

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# **Maintaining long-term purchasing** and production relationships

Decathlon entrusts the production of its components and its sports goods to a global supplier panel that covers a variety of industrial processes (textile, metal, plastic, etc.). The company shares its values and purpose to "move people through the wonders of sport" with suppliers at the start of the relationship by having them sign its Code of conduct<sup>13</sup>, and on a daily basis at production sites through the support of locally established teammates. In this way, Decathlon aims to maintain long-term relationships of trust with its suppliers based on respect, health, safety, team fulfilment, product quality and environmental protection. A complete management system and regular audits underline these contractual relations to ensure each party meets its commitments.

# 2023 **HIGHLIGHTS**

**Decathlon established a new supplier** risk management process for its direct purchases in order to define a residual net risk score and implement mitigation levers.

With the assistance of Better Buying™15, the company conducted its second **Decathlon Supplier Barometer survey** to measure its desirability and strengthen the quality of its dialogue with suppliers.

**Decathlon continued working to raise** its buyers' and production teams' awareness of sustainability.

**Decathlon launched an external ESG** evaluation process for its indirect purchase suppliers.

The many different industrial processes used to manufacture the various types of products (textiles, heavy-duty sewing, electronics, metal equipment, etc.) make Decathlon's supply chain extremely complex, particularly when it comes to controlling quality, quantities and deadlines. This complexity is managed through collaboration and transparency with all the company's suppliers, and its partners in particular, as well as through responses along the entire supply chain that are adapted to each situation.

To develop its work along its entire value chain, Decathlon is incorporating ESG issues in its indirect purchases, which support the company's business and its day-to-day operation.

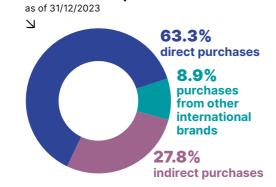
Decathlon's suppliers are at the heart of its strategy and will play a key role in its industrial transformation, as defined in its 2023-2026 business plan<sup>14</sup>.

**FIGURES** as of 31/12/2023 **53** partner suppliers **52** in 2022

923 Rank 1 suppliers 16 **956** in 2022

341 Rank 2 suppliers<sup>17</sup> **311** in 2022

**Distribution of purchase volumes** 



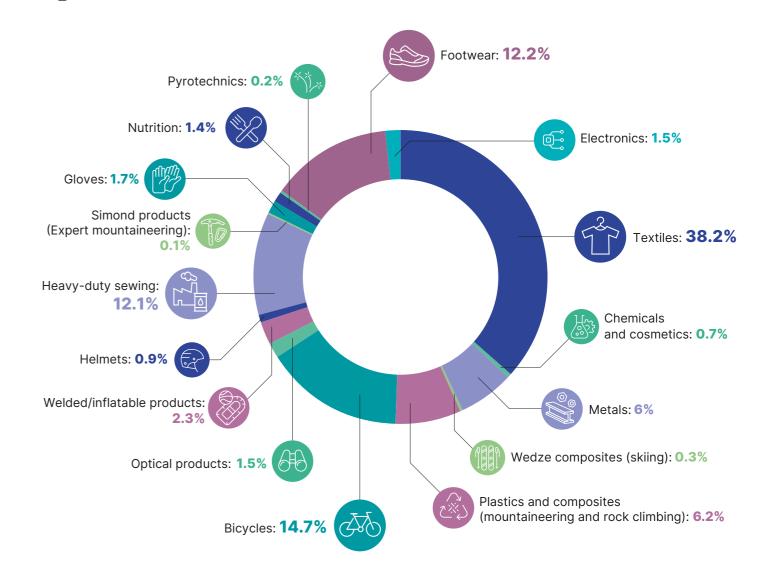
# **Developing industrial** multi-process solutions

Decathlon offers a wide range of sports items in line with user requirements for 36 brands<sup>18</sup>. These products, designed by the Decathlon teams and suppliers, are manufactured using a number of industrial processes, including those in sectors such as textiles, metallurgy, electronics, footwear, etc.

The products are designed and manufactured in compliance with Decathlon's specifications and contracts, which include its social and environmental requirements.

#### Breakdown of Decathlon's direct purchase volumes by industrial process

From 01/01/2023 to 31/12/2023



13. All Rank 1 suppliers sign the Decathlon Code of conduct. It is available at: https://sustainability.decathlon.com/legal-docum

14. More information on the 2023-2026 business plan on pp. 28-29

15. For more information on Better Buying™: https://betterbuying.org/

16. Suppliers of finished products and components in a direct contractual relationship 17. Suppliers of our Rank 1 suppliers, not having a contractual relationship with Decathlon.

18. More information on Decathlon's brand portfolio on p. 32.

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### **Controlling the supply chain**

In order to manufacture Decathlon branded products that satisfy the requirements of customers and guarantee their safety, the most thorough possible control of the supply chain is essential. The company therefore develops supplier relationships on several levels:

#### **RANK 1 SUPPLIERS**

Rank 1 suppliers are bound contractually to a company within the Decathlon group for the production or assembly of finished and semi-finished products (via a manufacturing agreement), or for the supply of raw materials or components (via a purchasing agreement); they receive purchase orders from the aforesaid company, which they invoice directly.

923 Rank 1 suppliers

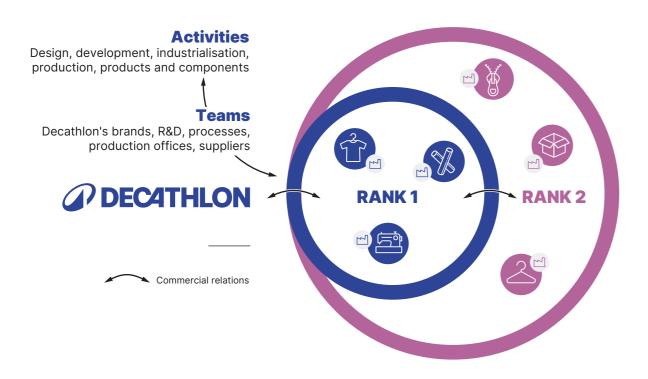
3.5% fewer than in 2022

#### **RANK 2 SUPPLIERS**

Rank 2 suppliers contribute to the value chain of Decathlon products. They have a direct commercial relationship with Rank 1 suppliers, with whom they organise and manage the purchase orders and invoicing. The Decathlon group reserves the right to intervene in the selection or approval of these Rank 2 suppliers regarding their differentiated component offering as well as for the quality and safety of finished products, though without interfering in the commercial and legal relationship between Rank 1 and Rank 2 suppliers.

341 Rank 2 suppliers<sup>19</sup>

9.6% more than in 2022



#### FIGHTING UNDECLARED **SUBCONTRACTING**

It is difficult to detect subcontracting when it is not declared by suppliers. In spite of Decathlon's formal opposition to this practice, which is set out in a contractual clause signed by the suppliers and reinforced with regular on-site visits by Decathlon teams, some suppliers may outsource the manufacture of Decathlon products without its prior consent.

To combat this, the company trains its teams in precise quantity planning during the product development phases and later during mass production. If there is any doubt, actual capacity data and the number of products delivered can be cross-checked.

## **Strengthening Decathlon's** direct purchasing strategies

#### **MANAGING SUPPLIER RISK**

In an increasingly uncertain and volatile world, Decathlon established a new supplier risk management process in 2023 to better define its purchasing strategies. Each supplier in the company's panel must now be assessed according to four major risk categories:

- **External risks:** geopolitical or economic crises, climate change, epidemics, cyber attacks
- Strategic risks: rising costs, financial risks, supplier integration of sustainability, innovation and obsolescence, quality of the supplier relationship
- Operational risks: capacity risks, quality, procurement, workforce availability, skills management and development
- Sustainable development risks: regulations, business ethics, human rights, health and safety, environment

The assessment uses 100 questions to assess the suppliers' level of exposure to risks, which is then weighted, taking into account any containment plans and measures put in place, as well as actions already taken by the suppliers to limit risk.

This methodology provides a residual net risk score that is used to define mitigation levers and adapt Decathlon's purchasing strategies accordingly.

To support this new process, Decathlon has set up a companywide internal network to reconcile the different competences and establish a better risk profile for suppliers, industrial processes and the Group. The entire system helps buyers make better informed strategic decisions.

#### **SUPPLIER SEGMENTATION**

To meet the ambitions of the 2023-2026 business plan, Decathlon implemented its new supplier segmentation within its IT tools in 2023. This classification aims to strengthen the company's industrial ecosystem by working with the best partners to increase innovation and reduce the environmental impact of its activities.

The classification distinguishes between partner suppliers, strategic suppliers and other suppliers.

#### Two distinctions have been available to partner suppliers since 2022:

- Partners whose main added value is production capacity
- Partners whose main added value is supply and industrial innovation

To better manage supplier data, Decathlon introduced a new tool to manage its database this year. This database covers both direct and indirect purchases, offering better connectivity for all IT systems and improved supplier traceability.

#### **Partner suppliers**

Decathlon is building an industrial project with all the partner suppliers that share its vision and values. These collaborative and transparent projects create reciprocal trust. The mutually demanding partnership relationships are integrated in the company's internal processes, pushing the company and its partners to achieve operational excellence while developing the responsibility and autonomy of everyone

In 2023, Decathlon reaffirmed its partnership strategy by adding four new suppliers having reached sufficient maturity to become partners, bringing the company's total number of partners to 53. This acceleration in establishing partnerships marks the arrival of a new generation of suppliers combining innovation and technicity with a more aesthetic and sustainable offer, thereby meeting the challenges of the 2023-2026 business plan.

36.4%

of Decathlon's total purchases are made with its industrial partners

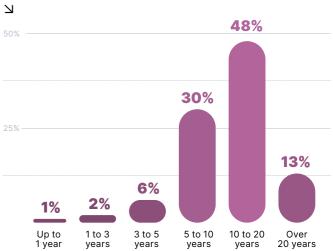
35.6% in 2022

#### Strategic suppliers

Decathlon maintains lasting relationships with all its suppliers based on performance management as well as social and environmental responsibility in the production process. However, the company distinguishes between partner suppliers and strategic suppliers; the latter do not enjoy a partnership relationship because they do not meet all the criteria, but they are essential because they provide **exclusive** technology or a significant volume of production.

#### Average length of service of suppliers in Decathlon's panel<sup>20</sup>

as of 31/12/2023



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#### **LOCAL PRODUCTION**

Decathlon is pursuing its local production development strategy to strengthen the resilience of its supply chain to supply risks (linked to geopolitical, macroeconomic, environmental, etc. events) and to be more responsive to market demands and uncertainties. This strategy also makes it possible to develop the industry as close as possible to catchment areas, thus helping to develop the circular economy. The panel of suppliers and volume allocations are always chosen on the basis of total cost (referred to as eTCO: environmental Total Cost of Ownership). The combination of these two strategies (local production and the eTCO approach) enables Decathlon to form a panel of suppliers that meets the global and local challenges facing the company.

- Made in Mainland China for Retail Mainland China: **95.1%** (95.9% in 2022)
- Made in Europe for Retail Europe: **28.4%** (27.2% in 2022)
- Made in India for Retail India: **55.6%** (48.5% in 2022)
- Made in Africa for Retail Africa: N/A<sup>21</sup>
- Made in Brazil for Retail Brazil: N/A

#### **MANAGING THE NETWORK TO** STRENGTHEN THE SUPPLIER RELATIONSHIP

The eighth edition of Decathlon's World Partner & Alliance Forum was held over two days on line. This event brought together 53 partners from 17 countries, future partners of the company, industrial alliances and Decathlon teams.

Close to 700 people attended testimonials by Decathlon executives and presentations of the company's partnership project based on partner resilience and performance, sustainable development and innovation issues, and

In addition to this major event, a local event was held in Mainland China on 17 and 18 May 2023, and will be rolled out in other countries in 2024. At these events, local actors discuss their difficulties in similar contexts and share their best practices.



#### **Decathlon Supplier Barometer:** Measuring Decathlon's desirability with its suppliers

In 2023 and for the second year in a row, Decathlon launched a survey of its large-scale suppliers with help from Better Buying™, an institute specialised in the study of purchasing practices. Of the 473 suppliers contacted, 335 (68.7%) completed the anonymous survey despite its demanding requirements (send supporting documents, two-hour duration)<sup>22</sup>. The questionnaire addressed seven topics: win-win sustainable partnerships, order scheduling and forecasting, design and development, procurement and ordering, purchasing process management, costs and negotiations, payments and payment deadlines. Once Better Buying™ analysed the results, a number of strengths and areas for improvement could be identified for Decathlon in comparison with the suppliers' observations of other customers' practices, for information only:

- Decathlon's strengths compared to other market players: strong sharing of sustainable development ambitions, strong guidance and presence of Decathlon teams for suppliers, etc.
- Decathlon's areas for improvement compared to other market players: order scheduling and forecasting, precision of technical specifications, length of the development cycle, etc.

With an average score of 66/100 (65/100 in 2022), the survey results remained stable this year despite a larger panel (473 suppliers surveyed compared with 320 in 2022).

This second survey will help Decathlon to continue to strengthen the dialogue with its suppliers and implement action plans for the areas needing improvement.

## **Production audits** for direct purchases

The company's aim is to maintain long-term relationships with suppliers based on trust. The teams based at Decathlon production offices are responsible for this relationship with suppliers on a daily basis. They check that suppliers are complying with their commitments under the Decathlon Code of conduct, manage suppliers in a logic of continuous improvement and conduct human, environmental and quality audits

#### **DECATHLON'S AUDIT SYSTEM**

To evaluate suppliers through an auditing process, Decathlon calls on OPM-SD (Operational Process Managers in Sustainable Development), as well as social and environmental auditors from external firms or who are trained internally according to the SA 8000 (social) and ZDHC23 (chemical substances and environmental management) standards.

When establishing a new partnership with a supplier, the supplier undertakes to comply with Decathlon's Code of conduct and its minimum requirements. Audits are used to ensure the following are applied properly:

- The twelve chapters of fundamental human rights for workers, as well as health and safety conditions
- The five chapters of the environmental audit (environmental risk governance, on-site industrial wastewater treatment, hazardous waste management, air pollution and energy management)
- The four chapters of the quality audit (quality management system, skills management, operational activities, nonconformity management and corrective actions)

Three types of investigation are carried out during audits: visual, documentary and interviews. On the basis of this information, the auditors fill out a grid and obtain a score ranging from A to E:

- A. Excellence level: the risk management system is exemplary and best practices are available
- B. Autonomy level: risks are managed autonomously through a comprehensive management system
- C. Advanced level: short-term risks are controlled through a basic management system
- D. "Construction phase" level: immediate or high risk to employee health, high risk of pollution, unstable quality management system that has not been formally established
- E. Unacceptable level: risk of death or basic human rights are not respected, risk of direct pollution to the environment, legal or security risk that is not under control



In the event of C, D or E scores, Decathlon requires an action plan be implemented. If this is not done, Decathlon reserves the right to reduce or terminate the commercial activity conducted with the supplier. The deadlines required for implementing remedial actions vary according to the criticality of the risk and the type of supplier. Audit frequency also varies according to the country and the human and environmental risks: the higher the risk, the more frequent the audits.

In 2023, Decathlon worked to revise its compliance framework, which defines the mandatory obligations and rules to follow for human and environmental responsibility. as well as decarbonisation for Decathlon's direct purchasing operations and supplier base. To ensure an ever more stringent implementation of Decathlon's Code of conduct and audit standards, these revisions included:

- a tightening of opening rules for suppliers, including no new openings of suppliers evaluated under C level
- a clear definition of alert management procedures and accountability lines in cases of non-compliance with the
- a further detailing of cases eligible for derogations from the rules (e.g. late audit, action plan timeline not respected), including information on extra time granted and responsibilities incurred

This new compliance framework will take effect in 2024.

(a) More information on performance on p. 173 for HRP, on p.84 for environmental management, and on p.181 for quality management.

89%

as of 31/12/2023

**KEY FIGURES** 

of concerned sites for Rank 1 suppliers were rated A, B or C for human responsibility in production (HRP)

**86.7%** in 2022

86.7%

of concerned sites for Rank 1 and Rank 2 suppliers were rated A, B or C for environmental management

83.4% in 2022

78.6% of concerned sites for Rank 1 and Rank 2 suppliers were rated A, B or C for quality management

**63.9%** in 2022<sup>24</sup>

<sup>23.</sup> For more information on ZDHC: https://www.roadmaptozero.com/ and p. 84 of the NFRD.

<sup>24.</sup> The 2022 figures have been reprocessed following a change in calculation methodology.

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# Establishing a skills-based culture to encourage individual autonomy

#### **TEAMMATE COMPETENCE**

#### **Production teams**

The production teams coordinate supplier relations on a daily basis with regard to sustainable development, quality, supply, continuous improvement, product industrialisation and digital transformation in industry.

With the conviction that competency is an essential component of sustainable performance, Decathlon therefore pursued its aim in 2023 to involve every employee in their own development regarding their projects, main challenges and associated responsibilities.

# In production at Decathlon, the guarantors of competency are:

- Production leaders: They visit factories every week to ensure that cost, quality, time and sustainable development issues are being addressed in seven areas (quality, supply chain, sustainable development, continuous improvement, industrialisation, digital transformation in industry and purchasing)
- Production managers: They are the managers of the production leaders. They oversee the smooth running of production in all areas. They are the guarantors of our suppliers' operational management.

Production leaders and managers are assisted by **operational process managers who are Referents in their field of competency.** As experts, they must be autonomous in the various topics and be able to convey their meaning. They are responsible for the competency and Decathlon's strict requirements, and work to integrate compliance in terms of sustainability and quality, etc.

All of these actors must be able to **detect unacceptable** human rights and environmental pollution situations.

These skills are vital for the application of the whole strategy of supplier compliance regarding human and environmental issues. They are mandatory for teammates who visit plants.

Teammates must subsequently learn additional skills. These are just as important, as they expand the teammates' knowledge of fire risks, the principle of continuous improvement and the detection of forced labour.

To reach the maximum level of training and become a Referent on the subject, certification is required from the Skills Leaders. Their role is to develop the network of Referents, ensure the training tools are up to date and available, and ensure an optimal requirement level.

#### Strategic buyers

Since 2018, strategic buyers must be able to detect an E score (as defined in the audit grid) on human and environmental issues (which implies the immediate suspension of production with the supplier, until the critical issue is resolved).

To further integrate sustainability issues into purchasing, the company completely rewrote the job descriptions of strategic buyers and purchasing leaders in 2023.

The positions now require new skills in social and environmental issues, as well as in business ethics and new regulations. They also require that the people in these positions undergo training regularly to learn new methods. Therefore, new training courses were created this year for buyers on the subjects of procurement, risk management and supplier relationship management.

# AUTONOMY FOR PRODUCTION PARTNERS

In 2020, the purchasing teams launched a five-year programme to develop Decathlon partner suppliers' self-assessment skills. By strengthening its teams' skills and deploying digital monitoring and self-assessment tools, **Decathlon has increased its demand for industrial excellence from its partners** in terms of environmental and human issues, as well as in relation to quality, procurement and industrialisation.

Decathlon has set itself the goal of strengthening its partner suppliers' autonomy on all their evaluations, in order to ensure continuous improvement in performance.

### **Better incorporating ESG issues in indirect purchases**

At Decathlon, **indirect purchasing covers all goods, services and supplies purchased to support the company's global business and ensure its day-to-day operations.** So, they are different from direct purchases that are used to manufacture goods or provide services to customers.

Indirect purchases are structured around fifteen categories:



#### **IDENTIFYING CRITICAL SUPPLIERS**

Like direct purchases, indirect purchases can be sources of various financial and extra-financial risks for the company and its stakeholders (human rights, health and safety, pollution, climate change, sourcing capacity, etc.).

To manage these risks along its value chain, Decathlon published a new internal indirect purchasing policy in December 2022, introducing a category of "critical" suppliers. These suppliers are identified according to four risk qualification criteria:

- Potential impact on Decathlon's activities
- Contribution to the business model
- Volume of business generated<sup>25</sup>
- Potential ESG impacts

A Sustainable Development Manager was appointed for the Indirect Purchasing Department in 2022. He is responsible for using risk mapping to identify suppliers considered "critical" because of their ESG impacts.

As of 31 December 2023, 165 suppliers representing approximately one-third of indirect purchase volumes had been identified as "critical". They are now being monitored as a matter of priority and must be aware of or sign Decathlon's Code of conduct for Business Partners<sup>26</sup> at each new or renewed contract (68% of them have already signed the Code of conduct or submitted a document that is at least equivalent).

#### **EVALUATING ESG PERFORMANCE**

To better oversee its panel of indirect purchasing suppliers and limit ESG risks related to their activities, **Decathlon** wants its suppliers that have been identified as "critical" to undergo an external evaluation process conducted by **EcoVadis**<sup>27</sup>. This evaluation was launched in 2023 and covers both policies and the implementation and monitoring of action plans in four key areas: environment, human rights, business ethics and responsible purchasing.

This year, 61% of "critical" suppliers were assessed. In total, 188 "critical" (100) and "non-critical" (88) suppliers from ten countries<sup>28</sup> completed the evaluation process on the EcoVadis platform, with an average score of 58/100:

- 2% earned an excellent score of between 85 and 100 (an A on Decathlon's audit grid)
- 35% earned an advanced score of between 65 and 84 (a B on Decathlon's audit grid)
- 50% earned an adapted score of between 45 and 64 (a C on Decathlon's audit grid)
- 11% earned a partial score of between 25 and 44 (a D on Decathlon's audit grid)
- 2% earned a failing score of between 0 and 24 (an E on Decathlon's audit grid)

All suppliers scoring below 45 are required to establish action plans in order to reach the minimum standard set by Decathlon (level C) as quickly as possible. Suppliers with a failing score will also be required to undergo an external audit. Then, depending on the audit findings, Decathlon may decide to reduce or cease its business dealings with the supplier.

Decathlon has set the validity period for this evaluation at:

- three years for suppliers scoring between 60 and 100 and that are not located in an at-risk country according to the mapping conducted with Verisk Maplecroft<sup>29</sup>
- one to two years for suppliers scoring between 60 and 100 and that are located in an at-risk country (the period depends on the country's risk level)
- every year for suppliers scoring below 60 out of 100

Decathlon plans to have EcoVadis assess more and more suppliers every year, for a total of 500 suppliers by the end of 2024. To automate the evaluation of suppliers' ESG performance for indirect purchases, Decathlon aims to progressively integrate it as a required clause for contracts having an annual value of more than €100,000

#### **UPGRADING BUYER SKILLS**

To improve supplier management, 100% of teammates responsible for indirect purchasing (48 people) were trained in the new "critical" supplier concept and in using the EcoVadis platform in all ten countries<sup>30</sup> where the evaluation was deployed in 2023. 100% of these teammates also attended two one-hour e-learning sessions devoted to human and environmental fundamentals, and 77% of them attended the Climate Fresk workshop<sup>31</sup>. A new training programme is being developed to help buyers continue to improve their skills on ESG issues.

25. Suppliers with an international purchase volume worth more than €15 million, or exceeding a spending threshold defined by country.
26. Decathlon's Code of conduct for Partners is available at: <a href="https://sustainability.decathlon.com/legal-documents">https://sustainability.decathlon.com/legal-documents</a>.

<sup>27.</sup> For more information on EcoVadis: https://ecovadis.com/.

<sup>28.</sup> Brazil, Colombia, France, Germany, India, Italy, Mainland China, Spain, Thailand and Turkey.

<sup>29.</sup> For more information on Verisk MapleCroft: https://www.maplecroft.com

<sup>30.</sup> Brazil, Colombia, France, Germany, India, Italy, Mainland China, Spain, Thailand and Turkey.

<sup>31.</sup> More information on the Climate Fresk on p. 54.

**DECATHLON** 2023 NON-FINANCIAL REPORTING DECLARATION **BUSINESS CONDUCT** 





# **DIGITISATION**

# **Bringing about the digital transformation**

# 2023 **HIGHLIGHTS**

The company used the EcoVadis label<sup>32</sup> to determine the ESG maturity level of its IT hardware suppliers.

**1,125 teammates** were made aware of the impact of digital technologies on the environment through two workshops (Digital Collage<sup>33</sup> and an online escape game).

The IT for Green team launched the Digital **Enhancement Emission Measurement** (**DEEM**) initiative<sup>34</sup>, which aims to improve the reliability of Decathlon's global carbon footprint assessment.

The Digital teams created a community of experts to increase the sharing of cybersecurity skills.

> 12.4% of e-commerce sales 12.4% in 2022

100%

of country leaders have signed Decathlon's **Information Security Policy**  Decathlon addresses important societal issues related to the digitisation of its product and service offerings. The challenge of digital transformation has to be addressed in step with the human and environmental transition.

That is why these issues need to be monitored at the same time, since both subjects create both constraints and opportunities. Therefore, more and more applications are being created and related human resources are being hired to handle the increasingly complex data required for calculations that assess and steer environmental impacts. Because the computer resources themselves consume energy, they are also being gradually included in the assessment tables.

Finally, since data processing is at the heart of the company's digitisation, significant efforts are being made to protect data security, both inside and outside the company.

# **Measuring progress** in sustainable development using digital technology

#### **USING DIGITAL TECHNOLOGY** TO ACTIVELY CONTRIBUTE TO THE COMPANY'S CLIMATE STRATEGY

In 2021, the Decathlon Technology team launched its Green Technology project, based on two interconnected bodies: IT for Green and Green (for) IT:

- IT for Green aims to use digital technologies to reduce the impact of the company's entire value chain
- Green (for) IT is working to transform the IT department into a model with less environmental impact by limiting and reducing the direct impacts of technology on the

In 2023, to pursue its objectives of reducing the impact of digital technology on the environment, Decathlon began work to determine the ESG maturity level of its IT hardware suppliers through an EcoVadis self-assessment. This will serve as a basis to establish ambitious standards for suppliers and contribute to reducing the environmental footprint of digital technologies on the company's value chain.

#### **DEVELOPING DIGITAL RESOURCES DEDICATED TO MEASURING AND REDUCING ENVIRONMENTAL IMPACT**

In 2023, the IT for Green team was structured to launch the Digital Enhancement Emission Measurement (DEEM) initiative. This project uses various tools developed specifically to meet Decathlon's needs to standardise reporting methods within the Group, making it possible to calculate its global carbon impact, from production to the end of product life.

To calculate Decathlon's global digital impact on the environment more accurately, the Green for IT teams developed an internal dashboard in 2023 to refine data analysis and better visualise the sources of digital emissions. This dashboard replaces WeNR35 and is an integral part of the DEEM initiative thanks to a methodology aligned with environmental reporting for the entire company.

#### **RAISING AWARENESS OF** THE DIRECT ENVIRONMENTAL IMPACT **OF USING DIGITAL TECHNOLOGIES**

To raise teammate awareness of the impact of digital technologies on the environment, Decathlon held a week dedicated to sustainable development in digital technologies. The company aims to democratise the inclusion of environmental criteria at all levels of IT professions: from hiring to the concrete use of tools.

Continuing from 2022, the digital teams attended the Digital Collage and participated in an escape game to learn about the environmental impact of digital technologies. The target of educating 1,000 people in 2023 was exceeded by the end of the year. A new catalogue of training courses dedicated to eco-digital development was also created. It meets both the teams' growing interest in this topic and the goal of integrating sustainable development into considerations when creating new digital tools. As of 31 December 2023, 38 teammates had chosen to train in this topic. In total, over 3,000 employees were reached by all the awareness actions conducted by the company on the environmental impact of digital technologies.

## **Beefing up cyber security** in the company

The growing complexity of new technologies, development of remote computing in the cloud and growing cyber security risks all lead to a significant increase in incidents involving information systems (including cyber security incidents), both generally and globally. Regulatory changes concerning digital technologies require a clear strategy and related action plans to protect both the company and its stakeholders.

Decathlon is working to raise employee awareness of the risks of cyberattacks and how to protect the company. The company offers continuous digital technology training to teammates

#### **RAISING EMPLOYEE AWARENESS OF DIGITAL SECURITY**

To continue moving ahead on IT security awareness and to reach its goal of training 100% of teammates in cybersecurity by 2025, Decathlon launched a new online training course dedicated to the subject in the third quarter of 2023. This is in addition to mandatory training in place since 2022 for new hires. As of 31 December 2023, 36.4% of teammates had completed this programme, which is available in all the languages of the countries in which the company is

To strengthen its position against the threat of cyber attacks, Decathlon has also created a community of cybersecurity experts within its development teams, called Dev Secops. It is composed of in-house developers who dedicate time to researching the subject to share knowledge among experts. As of 31 December 2023, Dev SecOps had 39 members who were cybersecurity referents for all digital teammates.

In October 2023, the company held "Cybersecurity Month" for the third consecutive year to help all employees understand the risks. This event also featured the first edition of "Digital Week", during which cybersecurity was discussed with digital teammates wanting to learn about the subject. A total of 2,327 people attended this new training format.

#### PROTECTING INFORMATION SYSTEMS **AGAINST CYBER ATTACKS**

As digital technologies accelerate, Decathlon is directly concerned by the complexity and specificities of cybersecurity. Cyber attacks are becoming increasingly sophisticated and complex to prevent and control, making it difficult to anticipate the consequences of a potential security breach.

The impacts can be significant and directly threaten business continuity. The many third parties Decathlon deals with, including suppliers and service providers, add to the company's cyber security risks related to outsourcing, since a contractor whose security measures are not compliant could represent an entry point into the company's information system. Decathlon had 100 teammates responsible for monitoring Group cybersecurity in 2023.

To beef up its cybersecurity systems, **Decathlon set up its** first Security Operation Centre<sup>36</sup> (SOC) accessible 24/7 in 2022. It aims to monitor security alerts anywhere in the world and for every activity continuously. The SOC uses digital tracking to establish risk profiles so that it can detect any variation from the initial state in the event of a security breach, and correct the slightest error. In 2023, the teams responsible for developing the tool continued fine tuning it to improve reliability and protect Decathlon from potential security breaches.

Decathlon continued working with ethical hackers in 2023 to remain on the alert for cybersecurity risks. They play an essential role in continuously monitoring and guaranteeing customer security by detecting potential flaws in the company's digital tools.

**KEY FIGURES** as of 31/12/2023

# **PERFORMANCE INDICATORS**

ETHICS AND COMPLIANCE		2022	2023
% of teammates with access to the alert platform which allows them to report questions or alerts (as of 31/12)		100%	<b>100</b> % (note 125)
Number of alerts received in the platform (from 01/01 to 31/12)	verified information mazars Audit	156	<b>287</b> (note 126)
Types of alerts received in the platform (%)	(as of 31/12):		(note 126)
→ Alerts processed		48%	70%
→ Alerts being processed		52%	30%
Topics of alerts received in the platform (in (from 01/01 to 31/12):	number)		(note 126)
→ Psychological harassment		n/a	68
→ Sexual harassment		n/a	24
→ Employment contract		n/a	42
→ Safety		n/a	15
→ Personal data		n/a	2
→ Discrimination		n/a	35
→ Conflicts of interest		n/a	15
→ Gifts & Invitations		n/a	1
→ Corruption		n/a	8
→ Fraud		n/a	14
→ Environment		n/a	1
→ Human rights violations		n/a	19
→ Other		n/a	83

#### NFRD 2023 methodological notes

Note 125: The internal alert platform has been implemented in all countries where Decathlon has its own sites.

Today, all countries have an Ethics & Compliance Referent. By default, if there is no designated referent, the country leader handles ethical compliance directly.

Note 126: The alerts indicator is purely indicative and quantitative. These are alerts where the seriousness of the problem can only be determined after investigation. Their status (in progress or processed, as of 31 December 2023) depends on many variables, such as the subject reported, the date of submission of the alert and, of course, the complexity of the investigations to be conducted. As each alert is different, it is not possible to estimate the effectiveness of the handling of alerts by comparing the number of alerts handled with the number of alerts received. The aim is therefore to ensure that all alerts are properly handled, within a timeframe that varies according to their complexity, so that no alert is ignored by the case managers.

As of 31 December 2023, 30% of alerts were being processed. This figure includes alerts filed at the end of 2023, as well as those requiring complex investigations and further

The "Other" category allows users who wish to discuss a subject other than those listed above (theft, for example) to submit their report and discuss it with a case manager. It should be noted that the data concerning the topics of alerts received are no longer given as a percentage, but now in numbers. As an alert may concern several subjects, the total sum of alerts broken down by topic may not be equal to 100%. The 2022 and 2023 data are therefore not comparable.

In addition, the topics have been reorganised to reflect the appearance of new alert categories ("Environment" and "Human Rights Violations") and to bring them into line with

SUPPLY CHAIN	2022	2023
NDUSTRIAL PURCHASING - SUPPLIER PANEL		
Number of production countries/regions (as of 31/12):		
→ With Decathlon teams physically present	23	<b>23</b> (note 127)
→ Without Decathlon teams physically present	20	<b>22</b> (note 128)
Number of production offices (as of 31/12)	42	<b>42</b> (note 129)
Number of teammates responsible for managing and coordinating relations with suppliers (as of 31/12)	2,429	2,245
Number of suppliers for Decathlon products (as of 31/12):		(note 130)
→ Number of Rank 1 suppliers (finished products & components)	956	923
→ Number of Rank 2 suppliers	311	341
Number of Decathlon-owned production sites (as of 31/12)	9	<b>9</b> (note 131)
NDUSTRIAL PURCHASING - TYPE & DURATION OF THE RELATIONSHIP		
Number of "partner" suppliers (as of 31/12)	52	<b>53</b> (note 132)
Average seniority of suppliers (top 100 suppliers in terms of purchase volumes made by Decathlon) (as of 31/12):		
	1%	1%
→ < 1 year	.,,	
→ < 1 year  → from 1 to 3 years	1%	2%
,		2% 6%
→ from 1 to 3 years	1%	-
→ from 1 to 3 years  → from 3 to 5 years	1%	6%
→ from 1 to 3 years  → from 3 to 5 years  → from 5 to 10 years	1% 9% 26%	6%

#### NFRD 2023 methodological notes

Note 127: Production countries/regions with a team: a Decathlon production office is present in the country/region.

Albania, Bangladesh, Brazil, Egypt, Ethiopia, France, India, Indonesia, Italy, Mainland China, Malaysia, Mexico, Morocco, Pakistan, Poland, Portugal, Romania, Sri Lanka, Taiwan, Thailand, Tunisia, Turkey, Vietnam

Note 128: Production countries/regions production without a team: production countries/regions with suppliers managed by Decathlon teams from another country/region, no Decathlon office in that country: Algeria, Belgium, Bosnia-Herzegovina, Bulgaria, Cambodia, Canada, the Czech Republic, Estonia, Finland, Germany, Hungary, Japan, Lithuania, Madagascar, the Netherlands, Slovakia, Slovenia, South Korea, Spain, Switzerland, Ukraine, the United Kingdom.

#### Note 129: List of Decathlon production offices:

DP Albania, DP Bangladesh (x2: DP Dhaka, DP Chittagong), DP Brazil, DP Mainland China (x10: DP Guangzhou, DP Nanjing, DP Ningbo, DP Qingdao, DP Shanghai, DP Shenzhen, DP Suzhou, DP Tianjin, DP Wuhan, DP Xiamen), DP Egypt, DP Ethiopia, DP France, DP India (x7: DP Chennai, DP Coimbatore, DP Mysuru, DP Surat, DP Kanpur, DP Delhi, DP Ludhiana), DP Indonesia, DP Italy (x2: DP Desio, DP Padova), DP Malaysia, DP Mexico, DP Morocco, DP Pakistan, DP Poland, DP Portugal, DP Romania, DP Sri Lanka, DP Taiwan, DP Thailand, DP Tunisia, DP Turkey, DP Vietnam (x2: DP Ho Chi Minh, DP Hanoi).

Note 130: Rank 1 suppliers are: suppliers contractually bound to a Decathlon company for the production or assembly of finished/semi-finished products (via a manufacturing contract) or for the supply of raw materials or components (via a purchase contract), receiving purchase orders and invoicing said company directly.

Rank 2 suppliers are: suppliers contributing to the value chain of Decathlon products, in direct commercial relationship with a Rank 1 supplier, with which it organises the management of purchase orders and invoicing. Decathlon reserves the right to intervene in the choice or validation of this Rank 2 supplier, without however intervening in the commercial and legal relationship between these Rank 1 and Rank 2 suppliers.

Note 131: Decathlon owns 9 production sites: 3 sites in France (AML, ACL, Simond), 1 production site in Morocco (DFM), 1 production site in Thailand (NTF) and 4 production sites in Mainland China (Nanjing factory, TEC, CMW, Xinwei).

Note 132: Decathlon has terminated 3 partnerships but continues to strengthen its Industrial Partnership strategy by validating 4 new partners, bringing the total to 53 at the end of 2023. These partners account for 36.4% of the company's worldwide purchasing volumes.

SUPPLY CHAIN	2022	2023
INDUSTRIAL PURCHASING - BREAKDOWN OF PURCHASE VOLUMES		
Breakdown of Decathlon's purchase volumes by production area (from 01/01 to 31/12):		(note 133)
→ North Asia	43.06%	40.83%
> Europe	21.85%	22.90%
→ South East Asia	14.44%	14.38%
→ South West Asia	17.94%	18.14%
→ Africa	2.56%	3.65%
→ Americas	0.04%	0.08%
→ CIS (Commonwealth of Independent States)	0.12%	0.00%
% of the amount of purchases generated by Decathlon's partner suppliers (from 01/01 to 31/12)	35.6%	<b>36.4</b> % (note 132)
Breakdown of Decathlon's purchase volumes by production process (from 01/01 to 31/12):		
→ Nutrition products (food & sports nutrition)	1.14%	<b>1.42</b> % (note 133)
Chemical & cosmetic products	0.50%	0.66%
→ Electronic products	1.50%	1.50%
→ Footwear products	13.41%	12.18%
→ Glove products	1.38%	1.67%
→ Heavy-duty sewing products (tents, backpacks, sleeping bags, balls, etc.)	11.24%	12.12%
→ Pyrotechnic products (Solognac hunting equipment)	0.23%	0.23%
→ Welded/inflatable products (mattresses, rings, armbands, etc.)	2.52%	2.32%
→ Helmet products	1.08%	0.88%
→ Optical products (sunglasses, swimming goggles, ski masks, diving masks)	1.41%	1.54%
→ Bikes/cycling products	15.49%	14.74%
→ Plastic and composite products	7.06%	6.23%
→ Wedze composite products (ski equipment)	0.29%	0.26%
→ Metal/metallic products (scooters, fitness products, basketball hoops, football goals, etc.)	6.00%	5.97%
→ Simond products (climbing equipment)	0.10%	0.09%
→ Textile products (natural fibres, synthetic fibres, woven fabrics, yarn)	36.65%	38.19%
% of sales generated by locally manufactured Decathlon products (from 01/01 to 31/12):		
→ Mainland China	95.9%	95.1%
→ Europe	27.2%	28.4%
→ India	48.5%	55.6%
→ Brazil	n/a	<b>n/a</b> (note 134)
→ Africa	n/a	<b>n/a</b> (note 134)

#### NFRD 2023 methodological note

Note 133: Decathlon currently has 35 industrial process teams. The data has been grouped by major industrial sector (textiles, footwear, heavy clothing, etc.).

Note 134: Decathlon continues to accelerate its local-to-local sourcing strategy in Mainland China and Europe. Note that purchases made by Brazil in Brazil and by Africa in Africa do not show up in the IT systems of the purchasing teams.

SUPPLY CHAIN	2022	2023
INDIRECT PURCHASING		
Number of relevant indirect purchasing suppliers who have carried out an ESG assessment	n/a	<b>100 (61%)</b> (note 135)
Average ESG rating of indirect purchasing suppliers	n/a	<b>58</b> (note 136)
Number of indirect buyers trained in human and environmental issues	n/a	<b>48 (100%)</b> (note 137)

#### NFRD 2023 methodological notes

These indicators are reported for the first time in the NFRD, hence the absence of data for 2022.

At Decathlon, indirect purchasing covers all the goods, services and supplies purchased to support the company's global business and ensure its day-to-day operation.

Note 135: In 2023, 61% of "critical" suppliers (100 out of 165) had carried out an ESG assessment via the EcoVadis platform. "Critical" suppliers are those:

- that are likely to have an impact on Decathlon's business
- or that contribute to Decathlon's business model
- or that have a significant volume of business with Decathlon (more than €15 million internationally, or a spending threshold defined locally in the country)
- or that present human or environmental risks that could expose the company

Decathlon wants its "critical" suppliers to undergo an external evaluation process conducted by EcoVadis. Note that new indirect purchasing suppliers, not identified at the end of 2023 but who will be identified by the countries involved in the process, will be included in the identification and qualification of so-called "critical" suppliers. With this in mind, Decathlon is continuing to encourage its suppliers to carry out ESG assessments on the EcoVadis platform, and will gradually incorporate clauses into contracts to make this compulsory for contracts worth more than \$100,000 per year.

Note 136: As of 31/12/2023, an average score of 58/100 was awarded to the indirect purchasing suppliers concerned who had carried out an ESG assessment. 188 of them (including 100 "critical" suppliers) were assessed on the EcoVadis platform:

- 50% obtained an appropriate score (between 45 and 64)
- 37% obtained an advanced or excellent score (between 65 and 100)

Suppliers with a score below 45 (insufficient or partial score) will be required to implement an action plan to achieve an appropriate score as quickly as possible. Decathlon aims to have a total of 500 indirect purchasing suppliers assessed in 2024.

Note 137: The scope of this indicator for 2023 is based on 10 countries: Brazil, Colombia, France, Germany, India, Italy, Mainland China, Spain, Thailand, Turkey.

In these 10 countries, 100% of indirect buyers (i.e. 48 buyers) have been trained in human and environmental issues. However, it should be noted that not all indirect international buyers (a total of 57 as of 31/12/2023) have yet been trained in these issues. By the end of 2026, Decathlon aims to involve all indirect buyers in this training.

INTEGRATING HUMAN, ENVIRONMENTAL AND FINANCIAL PERFORMANCE INTO OUR VALUE MEASUREMENT	2022	2023
MEASURING VALUE		
Weight in % of significant climate actions included in Decathlon's monthly performance report (as of 31/12)	71%	<b>100</b> % (note 138)

#### NFRD 2023 methodological notes

Note 138: In 2023, the following performance indicators were included in Decathlon's monthly internal reporting at group level: the percentage of ecodesign product sales, the percentage of circular sales; the percentage of electricity from renewable sources at suppliers; the percentage of reduction in the use of coal by Rank 1 suppliers; and the percentage of sales generated online

The percentage of reduction in the use of coal and the percentage of renewable electricity in production have been added in relation to 2022.

With the exception of the proportion of raw materials that are more sustainable for the environment, the indicators cover all the significant levers for covering compliance with Decathlon's climate commitments. Note that although raw materials are not included in Decathlon's internal monthly reporting, they are indirectly covered by the indicator showing the percentage of sales generated by products benefitting from an ecodesign approach. It is planned to integrate them in 2024.



#### **INSTITUTIONAL RELATIONS**



Involvement in the Environment and Quality committees of the Federation of Commerce and Distribution, which works to promote Sustainable Development (whose main work is to support donations and apply the Circular Economy Law). For more information:

https://www.fcd.fr/qui-sommes-nous/actualites-de-la-fcd/detail/decouvrez-la-video-de-presentation-de-la-fcd/.



Involvement in the Environment committee since 2014 (including work on updating the Code of conduct, an event linking CSR and sport, and the functional organisation of Extended Producer Responsibility for Sports and Leisure goods). For more information: <a href="https://www.unionsportcycle.com">https://www.unionsportcycle.com</a>.



Since 2015, Decathlon has complied with the work of the WFSGI CSR committee (sharing intelligence information, CSR practice benchmarking, participation in webinars, etc.). For more information: <a href="https://wfsgi.org/">https://wfsgi.org/</a>.



Member of the EuroCommerce committees for monitoring and anticipating future strategic and legislative developments of the European Union regarding the environment and trade.

For more information: https://www.eurocommerce.eu/.



Decathlon is a member of the Observatoire sur la Responsabilité Sociétale des Entreprises (Observatory on Corporate Social Responsibility), a multi-stakeholder organisation which carries out permanent monitoring in France, Europe and internationally, and which supports companies in their CSR strategy. Decathlon joined its board of directors in June 2019. For more information: <a href="https://www.orse.org/">https://www.orse.org/</a>.



The Institute of Public & Environmental Affairs (IPE) is a non-profit environmental research organisation based in Beijing, Mainland China. Since its creation in June 2006, IPE has dedicated itself to collecting, collating and analysing government and corporate environmental information to build a database of this environmental information. Decathlon has incorporated this platform into its supply chain management system in Mainland China. For more information: https://wwwen.ipe.org.cn/.

#### **ENVIRONMENTAL IMPACT MANAGEMENT**



RE100 is a global initiative created by The Climate Group and launched at the UN Climate Summit in New York in 2014. This initiative aims to engage, support and promote companies that have committed to using 100% renewable energy (including biomass, geothermal, solar, wind and tidal energy).

For more information: https://www.there100.org/re100-members.



The Science Based Target initiative (SBTi) is an international organisation that enables companies to set ambitious greenhouse gas emission reduction targets based on the latest scientific climate data. It aims to encourage companies worldwide to accelerate their transition towards a low-carbon economy. This initiative was formed through a collaboration between the CDP, United Nations Global Compact, World Resources Institute (WRI), World Wide Fund for Nature (WWF) and partners from the 'We Mean Business Coalition'. The SBTi identifies and highlights good practices for setting out steps to reduce CO<sub>2</sub>, provides the means to achieve this goal, and scientifically and independently approves trajectories put forward by companies. For more information: <a href="https://sciencebasedtargets.org/">https://sciencebasedtargets.org/</a>. Press release: <a href="https://sciencebasedtargets.org/">https://sciencebasedtargets.org/</a>.



The ACT initiative - Accelerate Climate Transition® was created by ADEME (the French Agency for Ecological Transition) and the CDP to assess corporate climate strategies. Under the UNFCCC action agenda, the initiative provides methods to assess whether a company's strategy aligns with an appropriate low-carbon trajectory given the company's activities in its particular industry. Based on verifiable corporate data, around 20 indicators allow for a holistic approach to be taken when assessing the company's strategy. For more information: <a href="https://actinitiative.org/">https://actinitiative.org/</a>.

#### **ENVIRONMENTAL IMPACT MANAGEMENT**



The Carbon Disclosure Project (CDP) is an organisation that has set up a public reporting system for monitoring the environmental impacts of investors, companies, cities and regions. An assessment questionnaire is sent out each year on the following issues: climate change, water and forests. Decathlon has been asked to participate on the issues of "climate change" and "forests" since 2019. For more information: <a href="https://www.cdp.net/en">https://www.cdp.net/en</a>.



The Net Zero Initiative project, launched in June 2018 and led by the consultancy firm Carbone 4, in collaboration with a dozen pioneering companies and supported by a scientific council, has published its reference standards for contributions by organisations to carbon neutrality. This document proposes a common language for all companies wishing to steer their climate action in a sincere, ambitious and transparent direction towards achieving global net zero emissions, and in line with existing instruments and methodologies. Decathlon has been a partner of the initiative since 2020, with the aim of adopting a method that will enable it to define and achieve Net Zero in view of the climate emergency. For more information: <a href="https://www.net-zero-initiative.com/en">https://www.net-zero-initiative.com/en</a>.



Initiated by the United Nations Framework Convention on Climate Change in 2018, the Fashion Industry Charter for Climate Action brings together a growing number of the biggest players in the fashion and textile industry. Signatories of the charter undertake to define a CO<sub>2</sub> emission reduction target and to work together in order to move the entire supply chain towards fulfilling the targets set by the Paris Agreement. For more information: unfccc.int.



The Climate Dividends Association is a non-profit organisation dedicated to accelerating the funding of the ecological transition. The association has come up with a protocol to calculate avoided and/or removed emissions, giving rise to Climate Dividends. This new metric helps to steer investments towards solutions that contribute to carbon neutrality. For more information: https://www.climate-dividends.com/.



"Committed Companies to Nature - act4nature France" is an initiative led by the *Office Français de la Biodiversité* [French Office for Biodiversity (OFB)] that aims to encourage companies to take action on biodiversity using a continuous improvement approach. Decathlon signed its commitment in February 2020 and has joined this network that aims to exchange best practices, push companies forward and improve ambitions on this matter. For more information: <a href="https://engagespourlanature.ofb.fr/entreprises">https://engagespourlanature.ofb.fr/entreprises</a>.



Decathlon has joined the B4B+ club run by CDC Biodiversité, a subsidiary of *Caisse des Dépôts et Consignations* (French Loans and Consignments Fund). The aim of this subsidiary is to develop tools to assess financial portfolios and identify their impact on biodiversity. Decathlon has been trained by CDC Biodiversité and uses their GBS (Global Biodiversity Score) tool to identify which of the company's activities are under the most pressure and thus prioritise its actions. CDC Biodiversité also supports Decathlon in the critical review of its biodiversity study. For more information: <a href="https://www.cdc-biodiversite.fr/">https://www.cdc-biodiversite.fr/</a>.

#### **RESPONSIBILITY IN PRODUCTION**



Technical support to assess the human responsibility in production and the environmental management of Decathlon's suppliers: carrying out assessments, tests and wastewater sampling. For more information: <a href="https://www.sgs.com/">https://www.sgs.com/</a>.



Technical support to assess the human responsibility in production and the environmental management of Decathlon's suppliers: carrying out assessments, tests and wastewater sampling. For more information: <a href="https://group.bureauveritas.com/">https://group.bureauveritas.com/</a>.



The Mekong Club is an NGO catalyst for change, inspiring and engaging the private sector to lead the fight against modern slavery. For more information: <a href="https://themekongclub.org/">https://themekongclub.org/</a>.



Diginex Apprise is a tool for detecting vulnerable populations and is able to identify situations of forced labour. In 2023, it was tested by Decathlon in three Asian countries with 18 suppliers, to identify potential signs of forced or bonded labour among migrant workers.

For more information: <a href="https://www.diginex.com/apprise">https://www.diginex.com/apprise</a>.



Impactt is an NGO that specialises in improving working conditions and increasing productivity in global supply chains. Its approach benefits brands, production sites and employees alike. For more information: <a href="https://impacttlimited.com/">https://impacttlimited.com/</a>.

#### **RESPONSIBILITY IN PRODUCTION**



Decathlon began collaborating with the private organisation All (Apparel Impact Institute) in 2020, to launch the "Clean by Design" project. This international initiative encourages clothing retailers and fashion chains to take responsibility for the environmental impact of their overseas factories by focusing on the dyeing and finishing processes. For more information: https://apparelimpact.org/.



The World Resources Institute (WRI) is a global research organisation with over 1,000 experts who turn innovative ideas into action at the interface between the environment, the economy and human well-being. Decathlon and the WRI share the same goal and vision for both people and the planet. With Decathlon's strong position in the sports industry and the WRI's expertise, this partnership will not only benefit Decathlon, but will also support the transformation of the sports equipment industry. For example, the WRI has assisted Decathlon and its business partners with regard to a renewable power purchase agreement. For more information: <a href="https://www.wri.org/">https://www.wri.org/</a>.



WildAid inspires change and empowers the world to protect wildlife and vital habitats from critical threats including illegal wildlife trafficking, climate change, and illegal fishing. Decathlon collaborates with Wildaid in two areas: protecting oceans and raising awareness of climate change in Mainland China. Wildaid is Decathlon's NGO partner in the water clean-up initiative. For more information: <a href="https://wildaid.org/">https://wildaid.org/</a>.



Labor Solutions, a social enterprise founded in 2013, uses technology to facilitate the engagement of low-income workers by providing tools to contribute to their well-being.

For more information: https://www.laborsolutions.tech/wovo.



Kno Global, a social enterprise, provides a transparent, real-time data platform. The KNO approach starts by building a community of factory employees in the field. The approach relies on technology and mobile data to measure employee involvement and well-being. The KNO app enables anonymous, two-way communication between management and the people working on the production floor. KNO then co-creates solutions with factories to address the issues raised by employees. For more information: <a href="https://www.knoglobal.com/">https://www.knoglobal.com/</a>.



Founded in 2013, Ulula is a B-Corp Worker Voice Technology-certified company, awarded the title 'Best For the World' in recognition of the positive impact it has on customers. It gathers workers' opinions on labour issues such as recruitment practices, sexual harassment and wellness at work through surveys issued directly to the workers, an advanced grievance management platform and dashboards. It offers accessible channels that enable employees and farm workers to use SMS, Whatsapp, WeChat, QR codes and phone lines. Ulula works with big names in sports clothing such as NIKE, Under Armour, Adidas, VF Corp, etc. For more information: <a href="https://ulula.com/">https://ulula.com/</a>.



Sustainable Textile Solutions, a member of BluWin, provides tailor-made consultancy, auditing and training programmes on the chemical safety of textiles. The aim is to help brands, retailers and industry partners to understand, communicate, monitor and improve the effectiveness of their strategies in order to produce textiles that are more environmentally friendly and better for health and safety. For more information: <a href="https://bluwin.net/">https://bluwin.net/</a>.



The Zero Discharge of Hazardous Chemicals (ZDHC) foundation aims to steer the textile and footwear industry towards the use of safer chemical products for a cleaner planet and brighter future.

For more information: <a href="https://www.roadmaptozero.com/">https://www.roadmaptozero.com/</a>.

Press release: https://www.roadmaptozero.com/post/contributor-announcement-jan-2022





In order to promote the use of more sustainable products in the chemical industry, GoBlu International Ltd (accelerator for sustainable development solutions) has developed "BHive®", an innovative tool to digitalise the chemical management process and create greater transparency in the supply chain. The BHive app is one of the tools approved by ZDHC to create an inventory of chemical products in factories. For more information: <a href="https://www.thebhive.net/">https://www.thebhive.net/</a>.

#### **ECODESIGN**



Decathlon responded to the XTEX call for projects launched by ADEME to come up with a methodology and textile ecolabel, in collaboration with the Labelling and YUKAN consortiums. Decathlon also took part in the cross-functional group for the creation of a sustainability index for electronic products as per the French Anti-Waste and Circular Economy law, as well as in drafting a framework agreement with ADEME for the implementation of a sustainability and repairability index for textile and footwear products.

For more information: <a href="https://www.ademe.fr/en/">https://www.ademe.fr/en/</a>.

For more information:

https://www.halteobsolescence.org/lindice-de-durabilite-une-revolution-prevue-pour-2024/#:~:text=La%20 mise%20en%20place%20de,refl%C3%A9tant%20leur%20niveau%20de%20durabilit%C3%A9.



Member of the board of directors of Refashion (formerly ECO-TLC), which is the eco-organisation for the EPR sector of clothing, household linen and footwear. For more information: <a href="https://refashion.fr/en">https://refashion.fr/en</a>.



Decathlon is a member of the Ecologic board of directors and the strategic council (for the EPR Sport and Leisure Goods supply chain). Ecologic is the environmental organisation for the EPR Sport and Leisure Goods and EPR Waste Electrical and Electronic Equipment (WEEE) supply chains. For more information: https://www.ecologic-france.com/.

# ReHubs

In September 2021, Decathlon joined Rehubs, coordinated by Eurotex (The European Apparel and Textile Confederation). The initiative brings together a number of companies from the textile industry, aiming to identify the opportunities, obstacles and economic, environmental and social values, as well as the investment required to set up recycling hubs in Europe. For more information: <a href="https://euratex.eu/news/rehubs/">https://euratex.eu/news/rehubs/</a>.

For more information: https://www.rehubs.eu/.



Product Environmental Footprint (PEF): Involvement in a European experiment to define a common multi-criteria method for calculating and labelling the environmental footprint of textile products (T-shirts). Member of the Technical Secretariat along with a number of stakeholders, including the ADEME, the French Ministry of Ecological Transition, the Swiss Federal Office for the Environment (FOEN), brands such as Promod, Pimkie, Okaïdi, etc., and producers such as Les Tissages de Charlieu and TAD.

For more information: <a href="https://green-business.ec.europa.eu/environmental-footprint-methods\_en.">https://green-business.ec.europa.eu/environmental-footprint-methods\_en.</a>



Decathlon joined the Better Cotton (BC) initiative in January 2012. This non-profit organisation promotes the global development of better cotton as a sustainable commodity, making it better for the people who produce it, for the environment in which it is grown and for the future of the industry.

For more information: http://bettercotton.org/



Based on the planetary boundaries framework, Environmental Action assists Decathlon in using calculation tools to integrate plastic pollution indicators to define quantified objectives and related trajectories to reduce its overall impact. For more information: <a href="https://www.e-a.earth/">https://www.e-a.earth/</a>.



The Microfiber Consortium (TMC) is a multi-stakeholder, non-profit organisation. This consortium facilitates the development of practical solutions for the textile industry so as to minimise the fragmentation of fibres and their release into the environment during textile manufacturing and the life cycle of the products. For more information: <a href="https://www.microfibreconsortium.com/about">https://www.microfibreconsortium.com/about</a>.



The Business Coalition for a Global Plastics Treaty brings together companies and financial institutions which undertake to support the drafting of an ambitious, effective and legally-binding UN treaty to end plastic pollution. The coalition is led by the Ellen MacArthur Foundation and the WWF, in collaboration with committed companies and with the support of strategic partner NGOs.

For more information: <a href="https://www.businessforplasticstreaty.org/">https://www.businessforplasticstreaty.org/</a>.



The Plastic Footprint Network arose from the demonstrated need to normalise and standardise methodologies and frameworks for the assessment, measurement and reduction of plastic pollution on a global scale. The network relies on the pioneering efforts of plastic pollution experts from EA (Earth Action) and Quantis, in particular for the Plastic Leak project launched in 2020. The guidelines for this project introduced the first complete methodology enabling global businesses to assess the environmental impact of the plastics used in their products, services and operations. For more information: <a href="https://www.plasticfootprint.earth/">https://www.plasticfootprint.earth/</a>.

#### **DIVERSITY AND INCLUSION**



EDGE Empower® is a software solution that enables users to steer and track the engagement, progress and compliance of diversity, equity and inclusion (DE&I) programmes in the workplace. The solution guarantees a rigorous and proven data-led approach to inform DE&I strategies, select priorities, and draft and implement appropriate action plans. It facilitates compliance in terms of pay equity, CSRD and other regulatory requirements, all the while enabling measurement and benchmarking against peers and the EDGE Global Standard, providing a clear definition of success

EDGE Empower® and Decathlon have been working in partnership since March 2023, as clear evidence of their shared desire to create teams that reflect the diversity of the communities they serve, quaranteeing a workplace that values the unique attributes of each individual and that actively fights to end discrimination.

For more information: www.edgeempower.com.



The King Baudouin Foundation is an independent and pluralist foundation for the public interest that has been working for over 40 years to create a better society. For more information: https://kbs-frb.be/en



WageIndicator aims to increase labour market transparency by collecting, sharing and comparing up-to-date information on wages, labour law, collective agreements, the parallel economy, and more. Through research, projects and events, WageIndicator is actively improving working conditions around the world For more information: https://wageindicator.org/

#### **PRODUCT QUALITY AND SAFETY**



The Apparel and Footwear International RSL Management (AFIRM) Group is an international working group of leading brands in the textile, footwear and sporting goods industry that works to standardise the chemical requirements of products. Decathlon is participating in the development of a common list of prohibited substances that can be used by all the brands involved. For more information: https://www.afirm-group.com



The European LIFE AskREACH project is focused on improving the substitution of Substances of Very High Concern (SVHC) in products as well as raising consumer awareness on their right to be informed about these substances. One of the project's main priorities is to facilitate communication on SVHCs between the different supply chain operators and the final consumer.

Decathlon is in regular contact with those involved in this project as a supplier of products, in order to make this information available and to contribute to the European database of the Scan4Chem mobile application. This application enables the user to scan products and find out if they contain SVHCs. The aim is to give better information to the public and to provide companies with tools to fulfil their obligations in terms of communication on SVHCs. For more information: https://reach-info.ineris.fr/focus/life-ask-reach.



Chemsec is an independent, non-profit organisation seeking safer alternatives to toxic chemicals. Founded in 2022, Chemsec bases its work on that of chemists, political scientists, business experts, etc. Decathlon partners Chemsec in urging the European Union to adopt stricter requirements for chemicals and it is one of the co-signatories of the open Chemsec letter to Ursula Von Der Leyen requesting the rapid and ambitious revision of the Registration, Evaluation, Authorisation and Restriction of Chemicals (REACH) regulation.

For more information: https://chemsec.org/.

For more information: https://chemsec.org/a-company-request-for-an-ambitious-revision-of-reach/.

#### DUTY OF VIGILANCE



Verisk MapleCroft is a UK-based consultancy firm that specialises in analysing international political, economic, social and environmental risks. By providing data and analysis on these topics, it enables companies to better anticipate, identify and manage the risks they face in their business. For more information: https://www.maplecroft.com/



The Entreprises pour les Droits de l'Homme (Business for Human Rights) association aims to promote the understanding and integration of human rights within companies by implementing awareness-raising strategies. This voluntary and multi-sector initiative serves as a forum for exchanging and sharing best practices and for collaborative thinking. The association also designs operational tools for its members, including training and awareness-raising tools to assist them in implementing their procedures, in accordance with French law and international CSR standards. By joining EDH, Decathlon seeks to continue structuring and improving its human rights awareness programme while exchanging and working with other companies to address the challenges surrounding this issue.

For more information: <a href="https://www.e-dh.org/en">https://www.e-dh.org/en</a>.



Whispli is a safe, secure and anonymous alert platform where the members, partners or customers of an organisation can report ethical issues in the broadest sense of the term. Decathlon has introduced this platform to meet the obligations of the French Duty of Vigilance and Sapin 2 laws.

For more information: https://www.whispli.com/

Ecovadis is an ESG ratings company for third-parties (suppliers and business partners). Its method is built on international criteria, including the principles of the United Nations Global Compact, the standards of the International Labour Organisation (ILO) and the United Nations Framework Convention on Climate Change (UNFCCC). It assesses four areas by means of an industry and country-based questionnaire alongside a documentation review.

This assessment is carried out in the following areas: environment, labour and human rights, business ethics and sustainable procurement. This solution is being used by Decathlon initially for indirect procurement and it will be used in the future with other business partners.

For more information: https://ecovadis.com/



The OECD (Organisation for Economic Co-operation and Development) is an international organisation that works to build better policies for better lives. Since 2017, Decathlon has been a member of the advisory committee, whose task is to approve the OECD forum programmes on due diligence in the textile and footwear industries, and to launch working groups on new issues with regard to industry transformation and the development of the geopolitical, economic and regulatory situation.

For more information: https://mneguidelines.oecd.org/responsible-supply-chains-textile-garment-sector.htm.

#### **DIGITAL RESPONSIBILITY**



Decathlon joined the French Digital Responsibility Institute (INR - Institut Numérique Responsable) association when it was founded in 2019. The INR is a think tank that follows on from the Green IT Club, and provides a forum to reflect on digital issues, such as calculating the economic, social and environmental footprint, reducing impact and creating social value in order to achieve e-inclusion for all.

For more information: https://institutnr.org/



Decathlon took part in the #FrenchTransfo project to initiate a responsible digital transformation among large groups. For more than a year now, the FrenchTransfo mission, chaired by Cédric O (Secretary of State for Digital Transition and Electronic Communications), has brought together major French groups in order to accelerate and combine their skills. All major groups have a duty to be responsible regarding the impact of digital technology on the environment (CO<sub>2</sub>, water, etc.). Decathlon has been involved in creating tools to measure the environmental impact of digital technology. For more information: https://www.economie.gouv.fr/environnement-numerique-feuille-de-route-gouvernement.



Acts and Facts is a movement born within the Mulliez ecosystem, involving company employees, top managers and shareholders. Acts and Facts does not replace corporate strategies, serving instead as a catalyst to accelerate the ecological transition by creating virtuous connections between engaged people who want to learn more and take action. For more information: https://actsandfacts.org/.

# APPENDICES

METHODOLOGICAL NOTE

CONFIRMATION OF PARTICIPATION AND REPORT ON THE FAIRNESS OF INFORMATION

GLOSSARY

**PUBLICATIONS ECOSYSTEM** 

**ACKNOWLEDGMENTS** 

# **METHODOLOGICAL NOTE GENERAL ORGANISATION OF REPORTING**

#### 1 - Regulatory framework

Decathlon is subject to the regulatory non-financial reporting obligations relating to Ordinance No. 2017-1180 of 19 July 2018 and the decree issued pursuant to Ordinance No. 2017-1265 of 9 August 2017. The Non-Financial Reporting Declaration (NFRD) meets these obligations, which have evolved in relation to the Grenelle II Act.

#### **Decathlon Vigilance Plan**

The publication of a Vigilance Plan following Law No. 2017-399 of 27 March 2017 on the duty of vigilance is the subject of a specific publication available on the Internet.

It should be noted that the content of the Decathlon Vigilance Plan should be read in conjunction with the content of the annual NFRD: the two teams in charge of these initiatives work together throughout the year to ensure synergy and synchronisation between the two documents.

The Vigilance Plan includes a correlation table that explains the responses in the NFRD and the Vigilance Plan: https://sustainability.decathlon.com/decathlon-annual-sustainable-development-reports.

Decathlon SE<sup>1</sup> is not listed on the stock exchange. However, the following criteria are taken into account with regard to their materiality: promotion of and compliance with the eight fundamental conventions of the International Labour Organisation (ILO)<sup>2</sup> as well as information on actions in favour of human rights.

With regard to the fundamental conventions of the ILO, Decathlon applies the same standards in its own nine production sites as those required of its suppliers.

In addition, Decathlon has met the new regulatory obligations relating to the Non-Financial Reporting Declaration since fiscal year 2018, including:

- Formalisation of Decathlon's value creation model. The business model was developed by involving various representatives of the company's finance teams and based on internal documents, external megatrends and studies, but also drawing on the recommendations of the European Commission's guidelines on non-financial reporting (2017/C 215/01) and the international integrated reporting framework of the IIRC (International Integrated Reporting Council) of December 2013.
- Presentation of Decathlon's main non-financial risks. A collaborative approach was implemented with the internal Audit and Risk Management teams so that the NFRD team could rely on their work in terms of identification and prioritisation, resulting in a list of the main non-financial risks for Decathlon.
- A review of the most strategic issues through an update of the stakeholder matrix, which is a constituent element of Decathlon's materiality analysis: the 2023 stakeholder consultation highlighted the most strategic sustainability issues for Decathlon. In this year of transition to future CSRD requirements, the Group refined the methodology to reflect priority issues for itself and its stakeholders from a financial materiality and impact materiality perspective. First, Decathlon used Datamaran, a tool based on artificial intelligence, to survey its external stakeholders; and the company also used internal questionnaires to rank its 32 priority sustainability issues.
- A sustainable development policy, called "2020-2026 Transition Plan"3, resulting from the materiality study on the one hand and the analysis of the main non-financial risks on the other, was finalised and shared by Decathlon's Chief Sustainability Officer and the Chief People Officer with the teammates in March 2020.

It is possible to update this Transition Plan every year in January to publish the new commitments for the year.

#### 2 - Changes applicable to the 2023 NFRD

Decathlon is gradually changing the structure and content of its non-financial report to incorporate the new regulatory requirements of the CSRD (Corporate Sustainability Reporting Directive), which was adopted on 10 November 2022 and transposed on 7 December 2023. Therefore in 2023, Decathlon changed the way it prepares and presents its NFRD in a process of continuous improvement.

The information is now clearly structured according to major sustainability areas: one section is devoted to environmental topics, a second relates to social issues and human rights, and a third deals with governance and business conduct

This new architecture makes it possible to better follow the structure of the CSRD's ESRS standards.

Regarding the evolution of the materiality analysis, the steps that remain to be taken in 2024 are important in order to comply with the double materiality requirements, a cornerstone of the CSRD, by matching Decathlon's issues with the ESRS and by evaluating an issue's materiality in terms of its induced impacts, risks and opportunities.

Secondly, new elements have been taken into account and incorporated into this methodological note as a reporting principle in order to comply with ESRS 1 - General principles of the CSRD. They are presented in the "Time horizons" and "Preparation and presentation of sustainability information" sections of this methodological note.

Lastly, Decathlon asserts its willingness to prepare for future regulatory requirements by gradually incorporating all new performance indicators that will be required by the CSRD's ESRS.

#### 3 - General reporting process

This Non-Financial Reporting Declaration presents Decathlon's commitments, achievements and plans in terms of corporate social and environmental responsibility (CSR) for the fiscal year 2023.

To draw up this Declaration, the following organisation was put in place:

- A dedicated NFRD reporting team:
- an ESG reporting manager in charge of the overall process
- two project managers responsible for consolidating numerical data and tools
- an editor-in-chief, an editor and an editorial line manager for the qualitative part
- two project managers for the reporting protocol part, for organising audit steps and for the materiality analysis
- a CSRD compliance project manager responsible for assisting the company as it gradually adopts the new CSR reporting standards

This team is responsible for the following aspects: technique and project management, drafting & communication, consolidation of non-financial data, internal reporting protocol - implementation, deployment and use of the reporting

- A network of contributors covering the company's various activities and challenges (design, production, distribution, logistics, real estate, legal, climate, biodiversity, etc.)
- Meetings and strategic committees (advice process) with various participants (Decathlon's Chief Executive Officer, Chief Sustainability Officer, representatives of the "industrial performance" teams, representatives of the HR teams, etc.) to advise the NFRD team on the orientations and decisions related to the non-financial reporting process

A reporting protocol including the definitions of the indicators as well as the different data collection and consolidation procedures is updated and shared annually with the contributors concerned.

The 2023 data was consolidated using a dedicated IT tool (PURE reporting tool), allowing for a more efficient collection and processing of information for Decathlon.

#### 4 - Sustainability information control process

Checking the information presented in the NFRD is crucial and a central element of the reporting process:

- Qualitative information is collected, verified and provided by contributors from the operational activities responsible for it. It is proofread and validated by various committees specialised in the specific fields and composed of people who are involved and aware of non-financial reporting issues. Once any necessary modifications have been made, it is incorporated in the annual NFRD.
- Quantitative data is also checked for consistency and plausibility by contributors who are responsible for the reliability of the information they submit for this reporting exercise. Note that some non-financial indicators are taken from information that is regularly reported and managed by company employees. All this information is then checked, approved and consolidated by the reporting and consolidation project managers. In the same way as the qualitative data, numerical data undergoes a review and validation process by a specific committee prior to being incorporated.

The purpose of this information verification process is to ensure that the data are understandable, reliable, accurate and compliant.

1. Decathlon has been a European company since 26 September 2019

2. For more information on the International Labour Organisation (ILO): <a href="https://www.ilo.org/global/lang--en/index.htm">https://www.ilo.org/global/lang--en/index.htm</a>. The eight fundamental conventions of the ILO are: Freedom of association and the effective recognition of the right to collective bargaining, The elimination of all forms of forced or compulsory labour, The effective abolition of child labour, The elimination of discrimination in respect of employment and occupation. 3. For more information on the Transition Plan: https://sustainability.decathlon.com/.



Work to organise and improve the collection, consolidation and reliability of data has been carried out every year since 2013 to bring it into line with changes in regulatory requirements, with the observations of the Independent Third Party Organisation and also to take into account changes in Decathlon's internal projects and strategies on sustainable development. This work over the past years has allowed to observe the relative reliability of certain information. The team in charge of reporting is committed to a process of progress and continuous improvement over several years in order to strengthen the internal reporting process and make the data communicated in Decathlon's non-financial reports more reliable.

The annual NFRD enables Decathlon to measure and report on its social, environmental and societal performance in order to make informed decisions.

The information from the NFRD and the conclusions of the audit carried out by the Independent Third Party Organisation are also used by the Decathlon Treasury teams in the context of projects for sustainability-linked loans set up with banks and are communicated to the Independent Experts assessing the company's annual share value.

#### **5 - Verified information**

In accordance with regulations, this Non-Financial Reporting Declaration has been verified by an independent third party. The work carried out and the conclusions can be found on page 240.

# PRINCIPLES APPLICABLE TO THE DRAFTING OF THE NON-FINANCIAL **REPORTING DECLARATION (NFRD)**

Based on the GRI G4 (Global Reporting Initiative) Sustainability Reporting Guidelines, Decathlon applies the following principles in preparing its Non-Financial Reporting Declaration (NFRD):

- **Completeness:** to be as comprehensive as possible on the relevant topics to enable the reader of the report to assess the company's CSR performance
- **Relevance:** the topics considered relevant are those that Decathlon considers to be the most significant for its activities and its corporate governance
- Clarity: to be understood by all
- Punctuality: to submit the report on the same dates year after year
- Balance: to give an accurate picture of the company's overall performance by reflecting both positive and negative aspects
- **Accuracy:** to provide accurate and detailed information for a better understanding by the reader

# **TIME HORIZONS**

#### 1 - Reporting period

The reporting period for non-financial data is based on the calendar year (1 January - 31 December 2023) to ensure consistency with the business year of Decathlon companies as well as with existing company reporting.

In the event that certain data relates to a reporting period other than the calendar year, this is stated in the body of the

#### 2 - Definition of time horizons

For this 2023 data reporting exercise, Decathlon defined short-, medium- and long-term time horizons that are in step with the CSRD's future requirements. These time horizons were shared with everyone who contributes quantitative data to harmonise timescales.

The chosen horizons are as follows:

- (a) short term: up to one year with respect to the reference period
- (b) medium term: up to five years from the end of the short-term reference period in point (a)
- (c) long term: more than five years

# PREPARATION AND PRESENTATION OF SUSTAINABILITY INFORMATION

#### 1 - Presentation of comparative data

When presenting numerical data in its Non-Financial Reporting Declaration, Decathlon compares the data of the current period with that of the previous period for each indicator, where possible.

Where the comparative information published differs from that published in the previous period, Decathlon endeavours to provide the revised figure and the reasons for its revision. If, for example, the revision is related to methodological changes made between 2022 and 2023, this is mentioned in a footnote for the indicator in question.

If comparative data for a past period cannot be adjusted, this is also stated in the explanatory notes.

#### 2 - Sources of uncertainty related to estimates and results

There may be measurement uncertainty when quantitative information cannot be measured directly and can be obtained only through estimates. In this case, Decathlon identifies the indicators concerned in the report and strives to share information that will enable readers to understand the most significant uncertainties affecting these quantitative metrics.

In this context, information on the estimation methods used, as well as any assumptions made to obtain the published figures can be shared to clarify the information published by the company.

#### 3 - Reporting errors in previous periods

In exceptional cases, some data calculated for previous years may differ from that reported in the 2022 NFRD, particularly when input or calculation errors have been detected (due to the nature of the data, methodological changes and scientific developments, etc.). In this case, these changes are explained in a footnote.

#### 4 - Reporting scope

Decathlon was present in 57 distribution countries, with 100,701 teammates and a sales figure of €15.6bn before tax, in

The Decathlon Group's scope includes, as of 31/12/2023:

- 1.749 stores (all forms of sales combined)4
- 72 warehouses and logistics platforms
- 9 production sites owned by Decathlon

In order to establish the target CSR reporting scope for the 2023 financial year, it was agreed to use the scope of financial consolidation, which includes all Decathlon Group subsidiaries as of 31 December of the reporting year, and from which restatements have been made.

The restatements made correspond to the exclusion of subsidiaries from the scope of financial consolidation.

Exclusions are made on the basis of:

- corporate purpose (companies whose sole purpose is to acquire holdings, subsidiaries whose sole purpose is to hold real estate)
- control (Art.L233-3 French Commercial Code)
- ongoing operations
- sales (threshold of 0.01% of the sum of the sales from the Decathlon Group's subsidiaries) of the subsidiary in question For the latter, Decathlon considers that the cost of obtaining the environmental, social and societal data is not commensurate with its value. The exclusion of these companies does not have a significant impact on the representativeness of the data.

- any subsidiary with more than 10 stores must be included in the CSR target reporting scope in terms of its impact on "Group" data. In other words, the rule for inclusion in the target CSR reporting scope in terms of the number of stores prevails over the rule for exclusion from the target CSR reporting scope in terms of sales
- any subsidiary recording RBU (Reporting Business Unit) which corresponds to sales linked solely to a production activity for Decathlon products, regardless of the amount, must imperatively be part of the CSR target reporting scope with regard to the Duty of Vigilance determined by the Human Responsibility in Production (HRP) indicator, even if, due to the sales threshold, it would be excluded from the CSR target reporting scope
- for Mainland China, in view of the local legal structures, it was decided to establish a specific rule, which consists of integrating all subsidiaries with distribution and logistics activities

The coverage rate of the CSR target reporting scope for 2023 is 98.8% of the sum of the sales from the Decathlon Group's subsidiaries. Any scope limitations are specified at the level of each indicator where appropriate.

## **METHODOLOGICAL CLARIFICATIONS**

- 1 The wording "Decathlon Group" (or "the Group") refers to the entity Decathlon S.E and all its subsidiaries.
- 2 Note that the term "Decathlon brands" refers to Decathlon's own brands (e.g., Quechua for mountain sports, Kuikma for racquet sports, Kipsta for team sports, etc.) The abbreviation "OIB" refers to the other international brands Decathlon distributes.
- 3 The suppliers referred to by Decathlon are those with which the company has direct or indirect commercial relations in the context of the production of its own brand products and their components. The product development approach (ecodesign, quality, human responsibility in production, etc.) presented concerns only products manufactured for the company's own brands.
- 4 The non-financial information on Decathlon's activities relating to Installations Classified for Environmental Protection (ICPE) in France is consolidated at Group level by the CSR legal counsel.
- 5 Decathlon's main activities include the design, manufacture, wholesale, semi-wholesale and retail of all products and services useful to sportspeople and their families, and personal equipment in general. Decathlon markets, through its own brand Aptonia, sports nutrition products and food supplements, which do not fall into the category of foodstuffs. As such, Decathlon is not considered a distributor in the food sector. The issues of food insecurity, sustainable food and food waste are not considered to be material in relation to the number of products and the sales figure achieved, but Decathlon may take action to reduce the impact of the products that could be involved. Furthermore, sports nutrition products and food supplements have a long shelf life and are not highly perishable.

#### 6 - Context

With 2.4% growth (excluding the Russia impact), 2023 was marked by a challenging business environment: consumers' purchasing power suffered under strong inflationary pressure, preventing the company from reaching its more ambitious initial forecasts. In the second half of the year, good production cost management helped lower prices to restore customer purchasing power while protecting Decathlon's margin. E-commerce (12% of sales) contributed to an increase in the amount of products sold, with a rise of 2.8%.

In 2023, Europe contributed 75% of the company's total growth (at constant exchange rates) and Mainland China returned to sales growth thanks to actions taken there.

#### 7 - Indicators not included in the 2023 NFRD

In relation to the 2020-2026 Transition Plan, Decathlon is working to define new indicators that will enable to drive performance:

For the "Agile and networked organisation" challenge: HR teams are working to gradually implement and apply a Digital Maturity Index (DMI) in all countries by 2026. As an intermediate step to measuring the DMI, a question was added to the Decathlon Teammates Barometer in 2020 and this was reformulated in 2023 to improve clarity: "I am improving my use of digital tools in my responsibilities." A second question was also created: "My knowledge of digital skills helps me make better decisions."

For the "overstock management" challenge and the "zero components and finished products incinerated or buried in 2026" commitment: in 2023, Decathlon changed the structure of its international logistics activities to better align it with the Group's international business strategy. This will improve efficiency and help better manage excess inventory. Indicator checks and monitoring are currently being reviewed to ensure that no finished component or product ends up in a landfill or being incinerated. A more detailed report on this process will be available next year.

#### 8 - For the business model financial information:

Details are provided below to shed light on the figures shown in representation of the Decathlon business model.

Some of this information is available in a simplified form in the consolidated financial statements:

- 800 million euros distributed as dividends: the dividend paid out in 2023 is the dividend declared in 2022
- 15.6 billion euros in sales excluding taxes, or growth of 1.4% in constant currency
- 931 million euros in net profit: this net profit was expressed for the 2023 financial period at Decathlon group level. The net profit for France over the 2023 financial period amounts to 257 million euros
- 4.1 billion euros in economic contribution: economic contribution encompasses direct taxes, namely taxes directly owed and paid by Decathlon (such as corporate tax) and indirect taxes collected by Decathlon on behalf of the different countries in which Decathlon conducts its business (such as VAT). Of these 4.1 billion euros in economic contribution, 2.7 billion were indirect taxes and 1.4 billion were direct taxes (including social security contributions)
- 24.75% is the Group's effective tax rate

#### 9 - Information on the social component:

For the 2023 NFRD, Decathlon focused on the same contributing countries as in 2022 to improve data reliability. This will continue in 2024.

The scope of social data generated by payroll software represents 90% of the global workforce, and includes the following 22 participating countries/regions: France, Spain, Italy, Belgium, Mainland China, Poland, Germany, Portugal, India, Hungary, Brazil, Turkey, the Czech Republic, Romania, England, Morocco, Mexico, the Netherlands, Taiwan, Switzerland, Singapore and Canada.

Russia is not included in the 2023 fiscal year because Decathlon no longer owns or leases any real estate there. However, the 2022 data has been preserved.

Most of the quantitative information published on these countries is therefore produced on the basis of ad hoc payroll

The quantitative data published for the remaining 10% is calculated on the basis of data reported in the "Identity Access" tool, which is relatively reliable.

It should be noted that the "breakdown by activity" indicator is calculated solely on the basis of this same tool.

A collection framework was established beforehand with a standard definition for each indicator collected.

Three additional countries will be introduced each year from 2025:

- 2025: Colombia, Thailand and Malaysia
- 2026: Vietnam, Chile and Slovakia
- 2027: Australia, Israel and Bulgaria

These countries will be contacted on an ongoing basis to incorporate the collection framework using their payroll extracts to improve the reliability of the data.

A network of contributors for social data is gradually being set up in the various countries by the HR Reporting Project Manager, with the aim of broadening the scope of qualitative HR information communicated in future reports.

#### 10 - Logistics figures:

Methodological work was carried out in 2023 to broaden the scope of part of the transport indicators; they are now reported on a world scope rather than for Europe as previously.

In 2023, Europe accounted for 66.5% of the quantities of items shipped from the producing countries.

#### 11 - Environmental information and the greenhouse gas (GHG) emissions inventory:

#### Regarding methodological changes:

In 2023, Decathlon transitioned from the internal methodology used until that point to the GHG Protocol's greenhouse gas emissions measurement methodology. This choice was made based on Decathlon's desire to respect reference standards that improve comparability between companies.

Thanks to this change, Decathlon was able to broaden its scope of measurement, adding franchises, investments and some indirect purchases (not included previously), and provide a carbon footprint that separates scopes 1, 2 and 3 as defined by the GHG Protocol. This new format also makes it possible to better analyse emission sources and define adapted trajectories.

To comply with the GHG Protocol approach, Decathlon now applies the "100-0" method—also known as the "Recycled Content Method"—to calculate product end-of-life and the impact of recycled raw materials. It no longer uses the Circular Footprint Formula defined by the Product Environmental Footprint (PEF).

Following this same logic, Decathlon also updated and aligned its sites' waste emission factors with the GHG Protocol, which recommends combining all recycling and incineration with energy recovery streams with zero emission factors. This leaves only the impacts of hazardous waste, landfill and incineration (with no energy recovery), for which the PEF method was used internally to calculate the impact of products.

No major methodological changes were made for energy in production (emissions related to scope 3 are accounted for using the market-based approach), transport or retail. However, updates were made to the calculation of energy-related emissions in production in 2023 to refine this measurement. Decathlon added its company-owned factories (that were previously included in scope 3) to scopes 1 and 2. Thermal energy consumed at production sites is now included, as well as electricity from renewable sources. Special attention was paid in 2023 to the quality of product environmental assessments.

#### Regarding scope changes:

Following the switch to the GHG Protocol methodology, Decathlon expanded the scope of its carbon footprint measurement, adding:

- part of indirect purchases that are not included in site/logistics energy sources, IT equipment and transport with purchases of goods not related to the products sold by Decathlon (e.g., furniture), consulting services, communication and consumables (supplies and furniture)
- franchises: scopes 1 and 2 are incorporated in Decathlon's scope 3, since the sale of Decathlon products by franchised stores was already accounted for
- alliances: the emissions of companies in which Decathlon invests, incorporated according to the rules defined by the GHG protocol for Category 15 "investments"

Production sites: Emissions related to Decathlon suppliers' electricity consumption are accounted for using the marketbased approach. This method allows Decathlon to assign a value in its carbon footprint to the efforts made to provide these suppliers with renewable energy.

Downstream transport: Decathlon carried out a mock audit for product transport from warehouses to stores for the 2023 financial year. Note that the France data item was excluded from the calculation of this indicator for 2023. This section had been assessed previously, but this audit reflects Decathlon's desire to continue improving the quality of its environmental data.

Upstream transport (warehouse to warehouse): The geographical scope was increased, with 94.3% of world data included in the CO<sub>2</sub> footprint in 2022, and 99.96% in 2023.

Retail: The change in the tool used made it possible to calculate the travel required for customers to collect their click & collect orders and include it in the company's carbon footprint.

#### Regarding the update to historical data:

For production sites: As concerns energy from suppliers' production sites, following the change in the method for reintegrating actual impacts, Decathlon recalculated historic data up to the reference year in 2021, for comparability purposes.

For product-related emissions: In 2023, the industrial textile assembly process was included in the calculation of productrelated emissions in the PACE design tool (footwear processes were already included in 2022). Historical data from 2021 and 2022 were transferred to allow comparability with 2023 data.

For retail and logistics related emissions: For retail and logistics, all the variables of the estimates made on 2021 and 2022 data on ghost sites (fictitious sites created by computer to track certain types of data; e.g., for B2B activities) have been updated, making it possible to allocate emissions not related to a physical site.

A recalculation was also carried out, including a new data source for the variables used to calculate the estimates.

For transport-related emissions: International transport data (product transport between suppliers and Decathlon warehouses) for 2021 and 2022 was recalculated to correct identified errors for air transport.

#### Regarding energy consumption and energy efficiency per m<sup>2</sup>:

Any data that is not available is estimated. The estimate is based on a kWh/m² ratio from the previous year.

In 2023, 9% of kWh of natural gas was estimated while 91% came from actual data. For electricity, 14% of kWh of electricity was estimated while 86% came from actual data.

Like last year, only stores and warehouses that have been open for more than a year were included in calculating energy efficiency. Teams also excluded sites that closed during the year, production offices and central offices.

The scope includes 65 out of 75 warehouses (87%) and 1,689 out of 1,809 stores (93%).

#### Regarding water consumption at stores and warehouses:

Decathlon's water consumption is not considered as significant; it is limited to sanitary facilities, break rooms, watering green areas and testing sprinklers. This average consumption was calculated in 2016 on the basis of actual data obtained from a sample of 23 stores and 1 warehouse; it confirmed the fact that no exhaustive reporting was needed given the low consumption.

#### Regarding waste from stores and warehouses:

The scope of sites included to monitor waste production in the Metrio tool remain the same as last year: 100% of companyowned stores (1,810 stores) and 100% of company-owned and subcontracted warehouses (74 warehouses) having an operational activity or having closed in 2023.

In Metrio, Decathlon uses an estimation system that assigns quantities of residual waste (sent to landfill or incineration) to sites that have not provided actual quantities for this type of waste. So, when the actual data is missing, data is estimated based on a ratio between the weight of waste and the physical quantities sold for stores or items shipped for warehouses.

Since 2023, to refine the relevance of these estimation ratios, Decathlon relies solely on reliable quantities from year N-1 to determine the ratios applied to year N. Therefore, estimated data is no longer considered when determining these

The estimated quantities of waste using these ratios are considered as not being sorted and as destined for landfill. So, countries and sites where no data is reported have a recycling rate equal to 0%.

This specific ratio calculation was undertaken by type of site: company-owned stores, company-owned warehouses and subcontracted warehouses; and on two geographical scales: the Group level and the country level. So, if a country had a reliability rate of 20% or higher in 2022, the ratio at the country level is considered sufficiently reliable to be applied. Conversely, if a country had a reliability rate of less than 20% in 2022, then the generic Group-level ratio for the type of site is applied to preserve the reliability of the estimates.

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For example, in 2022, Chinese stores had a reliability rate of 7% for generated waste, so the ratio specific to stores at the Group level was applied to estimate base quantities in 2023. Conversely, because Portuguese stores had a 60% reliability rate in 2022, the country ratio was applied to them for 2023.

For the Retail scope, of the 62 countries in which Decathlon owns stores, the local ratio is applied to 40 countries and the Group ratio is applied to 22 countries. For the Logistics scope, of the 35 countries hosting warehouses (company-owned and/or subcontracted), the local ratio is applied to 13 countries and the Group ratio is applied to 22 countries.

Data reliability remained stable overall in 2023 due to methodological changes that led to an increase in Group ratios (5% increase for stores, 9% for company-owned warehouses and 27% for subcontracted warehouses). Actual data represents 69% of waste tonnage at the global Group level (65% for retail and 74% for logistics).

Furthermore, a new category of waste called "Recycling – Hard Plastics" was created in the Metrio monitoring and reporting tool, resulting in the "Recycling – Plastics" category to be renamed "Recycling – Soft Plastics". Therefore, the weight of recycled plastics displayed in the indicators table is equal to the sum of these two categories.

#### 12 - Information on the biodiversity impact assessment

Decathlon calculated its biodiversity footprint according to the GBS (Global Biodiversity Score – version 1.4.6) method, which assigns impacts on two ecosystems (terrestrial and freshwater) and with two time frames (cumulative and annual). The Group decided to report annual freshwater results and cumulative impacts related to climate change in order to work to continuously improve these indicators, even though CDC Biodiversité recommends not publishing them, given their high level of uncertainty.

Decathlon used the artificialised  $m^2$  equivalent to communicate the results, which is based on MSA. $m^2$ , the reference unit used in the scientific world, with the following hypothesis: 1 MSA. $m^2$  = 1 artificialised  $m^2$  eq. (MSA stands for Mean Species Abundance).

Impacts on biodiversity are calculated by multiplying an activity data item by commodity, pressure and/or erosion factors. Activity data was collected within the defined scope.

When data was unavailable or contained errors, either hypotheses were created or data was extrapolated from actual

The data used is internal financial data, except for land area (scope 1), cotton consumption for textiles business units, carbon pressures and eutrophication pressure. CO<sub>2</sub> impacts were modelled using the GHG Protocol.

The scope used for the annual biodiversity footprint includes all of Decathlon's activities from 1 January to 31 December 2023, excluding alliances. The cumulative biodiversity footprint is extrapolated using Decathlon business data from 2020 (1 January to 31 December) and includes the annual impact for 2021.

#### **Methodological limitations of the indicators**

This is the eleventh non-financial report for Decathlon, and it is part of a continuous improvement process over several years to structure and strengthen the process internally.

Environmental, social and societal indicators may have methodological limitations due to:

- the non-harmonisation of definitions, national/international legislation and local practices
- the difficulty to collect information without a software solution for some data
- manual entry of information into the PURE reporting tool: its certainty depends on the quality of the data entered by the teams
- the availability of certain data within a restricted scope
- extrapolation and estimation of some data where actual data is not available
- the progressive implementation of our internal reporting protocol covering the collection, consolidation and control of indicators.

# **NFRD CROSS-REFERENCE TABLE**

This table indicates where to find the information required by the regulatory obligations of the Declaration of Extra-Financial Performance within this publication:

CROSS-REFERENCE TABLE FOR REGULATORY OBLIGATIONS	Where to find this information?
Climate change	Fighting against climate change on page 45
Societal commitments in favour of sustainable development	Territorial dynamics on page 188 Decathlon Foundation on page 193
Circular economy	Resources and circular economy on page 105
The fight against food waste and food insecurity	Fighting food waste through Too Good To Go on page 125
Animal welfare	Choosing low-impact materials on page 112
Responsible, sustainable and fair-trade food choices	Fighting food waste through Too Good To Go on page 125
Collective agreements	Teammate well-being on page 136 Diversity and inclusion on page 138 Sharing value and shareholding on page 153
Measures in favour of people with disabilities	Disability on page 142
The fight against discrimination, promoting diversity	Diversity and inclusion on page 138
Actions aimed at promoting the link between the Nation and the Army and supporting commitment to the reservist forces	Facilitating teammates' community involvement in France on page 191
Business model	Business model and value chain on page 30
Main non-financial risks	Main non-financial risks on page 34
Policies	Available on: https://sustainability.decathlon.com/
Results and key performance indicators	Performance indicators, pp. 40, 70, 88, 102, 126, 156, 176, 184, 197 and 216

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# **MAIN NON-FINANCIAL RISKS**

This table below also shows the correlations between the list of main non-financial risks and the key performance indicators

DEVELOPING PEOPLE	Description of opportunities	Description of risks	Commitments from the Transition Plan	Issues resulting from stakeholder consultation	Qualitative or quantitative indicators audited by third-party auditors for the 2023 NFRD
People performance, purpose and values	Teammate engagement, cohesion	Loss of purpose and lack of clarity regarding corporate values		Empowering and fair management	Results of the Decathlon Teammates Barometer (DT
Employment and skills management	Availability and quality of skills maintenance, talent development	Loss of skills including expertise, insufficient attractiveness, disemployability, inadequate response to development needs, failure to anticipate career changes, loss of connection betweenteammates and the company	We're sporty, and looking to boost performance through the mutual enjoyment of working together	Skills and know-how development Attractive jobs and talent management	Results of the DTB  Percentage of people having received at least 3 hours of training in the past two years"
Sharing created value	Sharing value, participating in company development, project commitment	Reduced remuneration	We create human, environmental and economic value sustainably; and we all share in the benefits.  This encourages us to set ourselves ambitious targets and implement the action plans to achieve them	Sharing created value	Percentage of employee
	Teammate health and safety, well-being, quality of work life	Accidents, illnesses, psychosocial risks	Teammates feel physically and psychologically safe in their work environment	Healthy and well-being working conditions	Results of the DTB Frequency rate of workplace accidents
Physical safety of people in distribution, logistics and service activities	Customer health and safety, product safety (harmlessness, strength, etc.)	Danger for health during product or service use	We approve our finished products and components at the design, development and production stages, so they fulfill a safe and sustainable purpose. We work in a proactive manner to gradually eliminate potentially dangerous chemicals from our sports products	Product quality and safety	Return rate per million (RPM)
	Customer safety instore	Accidents, illnesses	-	Product quality and safety	n/a
Fundamental human rights	_	Serious violation of human rights, fundamental freedoms, health and safety of teammates,	Percentage of teammates who are co-owners	Working conditions and human rights Fair buying practices	Percentage of Rank 1 production sites of suppliers ra
		third parties, suppliers and providers	Concerned teammates are trained in human rights	Working conditions and human rights	A, B or C in human responsibility in production assessr
					n/a
Diversity, equity and inclusion	Internationalisation, cultural exchanges, multinational performance	Unfair treatment of teammates, unequal opportunities based on gender, age, cultural background, skills, ethnic origin, nationality, religion or sexual orientation	Decathlon is an inclusive business boasting exceptional diversity (age, gender, nationality, etc.). Our teams reflect local society and we retain what makes us unique.	Diversity richness and inclusion	Percentage of women team leader and percentage of women team leader in top management
					Percentage of internationalisation in top managem
Customer experience	Customer satisfaction, referral, loyalty, basket amount, product innovation, new consumption trends	Negative image, dissatisfaction, loss of sales	Average of customer reviews for Decathlon and OIB products sold	Satisfied customers Product affordability	Customer reviews
PRÉSERVER LA NATURE	Description of opportunities	Description of risks	Commitments from the Transition Plan	Issues resulting from stakeholder consultation	Qualitative or quantitative indicators audit by third-party auditors for the 2023 NFR
Climate change Energy savings, resource availability	Physical risks and risks of ma	Physical risks and risks of maladaptation	Reducing CO <sub>2</sub> emissions and neutralising residual emissions to help achieve global carbon neutrality, based on science-based targets	Transition for a low-carbon economy	CO <sub>2</sub> emissions in scope 1 and 2 CO <sub>2</sub> emissions in scope 3: product transportation (warehouse to warehouse and international transportation per m <sup>2</sup>
	to the environmental transition	Work with key suppliers to ensure that they are autonomous in terms of monitoring their carbon emissions and their energy consumption	Fair buying practices	Percentage of Rank 1 and 2 production sites rated A, during environmental assessments	
		Committment to consume renewable electricity across all our sites (purchasing and direct production)	Energy efficiency and renewable energy use	Percentage of renewable electricity consumed be production sites guided in decarbonation issues	
			Supporting suppliers in continuously reducing their environmental impact and managing their water consumption	Prevention and environmental efficiency	Percentage of Rank 1 and 2 production sites rated A, E during environmental assessments
		Plastic and chemical pollution, biodiversity damage, water, air and soil pollution, waste management	Eliminating single-use plastic and sources of plastic and microplastic leaks in the value chain	n activities and the value chain	
Environmental impacts throughout the value chain  Emission and pollution control, protection and optimisation of resources in the value chain			Calculate and publish Decathlon's biodiversity dependencies and impacts on biodiversity, limiting the loss of biodiversity in line with the recommendations of the Kumming-Montreal global framework (COP 15)	Natural capital and biodiversity	-
		Organisation of recycling channels for our various types of products, operating waste recycling and recovery	Prevention and environmental efficiency in activities and the value chain	Rate of waste recycling	
Compliance with environmental & ESG regulations	Positive impact on stakeholders	Reputation and legal risks	-	Compliance	Duty of Vigilance
nsformation of the business model to reach environmental targets	New consumer habits, development of the economy of use and circularity	Opening up to non-efficient economic partners	Increase in the number of repairable products, adapted repair services, second-hand products, new rental models	Resources preservation and circular economy Raw material prices and availability	Circular sales Percentage of sales made from products that have benefitted from an ecodesign approach
ÉER DE LA VALEUR DURABLE	Description of opportunities	Description of risks	Commitments from the Transition Plan	Issues resulting from stakeholder consultation	Qualitative or quantitative indicators audit by third-party auditors for the 2023 NFRI
Cybersecurity	Respect and protection of personal data	Unavailability of systems, leakage of internal and external stakeholder personal data, manipulation of company information	-	Protection of personal data and digital security	Cybersecurity Security of personal data
Non-financial data	Data control throughout the value chain, better information management, better decision making, organisational efficiency	Lack of data governance, reliability, integrity, inadequate access	The measurement of the most impactful actions to reduce Decathlon's social and environmental impact is included in Decathlon's monthly performance report	Integrating environmental, social and governance criteria in the company's organisational structure	n/a
Business ethics	Integrity, loyalty, values and moral principles in doing business, trust in business relations	Internal and external acts of fraud/corruption	Teammates have access to the internal alerte platform that enables them to raise questions or report issues	Business ethics	Number of reports received on Whispli

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# CONFIRMATION OF PARTICIPATION AND REPORT ON THE FAIRNESS OF INFORMATION

**DECATHLON**FOR THE YEAR ENDED
December 31, 2023

Report by the Independent third-party organisation on the verification of the consolidated non-financial statement included in the management report

#### To the shareholders,

In our capacity as Independent third-party organisation, member of Mazars Group and accredited by COFRAC Inspection under number 3-1095 (list of accredited sites and their scope of accreditation available on www.cofrac.fr), we have performed work to provide a reasoned opinion that expresses a limited level of assurance on the historical information (observed and extrapolated) of the consolidated extra-financial performance statement (hereinafter the "Information" and "Statement" respectively), prepared in accordance with the entity's procedures, as well as, at the Company's request and outside the scope of accreditation, a reasonable assurance conclusion on a selection of information, prepared in accordance with the Entity's procedures (hereinafter the "Guidelines"), for the financial year ended December 31, 2023, presented in the management report of DECATHLON (hereinafter the "Entity") in application of the provisions of Articles L. 225-102-1, R. 225-105 and R. 225-105-1 of the Commercial Code.

#### Conclusion

Based on the procedures we performed, as described in the "Nature and scope of our work" and the evidence we collected, nothing has come to our attention that causes us to believe that the consolidated non-financial statement is not presented in accordance with the applicable regulatory requirements and that the information, taken as a whole, is not presented fairly in accordance with the guidelines, in all material respects.

#### Comments

Without modifying our conclusion and in accordance with article A. 225-3 of the French Commercial Code, we have the following comments:

- Regarding human resources, the reporting scope is not exhaustive and covers only 90% of the Group's headcount as of December 31st, 2023. Moreover, the scope may differ from one indicator to another due to the absence of a reporting process in some countries and on the lack of a Group reporting tool. The countries concerned by these exclusions are specified indicator by indicator in the statement.
- The historical record, the completeness of the information and the updating of products identified as "having benefited from an eco-design approach" are continuing to be strengthened. This information is needed to calculate the indicator "Percentage of sales generated by products that have benefited from an eco-design approach".
- The indicators relating to the Transition Plan commitments "100% of countries are driven by a digital maturity index; 0 components or finished products incinerated or landfilled" are not yet available, as mentioned in the statement.
- The information needed to characterise the type of engine used (diesel, biofuel, electric, etc.) is not all available for France. Consequently, the indicator "CO<sub>2</sub> emissions from the transport of DECATHLON products delivered worldwide (from 01/01 to 31/12) from distribution platforms to shops" published in the statement does not include data for France.

#### Reasonable assurance report on selected information

For the information selected by the company and identified by the sign  $\checkmark$ , we have carried out, at the company's request and on a voluntary basis, work of the same nature as that described in the paragraph "Nature and scope of the work" above for the key performance indicators and for the other quantitative results that we considered to be the most important. This work was carried out in greater depth, particularly in terms of the number of tests. The selected sample thus represents between 56% and 100% of the environmental information identified by the sign  $\checkmark$ .

We are convinced that this work allows us to express reasonable assurance on the information selected by the company and identified by the sign √.

#### Conclusion

In our opinion, the information selected by the company and identified by the sign √ has been established, in all material respects, in accordance with the standard.

#### Preparation of the non-financial performance statement

The lack of a commonly used framework or established practice on which to base the assessment and evaluation of information allows for the use of alternative accepted methodologies that may affect comparability between entities over time.

The statement has been prepared in accordance with the entity's procedures (hereinafter the "guidelines"), the main elements of which are presented in the statement

#### Restrictions due to the preparation of the Information

As mentioned in the statement, the information may contain inherent uncertainty about the state of scientific or economic knowledge and the quality of external data used. Some of the information is dependent on the methodological choices, assumptions and/or estimates made in preparing the information and presented in the statement.

#### The entity's responsibility

The Board of Directors is responsible for:

- selecting or setting appropriate criteria for the provision of the information;
- preparing the statement with reference to legal and regulatory requirements, including a presentation of the business model, a description of the main non-financial risks, a presentation of the policies implemented considering those risks and the outcomes of said policies, including key performance indicators;
- and implementing internal control procedures deemed necessary to preparation of information, free from material misstatement, whether due to fraud or error.

The Statement has been prepared by applying the company's guidelines as referred to above.

#### Responsibility of the independent third-party organisation

Based on our work, our responsibility is to provide a report expressing a limited assurance conclusion on:

- the compliance of the statement with the requirements of article R. 225-105 of the French Commercial Code;
- the fairness of the information provided in accordance with article R. 225 105 I, 3° and II of the French Commercial Code, i.e., the outcomes, including key performance indicators, and the measures implemented considering the principal risks (hereinafter the "Information").

We have carried out work designed to provide a reasoned opinion expressing a limited level of assurance on the historical, observed or extrapolated information.

As our responsibility is to express an independent conclusion on the information as prepared by management, we are not permitted to be involved in the preparation of this information, as this could compromise our independence.

It is also our responsibility to express, at the request of the entity and outside the scope of accreditation, a reasonable assurance conclusion on whether the information selected by the Entity¹ has been prepared, in all material respects, in accordance with the Guidelines.

It is not our responsibility to express an opinion on:

- the entity's compliance with other applicable legal and regulatory requirements (in particular with regard to the due diligence plan and the fight against corruption and tax evasion):
- the compliance of products and services with applicable regulations.

#### Regulatory provisions and applicable professional standards

The work described below was performed with reference to the provisions of articles A. 225-1 et seq. of the French Commercial Code, as well as with the professional guidance of the French Institute of Statutory Auditors ("CNCC") applicable to such engagements and with ISAE 3000<sup>2</sup> (revised).

This report has been prepared in accordance with the RSE\_SQ\_Programme de vérification\_DPEF.

#### Independence and quality control

Our independence is defined by the requirements of article L. 822-11-3 of the French Commercial Code and the French Code of Ethics (Code de déontologie) of our profession. In addition, we have implemented a system of quality control including documented policies and procedures regarding compliance with applicable legal and regulatory requirements, the ethical requirements and French professional.

#### Means and resources

Our work was carried out by a team of 9 people between September 2023 and April 2024 and took a total of 10 weeks.

We called on our specialists in sustainable development and social responsibility to assist us in our work. We conducted some twenty interviews with the people responsible for preparing the statement, representing the sustainable development management, internal audit and risk management, human resources, health and safety, environmental and compliance departments.

#### Nature and scope of our work

We planned and performed our work considering the risks of significant misstatement of the Information.

We are convinced that the procedures we have carried out in the exercise of our professional judgement enable us to provide a limited assurance conclusion:

- we obtained an understanding of all the consolidated entities' activities and the description of the principal risks associated;
- we assessed the suitability of the criteria of the guidelines with respect to their relevance, completeness, reliability, neutrality and understandability, with due consideration of industry best practices, where appropriate;
- we verified that the statement includes each category of social and environmental information set out in article L. 225 102 1 III;
- we verified that the statement provides the Information required under article R. 225-105 II of the French Commercial Code, where relevant with respect to the principal risks, and includes, where applicable, an explanation for the absence of the Information required under article L. 225-102-1 III, paragraph 2 of the French Commercial Code;
- we verified that the statement presents the business model and a description of principal risks associated with all the consolidated entities' activities, including where relevant and proportionate, the risks associated with their business relationships, their products or services, as well as their policies, measures and the outcomes thereof, including key performance indicators associated to the principal risks;
- we referred to documentary sources and conducted interviews to:
- assess the process used to identify and confirm the principal risks as well as the consistency of the outcomes, including the key performance indicators used, with respect to the principal risks and the policies presented, and
- corroborate the qualitative information (measures and outcomes) that we considered to be the most important presented in Appendix 1; concerning certain indicators<sup>3</sup>, our work was carried out on the consolidating entity, for the others risks, our work was carried out on the consolidating entity and on a selection of entities;
- we verified that the statement covers the scope of consolidation, i.e., all the consolidated entities in accordance with article L. 233-16 of the French Commercial Code within the limitations set out in the statement;
- we obtained an understanding of internal control and risk management procedures the entity has put in place and assessed the data collection process to ensure the completeness and fairness of the information;
- for the key performance indicators and other quantitative outcomes that we considered to be the most important presented in appendix 1, we implemented:
- o analytical procedures to verify the proper consolidation of the data collected and the consistency of any changes in those data
- tests of details, using sampling techniques, in order to verify the proper application of the definitions and procedures and reconcile the data with the supporting documents. This work was carried out on a selection of contributing entities<sup>4</sup> and covers between 10% and 100% of the consolidated data relating to the key performance indicators and outcomes selected for these tests;
- we assessed the overall consistency of the statement based on our knowledge of all the consolidated entities.

The procedures performed for a limited assurance engagement are less extensive than those required for a reasonable assurance engagement performed in accordance with the professional doctrine of the Compagnie nationale des commissaires aux comptes. Indeed, the procedures performed for reasonable assurance required more comprehensive verification work.

The Independent Third-Party body,

Mazars

Paris La Défense, 25 may 2024

**Isabelle MASSA**Partner

Edwige REY

CSR & Sustainable Development Partner

- 1. List detailed in Appendix 1.
- 2. ISAE 3000 Assurance engagements other than audits or reviews of historical financial information.
- 3. Results of the Decathlon Teammates Barometer, number of reports received in Whispli, Scope 3 CO<sub>2</sub> emissions (international transport), internationalisation of top management, percentage of women in top management and share of circular sales.
- 4. France, Switzerland, Taiwan, Sri Lanka, Mainland China, Italy, Germany, Spain.

#### Appendix 1: Information considered to be the most important

#### Qualitative information (actions and results) relating to the main risks:

■ Destruction of overstocks

■ Employee health and safety

■ Diversity and inclusion

Customer health and safety

■ Duty of vigilance

■ Raw materials from less impactful sources

Anti-corruption and ethics

■ Cvbersecurity

■ Waste management

Quantitative information including key performance indicators:

(√) Information reviewed in reasonable insurance.

Social information	Entities audited		
Headcount at 31/12/2023			
Percentage of permanent contract employees			
Percentage of employees who have had at least 3 hours of training over the last 2 years			
Percentage of employees who are shareholders	France, Switzerland, Taiwan		
Number of accidents resulting in sick leave			
Frequency rate of accidents resulting in sick leave			
Percentage of women in key positions			
Number of working hours	France, Switzerland, Taiwan, Mainland China		
Results of Decathlon Teammates Barometer			
Internationalisation of top management	Group		
Percentage of women in the top management			
Environmental information	Entities audited		
Rate of waste recycling	France, Switzerland, Taiwan		
Share of revenues from circular economy activities (second life, workshops, rental) $\checkmark$			
Share of renewable electricity consumed at Group sites (reviewed during the Q3)	France, Taiwan, Sri Lanka		
Scope 1 and 2 CO₂ emissions - market-based and location-based ✓ (reviewed during the Q3)	France, Switzerland, Taiwan,		
Energy consumption by square metre (reviewed during the Q3)	Mainland China, Germany, Italy, Spain		
Percentage of sales generated by products that have benefited from an eco-design approach	- Nature Hiking - Swimming - Winter Sports		
Scope 3 CO <sub>2</sub> emissions (international transport)	Group		
Societal information	Entities audited		
% ABC RHP (reviewed during the Q3)			
% ABC environmental suppliers (reviewed during the Q3)	France, Taiwan, Sri Lanka		
Average score for customer reviews (reviewed during the Q3)			
Return rate per million (reviewed during the Q3)	France, Switzerland, Taiwan		
Number of reports received on Whispli	Group		

# **GLOSSARY**

#### **ABBREVIATIONS**

Agence de la transition écologique

(The French Agency for Ecological Transition)

Association familiale d'investisseurs responsables **AFIR** (Family Association of Responsible Investors)

Association familiale Mulliez (Mulliez Family **AFM** 

**AFPA** Agence nationale pour la formation professionnelle des adultes (French National Association for Adult

Professional Training)

Bn Billion

CDP Carbon Disclosure Project

COP Conference of Parties

CSR Corporate Social Responsibility

CSRD Corporate Sustainability Reporting Directive

Container Ctn

DTB **Decathlon Teammates Barometer** 

**EPR SLG** Extended Producer Responsibility for Sports

and Leisure Goods

ESG Environmental, Social and Governance

FSC Forest Stewardship Council GBS Global Biodiversity Score®

**GDPR** General Data Protection Regulation

GHG Greenhouse gas HR Human Resources

HRP Human responsibility in production ILO International Labour Organisation IOM International Organisation for Migration IPBE Intergovernmental Science-Policy Platform on Biodiversity and Ecosystem Services

IPCC Intergovernmental Panel on Climate Change

LCA Life cycle analysis

LGBTQI+ Lesbian, gay, bisexual, transgender, gueer,

intersex, asexual and more

NFRD Non-Financial Reporting Declaration

NZI Net Zero Initiative

NGO Non-Governmental Organisation

Organisation for Economic Co-operation OECD

and Development

OIB Other international brands OPM-SD Operational Process Manager

in Sustainable Development

Product Environmental Footprint PEFC Programme for the Endorsement

of Forest Certification

 $DD\Delta$ Power Purchase Agreement

PSR Psychosocial risks

QWLWC Quality of Work Life and Working Conditions

R&D Research and Development RFID Radio Frequency Identification

**RPM** Returns per million

SBTi Science Based Target Initiative United Nations

PFF

UN

UNFCCC United Nations Framework Convention on Climate

**ZDHC** Zero Discharge of Hazardous Chemicals

#### **DEFINITIONS**

Circular sales: Sales generated with second life products, rentals and repairs

Sales of products created benefitting from an ecodesign approach: Sales generated from products designed to have a reduced environmental impact while maintaining their qualities of

**Decathlon** refers to the entity Decathlon S.E. and all its subsidiaries. The expression "Decathlon Group" (or the Group) may also be used to refer to the same scope.

Rank 1 suppliers are bound contractually to a company within the Decathlon group for the production or assembly of finished and semi-finished products (via a manufacturing agreement), or for the supply of raw materials or components (via a purchasing agreement); they receive purchase orders from the aforesaid company, which they invoice directly.

Rank 2 suppliers contribute to the value chain of Decathlon products. They have a direct commercial relationship with Rank 1 suppliers, with whom they organise and manage the purchase orders and invoicing. Decathlon reserves the right to intervene in the selection or approval of these Rank 2 suppliers, though without interfering in the commercial and legal relationship between Rank 1 and Rank 2 suppliers.

Marketplace: Decathlon's digital sales site offering products from third-party vendors.

Decathlon own brand: An own brand is an exclusive brand of Decathlon, distributed throughout its sales network (stores, franchises, B2B, etc.). Own brands are also called "Decathlon brands", "Signed Sports" or "Passion Sports", representing all the products designed, produced and sold by Decathlon. An own brand can also be the "brand name" when the products bear the Decathlon name.

Sports & Processes: Teams responsible for the company's various sports (eg. Quechua for hiking, B'Twin for cycling, Tribord for sailing, etc.) and the industrial processes related to the manufacture of Decathlon products (textiles, metals, bikes, etc.).

**Top management** includes the company's key executives, such as members of the Executive committee and the CEO's direct team, as well as the hierarchical leaders of the various departments, such as the value chain, sports and products, retail and digital. It also includes strategic positions deemed essential by the sectors concerned. These strategic positions can be reconsidered as the company's needs evolve.

#### **UNITS OF MEASUREMENT**

€	euro
CO <sub>2</sub>	carbon dioxide
CO <sub>2</sub> e	carbon dioxide equivalent
g	gram
kg	kilogram
km	kilometre
km²	square kilometre
km²e	square kilometre equivalent
kWh	kilowatt hour
kWh/m²	kilowatt hour per square metre
m <sup>2</sup>	square metre
m³	cubic metre
t	tonne
tCO <sub>2</sub> e	tonne of CO <sub>2</sub> equivalent

# PUBLICATION ECOSYSTEM





Visit the website: sustainability.decathlon.com

This site contains all of Decathlon's commitments and actions to make its activities compatible with planetary boundaries.





2023 Non-Financial Reporting Declaration

This sustainability report is the annual reflection of the actions taken by Decathlon's teammates to limit the company's impact on the environment and to create value for its internal and external stakeholders.





# 2023 Vigilance Plan

This report is public and accessible to all; it covers all of the company's responsibilities along its value chain and towards its third parties. It presents a mapping of environmental and human rights risks, action plans to prevent them and the functioning of the alert system.





### Materiality assessment

This mapping, based on listening to Decathlon's internal and external stakeholders, ensures the correct allocation of resources and the prioritisation.



Decathlon would like to thank everyone who has helped to produce this 2023 Non-Financial Reporting Declaration:

- The many internal contributors throughout the world, for their involvement in the process of collecting information on their actions and strategies, as well as their follow-up and performance indicators.
- The external stakeholders: customers and users, partners and organisations that were willing to report on their experiences and commitments alongside Decathlon.
- Particularly for 2023, the Decathlon teams that audited their data in Germany, Italy, Mainland China, Spain, France, Italy, Switzerland, Sri Lanka and Taiwan.
- The members of the internal proofreading and validation committees:

Barbara Martin Coppola, Sandra Arnaud, Stéphanie Bailly, Ghita Benkirane-Souflet, Sarah Bennani, Kristy Binda, Paul-Hervé Bloch, Claire Blondel, Vianney Burucoa, Jon Calvo, Olivier Campion, Sophie Criquelion, Anne Cocquerelle, Wilfried Cornet, Pierre Fahy, Christian Fruleux, Laurence Fontinoy, Eric Fortune, Arnaud Fossard, Mathilde Defrenne, Raffaele Duby, Florent Guieu, Isabelle Guyader, Jean-Pierre Haemmerlein, Soundous Hassouni, Stéphane Jock, Nicoletta Latorre, Virginie Le Bail, Tristan Louis, Jeanne Markatsch, Dolène Maridet, Yérim Mbodj, Frédéric Mô, Emmanuelle Muller, Faustino Rabasot, Florent Rabouin, Clément Salmon, Lou Schröder, Mehdy Sueur, Philippine Tamic, Marie-Dominique Théodore, Chloé Tissot, Olivier Touche et Noémie Wallaert.

#### ■ The editorial team:

Anne Desormais, Yann Lefebvre, Julia Simon et Caroline Tiberghien.

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- Philippe Cornet Conseil, Non-financial reporting expert, in partnership with AFNOR Compétences.
- Cédric Delaporte, freelance graphic designer, CD GRAPHIC.

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**Graphic design and production:** CD GRAPHIC

English translation: Nord Traduction

Editorial secretariat: Vscript

**Printing:** Nord'Imprim

Photo credits: Decathlon Communications Department, stock.adobe.com, freepik.com.

